



Making Social Care  
Better for People

# Judgements and Star Ratings

## November 2004

**EMBARGOED UNTIL 18 NOVEMBER 2004**

Key: Arrows indicate a change in judgement and/or star rating since November 2003.

### Three Stars

★★★

Council	Type of council	Region	Serving adults well?	Capacity to improve adults' services?	Serving children well?	Capacity to improve children's services?	Performance rating
Bexley	OL	L	Yes	Excellent	Yes	Excellent	***
Blackburn with Darwen	UA	NW	Most	Excellent	Most	Excellent	***
Bolton	M	NW	Most	Excellent	Yes	↑ Excellent	***
City of London	IL	L	Most	Promising	Yes	↑ Promising	***
Derbyshire	S	EM	Yes	Excellent	Most	Excellent	↑ ***
Gateshead	M	NE	Most	↑ Excellent	Most	Excellent	***
Kensington & Chelsea	IL	L	Most	↓ Promising	↓ Yes	Excellent	***
Kent	S	SE	Most	Excellent	Most	Excellent	***
Kingston upon Thames	OL	L	Most	Excellent	Yes	Promising	***
Kirklees	M	Y&H	Most	Excellent	Most	Excellent	***
Knowsley	M	NW	Most	Excellent	Most	Excellent	***
Leicestershire	S	EM	Most	Excellent	Most	Excellent	***
Newcastle upon Tyne	M	NE	Yes	↑ Excellent	Most	Excellent	***
North Lincolnshire	UA	Y&H	Yes	↑ Excellent	Most	Excellent	***
Somerset	S	SW	Yes	↑ Excellent	Most	↑ Promising	***
Southwark	IL	L	Most	Excellent	↑ Most	Excellent	↑ ***
Sunderland	M	NE	Most	Excellent	Most	Excellent	***
Tower Hamlets	IL	L	Most	Excellent	↑ Most	Excellent	***
Wandsworth	IL	L	Most	Excellent	Yes	↑ Excellent	***
Westminster	IL	L	Yes	Excellent	Yes	Excellent	***

## Two Stars



Council	Type of council	Region	Serving adults well?	Capacity to improve adults' services?	Serving children well?	Capacity to improve children's services?	Performance rating
Barnet	OL	L	Some ↓	Uncertain ↓	Most ↑	Excellent ↑	**
Barnsley	M	Y&H	Most	Promising ↓	Some	Promising	**
Bath & NE Somerset	UA	SW	Some	Promising	Most	Promising	**
Bradford	M	Y&H	Most	Promising	Most ↑	Promising	**
Brent	OL	L	Most ↑	Promising	Some	Promising	** ↑
Bury	M	NW	Most ↑	Promising	Most	Promising	**
Calderdale	M	Y&H	Most	Promising	Some	Promising	**
Cambridgeshire	S	E	Some	Promising	Most	Promising	**
Camden	IL	L	Most ↑	Promising ↓	Most	Promising	**
Cheshire	S	NW	Most	Promising	Most	Promising	**
Cornwall	S	SW	Yes ↑	Excellent ↑	Some ↓	Promising ↓	** ↓
Coventry	M	WM	Most ↑	Promising	Some	Promising ↑	** ↑
Croydon	OL	L	Most	Excellent ↑	Most	Promising	**
Darlington	UA	NE	Some	Promising	Most ↑	Promising	** ↑
Derby	UA	EM	Most ↑	Promising	Some ↓	Promising	**
Doncaster	M	Y&H	Some	Promising	Most	Promising	**
Dorset	S	SW	Most ↑	Promising	Most	Promising	**
Dudley	M	WM	Most	Excellent ↑	Some	Promising	**
Durham	S	NE	Most	Excellent ↑	Most ↑	Promising	**
East Riding of Yorkshire	UA	Y&H	Most	Promising	Most ↑	Promising	**
East Sussex	S	SE	Some	Promising	Most	Promising ↓	**
Enfield	OL	L	Some	Promising	Most ↑	Promising ↑	** ↑
Essex	S	E	Some	Promising	Most	Promising	**
Hackney	IL	L	Some	Promising	Most	Promising	**
Halton	UA	NW	Most ↑	Promising	Some	Excellent ↑	** ↑
Hammersmith & Fulham	IL	L	Most	Promising	Most	Excellent ↑	**
Hampshire	S	SE	Most	Promising ↓	Some	Promising ↓	**
Hartlepool	UA	NE	Most	Promising	Most	Promising	**
Hertfordshire	S	E	Most	Excellent ↑	Some ↓	Promising	**
Hounslow	OL	L	Most ↑	Promising	Most ↑	Promising	** ↑
Isle of Wight	UA	SE	Most	Promising	Some ↓	Promising	**
Islington	IL	L	Most	Promising	Some	Promising ↑	** ↑
Kingston upon Hull	UA	Y&H	Most	Uncertain	Most	Promising ↑	**
Lancashire	S	NW	Most ↑	Promising	Some	Excellent ↑	** ↑
Leeds	M	Y&H	Most	Promising	Most	Uncertain ↓	**
Leicester	UA	EM	Most	Excellent ↑	Most	Promising	**
Luton	UA	E	Most	Promising	Most	Promising	**
Manchester	M	NW	Most	Promising	Some	Promising	**
Merton	OL	L	Some	Promising	Most ↑	Promising	** ↑
Middlesbrough	UA	NE	Most	Promising	Most ↑	Promising	**
Milton Keynes	UA	SE	Most	Promising	Most	Promising	**
North Somerset	UA	SW	Some	Promising	Most ↑	Excellent ↑	** ↑
North Yorkshire	S	Y&H	Most	Promising	Most	Excellent ↑	**
Northumberland	S	NE	Most	Promising	Some	Promising	**
Nottingham	UA	EM	Most	Promising	Most	Promising	**
Nottinghamshire	S	EM	Some	Excellent ↑	Most	Excellent ↑	**

