

COMMUNITY STRATEGY THEMES

		NUMBERS			
		QTR 1	QTR 2	QTR 3	QTR 4
IMPROVING THE LOCAL ECONOMY	♦	2	0	0	0
	♀	0	0	0	0
	●	26	28	0	0
28	Missing	0	0	28	28
TOTAL		28	28	28	28
PROMOTING INCLUSIVE COMMUNITIES	♦	1	2	0	0
	♀	1	1	0	0
	●	15	14	0	0
17	Missing	0	0	17	17
TOTAL		17	17	17	17
RAISING EDUCATIONAL ACHIEVEMENT	♦	1	1	0	0
	♀	0	0	0	0
	●	28	28	0	0
29	Missing	0	0	29	29
TOTAL		29	29	29	29
STIMULATING LEISURE ACTIVITIES	♦	0	0	0	0
	♀	4	4	0	0
	●	8	8	0	0
12	Missing	0	0	12	12
TOTAL		12	12	12	12
PROMOTING COMMUNITY SAFETY	♦	2	2	0	0
	♀	3	3	0	0
	●	7	7	0	0
12	Missing	0	0	12	12
TOTAL		12	12	12	12
IMPROVING HEALTH AND WELL-BEING	♦	2	2	0	0
	♀	1	1	0	0
	●	8	8	0	0
11	Missing	0	0	11	11
TOTAL		11	11	11	11
ENHANCING THE LOCAL ENVIRONMENT	♦	1	0	0	0
	♀	0	0	0	0
	●	15	16	0	0
16	Missing	0	0	16	16
TOTAL		16	16	16	16
DEVELOPING AN EFFECTIVE TRANSPORT SYSTEM	♦	2	2	0	0
	♀	2	2	0	0
	●	19	19	0	0
23	Missing	0	0	23	23
TOTAL		23	23	23	23
	♦	11	9	0	0

TOTALS CHECK	🟢	11	11	0	0
	●	126	128	0	0
148	Missing	0	0	148	148
TOTAL		148	148	148	148

CORPORATE OBJECTIVES

		NUMBERS			
		QTR 1	QTR 2	QTR 3	QTR 4
SHAPING A BETTER DARLINGTON	♦	0	0	0	0
	🟢	0	0	0	0
	●	9	9	0	0
9	Missing	0	0	9	9
TOTAL		9	9	9	9
PROVIDING EXCELLENT SERVICES	♦	1	0	0	0
	🟢	0	0	0	0
	●	6	7	0	0
7	Missing	0	0	7	7
TOTAL		7	7	7	7
PUTTING THE CUSTOMER FIRST	♦	1	1	0	0
	🟢	0	0	0	0
	●	6	6	0	0
7	Missing	0	0	7	7
TOTAL		7	7	7	7
ENSURING ACCESS FOR ALL	♦	1	1	0	0
	🟢	0	0	0	0
	●	7	7	0	0
8	Missing	0	0	8	8
TOTAL		8	8	8	8
ENHANCING OUR CAPACITY TO IMPROVE	♦	0	1	0	0
	🟢	0	0	0	0
	●	9	8	0	0
9	Missing	0	0	9	9
TOTAL		9	9	9	9
TOTALS CHECK	♦	3	3	0	0
	🟢	0	0	0	0
	●	37	37	0	0
40	Missing	0	0	40	40
TOTAL		40	40	40	40

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PERCENTAGES			
QTR 1	QTR 2	QTR 3	QTR 4
7.1%	0.0%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
92.9%	100.0%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
5.9%	11.8%	0.0%	0.0%
5.9%	5.9%	0.0%	0.0%
88.2%	82.4%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
3.4%	3.4%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
96.6%	96.6%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
0.0%	0.0%	0.0%	0.0%
33.3%	33.3%	0.0%	0.0%
66.7%	66.7%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
16.7%	16.7%	0.0%	0.0%
25.0%	25.0%	0.0%	0.0%
58.3%	58.3%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
18.2%	18.2%	0.0%	0.0%
9.1%	9.1%	0.0%	0.0%
72.7%	72.7%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
6.3%	0.0%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
93.8%	100.0%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
8.7%	8.7%	0.0%	0.0%
8.7%	8.7%	0.0%	0.0%
82.6%	82.6%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
7.4%	6.1%	0.0%	0.0%

7.4%	7.4%	0.0%	0.0%
85.1%	86.5%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%

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PERCENTAGES			
QTR 1	QTR 2	QTR 3	QTR 4
0.0%	0.0%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
100.0%	100.0%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
14.3%	0.0%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
85.7%	100.0%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
14.3%	14.3%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
85.7%	85.7%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
12.5%	12.5%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
87.5%	87.5%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
0.0%	11.1%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
100.0%	88.9%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%
7.5%	7.5%	0.0%	0.0%
0.0%	0.0%	0.0%	0.0%
92.5%	92.5%	0.0%	0.0%
0.0%	0.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%

ACHIEVEMENT AGAINST ACTIONS - COMMUNITY STRATEGY THEMES

Appendix 8

THEME	TOP PRIORITIES	DEPT PLANS	SERVICE PLANS	ACTIONS	QTR 1		QTR 2		ACCOUNTABLE OFFICER	
					Performance	Comments	Performance	Comments		
IMPROVING THE LOCAL ECONOMY	To help business thrive and create more high value jobs. We want Darlington businesses to thrive and attract new high value and diverse employers.	Development & Environment	Development & Regeneration	Take forward the Darlington Gateway project with these ongoing and further developments:		Overall on target.			Rebecca Dent	
				Lingfield Point.	●	Almost fully let; owners are consulting on masterplan for new mixed sustainable community.	●	Owners are consulting on masterplan for new mixed sustainable community.	Steve Petch	
				Durham Cathedral Land (A66).	●	Planning appn being considered - to be determined by end 2007/08. Key issue is relationship with land in item below.	●	Planning appn being considered - to be determined by end 2007/08. Key issue is relationship with land in item below.	Richard Alty	
				Land adjacent the new Eastern Transport Corridor	●	Joint transport assessment being led by DBC; working towards agreement on accommodating development and sustainable travel options by end 2007/08.	●	Joint transport assessment being led by DBC; working towards agreement on accommodating development and sustainable travel options by end 2007/08.	Richard Alty	
				Durham Tees Valley Airport.	◆	PP granted for terminal extension and business park; consultation to start soon on 2030 Masterplan.	●	PP granted for terminal extension and business park; consultation to start soon on 2030 Masterplan.	Peel Holdings - Steve Petch for DBC	
				Morton Palms.	●	Existing large blocks all let, smaller blocks exceed 50% let; planning appn for next phase submitted.	●	Progressing on target, as for quarter 1.	Guy Metcalfe	
				Central Park.	●	Preferred developer announced and Heads of Terms agreed.	●	Progressing relocation of depot.	Richard Alty	
				Faverdale.	●	Phase 1 - landscape contractor on site; Argos - roads adoption being arranged; phase 3 - planning application for large warehouse development scheduled for autumn 2007; strategic site - RSS issue, new policy to be submitted to GONE on logistics development.	●	As quarter 1; Argos roads adoption is awaiting occupation of Easter Properties units.	Phase 1 - Guy Metcalfe; Argos Jenny Dixon; phase 3 - Guy Metcalfe; strategic site - Steve Petch	
				West Park.	●	Development progressing in line with master plan.	●	Development progressing in line with master plan.	Bussey and Armstrong	
				Development & Regeneration	●	Work with partners to invest in a strengthen the key sectors in the local economy: Business & Financial services, Engineering, & Civil Engineering, Logistics, Health, Retail & Tourism.	●	Being progressed through D'ton Partnership Enquiry Group 1.	Work progressing on various fronts subject to resources.	Gwenda Lyn Jones
				Development & Regeneration	●	Build strong networks with business to boost opportunities for all.	●	As above -paper to go to CMT in September.	CMT paper now scheduled for Nov.	Gwenda Lyn Jones / Caroline Taukulis
				Development & Regeneration	●	Progress local procurement approaches to open up opportunities for local SMEs to bid for and win public sector contracts.	●	Being progressed jointly with the Procurement Team - ongoing work.	As per quarter 1.	Caroline Taukulis / Susan White
IMPROVING THE LOCAL ECONOMY	Better economic opportunities for all. Ensure that the benefits of economic growth are available to all by developing initiatives that enable residents of deprived communities to access employment opportunities.	Development & Environment	Development & Regeneration	Review and refocus economic development priorities in line with the new Darlington Gateway.	●	Complete; to be kept under review with further changes as necessary as Gateway progresses.	●	Under review with further changes as necessary as Gateway progresses	Gwenda Lyn Jones	
			Development & Regeneration	By 2010 provide over a million square feet of business units delivering over 4,000 jobs.	●	Subject to Gateway projects proceeding as planned, target figures will be achieved across whole life of Gateway from 2002.	●	No change from quarter 1.	Richard Alty	
			Development & Regeneration	In partnership with Darlington College and other private and public partners meet employers' needs for a skilled workforce with appropriately skilled training.	●	Being progressed through D'ton Partnership Enquiry Group 2 - joint working with Children's Services and LSE.	●	Work progressing on various fronts	Gwenda Lyn Jones/Gill Walker	
			Development & Regeneration	Progress targeted recruitment in project/development contracting.	●	Clauses incorporated in contract for Hummersknott School, and to be included for Academy.	●	Staff briefings on targeted employment in procurement arranged for 29th/30th Oct.	Caroline Taukulis	

