

CODE OF PRACTICE FOR THE OPERATION OF CLOSED CIRCUIT TELEVISION

Approved by Cabinet 7 January 2014

Code of practice for the operation of Closed Circuit Television

Darlington Borough Council

<u>Introduction</u>

Darlington Borough Council, owns, manages and operates a Closed Circuit Television (CCTV) system ('the System'). The System comprises a number of cameras installed at strategic locations in the district. Some of the cameras are fully operational with pan, tilt and zoom facilities, whilst others are fixed cameras with on-site recording. There are no recording facilities at any location other than the CCTV Control Room in Darlington.

Darlington Borough Council's CCTV system has, over the years, proved to be an essential tool in assisting our partners in reducing crime and disorder. The employees operating the system are all fully vetted, trained and licensed and they work to the highest standards. Because of the sensitivity of the information the Control Centre handles, we are unable to provide access for the public.

The purpose of this Code of Practice is to describe the means by which The System shall be utilised to obtain its stated objectives, whilst adhering to all relevant legislation pertinent to such systems.

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1.0 OBJECTIVES OF THE CCTV SCHEME & CODE OF PRACTICE

1.1 Purpose of and Compliance with the Code of Practice

- 1.1.1 This Code of Practice details the management, administration and operation of the closed circuit television (CCTV) system in the Darlington Borough Council area and the associated Control and Monitoring Facility.
- 1.1.2 The Code of Practice has a dual purpose, in that it will assist the Council and our partners to understand the legal obligations and procedural requirements that apply to the use of CCTV whilst reassuring the public about the safeguards contained within it.
- 1.1.3 All CCTV Operators and users of the CCTV systems and associated safety and security equipment connected to the Control, Monitoring and Recording facility shall be required to give a formal undertaking that they will comply with this Code of Practice and act in good faith with regard to the basic principles contained within it.
- 1.1.4 All CCTV Operators, users are required to sign a formal confidentiality declaration that they will treat any viewed and/or written material as being strictly confidential and that they undertake not to divulge it to any other person.

1.2 Objectives of the scheme

- 1.2.1 The following objectives have been established for the Darlington Borough Council CCTV and associated systems:
 - (a) reducing the fear of crime
 - (b) deterring and preventing crime
 - (c) assisting in the maintenance of public order and reducing offences involving
 - (d) vandalism and nuisance
 - (e) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
 - (f) protecting property
 - (g) providing assistance with civil claims
 - (h) providing assistance with issues relating to public safety and health
 - (i) providing assistance and reassurance to the public in emergency situations

2.0 Privacy and Relevant Legislation

2.1 Legality of the System

2.1.2 Section 163 of the Criminal Justice and Public Order Act 1994 creates the power for local authorities to provide closed circuit television coverage of any land within their area for the purposes of crime prevention or victim welfare and it is also considered a necessary initiative by the police towards their duty under the Crime and Disorder Act 1998

2.2 General Principles of Operation

- 2.2.1 The system will be operated in accordance with all the requirements and the principles of the Data Protection Act 1998, the Human Rights Act 1998, the Regulation of Investigatory Powers Act 2000 and the Protection of Freedoms Act 2012.
- 2.2.2 The operation of the system will recognise the need for formal authorisation of any covert 'directed' surveillance or crime trend ('hotspot') surveillance by following the Regulation of Investigatory Powers Act 2000 and relevant police force policy (see Appendix Three).
- 2.2.3 The system will be operated in accordance with the Data Protection Act 1998 and will only be used for the purposes specified in Darlington Borough Council's notification with the Information Commissioner's Office, unless an exemption under the Act applies.
- 2.2.4 The system will be operated with due regard to the principle that everyone has the right to respect for his or her private and family life and their home (Article 8 of the Human Rights Act).
- 2.2.5 The public interest in the operation of the system will be recognised by ensuring security and integrity of operational procedures.
- 2.2.6 Throughout this code of practice it is intended, as far as reasonably possible, to balance the objectives of the CCTV system with the need to safeguard individuals' rights. Every effort is made throughout the code to indicate that a formal structure has been put in place, including a complaints procedure.
- 2.2.7 Participation in or use of the system by any organisation, individual or authority will be fully in line with this code and all appropriate legislation.

