

Branch Access Report

	Branch Proposed for Closure				1st Alternative Branch				2nd Alternative Branch			
Branch Name	Cleveland Terrace				Darlington				Blackwell			
Address 1	17-19 Cleveland Terrace				Crown Street				98 - 100 Carmel Road South			
Address 2												
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5	County Durham				County Durham				County Durham			
Postcode	DL3 7HD				DL1 1AB				DL3 8QN			
Branch Type	SPSO				Crown				SPSO			
Branch currently open	Yes				Yes				Yes			
OPENING HOURS	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close
Monday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Tuesday	09:00	13:00	14:00	17:30	09:30			17:30	09:00			17:30
Wednesday	09:00			13:00	09:00			17:30	09:00			17:30
Thursday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Friday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Saturday	09:00			12:30	09:00			12:30	09:00			12:30
Sunday	Closed				Closed				Closed			
Total Opening Hours	37.5				45.5				46			
Customer Serving Positions	2				14				2			
Average Number of Customer Sessions (p/w)	500 - 749				6500 - 6999				500 - 749			
Additional Products	Euros On Demand Currency				On Demand Currency, DVLA, On Line Lottery				None			
Constituency	Darlington				Darlington				Darlington			
Population Age Profile (within 1 mile of branch)	Population - 26840; Population Aged 0-15 - 19%; Population Aged 16-Retired - 59%; Population Retired - 20%; Households with 1 or more car or van - 69%				Population - 32086; Population Aged 0-15 - 19%; Population Aged 16-Retired - 60%; Population Retired - 19%; Households with 1 or more car or van - 64%				Population - 10531; Population Aged 0-15 - 20%; Population Aged 16-Retired - 56%; Population Retired - 23%; Households with 1 or more car or van - 77%			
Retail Type	Convenience Store				Crown Office Post Shop				Spar convenience store			
Ease of Access to Branch	The branch has steps at the entrance.				The branch has level access.				The branch has access via a ramp.			
Retail Environment	Off Licence				The branch is in the town centre with numerous high street retailers.				None			
Proximity to ATM	None				There are several ATMs in the town centre.				There is an ATM in the branch.			
Terrain / Geography between branches					The terrain between the branches is hilly.				The terrain between the branches is varied.			
Road Distance from Proposed Closing Branch (miles)					0.60				0.97			
Parking at Branch	There is restricted parking outside the branch.				There are parking facilities opposite the branch and further pay & display car parks nearby.				There is roadside parking available nearby.			
Bus Operating Company					Arriva				Arriva			
Bus Route Number					75, 76				27, 28 & 34			
Bus Service Frequency					30 minutes				30 minutes			
Location of Bus Stop	100 yards from the branch.				300 yards from the branch.				At the side of the branch.			
Bus Journey Length					8 minutes				4 minutes			
Disabled Access to Bus	No				No				No			
Free/Concessionary Bus					Yes for elderly and disabled				Yes for elderly and disabled			
Other Transport Links					None				None			
External Posting Facilities	There is a post box outside the branch.				There is a post box outside the branch.				There is a post box outside the branch.			
Additional Branches												
Branch Name	Cockerton				Skeme Park				Geneva Road			
Address 1	21 West Auckland Road				57-59 Coleridge Gardens				377 Geneva Road			
Address 2												
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5	County Durham				County Durham				County Durham			
Postcode	DL3 9EL				DL1 5AL				DL1 4HG			