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS	QTR 1	QTR 2	ACCOUNTABLE		
			Development & Regeneration	Seek opportunities to develop employment projects focused on deprived communities.	●	DAF money secured, working jointly with Job Centre Plus - ongoing work.	●	Funding has been secured for 4 projects a 5th project should start in November.	Suzanne Clark
			Development & Regeneration	Participate in Tees Valley Unlimited.	●	Progressing on all fronts towards MAA and Board Structures.	●	As quarter 1 - no change.	Richard Alty
			Development & Regeneration	Produce and implement a Multi Area Agreement.	●	As above -progress on course; jointly with other TV Auths.	●	As quarter 1 - no change.	Richard Alty
IMPROVING THE LOCAL ECONOMY	Enhance the quality of life in Darlington by creating an attractive and vibrant town centre. Work towards the regeneration of the fringes of the town centre.	Development & Environment	Development & Regeneration	Town Centre marketing strategy and destination branding.	●	Strategy adopted by TCBoard. Destination branding to be progressed through Community Strategy consultation - to include businesses.	●	The marketing stratergy timeframe is being adhered to and work is ongoing.	Christine Kavanagh
			Leisure & Arts	Town Centre events strategy with varied programme of activities for residents and visitors.	●	A financial plan to deliver a more co-ordinated approach to Events delivery in Darlington is currently under development	●	A financial plan to deliver a more co-ordinated approach to Events delivery in Darlington is currently under development	Steve Thompson
			Development & Regeneration	New town centre business plan 2007-2012 with proactive management (street scene Central area walkabouts, etc).	◆	Progress has awaited appt of new Town Centre Manager - work to start in 3rd Qtr.	●	Work on the 2007-2012 Town Centre Business Plan is now commencing. Proactive management of the Town centre is being undertaken with the TCM attempting to spend at least 50% of the week visiting retailers.	Christine Kavanagh
			Development & Regeneration	Regeneration of the markets and develolment of the 'independent retailers village'.	●	Markets is part of Feethams Project Group brief - work on outdoor markets complete; further work to come on indoor markets	●	Retail Therapy Project is up and running; otherwise as for 1st quarter	Feethams / Markets - Richard Alty; Retail Therapy - Suzanne
			Development & Regeneration	Independent retailers' strategy.	●	Strategy complete & adopted by TCBoard; see above on implementation.	●	A Independent Steering Group has now been form and meetings are regularly held. TV and Radio campaign, which is being driven by this group, will commence end of Nov/early December.	Christine Kavanagh
			Development & Regeneration	Pedestrian Heart.	●	Complete.	●	Complete subject to final accounts, etc. To be subject to scrutiny review when final accounts are available.	Brian Dobinson
			Development & Regeneration	Commercial Street shopping complex and new multi-storey car park.	●	Enabling works to begin in Oct 07, with construction likely to commence early in 2008 following completion of the Development Agreement.	●	Project is progressing as planned, with slight slippage on start to April 08, subject to current phasing discussions.	Guy Metcalfe
			Development & Regeneration	Feethams feasibility project.	●	See comments above on markets regeneration; linked to ARC project and subject of 1st phase of feasibility work by BDP.	●	Feethams linked into Town Centre Fringe, and consultants commissioned to carry out feasibility work. Planning application for CTC development on upper car park.	Richard Alty
			Development & Regeneration	Feasibility studies for 'Town Centre Arc' regeneration projects.	●	BDP commissioned for 1st phase of feasibility study.	●	As above	Rebecca Dent
			Public Protection	Effective use of enforcement powers.	●	Ongoing application of Licensing enforcement powers.	●	As 1st quarter, no change.	Pam Ross
PROMOTING INCLUSIVE COMMUNITIES	To deliver the best quality of life for older people. We want to see older people in our community valued for their own sake, enabled to live independedtly and enjoying a high quality	Chief Executive's Office	Chief Executive's Office	Develop older people's strategy.	●	Strategy being developed with GOLD and wider stakeholders	●	Strategy delayed to ensure action planning is robust. Draft now scheduled to be completed in Quarter 3	Stephen Yardley
			Chief Executive's Office	Talk to older people to help shape our policies from transport to leisure.	●	Ongoing consultation with older people through GOLD	●	Specific targeted engagement with older people through the pre-consultation phase of the Sustainable Community Strategy	Stephen Yardley