2.3 Data Protection Act 1998

- 2.3.1 All personal data obtained by The System, shall be processed fairly and lawfully and, in particular, shall only be processed in the exercise of achieving the stated objectives of the system, those objectives having been specified in section 1.2.1 Personal data will be processed in accordance with the law and afford due consideration to a persons right to respect for his or her private and family life and their home.
- 2.3.2 The storage and security of the data will be strictly in accordance with the requirements of the Data Protection Act 1998 and additional locally agreed procedures.
- 2.3.3 For the purposes of the Data Protection Act the 'data controller' is Darlington Borough Council. The operation of The System has been notified to the Office of the Information Commissioner in accordance with current Data Protection legislation.
- 2.3.4 All data will be processed in accordance with the principles of the Data Protection Act, 1998 which are summarised below:
 - (a) Personal data shall be processed fairly and lawfully.
 - (b) Personal data shall be obtained only for one or more specified and lawful purposes, and shall not be further processed in any manner incompatible with that purpose or those purposes.
 - (c) Personal data shall be adequate, relevant and not excessive in relation to the purpose or purposes for which they are processed
 - (d) Personal data shall be accurate and, where necessary, kept up to date.
 - (e) Personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
 - (f) Personal data shall be processed in accordance with the rights of data subjects under this Act.
 - (g) Appropriate technical and organisational measures shall be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.
 - (h) Personal data shall not be transferred to a country or territory outside the European Economic Area unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

2.4 Human Rights Act 1998

2.4.1 Article 8 of the Human Rights Act 1998 states that 'everyone has the right to respect for private and family life, his/her home and his/her correspondence'. There shall be no interference by Darlington Borough Council with the exercise of

this right except such as in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well being of the country, for the prevention of disorder or crime, for the protection of health or morals, or for the protection of the rights or freedom of others.

2.5 Regulation of Investigatory Powers Act 2000 (RIPA)

2.5.1 This Act allows the Council to use its public CCTV system to assist the Council and other specified partner agencies such as the Police when investigating criminal activity for directed surveillance operations. The Council's policy on the use of RIPA can be found on the Councils website (insert link).

2.6 Freedom of Information Act 2000.

- 2.6.1 Darlington Borough Council is a public authority for the purposes of the Freedom of Information Act 2000. Any person making a request to the Council for access to recorded information has the right to be told whether the information is held by it and be given a copy of the information, subject to the applicability of exemptions.
- 2.6.2 Recorded information includes CCTV footage and other documentation held by the CCTV control room.
- 2.6.3 All requests must be made in writing, must contain a name and address for correspondence and clearly define the information required. There is no charge for access to information under the Act.
- 2.6.4 There are a number of exemptions to the duty to disclose information under the Act. Applicants should be aware that CCTV footage is likely to contain a large amount of personal data and may, therefore, be exempt from disclosure under section 40.

2.7 Protection of Freedoms Act 2012.

2.7.1 The Protection of Freedoms Act 2012 enables guidance to be drawn up by Government on the use of CCTV. Darlington Borough Council will ensure that it has proper regard to this guidance (detailed in 2.7.2) in the way that CCTV is operated.

2.7.2 Guiding Principles

- Use of a surveillance camera system must always be for a specified purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need.
- b) The use of a surveillance camera system must take into account its effect on individuals and their privacy, with regular reviews to ensure its use remains justified.
- c) There must be as much transparency in the use of a surveillance camera system as possible, including a published contact point for access to information and complaints.
- d) There must be clear responsibility and accountability for all surveillance camera system activities including images and information collected, held and used.
- e) Clear rules, policies and procedures must be in place before a surveillance camera system is used, and these must be communicated to all who need to comply with them.
- f) No more images and information should be stored than that which is strictly required for the stated purpose of a surveillance camera system, and such images and information should be deleted once their purposes have been discharged.
- g) Access to retained images and information should be restricted and there must be clearly defined rules on who can gain access and for what purpose such access is granted; the disclosure of images and information should only take place when it is necessary for such a purpose or for law enforcement purposes.
- h) Surveillance camera system operators should consider any approved operational, technical and competency standards relevant to a system and its purpose and work to meet and maintain those standards.
- Surveillance camera system images and information should be subject to appropriate security measures to safeguard against unauthorised access and use.
- j) There should be effective review and audit mechanisms to ensure legal requirements, policies and standards are complied with in practice, and regular reports should be published.
- k) When the use of a surveillance camera system is in pursuit of a legitimate aim, and there is a pressing need for its use, it should then be used in the most effective way to support public safety and law enforcement with the aim of processing images and information of evidential value.
- Any information used to support a surveillance camera system which compares against a reference database for matching purposes should be accurate and kept up to date.
- 2.7.3 The guidance is set out in a document entitled the Surveillance Camera Code of Practice and was published by the Home Office in June 2013. The Code is available from the following website