Branch Access Report

	Branch proposed for Closure				1st Alternative Branch				2nd Alternative Branch			
Branch Name	Milbank				Cockerton				Darlington			
Address 1	57 Pierremont Crescent				21 West Auckland Road				Crown Street			
Address 2												
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5												
Postcode	DL3 9PB				DL3 9EL				DL1 1AB			
Branch Type	SPSO				SPSO				Crown			
Branch currently open	Yes				Yes				Yes			
OPENING HOURS	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close
Monday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Tuesday	09:00	13:00	14:00	17:30	09:00			17:30	09:30			17:30
Wednesday	09:00			12:30	09:00			17:30	09:00			17:30
Thursday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Friday	09:00	13:00	14:00	17:30	09:00			17:30	09:00			17:30
Saturday	09:00			12:30	09:00			12:30	09:00			12:30
Sunday	Closed				Closed				Closed			
Total Opening Hours	37				46				45.5			
Customer Serving Positions	2				4				14			
Average Number of Customer Sessions (p/w)	500 - 749				2000 - 2499				6500 - 6999			
Additional Products	Euro Currency On Demand and On Line Lottery				Euro Currency On Demand and DVLA				DVLA & Comprehensive Currency On Demand			
Constituency	Darlington				Darlington				Darlington			
Population Age Profile (within 1 mile of branch)	Population - 31174; Population Aged 0-15 - 18%; Population Aged 16-Retired - 59%; Population Retired - 21%; Households with 1 or more car or van - 71%				Population - 29174; Population Aged 0-15 - 19%; Population Aged 16-Retired - 59%; Population Retired - 20%; Households with 1 or more car or van - 70%				Population - 32086; Population Aged 0-15 - 19%; Population Aged 16-Retired - 60%; Population Retired - 19%; Households with 1 or more car or van - 64%			
Retail Type	Newsagent and off licence				Greeting cards and stationery				Crown Office with Post Shop			
Ease of Access to Branch	The branch has level access, with an automatic door.				There is a ramp at the entrance to this branch.				The branch has level access.			
Retail Environment	None				Toy shop, building society, take aways, video shop, bank, bakery and pharmacy.				City centre location, with many high street names and smaller shops.			
Proximity to ATM	None				ATM opposite the branch in Darlington Building Society, and another 75 yards down from branch in Barclays bank.				Several ATMs around city centre			
Terrain / Geography between branches					Terrain is hilly. Route is downhill from branch to bottom of West Auckland Road, slightly down hill along A68, then level along Pierremont Crescent.				Terrain is hilly.			
Road Distance from Proposed Closing Branch (miles)					0.6				1.0			
Parking at Branch	There are roadside parking facilities available nearby.				There are roadside parking facilities available nearby.				There are designated disabled parking facilities opposite the branch, and pay and display car parks nearby.			
Bus Operating Company					Arriva and Stagecoach				Arriva and Stagecoach			
Bus Route Number					1, 1b, 5, 6b, 12a, 14, 15, 17a, 25, 70, 97				1, 1a, 12a, 14, 25 & 70			
Bus Service Frequency					Every few minutes.				Every couple of minutes.			
Location of Bus Stop	Within 300 yards of the branch.				Within 200 yards of the branch.				Within 300 yards of the branch.			
Bus Journey Length					4 minutes				4 minutes			
Disabled Access to Bus					Yes, on Stagecoach buses.				Yes, on Stagecoach buses.			
Free/Concessionary Bus					Yes, for elderly and disabled				Yes, for elderly and disabled			
Other Transport Links					None				None			
External Posting Facilities	Freestanding post box outside branch.				Freestanding post box outside branch.				Freestanding post box outside branch.			
Additional Branches												
Branch Name	Mowden Park				Blackwell				Branksome			
Address 1	100 Fulthorpe Avenue				9B - 100 Carmel Road South				118 Whitby Way			
Address 2												
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5												
Postcode	DL3 9XT				DL3 8QN				DL3 9UH			