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THEME	TOP PRIORITIES of life	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
		Community Services	Adult Services	Support voluntary organisations and faith communities to tackle isolation for older people.	●	An event took place on 19th August with faith communities and voluntary groups.	●	Specific event being planned with faith communities and voluntary groups.	Jeanette Crompton
			Adult Services	Review adult protection arrangements.	●	Arrangements reviewed and improvements implemented. Further work in place in Q3/4 with partners.	◆	Adult protection policy and procedures have been revised and are posted in document control system. Further work required once the proposed Safeguarding Adults Board has been established, and a revised policy and procedures have been consulted upon and approved.	Bob Parker
			Adult Services	Implement the Mental Capacity Act.	●	IMCA in place for April '07 deadline. All other aspects on target for October deadline.	●	October deadline achieved.	Bob Parker
	Improve outcomes and life chances of children and young people	Children's Services	Partnerships Services	Creation of locality teams.	●	All locality coordinators in place by Aug 07. Targeted Team established at Eastbourne school.	●	All locality coordinators in place by Aug 07. Targeted Team established at Eastbourne school.	Gill Walker
Partnerships Services			Children's Trust refocus.	●	Children's Trust Development Day July agreed to refocus remit to strategic/executive body.	●	Children's Trust Development Day July agreed to refocus remit to strategic/executive body.	Gill Walker	
Partnerships Services			Integration of health, social care and education.	●	Lucy Wheatley has been appointed to the jointly funded post of Children's Partnership Health Commissioner. Key role to integrate health within Children's Services and Health.	●	Lucy Wheatley has been appointed to the jointly funded post of Children's Partnership Health Commissioner. Key role to integrate health within Children's Services and Health.	Lucy Wheatley	
Community Services		Youth Service/Leisure & Arts	Youth offer/Play strategy.	●	Youth offer consultation taking place.	●	Youth Offer work plan developed/being implemented; includes sessions with key Stakeholders; young people fully involved; links with wider development of Children's Trust Service Directory	Mervyn Bell / Steve Thompson	
		Youth Service	Youth participation strategy.	👉	Youth Participation Network established June 2007.	👉	Youth Service staff have met with key Tier 2 groups. Partners invited to Participation Network. Communication ongoing.	Mervyn Bell / Steve Thompson	
		Youth Service	Set up four new bases in different parts of the town to provide more youth and leisure facilities for young people.	◆	Long term sickness of Youth Officer; capacity issues in developing new provision.	◆	Long term sickness of Youth Officer; capacity issues in developing new provision.	Marj Newman / Sue Davidson	
PROMOTING INCLUSIVE COMMUNITIES	Provide housing choices and promote independence	Community Services	Housing Services	Develop more affordable homes.	●	Interim evaluation of new Financial Assistance Policy to be completed by August 2007. Affordable Housing SPD adopted and now implemented as part of negotiations for future affordable housing requirements.	●	Affordable Housing SPD adopted and now implemented as part of negotiations for future affordable housing requirements. New Sub-Regional Housing Strategy has been produced and submitted by July 2007 submission deadline. SHIP3 funding bid was submitted by July 2007.	Alan Glew / David Burrell
		Chief Executive's Office	Connecting with Communities	Develop year 3 of the Neighbourhood Renewal Strategy.	●	Work has commenced on the development of year 3 of the NRS action plan. This is being developed in conjunction with the development of the Sustainable Community Strategy.	●	Work has commenced on the development of year 3 of the NRS action plan. This is being developed in conjunction with the development of the Sustainable Community Strategy.	Sharon Brown / Shan Lloyd

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS	QTR 1	QTR 2	ACCOUNTABLE		
		Chief Executive's Office	Connecting with Communities	Deliver Social Inclusion Strategy.	●	Delivery ongoing as per action plan in place	●	Delivery ongoing as per action plan in place	David Plews
		Community Services	Housing Services	Invest £5m in improvements to council housing in 2007/08.	●	Capital programme on course to be completed at the end of the year.	●	Capital programme on course to be completed at the end of the year.	Pauline Mitchell
			Housing Services	Provide an additional extra care facility at Rosemary Court.	●	On target for completion.	●	Completed.	Pauline Mitchell
			Housing Services	Refurbish Branksome Hall and Linden Court.	●	Building works have commenced on Linden Court.	●	Schedule of work agreed for completion within timescales.	Pauline Mitchell
RAISING EDUCATIONAL ACHIEVEMENT	To continually improve our schools and childcare. In a competitive global economy we want our young people to have the aspirations and skills they need to compete in the world of work. WE want them to be ambitious and aspirational for themselves.	Children's Services	Planning & Resources	Make all secondary schools in darlington high performing schools of choice with buildings fit for the future.	●	5 out of 7 schools improved their GCSE results (Aug07). Eastbourne Academy has secured capital funding of £15.3m. New build due to open Sept 2009. Capital funding of £2.4m agreed for new Pupil Referral unit.	●	5 out of 7 schools improved their GCSE results (Aug07). Eastbourne Academy has secured capital funding of £15.3m. New build due to open Sept 2009. Capital funding of £2.4m agreed for new Pupil Referral unit.	Rachel Jones (George McQueen)
			Planning & Resources	Renew and refurbish more schools.	●	Carmel -1st Phase been handed over now working on 2nd phase. Hummersknott refurbishment now on site due for completion Autumn '09.	●	Carmel -1st Phase been handed over now working on 2nd phase. Hummersknott refurbishment now on site due for completion Autumn '09.	Rachel Jones (George McQueen)
			Planning & Resources	Make a commitment to secure funding to renew Branksome, Hurworth and Longfield secondary schools.	◆	There are no current investment opportunities with regard to this specific action. However, the authority continues to consult and engage with Partnerships for Schools	◆	There are no current investment opportunities with regard to this specific action. However, the authority continues to consult and engage with Partnerships for Schools	Rachel Jones (George McQueen)
RAISING EDUCATIONAL ACHIEVEMENT	A champion for every child	Children's Services	Children & Families	Transforming the lives of looked after children.	●	Care Matter Time for Change published June 2007 including responses to Green Paper. legislation expected in autumn.	●	White paper expected Nov 2007.	Jenni Cooke
			Planning & Resources	Work with schools to develop Parent Councils to make sure that parents have a stronger voice.	●	Guidance document received, consultation required with Governing Bodies to seek their views on setting up Parent Councils.	●	Guidance document received, consultation required with Governing Bodies to seek their views on setting up Parent Councils.	Andrew Dunn
			Partnerships Services	Engagement of children, young people, their families and carers.	●	Currently reviewing consultation engagement strategy with a view to being more inclusive and proactive.	●	Currently reviewing consultation engagement strategy with a view to being more inclusive and proactive.	Jenni Cooke
			Partnerships Services	Parenting strategy.	●	Draft complete going out to consultation with parenting group and others. Strategy steering group established.	●	Draft Strategy to Cabinet Nov 07 Job Description subject to JE.	Gill Walker
			Partnerships Services	Common Assessment Framework.	●	Service plan has been reviewed and refreshed 29-08 07. The partnership team will take forward the strategic actions necessary to implement CAF for the 31st March.	●	Service plan has been reviewed and refreshed 29-08 07. The partnership team will take forward the strategic actions necessary to implement CAF for the 31st March.	Gill Walker
			Partnerships Services	Information Sharing Assessment.	●	Training around CAF and contact point being delivered.	●	Training around CAF and contact point being delivered.	Julian Kenshole
			Planning & Resources	Workforce Reform.	●	5 priority areas agreed. Strategic actions will be submitted to the next children's trust Board (October)meeting for ratification.	●	5 priority areas agreed. Strategic actions will be submitted to the next children's trust Board (October)meeting for ratification.	Justine Stewart
RAISING EDUCATIONAL ACHIEVEMENT	Every child goes to school	Children's Services	School Improvement & Development	Radically improve attendance figures through a revitalised approach to attendance and exclusions.	●	Attendance Strategy has been reviewed. Work ongoing to review approach to attendance and exclusion which has resulted in improved attendance.	●	Attendance Strategy has been reviewed. Work ongoing to review approach to attendance and exclusion which has resulted in improved attendance.	Andrew Dunn