https://www.gov.uk/government/publications/circular-0112013

3.0 Scope of the System

- 3.1.1 The areas covered by CCTV referred to in this code of practice are mainly public areas within the responsibility of the operating partners and cover Darlington (including the Railway Station), Bishop Auckland and Crook. In addition, there are areas being monitored under contract where the cameras are owned by others e.g. 6th Form College playing fields. Details of the locations are set out in Appendix 1
- 3.1.2 The CCTV camera scheme consists predominantly of fully functional pan, tilt and zoom (PTZ) colour cameras producing high resolution/quality images that are fed back to the Council's control room where they are monitored and recorded.
- 3.1.3 None of the cameras forming part of the system will be installed in a covert manner. Some cameras may be enclosed within 'all weather domes' for aesthetic or operational reasons but the presence of all cameras will be identified by appropriate signs.
 There are close working links with officers of Durham Constabulary, British Transport Police, Royal Military Police, Customs and Excise, members of Crime Net and Pub Watch, Mowden Park Estates Co. Ltd, 6th Form College, Managers at the Railway Station and Durham County Council.
- 3.1.4 Police use of the CCTV system is on a request basis and every effort is made to facilitate such requests subject to the limitations of RIPA. It is the responsibility of the team leader on duty at the time of a request to decide whether they can immediately help or not according to what other operational demands they have to meet at that point in time. If clarification is needed the CCTV manager should be requested to make a decision.
- 3.1.5 The level of a police response will, at all times, be the responsibility of either officers of Durham Constabulary or the British Transport police.
- 3.1.6 Some of the CCTV cameras in Darlington also have audio links (speakers) which allow the operators to make announcements where appropriate.
- 3.1.7 The police Automatic Number Plate Recognition (ANPR) system is integrated into the CCTV system. The ANPR system monitors car movements and is able to identify vehicles that have a marker against them e.g. the vehicle has been reported stolen, has no road tax, is not insured or has no valid MOT etc. The ANPR system is managed by Durham Constabulary.

4.0 Control Room - Access, Security, Staffing and Facility

4.1 Access

- 4.1.1 The CCTV control room is located in secure premises in Darlington and it staffed 24 hours a day, 365 days per year. It is essential that the control room is a totally secure working environment; therefore, access is stringently controlled and where possible, limited to operational staff and approved officers of Durham Constabulary.
- 4.1.2 Access to the control room by Police or other partners is strictly controlled. There is no automatic right of access and entry will be denied unless the shift team leader can confirm the reason for the visit. Most internal visits e.g. by engineers can be accommodated by a simple telephone call. Persons from outside the Council should be accompanied by a member of staff from the relevant department or the visit should at least be confirmed in advance by the responsible department. Operational requirements and confidentiality will be the first priority at all times.
- 4.1.3 There may be specific occasions when the police need to place an officer in the control room for example to control the surveillance of widespread public disorder. A request must be made by a senior police officer (Inspector or above) and sanctioned by the shift team leader in the CCTV control room. If uncertainty exists, guidance will be sought from the CCTV Manager or their Deputy.

4.2 Security

- 4.2.1 A trained and authorised operator must be present at all times when the equipment is in use. If the monitoring facility is to be left unattended for any reason it will be secured. In the event of the monitoring room having to be evacuated for safety or security reasons, the provisions of the Procedural Manual will be complied with.
- 4.2.2 In the event that a Lay Visitor or approved visitor is present within the monitoring room, all cameras shall be operated only in wide angle and in such a manner that the identification of individuals or specific vehicles is not possible.
- 4.2.3 The monitoring rooms will at all times be secured by a locked door. This door is to remain closed and locked at all times other than for access of authorised personnel.
- 4.2.4 It is the responsibility of any authorised operator to ensure that the above access requirements are complied with at all times. Should any operator find that the monitoring room or its equipment has been left insecure the operator shall secure the equipment appropriately and an immediate report of the incident, quoting the time and date must be made to the manager within 24hrs.