Council	Type of council	Region	Serving adults well?	Capacity to improve adults' services?	Serving children well?	Capacity to improve children's services?	Performance rating
Peterborough	UA	E	Some	Promising	Most	↑ Promising	** ↑
Poole	UA	SW	Most	Promising	Some	Promising	**
Portsmouth	UA	SE	Most	Promising	↓ Some	↓ Promising	**
Reading	UA	SE	Some	Promising	↓ Most	↑ Promising	** ↑
Redbridge	OL	L	Most	Promising	Most	Promising	**
Redcar & Cleveland	UA	NE	Some	Promising	Most	↑ Promising	** ↑
Richmond upon Thames	OL	L	Some	Promising	Most	↑ Promising	** ↑
Rutland	UA	EM	Most	Promising	Most	↑ Promising	**
Salford	M	NW	Most	Promising	Some	Promising	**
Sefton	M	NW	Most	Promising	Some	Promising	**
Sheffield	M	Y&H	Some	Promising	Most	Promising	**
Shropshire	S	WM	Most	Promising	Most	↑ Excellent	↑**
Slough	UA	SE	Most	↑ Promising	Some	Promising	** ↑
Solihull	M	WM	Most	Promising	Some	Excellent	↑**
South Gloucestershire	UA	SW	Some	Promising	Most	Promising	**
South Tyneside	M	NE	Most	↑ Promising	Some	Promising	** ↑
Southampton	UA	SE	Most	Promising	↓ Most	↑ Promising	↓**
St. Helens	M	NW	Most	Promising	Most	↑ Promising	**
Stockport	M	NW	Most	Promising	Some	Promising	**
Stockton-on-Tees	UA	NE	Most	Promising	Some	Promising	**
Suffolk	S	E	Some	Promising	Most	↑ Promising	** ↑
Surrey	S	SE	Most	Promising	↓ Some	Promising	**
Tameside	M	NW	Most	Excellent	↑ Some	Promising	**
Telford & the Wrekin	UA	WM	Most	↑ Excellent	Some	Promising	↓**
Thurrock	UA	E	Most	Promising	Most	↑ Promising	**
Wakefield	M	Y&H	Most	↑ Excellent	↑ Most	↑ Promising	** ↑
Warrington	UA	NW	Most	Promising	Most	Promising	**
Warwickshire	S	WM	Some	Promising	Most	Promising	**
West Berkshire	UA	SE	Most	↑ Excellent	↑ Most	↑ Promising	** ↑
West Sussex	S	SE	Most	↑ Promising	Most	Promising	**
Wigan	M	NW	Most	Excellent	↑ Most	Promising	**
Wiltshire	S	SW	Most	Promising	Some	Promising	**
Wirral	M	NW	Most	Promising	↑ Some	Promising	↑** ↑
Wokingham	UA	SE	Some	Promising	Most	Promising	**
Worcestershire	S	WM	Most	Promising	Most	↑ Excellent	↑**
York	UA	Y&H	Most	↑ Promising	Most	Promising	↓**