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			School Improvement & Development	Develop strong partnership working with schools around attendance.	●	Attendance Strategy has been reviewed. Work ongoing to review approach to attendance and exclusion.	●	Attendance Strategy has been reviewed	Andrew Dunn
			School Improvement & Development	Review attendance strategy.	●	Attendance Strategy has been reviewed	●	Attendance Strategy has been reviewed	Andrew Dunn
			School Improvement & Development	Develop strong partnership working with schools around behaviour and reduce the numbers of young people excluded from school.	●	Behaviour Strategy reviewed. Completion date set at Mar 08 in service plan.	●	Behaviour Working Party established, inaugural meeting Nov 2007.	Andrew Dunn
			School Improvement & Development	Review behaviour strategy.	●	Currently being reviewed, new draft produced.	●	Behaviour Working Party established, inaugural meeting Nov 2007.	Andrew Dunn
			School Improvement & Development	Encourage all Darlington schools to offer the best teaching in the NE.	●	All schools resourced to deliver the Performance Management framework. CPD Framework for schools in place. Re-invigorated Social Partnership. Established Schools' Workforce internal officer group to ensure a co-ordinated approach to school improvement and development.	●	All schools resourced to deliver the Performance Management framework. CPD Framework for schools in place. Re-invigorated Social Partnership. Established Schools' Workforce internal officer group to ensure a co-ordinated approach to school improvement and development.	Andrew Dunn
			School Improvement & Development	Have all secondary schools achieving over 50% 5 or more A*-C GCSE results within the next 2 years and have a GCSE A*-C rate of 70% in the town.	●	5 out of 7 schools achieved - 50%, an increase of one over the previous year. The pass rate for the town is 59.5%. These results are provisional and subject to validation in December 07. C&YP Scrutiny report to be presented 10th September 2007.	●	All schools engaged with SIPs and Lead officers.	Andrew Dunn
			School Improvement & Development	Improve achievement and progression across all key stages.	●	KS1 results have declined in line with national averages due to greater use of teacher assessment which is considered more accurate. KS 2 results in general consolidated improvements in 2006. KS 3 have improved considerably to be above or in line with national averages. KS 4 results improved. Results are provisional and subject to validation in Dec 07.	●	All schools engaged with SIPs and Lead officers	Andrew Dunn
			School Improvement & Development	Development, implementation and monitoring of the intervention and support strategy.	●	Policy and protocols for intervention discussed with all headteachers and accepted. (Jul 07) Paper to cabinet September 07.	●	Approved by Cabinet 16 Oct 2007.	Andrew Dunn
			Partnerships Services	Develop the Darlington framework for pupil tracking.	●	Work ongoing - completion deadline Mar 08.	●	Work ongoing - completion deadline Mar 08.	Andrew Dunn
			Partnerships Services	Whole school target setting to match attainment.	●	School Improvement Partners will work with all Darlington schools to set appropriate challenging targets.	●	To be completed by 31 Dec 2007	Andrew Dunn
			Partnerships Services	Harnessing technology - transforming learning.	●	10 year Government Programme, all milestones achieved as per traffic light report.	●	10 year Government Programme, all milestones achieved as per traffic light report.	Andrew Dunn
			Partnerships Services	Children's Trust.	●	Children's Trust Development Day July agreed to refocus remit to strategic/executive body.	●	Children's Trust re-established, first meeting 11 Oct 2007.	Gill Walker

ACHIEVEMENT AGAINST ACTIONS - COMMUNITY STRATEGY THEMES

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
RAISING EDUCATIONAL ACHIEVEMENT	A job or placement for every school leaver	Children's Services	Partnerships Services	Work with our excellent colleges and Teesside University to encourage more young people to continue their education.	●	Continue to work with aim higher in developing programmes to secure entrance to Higher Education for our students. Our colleges have excellent relationships with all schools in darlington and visit each to give information. Colleges run inset days for school pupils to visit, they also have mentors to aid transition.	●	Continue to work with aim higher in developing programmes to secure entrance to Higher Education for our students. Our colleges have excellent relationships with all schools in darlington and visit each to give information. Colleges run inset days for school pupils to visit, they also have mentors to aid transition.	Gill Walker
			School Improvement & Development	Continue the development of 14-19 education across the borough.	●	Ongoing.	●	This is ongoing	Gill Walker
			School Improvement & Development	Produce a borough-wide 14-19 prospectus.	●	On track.	●	Completed.	Gill Walker
			School Improvement & Development	Review of Skills+ programme.	●	reviewed regularly to analyse impact, funding arrangements with schools being established.	●	New KS4 engagement package including Skills + and Alternative Education.	Gill Walker
			School Improvement & Development	Develop the curriculum offer for 14-19 year olds.	●	Progress check is on track	●	Progress check is on track	Gill Walker
			School Improvement & Development	NEET strategy.	●	LAA funding secured to recruit NEET Strategy development officer temporary post to March 2008.	●	LAA funding secured to recruit NEET Strategy development officer temporary post to March 2008.	Gill Walker
STIMULATING LEISURE ACTIVITIES	Accessible and high quality value for money facilities	Community Services	Leisure & Arts	Implement the Dolphin Centre/Arts Centre business plans.	●	The leisure admin team collate weekly and monthly performance in each business area and circulate to senior managers. Delivery of Dolphin Centre Business plans is in progress. Since the refurbishment of the Arts Centre the financial performance of income/usage is being monitored to identify potential trends.	●	The leisure admin team collate weekly and monthly performance in each business area and circulate to senior managers. Delivery of Dolphin Centre Business plans is in progress. Since the refurbishment of the Arts Centre the financial performance of income/usage is being monitored to identify potential trends.	M Crawshaw / Head of Arts
			Leisure & Arts	Promote leisure card based on social inclusion strategy.	●	Live Darlington card introduced	●	Live Darlington card introduced	Steve Thompson
	Direct Council resources to contribute to people adopting healthier lifestyles.		Leisure & Arts	Implement sport and physical activity strategy.	●	The final draft of the Sport and Physical Activity Strategy is due to go to scrutiny late in Summer 2007.	●	The action plan for the Sport and Physical Activity Strategy is complete, and CSN sub groups are working to deliver the actions. Some actions are already complete, and new actions are being developed added to the 'live document' on an ongoing basis.	Steve Thompson
			Adult Services	Continued development of assistive technology.	●	Pilot has been evaluated and roll out of implementation has begun.	●	Project Plan underway, with revised systems in place. Further work required involving health partners to design service for the future by mainstreaming it and up-dating with latest technology, amd developing more effective ways of monitoring and responding.	Lynn Walker / Hazel Neasham

ACHIEVEMENT AGAINST ACTIONS - COMMUNITY STRATEGY THEMES

THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS	QTR 1	QTR 2	ACCOUNTABLE
			Leisure & Arts	Meet healthy schools agenda.	●	<p>Menus have been re-defined to reflect the revised guidelines from September 2007. Currently working with school Heads and school counsellors to provide advice and guidance and ensure consultation for menu development and service improvements. Community Services Food Policy is now complete and all schools have now received copies along with advice and guidance.</p>	<p>Steve Thompson / Judith Chiswell</p>
			Youth Service	Youth offer .	●	<p>The Youth Offer work plan that was in development is being implemented. It includes sessions with ket stakeholders, with young people fully involved. This links with the wider development of the Children's Trust Service Directory.</p>	<p>Mervyn Bell</p>
			Leisure & Arts	Events strategy.	●	<p>The first Events Unit meeting of the financial year has taken place in July. Items of discussion included an update on the Events Calender, the creation of a Creative Forum and the potential for an Open Band Festival in the Town. The next Events Panel meeting is due to take place in October.</p>	<p>Head of Arts</p>
			Environment	Parks and open spaces strategy.	👉	<p>Council accepted its Open Spaces Strategy and Action Plan on 1 March. Ongoing implementation of Action Plan.</p>	<p>Ian Thompson</p>
			Environment	Look to introduce park rangers to care for our green spaces.	●	<p>Project continues to be developed.</p>	<p>Ian Thompson</p>
STIMULATING LEISURE ACTIVITIES	Closing the gap in life expectancy.	Community Services	Leisure & Arts	Deliver Zone Active project within 3 priority wards.	👉	<p>The Zone Active Programme continues to deliver a wide range of opportunities, with an extensive range of activities planned for the Summer Holidays. The main area of work at present is to secure continuation funding for the project which is due to be completed in March 2008.</p>	<p>Emma Reah / Thomas Beales</p>