4.3 Control Room Personnel

- 4.3.1 All operational staff are vetted according to National Security Industry (NSI) principles, to full BS7858:2006 requirements as well as an enhanced Disclosure and Baring Service (DBS) check.
- 4.3.2 Every employee involved in the management and operation of the system must comply with this code of practice, the operational manual and appropriate legislation.
- 4.3.3 Only personnel who are fully trained and hold a Security Industry Authority (SIA) licence or are under supervised training for the licence are permitted to undertake duties relating to CCTV monitoring.
- 4.3.4 There will never be less than two employees on duty at any one time.
- 4.3.5 Because of the highly sensitive nature of the information available to employees confidentiality is of paramount importance. Any breach of confidentiality will be treated seriously and will be dealt with as part the Councils disciplinary procedures.

4.4 Training

- 4.4.1 All employees undertake a minimum of three days intensive training in the operation and use of the system. Further 'training' is provided via a nationally recognised training course for CCTV operators at the end of which they must pass an exam to gain their SIA licence.
- 4.4.2 Following the completion of their training, employees are then continually appraised as part of their on-going development.

5.0 System Operation Practice

5.1 Operational Details

- 5.1.1 The CCTV system operates 24 hours a day, 365 days a year and is constantly staffed by fully trained and dedicated council personnel. There are direct communication links to the communications room at Bishop Auckland Police Station as well as a fibre optic video link that allows images from any of the cameras to be viewed by the police. There are also Airwaves radios located in the control room which, when required, allows operators to communicate directly with the police control room and officers at the scene of an incident.
- 5.1.2 The control room also has a direct radio link with the Darlington Retailers Organisation, Shop Watch. This is a retailers' venture responding to the problems of shoplifting, pickpockets etc. There is a positive police input and Darlington Borough Council is an active member of Shop Watch. Every assistance is given to the apprehension and prosecution of shoplifters and other criminal offenders active in the town centre.
- 5.1.3 In a similar way, the control room also has a direct radio link with the local public houses and night clubs. This scheme is known as Pub Watch. The provision of this service helps ensure that those visiting the town on an evening can do so in a safe environment.
- 5.1.4 Darlington Borough Council's control room also monitors the images from the cameras at Bank Top Railway Station. The control room has a link with the British Transport Police as well as the managers at the Railway Station and at the offices at Newcastle and York. Images from the cameras at the station can also be viewed by the police at the police communications room at Bishop Auckland.
- 5.1.5 Some of the CCTV cameras also have audio links (speakers) attached to them. Operational staff will activate these audio links as and when they feel it necessary e.g. person seen dropping litter, anti-social behaviour etc. All announcements will be recorded on the voice recording system in the control room. The system is not able to listen to sounds or conversations

5.2 Monitoring

5.2.1 The Councils CCTV system is digital so all suspected illegal activities are recorded onto hard drives and any images captured can be copied from these hard drives onto DVD/CDs etc and these can be used by the police or other authorised enforcing agency as evidence in any investigation or resulting prosecution.

| Cameras are not used to look into private residential property. Whenever |
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| possible 'privacy zones' will be programmed into the system to ensure that the |
| interior or rear gardens of any private residential property within the range of |
| specific cameras cannot be surveyed. Where privacy zones cannot be |
| programmed the operators are trained in privacy issues. The use of the cameras |
| is regularly monitored/reviewed by the Manager and their deputy as part of a |
| regular audit process. |
| |

5.3 Incident Logging

- 5.3.1 The output of the CCTV system is constantly recorded onto a hard disc digital video recording system any captured incidents are logged. Whenever an operator witnesses an incident, they shall note down the relevant details in the incident log at his control station.
- 5.3.2 Each incident will be sequentially numbered, dated and timed.
- 5.3.3 When action is required by Durham Police it will be recorded in the incident log.

5.4 Directed Surveillance Requests

- 5.4.1 There will be occasions when it is requested (by the Police, another external agency, or as an internal request), that a camera be operated in a way that constitutes "Directed Surveillance" under RIPA
- 5.4.2 The CCTV operators shall be trained to identify surveillance that requires RIPA authorisation and know the process required to obtain this authorisation. A copy of the RIPA authorisation must be obtained before any directed surveillance can commence unless the request is urgent. If the matter is considered urgent a copy of the RIPA authorisation must be subsequently obtained.
- 5.4.3 A record of any such request is to be entered into a book specifically held for this purpose after the operator has satisfied him/herself that the request falls within a category for which directed surveillance may be considered appropriate under the RIPA
- 5.4.4 Each request must be sequentially numbered, dated and timed and the record endorsed with the name of the person (and in the case of the police the number of the police officer) requesting the directed surveillance and brief details of the reason for the request. The time that the directed surveillance ceased must also be entered into the record.
- 5.4.5 Directed surveillance requests from sources other than the police will only be considered if there is written authorisation by the Council. Upon such authorisation being given, the above information will be entered into the Directed Surveillance record book.

