

APPENDIX 4 – Local Public Service Agreement Targets

Source/Indicators	Definition of Target	Baseline Performance (2002/03)	Expected 'without' PSA Target (2005/06)	Expected 'with' PSA Target (2005/06)	Stretch
PSA 1 PAF C28 PAF C32 PAF D38	Maximise older peoples independence through supporting them to live in their own homes, supported by their own communities	9.2 70.5 85%	14 80.0 88%	16 85.0 90%	2 households per 1,000 5 older people per 1,000 2 percentage points increase
PSA2 BV128	Reduce vehicle crime and associated anti-social behaviour	1,764 crimes	1,650	1,233	A reduction of 417 vehicle crimes
PSA3 BV38	Increase the proportion of pupils achieving 5 or more GCSEs A* - C, or equivalent	48.7%	57%	58%	A 1 percentage point improvement
PSA4 BV97a BV97b	Improve the condition of non-principal classified and unclassified roads (indicators measure percentage of network with nil residual life)	17.5% 11.9%	15.5% 10.4%	13.4% 9.5%	1.9% reduction 0.9% reduction
PSA5 BV45 % rate unauthorised absence % rate overall absence BV46 % rate unauthorised absence % rate overall absence	Reduce unauthorised absence in schools	1.1% 9.7%	0.99% 6.0%	0.97% 5.7%	0.02% reduction 0.3% reduction
PSA6 No. jobless helped by the Council into a job No. jobless people helped by Council into sustained employment No. lone parents & people sickness/disability helped by Council into sustained employment	Increase the employment rates of disadvantaged areas and groups For the purposes of this PSA target, all baseline data is classed as zero	0 0 0	100 55 0	175 105 50	75 people 50 people 50 people
PSA7	Cost Effectiveness				

	25 key indicators have been selected from across the Council's activities, and will be measured over a three year period	-	A 2% increase in cost-effectiveness year on year	An index rating of 108.0, i.e. 8% increase in cost-effectiveness by 2005/06	An increase in effectiveness of 2%
PSA8 Participation in sport/physical activity beyond the curriculum for at least 45 minutes per week No. pupils in years 1-6 No. girls in years 7-11 No. children in special schools years 1-11	Increasing the level of participation in sport and health-enhancing physical activities beyond the school curriculum	2,056 749 10	5,212 1,683 32	7,320 2,561 173	2,108 pupils 878 pupils 141 pupils
PSA9 BV89 BV199	Improve the street environment (BV89 is a satisfaction survey indicator. BV199 measures levels of detritus, where low is good)	49.9% 24%	71% 20.4%	74.5% 19.4%	3.5 percentage points improvement A 1 percentage point improvement
PSA10 BV62 BV64	Improving the condition of private sector housing in Darlington (BV62 measures unfit dwellings made fit; BV64 measures no. dwellings returned to occupation)	100 76	341 270	386 310	An additional 45 dwellings An additional 40 dwellings
PSA11 Number of people funded by the Council receiving intermediate care in a residential setting: to prevent hospital admission to facilitate timely hospital discharge Number of people funded by the Council receiving	Increasing the number of people receiving intermediate care, to reduce the numbers of hospital admissions and facilitate timely hospital discharge	11 22	22 44	33 66	An increase of 11 people An increase of 22 people

intermediate care in a non-residential setting: to prevent hospital admission to facilitate timely hospital discharge PAF C26 PAF D43		35	70	100	An increase of 30 people
		19	38	55	An increase of 17 people
		115.1	115.0	110.0	A reduction of 5.0 admissions to residential care per 10,000
		48%	35%	32%	A decrease of 3 percentage points
PSA12 BV78a BV79a BV78b % cases decided within 14 days	Improve the speed, accuracy and standard of administration of Housing and Council Tax Benefits claims processing	44 days	29 days	26 days	An improvement of 3 days
		96%	98.5%	99.5%	An improvement of 1%
		8.2 days	9 days	5 days	An improvement of 4 days
		79%	82.5%	90%	An improvement of 7.5 percentage points