ACHIEVEMENT AGAINST ACTIONS - COMMUNITY STRATEGY THEMES

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
			Leisure & Arts	Increase sport and recreation amongst young people.		Leisure Services and Youth Services in particular sports development, are working in conjunction with delivery of positive activities packages. Locality Teams have now been established and are operational. Area plans are now in place for each team including linkage and partnerships with key agencies in each locality. Building work is now complete on the new Nickstream Lane multi agency young people's centre.		Leisure Services and Youth Services in particular sports development, are working in conjunction with delivery of positive activities packages. Locality Teams have now been established and are operational. Area plans are now in place for each team including linkage and partnerships with key agencies in each locality. Building work is now complete on the new Nickstream Lane multi agency young people's centre.	Steve Thompson
			Leisure & Arts	Implement Darlington Life programme.		The Darlington One Life Programme continues to be successful with over 80 new clients being inducted onto the scheme every six weeks. Feedback from customers is currently being used to ensure that the service continues to meet customer needs.		The Darlington One Life Programme continues to be successful with over 80 new clients being inducted onto the scheme every six weeks. Feedback from customers is currently being used to ensure that the service continues to meet customer needs.	Mike Crawshaw
PROMOTING COMMUNITY SAFETY	Reduce crime, we want the people of Darlington to be safe and feel safe in their homes and communities.	Chief Executive's Office	Chief Executive's Office	Introduce an intelligence led approach to crime and anti-social behaviour.		Intelligence led approach now adopted across all CDRP Groups. This will be supported by the introduction of new technology as detailed below.		Intelligence led approach now adopted across all CDRP Groups. This will be supported by the introduction of new technology as detailed below.	Rob Jones
			Chief Executive's Office	Develop new technology to better target resources at crime and anti-social behaviour.		The project is behind original target. Revised targets have been established for the project. The main issue has been the integration of a number of Council IT systems, which has now been resolved.		Project behind target as project lead is due to leave on 9th November 2007. Appropriate exit strategy and recovery plan being discussed with the AD for Finance.	Rob Jones
			Chief Executive's Office	Maximise use of GIS.		It is expected that the GIS and ASB components will be online by December 2007.		IT software in regards to GIS is now fully installed and process for ASB system commenced. It is expected that the GIS and ASB components will be online by December 2007.	Rob Jones
			Chief Executive's Office	Work with voluntary organisations and communities to encourage pride and good citizenship.		Focus has concentrated on the development and agreement of the Third Sector Strategy.		Focus has concentrated on the development and agreement of the Third Sector Strategy.	Sharon Brown / David Plews
		Community Services	Development & Regeneration	Invest in good lighting and crime prevention measures in new housing developments.		All reports on planning apps include assessment of impact under S17 of C&DA; Supp. Planning Document on Design of Development (part of LDF) will include section on Designing Out Crime.		Work is progressing on Design SPD in accordance with revised timetable for LDP agreed with CMT in Sept.	Graham Farr
PROMOTING COMMUNITY SAFETY	Improve public reassurance about safety.	Chief Executive's Office	Chief Executive's Office	Work with partners to develop effective neighbourhood policing.		Neighbourhood Policing Teams are now in place and working across the five Street Scene areas.		Neighbourhood Policing Teams are now in place and working across the five Street Scene areas.	Rob Jones
			Chief Executive's Office	Press for the people of Darlington to have swifter response from Darlington Police when they are contacted by the public.		The Police Communications Unit has introduced a new response strategy. Council Officers to meet with Chief Supt Knevitt to progress further.		Council Officer currently progressing with new area commandor in relation to the Police response and the role the Police Communications Unit.	Rob Jones

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
		Community Services	Environmental Services	Link with street scene operations.		ASB, CCTV, Street Scene and YOS are fully engaged in the new CDRP structure. Completed.		Complete.	Ian Thompson
		Children's Services	Environmental Services	YOS linked to locality based teams.		Leisure Services and Youth Services in particular sports development, are working in conjunction with delivery of positive activities packages.		Locality teams have now been established and are operational. Area plans are now in place for each team and include linkages and partnerships with key agencies in each locality.	Steve Thompson
PROMOTING COMMUNITY SAFETY	Use all available enforcement measures to reduce and deter crime.	Chief Executive's Office	Chief Executive's Office	Relevant protocols in place.		Protocols under the ASB Act 2003 are now in place.		Complete.	Rob Jones
		Development & Environment	Public Protection	Licensing enforcement - tackle the problem of alcohol sales to under age people through test purchasing, working in partnership with the Police who are considering the introduction of the Bottle Watch initiative which will enable confiscated bottles to be traced back to the retailer.		Programme of test purchasing is ongoing targeted on Police intelligence; enforcement action is being taken.		No change from quarter 1.	Nigel Green
		Community Services	Environment	Use new powers to tackle littering and dog fouling on our streets and in our parks and open spaces.		Powers relating to littering are now being utilised by Environmental Enforcement Staff. Dog fouling enforcement continues with the Dog Fouling of Land Act with hopes of implementing a Dog Control Order for dog fouling by the end of the year.		Powers relating to littering are now being utilised by Environmental Enforcement Staff. Dog fouling enforcement continues with the Dog Fouling of Land Act with hopes of implementing a Dog Control Order for dog fouling by the end of the year.	Nicola Rowland
IMPROVING HEALTH AND WELL-BEING	Integrate health and social care for adults.	Community Services	Adult Services	Get health and social services working together so people can get better joined-up services.		Discussions taken place with PCT colleagues regarding the Project Plan. Decision to revise the plan taken at Integration Project Board, 11th July '07. Development of Joint Commissioning strategy, backed by practical initiatives to improve coordination and delivery of a range of services.		Timescale to complete leading edge project was unrealistic, given the size of the agenda, the resources available from Adult Social Services, and the reorganisation of Darlington PCT. Further action planning is required.	Jane Robinson / Bob Parker / Warren Tweed
			Adult Services	Develop a single point of contact covering health partners and the Council's older people services.		Progress impeded by lingering effect of health reorganisation locally.		Completed - a new Director of Public Health has been appointed by the PCT and DBC.	Jane Robinson / Bob Parker / Warren Tweed
			Adult Services	Use smart technology to foster independence and support carers.		Links to previous item: assistive technologies.		Project Plan underway, with revised systems in place. Further work required involving health partners to design service for the future by mainstreaming it and up-dating with latest technology, and developing more effective ways of monitoring and responding.	Lynn Walker / Hazel Neasham
IMPROVING HEALTH AND WELL-BEING	Develop a shared approach to public health.	Community Services	Adult Services	Jointly appoint a Director of Public Health		Director has been appointed.		Completed.	Jane Robinson
		Chief Executive's Office	Chief Executive's Office	Nominate Health Member / officer champions.		Cabinet member for Health appointed		Lead CMT officer confirmed	Lorraine O'Donnell
			Partnerships Services	LAA projects and initiatives - Breastfeeding.		On target for all three categories (48hrs, 8 wks & 26 wks)		Continuing positive trend against targets	Kath Lane (PCT)