5.5 Police Control Room Monitor

5.5.1 Durham Constabulary has its own monitor screens in the police communications room at Bishop Auckland which can receive images from any of the CCTV cameras linked to the Darlington control room. In most situations the control room staff will decide when the police monitor should be used and which of the images from any of the cameras will be shown. The police ideally wish to see all examples of criminal activity, public disorder, violence or matters of safety.

5.5.2 Communications concerning the day-to-day use of the police monitor will be via the airwaves radio or telephone link.

5.6 Recording Media

- 5.6.1 To ensure consistent quality, only high quality hard drives, DVD / CDs are used with the system.
- 5.6.2 Data from the CCTV cameras will be stored on the system's hard drives for 28 days before it is automatically overwritten. If however, media is given to the police or other authorised statutory bodies, this media may be held for longer periods
- 5.6.3 Any DVD/CD or other recording media that contains evidential material will be given a unique reference number and on issue to the police or other authorised statutory body, it will be recorded in the control room's evidence file.

5.7 Recorded Material

- 5.7.1 The storage and use of recorded material from the CCTV control room will be guided by the following general principles:-
- 5.7.2 Recorded material will only be used for purposes defined in this code of practice.
- 5.7.3 Access to recorded material shall only take place as defined in this code of practice and by the requirements of the Data Protection Act 1998, Freedom of Information Act 2000 and Regulation of Investigatory Powers Act 2000.
- 5.7.4 Recorded material will not be sold or used for commercial purposes or for the provision of entertainment.
- 5.7.5 Editing of material copied onto a DVD/CD or other media may be permitted under the requirements of the Data Protection Act 1998 to preserve the identity of other individuals contained on a DVD/CD/video tape if a subject access enquiry is made under the Act.
- 5.7.6 Editing may be carried out by a third party if the technology does not exist to carry out this requirement locally. A charge of £10 is permitted for this work under the Data Protection Act 1998 to cover costs only.

5.8 Access to Recorded Material

5.8.1 For the purpose of this code 'recorded material' means any material recorded by, or as the result of, technical equipment which forms part of the system, but specifically includes images recorded digitally.

- 5.8.2 It is of the utmost importance that all images are treated strictly in accordance with this Code of Practice from the moment they are received by the monitoring room until final removal off the system or by destruction. Every movement and usage is recorded and audited.
- 5.8.3 Public requests for access to CCTV footage under the Freedom of Information Act 2000 or Data Protection Act 1998 will be handled by the Corporate Information Governance Officer who can be contacted on 01325 3889085 or via e mail at dataprotection@darlington.gov.uk
- 5.8.4 Members of the police services or other agency having a statutory authority to investigate and/or prosecute offenders may, subject to compliance with this code of practice, release details of recorded information to the media only in an effort to identify alleged offenders or potential witnesses.
- 5.8.5 It may be beneficial to make use of 'real' footage for the training and education of those involved in the operation and management of CCTV systems, and for those involved in the investigation, prevention and detection of crime. Any material recorded by virtue of this CCTV system will only be used for such training and education purposes.

5.9 Copy Prints

- 5.9.1 A copy print is a copy of an image or images which already exist on the computer hard drive. Copy prints will not be taken as a matter of routine. Each time a print is made it must be capable of justification by the originator who will be responsible for recording the full circumstances under which the print is taken.
- 5.9.2 Copy prints contain data and will therefore only be released under the terms of this code of practice.
- 5.9.3 A record will be maintained of all copy print produced in accordance with the operational manual.
- 5.9.4 A record of prints taken from the system will be subject to audit inspections in common with all other records.