Branch Access Report

Branch Name	Branch Proposed for Closure				1st Alternative Branch				2nd Alternative Branch			
Address 1	12 Tees View				1 The Green				98 - 100 Carmel Road South			
Address 2	Hurworth Place				Hurworth							
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5	County Durham				County Durham				County Durham			
Postcode	DL2 2DH				DL2 2HA				DL3 8QN			
Branch Type	SPSO				SPSO				SPSO			
Branch currently open	Yes				Yes				Yes			
OPENING HOURS	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close
Monday	09:00	12:30	13:30	17:30	09:00			17:30	09:00			17:30
Tuesday	09:00			12:30	09:00			17:30	09:00			17:30
Wednesday	09:00	12:30	13:30	17:30	09:00			17:30	09:00			17:30
Thursday	09:00	12:30	13:30	17:30	09:00			17:30	09:00			17:30
Friday	09:00	12:30	13:30	17:30	09:00			17:30	09:00			17:30
Saturday	09:00			12:30	09:00			12:30	09:00			12:30
Sunday	Closed				Closed				Closed			
Total Opening Hours	37				46				46			
Customer Serving Positions	1				3				2			
Average Number of Customer Sessions (p/w)	300 - 399				750 - 999				500 - 749			
Additional Products	Euro On Demand Currency				Euro/Dollar On Demand Currency, DVLA and On Line Lottery				None			
Constituency	Sedgefield				Sedgefield				Darlington			
Population Age Profile (within 1 mile of branch)	Population - 21 59; Population Aged 0-15 - 16%; Population Aged 16-Retired - 57%; Population Retired - 25%; Households with 1 or more car or van - 86%				Population - 3082; Population Aged 0-15 - 17%; Population Aged 16-Retired - 58%; Population Retired - 24%; Households with 1 or more car or van - 84%				Population - 10531; Population Aged 0-15 - 20%; Population Aged 16-Retired - 56%; Population Retired - 23%; Households with 1 or more car or van - 77%			
Retail Type	News and Cards				Convenience Store				Spar Grocery and News			
Ease of Access to Branch	There are steps at the entrance to this branch.				The branch has level access.				There is a ramp at the entrance to this branch.			
Retail Environment	There is a public house within 15 yards.				There is a public house within 400 yards of the branch.				None			
Proximity to ATM	None				None				None			
Terrain / Geography between branches					Terrain is varied. Route contains slight gradients but is mainly level with good footpaths and street lighting throughout.				Terrain is varied. Route contains slight gradients but is mainly level with good footpaths and street lighting throughout.			
Road Distance from Proposed Closing Branch (miles)					0.90				2.44			
Parking at Branch	There is off road parking available in side streets within 15 yards of the branch.				There is parking available outside the branch.				There is off road parking in side within 15 yards of the branch.			
Bus Operating Company	Arriva				Arriva				Arriva			
Bus Route Number					14 / 74 Both from Darlington Centre				14 / 74 Both from Hurworth.			
Bus Service Frequency					14-Hourly 74-Every half hour.				14-Hourly 74-Every half hour.			
Location of Bus Stop	25 yards away from the branch.				12 yards away from the Branch.				100 yards from the branch, towards the town centre.			
Bus Journey Length					7 minutes				7 minutes			
Disabled Access to Bus					There are low loaders but not guaranteed on services				There are low loaders but not guaranteed on services			
Free/Concessionary Bus					Arriva run a E4 concession scheme but not all areas are included.				Arriva run a E4 concession scheme but not all areas are included.			
Other Transport Links	None				None				None			
External Posting Facilities	There is a wall box within the premises				There is a post box outside the branch.				There is a pillar box outside the office			
Additional Branches												
Branch Name	Skerne Park				Darlington				Cockerton			
Address 1	57-59 Coleridge Gardens				Crown Street				21 West Auckland Road			
Address 2												
Address 3												
Address 4	Darlington				Darlington				Darlington			
Address 5	County Durham				County Durham				County Durham			
Postcode	DL1 5AL				DL1 1AB				DL3 9EL			