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS	QTR 1		QTR 2	ACCOUNTABLE	
			Partnerships Services	LAA projects and initiatives - Immunisation.	●	Steady improvement in uptake	●	Further improvement in uptake. Home visiting has gone well	Christine Clarke (PCT)
Partnerships Services	LAA projects and initiatives - Nutrition and obesity.	●	Delivery of Get Cooking Programme; 4 sessions delivered to 42 young carers at Darlington College	●	Food & Health Co-ordinator completed nutrition resource for Early Years Practitioners and delivered training to 16 registered childminders. Healthy Packed Lunch leaflets	Christine Clarke (PCT)			
Partnerships Services	LAA projects and initiatives - Smoking cessation.	●	On target performance for the two key client groups – pregnant women and quitters from deprived communities	●	Continuing positive trend against targets	Darcy Brown (PCT)			
Partnerships Services	LAA projects and initiatives - Healthy schools.	◆	Delays in recruitment to posts. Healthy Schools Co-ordinator seconded from PCT Sept 2007	◆	26 Schools currently working towards achieving NHSS status. Targets to be revised to a more realistic goal of 75% by 2009	Karen Robinson (PCT)			
Partnerships Services	LAA projects and initiatives - Sexual health.	●	Achieved TPU trajectories for reduction in under- 18 conceptions. Developed, evaluated and distributed Safe Zone – Darlington’s Young People directory of services with involvement of young people, parents and	●	Developed and commissioned a full contraceptive and sexual health service with Darlington College which was identified as a hot spot	Donna Thorne (PCT)			
ENHANCING THE LOCAL ENVIRONMENT	To make Darlington cleaner, greener and safer. We want a clean, safe and green environment for all Darlington people and a diverse choice of leisure facilities for them to enjoy.	Community Services	Environment	Manage the environment to improve 'liveability' and make it cleaner, greener and safer for residents.	●	Delivery of the Environmental Services Service Plan is on track.	●	Delivery of the Environmental Services Service Plan is on track.	Ian Thompson
		Community Services/ Development & Environment	Environment / Youth Services	Aim to continuously improve our street scene service, community safety services and youth provision.	●	ASB/CCTV/Street Scene and the Youth Offending Service are fully engaged in the CDRP	●	ASB/CCTV/Street Scene and the Youth Offending Service are fully engaged in the CDRP	Ian Thompson
		Community Services	Environment	Progress community engagement in specifying street scene priorities and programmes.	●	Environmental Services fully engaged in the planning of Talking Together Connecting with Communities events.	●	Environmental Services fully engaged in the new Talking Together Connecting with Communities events.	Ian Thompson
		Development & Environment	Consultancy	Improve the coordination of street scene road repairs with planned maintenance schemes / street lighting.	●	Co-ordination being addressed as part of wider preparation for duty to co-ordinate all street works under Traffic Management Act from April 2008.	●	Progress towards implementation of TMA street works duty is on course.	Steve Brannan (all Council staff working in highway will be impacted by TMA)
			Public Protection	A smoke free environment, implement enforcement duties and powers under new legislation.	●	High level of compliance achieved; enforcement action not required to date; statutory returns completed.	●	As for quarter 1.	Richard Selkirk
		Community Services	Environment	Invest in community facilities where people live, e.g. new multi-use sports areas for Firthmoor and North Park, upgrade community area at Pensbury Street, new play area near Fryers Crescent, a range of improvements to Eastbourne Park, Lascelles open space, Sugar Hill Park, Red hal recreation area, West Park, Cocker Beck, Victoria Embankment, Beech Wood, Skerne Park, Green Park and the Denes.	●	Progress is being made throughout the year.	●	Progress is being made throughout the year.	Ian Thompson
ENHANCING THE LOCAL ENVIRONMENT	A quality environment maintain and enhance the quality of the environment	Development & Environment	Development & Regeneration	Progress the Local Development Framework.	◆	Report to CMT in Sept will highlight need to set back LDF timetable to align it with Community Strategy preparation.	●	CMT report in September rescheduled timetable in line with SCS - on schedule with this new timetable.	Graham Farr

ACHIEVEMENT AGAINST ACTIONS - COMMUNITY STRATEGY THEMES

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
			Development & Regeneration	Ensure that design of major projects makes a positive contribution to environmental quality.	●	Environmental Impact Assessment for major apps seek to reduce or mitigate adverse impacts, supported by strong Local Plan policies. LDF will reflect emerging national guidance on environmental protection.	●	No change from quarter 1.	Dave Coates / Graham Farr
			Development & Regeneration	Progress feasibility studies for Feethams and the 'Town Arc' and cattle market proposals, as key environmental improvement opportunities	●	As under Economy, Feethams and Arc studies are being progressed jointly - currently on target.	●	Feethams and Town Centre Fringe projects are being jointly progressed with feasibility work under way via consultants.	Dave Coates / Graham Farr
ENHANCING THE LOCAL ENVIRONMENT	To reduce Darlington's carbon footprint and create a sustainable environment for future generations.	Development & Environment	Public Protection	Complete procurement of new waste disposal contract.	●	Tender process progressing satisfactorily - on course to have new solution in place by April 09.	●	As quarter 1.	Bill Westland
			Development & Regeneration	Develop and consult on new waste strategy.	●	No progress to date, but this is scheduled to follow on from tender process for new contract, so on course.	●	As quarter 1.	Bill Westland
			Consultancy	Continue to implement and progress sustainable transport programmes to contribute to reduced CO2 emissions and improved environmental quality.	●	Programmes of physical works are on target - modal shifts due to travel marketing are ahead of target.	●	As for quarter 1.	Dave Winstanley
			Development & Regeneration	Ensure that all new homes in Darlington are carbon neutral by 2017.	●	Target year is 2020 - Climate Change Strategy adopted by LSP, action plan being developed - to include phased approach towards carbon neutral in line with new Code for Sustainable Homes. This will inform targets for LDF and Design SPD.	●	Target year is 2020, not 2017; LSP has adopted Climate Change Strategy, action plan progress is on target - includes phased approach towards carbon neutral in line with new Code for Sustainable Homes; basis for LDF targets and Design SPD.	Paula Jamieson / Graham Farr
			Development & Regeneration	Explore the need for an environmental strategy for the Council's operational activities.	●	Being considered/progressed jointly with Policy Unit.	●	Being considered/progressed jointly with Policy Unit	Paula Jamieson
			Public Protection	Increase recycling and landfill in order to meet Government targets.	●	Being addressed through new Waste Contract.	●	As for quarter 1.	Phillippa Scafton
			Development & Regeneration	Create a local climate change action plan.	●	Working towards adoption early in 2008.	●	Continuing to progress towards adoption in early 2008.	Paula Jamieson
DEVELOPING AN EFFECTIVE TRANSPORT SYSTEM	Reduce congestion on our roads. We want a safer transport system that meets community and business needs, readily accessible and free from congestion.	Development & Environment	Development & Regeneration	Tackle congestion on key transport corridors and minimise its economic and environmental effects by making the most effective use of the transport network :	●	Programme of physical measures is on target; reduction of car journeys through travel marketing is ahead of target.	●	Programme of physical measures on target.	Simon Houldsworth
			Consultancy	Engineering solutions to specific 'pinch' points.	●	As above - on course.	●	As above - on course.	Dave Winstanley
			Consultancy	Enhance junctions at selected points so traffic moves more smoothly.	●	As above - on course.	●	As above - on course.	Dave Winstanley
			Consultancy	Improve how drivers can use existing road space to beat congestion.	●	As above - programme of improvement works on course.	●	As above - on course.	Dave Winstanley
			Development & Regeneration	Provide more residents parking zones to help those who live in areas of high parking demand.	●	Four schemes in current programme - three College schemes ready to implement; further consultation required on Southend Avenue.	●	Current schemes progressing in line with plans.	Brenda Bowles
			Consultancy	Implement powers available under Traffic Management Act (progress council parking enforcement).	●	Programme for implementation of CPE in 2009 on course.	●	Programme for implementation of CPE in 2009 on course.	Dave Winstanley
			Development & Regeneration	Feasibility study into park and ride.	●	On track for current year, but awaiting update of traffic model by JSU.	●	On track for current year, but awaiting update of traffic model by JSU.	Simon Houldsworth
			Development & Regeneration	Market sustainable travel choices - increase cycling and bus use and reduce car driver trips.	👉	Figures for walking, cycling and reduction in car journeys are well ahead of target.	👉	As Quarter 1.	Owen Wilson