6.0 Complaints Procedure

- 6.1.1 CCTV is no different to any other department within Darlington Borough Council. It is committed to providing a high quality service, which is accessible and responsive to comments from members of the public. CCTV is there to help ensure that anyone who lives, works, earns their living or simply wishes to enjoy the facilities and services on offer, can do so in relative safety.
- 6.1.2 If members of the public are not satisfied with some aspect of the service we provide, we would like to know. We would equally like to know what they like

- about the service or if they have a suggestion that could help improve service provision.
- 6.1.3 All comments and complaints made will be carefully considered and promptly responded to; all information will be treated as confidential.
- 6.1.4 Darlington Borough Council has produced leaflets to help with this; Comments' and are available from main reception points and the reference library. In addition, you can e mail the Corporate Complaints Unit at: complaints@darlington.gov.uk or you can obtain a form online at: www.darlington.gov.uk/complaints

7.0 Contact information

7.1.1 The CCTV Control Room operations are overseen by the CCTV Manager and Deputy Manager. The general contact details are as follows:

CCTV, Town Hall Feethams Darlington DL1 5QT

Tel: - 01325 388355

Appendix 1

DARLINGTON CAMERAS

| Camera No | Location | Camera No | Location |
|--------------|---|--------------|--|
| | | | |
| 1 | Barker & Stonehouse, Feethams | 55 | Pilmoor Green |
| 2 | Dolphin Centre, Horsemarket | 56 | Barden Moor Road |
| 3 | Clock Tower, Low Row | 57 | Lanethorpe Crescent |
| 4 | Northern Rock, High Row | 58 | Hewitson Road South |
| 5 | Kings Head Hotel, Northgate | 59 | Pateley Moor Crescent |
| 6 | Boots - Northgate | 60 | Emley Moor Road |
| 7 | Northgate House, Gladstone St | 61 | Holgate Moor Green |
| 8 | Bondgate House, St Cuthberts Way | 62 | Estoril Road South |
| 9 | Regent House,Commercial St | 70 | Abbey Road - Roundabout |
| 10 | Bondgate - Pole Mounted | 71 | Abbey Road - Roundabout |
| 11 | Smythes Bakery Rear/ Abbots Yard | 72 | Abbey Road - 6th Form Grounds |
| 12 | Lady 'J', Skinnergate | 73 | Stanhope Park - Centre of Park |
| 13 | Lloyds Bank, Skinnergate/Coniscliffe Rd | 74 | Trinity Road - Camera in the Park |
| 14 | Pizza Hut Front, Horsemarket | 75 | Vane Terrace - Outside Art Centre Entrance |
| 15 | Beaumont House - Beaumont St | 77 | Nightingale Avenue - Opposite shops |
| 16 | Fire Station - Rear,Parkgate | 80 | Abbey Road - 6th Form playing Fields |
| 17 | Fire Station - Side,By Royal Mail | 81 | Abbey Road - 6th Form playing Fields |
| 18 | William Stead Pub, Crown Street | 82 | Abbey Road - 6th Form playing Fields |

| Camera No | Location | Camera No | Location |
|--------------|--|--------------|--------------------------------------|
| 19 | Pizza Hut - Rear, Chancery Lane | 83 | Abbey Road - 6th Form playing Fields |
| 20 | Russell St - MFI Pole Mounted | 89* | Fulthorpe Avenue - Mowden Shops |
| 21 | Central House Annex, Gladstone St | 90 | CCTV Access Corridor |
| 22 | King Street - Doctor Piper House | 91 | CCTV Control Room |
| 23 | | 92 | CCTV Compound |
| 24 | Woods Estate Agents, Duke St | 93 | T.Hall Car Park Bus Station Wall |
| 25 | Town Hall - Front (Feethams) | 94 | T.Hall Car Park Bus Station Wall |
| 26 | Town Hall - CCTV Access | 95 | Town Hall - Rear Delivery Door |
| 27 | Town Hall - D Block Rear | 96 | Town Hall - Reception |
| 28 | Town Hall - Car Park Pole | 97 | Town Hall - Art Gallery |
| 29 | Town Hall - Forecourt | 98 | Town Hall - Committee Suite area |
| 30 | Newcastle Building Society, Skinnergate | 100 | Eastbourne Sports Complex |
| 32 | Victoria Road /Ring Road- Pole Mounted | 101 | Eastbourne Park |
| 33 | Victoria Road /Ring Road- Pole Mounted | 102 | North Lodge Park |
| 34 | Garden Street Car Park (Pole) | 103 | Alderman Crooks Park |
| 35 | Salvation Army Citadel, Northgate | 104 | South Park Lodge |
| 36 | 161 - 163, Northgate - Pole Mounted | 105 | South Park - Bandstand |
| 37 | Bridge Pub, Northgate | 106 | South Park Play Area & Skatepark |
| 38 | Park Place Car Park - Pole Mounted | 107 | Lascelles Park Allotments |