# One Star



Council	Type of council	Region	Serving adults well?	Capacity to improve adults' services?	Serving children well?	Capacity to improve children's services?	Performance rating
Barking & Dagenham	OL	L	Some	Promising ↑	Some	Promising	*
Blackpool	UA	NW	Some	Promising ↑	Some	Uncertain	*
Bournemouth	UA	SW	Some	Promising	Some	Promising ↑	*
Bracknell Forest	UA	SE	Some	Uncertain ↓	Most	Promising	*
Brighton & Hove	UA	SE	Some	Promising	Some	Promising ↑	*
Bristol	UA	SW	Some	Promising	Some ↓	Promising	*
Bromley	OL	L	Some	Promising	Some ↑	Promising	*
Buckinghamshire	S	SE	Some	Promising	Some	Promising	*
Devon	S	SW	Some ↓	Promising	Some ↓	Promising	*
Gloucestershire	S	SW	Some	Promising	Some ↓	Promising	*
Greenwich	IL	L	Some	Promising	Some	Promising ↑	*
Haringey	OL	L	Most ↑	Promising	Some	Uncertain	*
Harrow	OL	L	Some	Uncertain	Some	Promising	*
Havering	OL	L	Some	Uncertain ↓	Some	Promising	*
Herefordshire	UA	WM	Some	Promising ↑	Some ↓	Promising ↓	*
Hillingdon	OL	L	Some	Uncertain	Some	Promising	*
Lambeth	IL	L	Some	Promising ↑	Some	Uncertain	*
Lewisham	IL	L	Most	Promising	Some	Uncertain	*
Lincolnshire	S	EM	Some	Uncertain ↓	Some	Uncertain	*
Liverpool	M	NW	Some	Promising ↑	Some	Promising	*
Medway Towns	UA	SE	Some	Promising ↑	Some ↓	Uncertain ↓	*
Newham	OL	L	Some	Promising	Some	Promising	*
Norfolk	S	E	Some	Promising	Some	Promising ↑	*
North East Lincolnshire	UA	Y&H	Some	Promising	Some	Promising	*
North Tyneside	M	NE	Some	Excellent ↑	Some	Promising	*
Northamptonshire	S	EM	Some	Promising	Some	Promising	*
Oxfordshire	S	SE	Some	Promising	Some ↓	Uncertain ↓	*
Rochdale	M	NW	Some	Promising	Some	Promising ↑	*
Rotherham	M	Y&H	Most	Promising	Some	Uncertain	*
Sandwell	M	WM	Most	Promising ↓	Some	Uncertain ↓	*
Southend-on-Sea	UA	E	Some	Promising	Some	Promising	*
Staffordshire	S	WM	Some ↓	Promising ↑	Some	Promising	*
Stoke-on-Trent	UA	WM	Some	Uncertain ↓	Some	Uncertain	*
Sutton	OL	L	Some	Promising	Some	Promising	*
Torbay	UA	SW	Some	Uncertain	Some	Uncertain	*
Trafford	M	NW	Some	Promising ↑	Some	Promising ↑	*
Walsall	M	WM	Some	Promising	Some	Promising	*
Waltham Forest	OL	L	Some	Promising ↑	Some ↑	Promising ↑	*
Windsor & Maidenhead	UA	SE	Some	Promising ↑	Some	Promising ↑	*
Wolverhampton	M	WM	Most	Promising	Some	Uncertain	*

## Zero Stars

Council	Type of council	Region	Serving adults well?	Capacity to improve adults' services?	Serving children well?	Capacity to improve children's services?	Performance rating
Bedfordshire	S	E	Some	Promising	No	Promising	↑ -
Birmingham	M	WM	Some	Promising	No	Promising	↑ -
Cumbria	S	NW	Some	Uncertain	No	Uncertain	↑ -
Ealing	OL	L	Some	Poor ↓	Most	Uncertain ↓	- ↓
Isles of Scilly	S	SW	Some	Poor ↓	Some	Poor ↓	- ↓
Oldham	M	NW	Some	Uncertain	Some	Poor	-
Plymouth	UA	SW	Some	Uncertain	No	Uncertain	↑ -
Swindon	UA	SW	Some ↑	Uncertain	No ↓	Uncertain	-