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THEME	TOP PRIORITIES	DEPT PLANS	SERVICE	ACTIONS		QTR 1	QTR 2		ACCOUNTABLE
DEVELOPING AN EFFECTIVE TRANSPORT SYSTEM	Accessible jobs and services. Improve access to employment, education and other services aprticularly for those without access to a private car, those with a disability and those that have greatest need.	Development & Environment	Consultancy	Complete the Darlington Eastern Transport Corridor road easing congestion and opening up new areas for business development.	♦	Cost and time overruns, but still on schedule to complete in Summer 2008.	♦	Remains on target for summer 2008 finish. Cost overruns. A66 work due for completion by Christmas.	John Johnson
			Consultancy	Delivery of transport schemes programme from LTP2, Local Motion and Cycle Town.	●	On course, including maintenance block.	●	As quarter 1.	John Ray
			Consultancy	Complete 'Lets Get Cracking' programme.	●	Completed.	●	Completed.	Steve Brannan
			Development & Regeneration	Review supported bus services and community transport against accessibility requirements	●	Scheduled for later in year, but could be affected by Arriva purchase of Stagecoach - still likely to be implemented in 2008.	●	Arriva have taken over commercial network in Darlington and are reviewing bus services; the supported bus network will be reviewed in light of proposed commerial network, including requirments for community transport; the CT needs will be fed into the Transport Services Review.	Simon Houldsworth
			Consultancy	Improved highway infrastructure facilities for disabled people.	♦	Red triangle refers to BV165, but provision continues to improve in line with local requirements.	♦	As quarter 1.	Dave Winstanley
			Development & Regeneration	Contribute to progressing Tees Valley transport.	●	TV Metro - Sept Cabinet report to seek approval for feasibility; A19/A66/A174 Trunk Road Network Capacity Study on course; Bus Network Improvement - first year programme to include North Road Whesoe Road junction improvement.	●	A19/A66/A174 Trunk Road Network Capacity Study slightly behind schedule due to issues with the tees valley model; Bus Network Improvement final bid under preparation by JSU.	Simon Houldsworth
DEVELOPING AN EFFECTIVE TRANSPORT SYSTEM	Safer, sustaiable travel. Improve real and perceived travel safety and security, widen travel choices for all and reduce the proportion of car driver trips.	Development & Environment	Development & Regeneration	Continue to invest in our transport infrastructure improving services for pedestrians, cyclist, bus users and motorists.	●	This priority is the sum of several others - physical programmes aregenerally on course, whilst travel marketing indicators are ahead of targets.	●	As quarter 1.	Simon Houldsworth
			Development & Regeneration	Local Motion travel marketing programme.	👉	As above, key programme indicators are well-ahead of target.	👉	As quarter 1.	Owen Wilson
			Development & Regeneration	Invest in cycling infrastructure under Cycle Demonstration Town programme.	●	Programme of works is on course.	●	Extensive consultation to be undertaken to progress schemes more quickly.	Sue Dobson
			Development & Regeneration	Review of accident casualty reduction targets and action plan.	●	Analysis of stats ongoing, working towards prioritisation and action plan of works - focus on A68 corridor.	●	As quarter 1.	Dave Winstanley
			Consultancy	Provide better bus stops with raised kerbs to enable buses to 'dock', improving access for passengers.	●	No work carried out yet in current year, but programme for year will be delivered.	●	As quarter 1.	Dave Winstanley
			Consultancy	Boost road safety through further localm safety schemes and 20 mph zones in residential areas.	●	Programme of schemes currently subject to consultation.	●	As quarter 1.	Dave Winstanley
			Development & Regeneration	Implementation of new national concessionary fare scheme.	●	On target.	●	On target.	Simon Houldsworth
			Consultancy	Central park pedestrian/cycle bridge.	●	To be installed January 08, open Easter 08.	●	As quarter 1.	Lee Waters
Development & Regeneration	Help people use alternative means of travel by improving walk and cycle links and through measures to support bus travel.	●	As above, Sustainable Travel programmes on or ahead of target.	●	As quarter 1.	Owen Wilson			