| Camera | | Camera | |
|--------|-----------------------------------|--------|--------------------------------------|
| No | Location | No | Location |
| | | | |
| 39 | Chesnut Street - Car Park | 108 | North Park Play Area |
| | | | _ |
| 42 | Parkgate - Pole Mounted | 109 | North Cemetery |
| | Victoria Road/Clifton Road - Pole | | Lascelles Park Fenby Avenue - Play |
| 43 | Mt'd | 110 | Area |
| | | | |
| 44 | Cattle Market - Clifton Road | 130 | Headingley Crescent - Redhall Estate |
| | | | |
| 45 | Cattle Market - Waverly Terrace | 131 | Salisbury Terrace - Denes |
| | | | |
| 46 | St Cuthbets Way - Ring Road | 132 | Springfield Park - Whinfield |
| | | | |
| 50 | Hemsley Moor Way | 150 | South Park Lodge |
| | | | |
| 52 | Ingleby Moor Road | 151 | South Park Lodge |
| | | | |
| 53 | Burnside Road | 152 | South Park Lodge |
| | | | |
| 54 | Lanethorpe Road | | |

| RAILWAY STATION CAMERAS | | BISHOP AUCKLAND & CROOK CAMERAS | |
|-------------------------|--------------------------|---------------------------------|--|
| | | | |
| 1 | Footbridge | 112 | Bishop Auckland - B&Q Car Park |
| 2 | Garbutt Sq by Footbridge | 113 | Bishop Auckland - Morrisons Car Park |
| 3 | Car Park Barrier | 114 | Bishop Auckland - Newgate St / Peel Street |
| 4 | Platform 1 (North End) | 115 | Bishop Auckland - Newgate St / Princes St |
| 5 | Platform 1 (South End) | 116 | Bishop Auckland - Newgate St (On Boots) |
| 6 | Between Platforms 2 & 3 | 117 | Bishop Auckland - Newgate St / Fore Bondgate |
| 7 | Platform 4 (South) | 118 | Bishop Auckland - North Bondgate (Market Square) |
| 8 | Platform 4 (Middle) | 119 | Bishop Auckland - North Bondgate Car Park |
| 9 | Platform 4 (North) | 128 | Tindale Crescent / Proudfoot Drive |

| Camera No | Location | Camera No | Location |
|--------------|------------------------------------|--------------|--|
| | | | |
| 10 | Parkgate Entrance | 129 | Woodhouse Lane / Proudfoot Drive |
| | | 404 | Crook - Commercial Street (Opp |
| 11 | Parkgate Entrance | 121 | working mens club) |
| 12 | Carbutt Ca Car Dark Middle | 122 | Crook - Commercial Street / Hope Street |
| 12 | Garbutt Sq Car Park Middle | 122 | Crook - Church Street opposite |
| 13 | Link Subway to Victoria Road | 123 | Gladstone Street |
| | Zimic Gabinay to Treteria Head | 120 | Ciadotorio Cirost |
| 14 | Victoria Rd Entrance | 124 | Crook - North Terrace / Arthur Street |
| | | | Crook - Addison Street (Civic Centre |
| 15 | Park Lane Car Park | 125 | Car Park) |
| | | | |
| 16 | By Shop Between Plt'fs 1 & 4 | 126 | Crook - Hope Street |
| 17 | Toilet Corridor | 127 | Crook - Park Avenue / Top of Hope |
| 17 | Tollet Comdor | 127 | Street |
| 18 | Rear Access to Travel Centre | | |
| 10 | Trodi / roccos to Travel Contro | | |
| 19 | Passenger Waiting Room | | |
| | | | |
| 20 | Passenger Waiting Room | | |
| | | | |
| 21 | 1st Class Lounge | | |
| 22 | 1 of Class Basentian Area | | |
| 22 | 1st Class Reception Area | | |
| 23 | Garbutt Sq Car Park South | | |
| 20 | Carban oq carr am coam | | |
| 24 | Bank House Rear Yard | | |
| | | | |
| 25 | Ticket Office | | |
| | | | |
| 26 | Garbutt Sq Car Park Ticket Machine | | |
| 27 | Carbutt Sa Car Bark Ticket Machine | | |
| 27 | Garbutt Sq Car Park Ticket Machine | | |