Branch Access Report

Branch Name	Branch Proposed for Closure				1st Alternative Branch				2nd Alternative Branch			
Branch Name	Heighington				Shildon				Aycliffe			
Address 1	Village Hall				Steve & Sukis Mini Market				1 The Wund			
Address 2	Darlington Road				36 Redworth Road				Aycliffe			
Address 3	Heighington Village											
Address 4	Newton Aycliffe				Shildon				Newton Aycliffe			
Address 5	County Durham				County Durham							
Postcode	DL5 6RB				DL4 2JJ				DL5 6JT			
Branch Type	SPSO				SPSO				SPSO			
Branch currently open	Yes				Yes				Yes			
OPENING HOURS	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close	Open	Lunch Start	Lunch Finish	Close
Monday	09:00			13:00	09:00			17:30	09:00			17:30
Tuesday	09:00			13:00	09:00			17:30	09:00			17:30
Wednesday	09:00			13:00	09:00			17:30	09:00			17:30
Thursday	09:00			13:00	09:00			17:30	09:00			17:30
Friday	09:00			13:00	09:00			17:30	09:00			17:30
Saturday	Closed				09:00			12:30	09:00			12:30
Sunday	Closed				Closed				Closed			
Total Opening Hours	20				46				46			
Customer Serving Positions	1				2				1			
Average Number of Customer Sessions (p/w)	100 - 199				500 - 749				200 - 299			
Additional Products	None				None				None			
Constituency	Sedgefield				Bishop Auckland				Sedgefield			
Population Age Profile (within 1 mile of branch)	Population - 1761; Population Aged 0-15 - 17%; Population Aged 16-Retired - 61%; Population Retired - 21%; Households with 1 or more car or van - 87%				Population - 9523; Population Aged 0-15 - 20%; Population Aged 16-Retired - 58%; Population Retired - 21%; Households with 1 or more car or van - 59%				Population - 922; Population Aged 0-15 - 17%; Population Aged 16-Retired - 60%; Population Retired - 21%; Households with 1 or more car or van - 83%			
Retail Type	Village Hall				Grocery and mini market				Food store and newsagents			
Ease of Access to Branch	The branch has access via a ramp.				There are steps at the entrance to this branch.				There are steps at the entrance to this branch.			
Retail Environment	The branch is near a Public house and a Spar grocer.				The branch is near a Hairdresser, Cafe, Builder, Co-op, Public house, Bookmakers and a Butcher.				The branch is near a Public house and Hairdressers.			
Proximity to ATM	None				None				None			
Terrain / Geography between branches					Terrain is hilly. Route is along a country road with 50% of distance without footpaths and sparse street lighting.				Terrain is hilly. Route is along a country road with 50% of distance without footpaths, sparse street lighting and no designated crossings			
Road Distance from Proposed Closing Branch (miles)					2.55				2.60			
Parking at Branch	There is a car park at the entrance to the branch and roadside parking nearby.				There is a car park opposite the branch.				There is a car park next to the entrance and roadside parking nearby.			
Bus Operating Company					Arriva				Arriva			
Bus Route Number					No 1/B				No16			
Bus Service Frequency					Hourly				Hourly			
Location of Bus Stop	Outside the branch				150 yards away.				Opposite the public house, 50 yards away.			
Bus Journey Length					15 minutes				15 minutes			
Disabled Access to Bus					Low loaders available but not guaranteed to specific routes.				Low loaders available but not guaranteed on all routes.			
Free/Concessionary Bus					Arriva have concession fares to restricted areas for £4.				Arriva have concession fares to restricted areas for £4.			
Other Transport Links	None				None				None			
External Posting Facilities	There is a post box 15 yards from the branch				There is a post box 3 yards from the branch				There is a Pillar box outside the branch			
Additional Branches												
Branch Name	Newton Aycliffe				Aycliffe Trading Estate				Hornedale			
Address 1	1 Beveridge Arcade				St Cuthberts Way				112 Silverdale Place			
Address 2					Aycliffe Industrial Estate							
Address 3												
Address 4	Newton Aycliffe				Newton Aycliffe				Newton Aycliffe			
Address 5	County Durham				County Durham				County Durham			
Postcode	DL5 4EJ				DL5 6DX				DL5 7DZ			