

Authority	Total complaints determined (excluding premature complaints)		Maladministration and injustice reports		Local settlements		Maladministration reports		No maladministration reports		No maladministration without report		Ombudsman's discretion		Outside jurisdiction	
	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06
Unitary councils																
Bath & North East Somerset C	31	30	0	0	3	6	0	0	0	0	12	13	8	10	8	1
Blackburn with Darwen BC	32	22	0	0	6	3	0	0	0	0	11	10	8	5	7	4
Blackpool BC	29	41	0	1	6	7	0	0	0	0	19	21	2	6	2	6
Bournemouth BC	35	30	0	0	7	4	0	0	0	0	9	11	8	10	11	5
Bracknell Forest C	22	14	0	0	4	1	0	0	0	0	7	8	9	1	2	4
Brighton & Hove City C	95	73	0	0	12	14	0	0	0	0	46	33	22	15	15	11
Bristol City C	90	92	1	0	18	16	0	0	0	0	33	57	17	10	21	9
Darlington BC	13	21	0	2	3	2	0	0	0	0	6	10	0	3	4	4
Derby City C	40	35	0	0	7	8	0	0	0	0	20	20	9	3	4	4
East Riding of Yorkshire C	76	74	0	3	15	17	0	0	0	0	25	22	19	19	17	13
Halton BC	13	26	0	0	6	6	0	0	0	0	5	11	1	7	1	2
Hartlepool BC	19	8	0	1	3	3	0	0	0	0	7	3	6	1	3	0
Herefordshire C	43	47	0	0	3	3	0	0	0	0	27	21	10	19	3	4
Isle of Wight C	36	41	0	0	9	5	0	1	0	0	5	21	9	9	13	5
Kingston upon Hull City C	33	60	0	0	11	20	0	0	0	0	8	26	7	8	7	6
Leicester City C	69	98	1	0	10	29	0	0	0	0	29	52	13	7	16	10
Luton BC	25	36	0	0	8	7	0	0	0	0	7	17	3	9	7	3
Medway C	57	74	0	0	18	16	0	0	0	0	20	32	7	14	12	12
Middlesbrough BC	27	15	0	0	3	4	0	0	0	0	17	5	3	4	4	2
Milton Keynes C	38	37	1	0	7	9	0	0	0	0	13	13	6	7	11	8
Newcastle upon Tyne City C	55	61	0	1	16	10	0	0	0	0	21	30	9	12	9	8
North East Lincolnshire C	20	36	0	2	2	7	0	0	0	0	9	16	6	8	3	3
North Lincolnshire C	27	27	0	0	10	5	0	0	0	0	8	11	6	4	3	7
North Somerset C	51	80	2	0	13	19	0	0	0	0	17	25	15	26	4	10
Nottingham City C	55	64	1	0	12	13	0	0	0	0	20	23	12	19	10	9

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	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06	2006/07	2005/06		
	Peterborough City C	25	44	0	1	4	10	0	0	0	0	12	20	3	2	6	11	
Plymouth City C	60	86	1	1	14	20	0	0	0	0	23	32	7	20	15	13		
Poole BC	40	25	1	0	6	6	0	0	0	0	16	10	12	5	5	4		
Portsmouth City C	27	21	0	0	4	4	0	0	0	0	13	9	5	4	5	4		
Reading BC	41	56	0	0	10	5	0	0	0	0	12	21	10	13	9	17		
Redcar & Cleveland BC	21	21	2	0	7	6	0	0	0	0	7	8	3	5	2	2		
Rutland CC	5	7	0	0	2	0	0	0	0	0	0	4	1	3	2	0		
Slough BC	30	31	0	0	7	7	0	0	0	0	14	8	3	9	6	7		
South Gloucestershire C	46	52	1	1	13	7	0	0	0	0	15	19	9	20	8	5		
Southampton City C	38	39	0	0	5	5	0	0	0	0	17	15	5	9	11	10		
Southend-on-Sea BC	35	55	0	2	4	5	0	0	0	0	20	25	8	9	3	14		
Stockton-on-Tees BC	52	39	5	*	0	5	9	2	*	0	0	0	16	15	8	10	16	5
Stoke-on-Trent City C	40	52	0	0	1	9	0	0	0	0	19	22	8	14	12	7		
Swindon BC	39	50	0	4	*	16	18	0	0	0	0	8	13	5	11	10	4	
Telford & Wrekin C, Borough of	17	22	0	0	2	2	0	0	0	0	10	10	1	4	4	6		
Thurrock BC	31	27	1	0	6	2	0	0	0	0	9	6	8	7	7	12		
Torbay BC	32	27	2	*	1	5	4	0	0	0	0	12	9	6	10	7	3	
Warrington BC	25	42	0	1	3	4	0	0	0	0	12	21	6	10	4	6		
West Berkshire C	30	23	0	0	3	2	0	0	0	0	19	10	3	6	5	5		
Windsor & Maidenhead RB	25	23	0	0	6	2	0	0	0	0	9	8	7	13	3	0		
Wokingham C	45	17	0	0	6	6	0	0	0	0	28	7	6	0	5	4		
York C, City of	53	56	0	1	15	5	0	0	0	0	23	30	14	12	1	8		