ACHIEVEMENT AGAINST ACTIONS - CORPORATE OBJECTIVES

Appendix 8

OBJECTIVE	TOP PRIORITIES	DEPT PLANS	SERVICE PLANS	ACTIONS	QTR 1		QTR 2		ACCOUNTABLE OFFICER
					Performance	Comments	Performance	Comments	
SHAPING A BETTER DARLINGTON	Develop a new vision for the Borough	Chief Executive's Office	Chief Executive's Office	Support the Darlington Partnership to set a fresh vision for Darlington 2012.	●	On track against PID.	●	Continued performance against PID. Consultation including Darlington Assembly. Enquiry Groups feeding back	Andrew Robinson
			Chief Executive's Office	Participate in enquiry groups.	●	Enquiry Groups established by LSP to investigate and analyse key issues	●	Enquiry Groups continue and feedback to full Darlington Partnership Assesmbly	Steve Rose
			Chief Executive's Office	Public engagement.	●	Community Engagement Strategy developed and approved by Council. Connecting with Communities Unit to be established	●	Full programme of engagement in place for Sustainable Community Strategy pre-consultation	Andrew Robinson
			Chief Executive's Office	Deliver in partnership the Sustainable Community Strategy.	●	Sustainable Community Strategy to be delivered in Quarter 3	●	Sustainable Community Strategy to be delivered in Quarter 3	Andrew Robinson
SHAPING A BETTER DARLINGTON	Deliver a new Local Area Agreement	Chief Executive's Office	Chief Executive's Office	Evaluate existing LAA.	●	Evaluation of LAA ongoing. Part of work stream for development of new SCS. Progress expected in Quarter 3	●	Ecaluation of LAA ongoing. Part of work stream for development of new SCS. Progress expected in Quarter 3	John Bosson
			Chief Executive's Office	Develop 35 targets	●	LAA targets to be developed in Quarter 3	●	LAA targets to be developed in Quarter 3	Andrew Robinson
			Chief Executive's Office	Negotiate with GONE.	●	LAA Negotiation with GONE commences in Quarter 4	●	LAA Negotiation with GONE commences in Quarter 4	Andrew Robinson
			Chief Executive's Office	Link with SCS.	●	SCS/LAA linkages in place once draft SCS developed in Quarter 3	●	SCS/LAA linkages in place once draft SCS developed in Quarter 3	Andrew Robinson
SHAPING A BETTER DARLINGTON	Promote Darlington and Darlington Borough Council	Chief Executive's Office	Chief Executive's Office	Promote the borough and the Council to secure investment and support from private and public sector agencies.	●	Continued promotion through Tees Valley Executive Group	●	Continued promotion through Tees Valley Executive Group and development of MAA	Ada Burns
PROVIDING EXCELLENT SERVICES	Reinvigorate the performance management framework	Chief Executive's Office	Chief Executive's Office	Improved reporting of performance data.	●	Development planned for Quarters 2, 3 and 4	●	Scrutiny reporting is being rolled out for Quarter 2 (six month) reporting, and quarterly thereafter. New report utilising PerformancePlus being developed	David Goodchild
			Chief Executive's Office	Improvements to Performance Plus.	●	As part of a review of the Performance Management Framework scheduled for Quarter 3	●	As part of a review of the Performance Management Framework scheduled for Quarter 3	David Goodchild
PROVIDING EXCELLENT SERVICES	Ensure there are sufficient capacity and skills to provide public services in Darlington	Corporate Services	HRM	Deliver services that can compete with the best on quality and efficiency.	●	New HR strategy being developed to enhance capacity and skills	●	HR Strategy adopted by Cabinet	Lesley Blundell
			HRM	Develop the organisational development requirements for influencing public services and promoting Darlington.	●	New HR strategy being developed to enhance capacity and skills	●	HR Strategy adopted by Cabinet	Lesley Blundell
		Development & Environment	Development & Regeneration	Apply corporate methodology to project management and approach to delivery of capital projects.	♦	The start of work on the project was delayed by competing work priorities. Progress is now being made and a revised programme drawn up.	●	Capital Projects Review underway	Peter Roberts
PROVIDING EXCELLENT SERVICES	Deliver targeted cashable savings from procurement whilst at least sustaining current performance levels	Chief Executive's Office	Chief Executive's Office	Identify and capture savings from the procurement and use of temporary staff.	●	Proposals to take this forward are in development	●	Report to CMT outlining proposals presented. Further engagement necessary with officers and departments.	Susan White
			Chief Executive's Office	Identify and capture savings from the procurement and use of advertising.	●	Scheduled for Quarter 3	●	Scheduled for Quarter 3	Susan White
PUTTING THE CUSTOMER FIRST	Establish Connecting with Communities service	Chief Executive's Office	Connecting with Communities	Create new opportunities for the people of Darlington to give us their feedback and ideas.	●	Implemented 2 high profile community engagement campaigns which provided opportunities for people to give feedback and ideas. Area based consultation structures to commence in October 2007.	●	Area based consultation structures to commenced in October 2007	Sharon Brown / David Plews
			Connecting with Communities	Develop the role and remit and terms of reference for unit.	●	This has been completed.	●	This has been completed.	Sharon Brown / David Plews
			Connecting with Communities	Commence implementation of the community engagement strategy	●	This has commenced and initiatives have been taken forward.	●	This has commenced and initiatives have been taken forward.	Sharon Brown / David Plews
PUTTING THE CUSTOMER FIRST	Deliver improved customer service	Corporate Services	ICT	Through detailed business process reengineering of services and other tools maximise efficiencies annd improve customer service.	●	CRM/MI Development officer appointed with specific responsibility for BPR.	●	Two Leading Edge projects proposed - Revenues and Benefits alignment and Bulky Household Waste. Senior Customer Advisors to be appointed	Lynda Bosanko

ACHIEVEMENT AGAINST ACTIONS - CORPORATE OBJECTIVES

Appendix 8

OBJECTIVE	TOP PRIORITIES	DEPT PLANS	SERVICE PLANS	ACTIONS	QTR 1		QTR 2		ACCOUNTABLE
			ICT	Through enhanced generic working, additional targeted staffing and review of telephony/upgrade of CRM system increase the proportion of customers dealt with at a single point of contact.	●	CRM system upgraded April 2007. New e-forms technology actively used. Improved scripting enables more advisors to serve customer requests regardless of access channel. Staff contracts redesigned.	●	As previous quarter. Generic training programme of existing staff on target to be delivered Quarter 4	Lynda Bosanko
PUTTING THE CUSTOMER FIRST	Champion the interests of the citizen	Chief Executive's Office	Chief Executive's Office	Engage and empower residents to help shape a better Darlington.	●	Through the pre consultation on the Sustainable Community Strategy, this has allowed residents to give their views on how to help shape a better Darlington.	●	Through the pre consultation on the Sustainable Community Strategy, this has allowed residents to give their views on how to help shape a better Darlington. Prioritisation consultation scheduled for Quarter 3, with final consultation on draft vision scheduled for Quarter 4	Sharon Brown / David Plews
			Connecting with Communities	Help Darlington's Community Partnerships to grow and thrive.	◆	Proposals are in development on how best to achieve this.	◆	Proposals are in development on how best to achieve this.	Sharon Brown / David Plews
ENSURING ACCESS FOR ALL	Improve our approach to equalities	Chief Executive's Office	Connecting with Communities	Prepare for Level 4 of the Local Government Equality scheme.	●	Project Initiation Document in place to develop proposals to achieve Level 4	●	Project Initiation Document in place to develop proposals to achieve Level 4	David Plews
			Connecting with Communities	Gender Equality Scheme in place.	◆	Delayed due to major consultation campaigns including Mayoral Referendum and Pre-consultation for Sustainable Community Strategy	◆	Delayed due to major consultation campaigns including Mayoral Referendum and Pre-consultation for Sustainable Community Strategy - scheduled for Quarter 3	David Plews
ENSURING ACCESS FOR ALL	Address learning disability issues	Community Services	Adult Social Care	Develop carers compact.	●	Compact not yet completed.	●	Sent to Director for approval.	Jeanette Crompton
			Adult Social Care	Modernise day service provision.	●	Partial modernization has taken place regarding South Park Day Opportunity, this is to be developed via wholesale modernization of LD Services as a Project Board. Commencement Sept '07.	●	Modernisation of day services will constitute part of the overall modernisation programme for LD. Project board to be established looking at whole scale reform, Nov 07.	Maxine Naismith
			Adult Social Care	Develop self-directed support for service users.	●	Review of strategic approach to direct payments has completed. Establishment of a project team will be considered during the restructure of the Business Support and Development Unit.	●	Review of strategic approach to direct payments has completed. Establishment of a project team will be considered during the restructure of the Business Support and Development Unit.	Yvonne Hall / Bob Parker
ENSURING ACCESS FOR ALL	Influencing public services	Chief Executive's Office	Chief Executive's Office	Extend effective partnership working to secure excellent public services from all providers.	●	Electronic Tool Kits developed.	●	Electronic Tool Kits developed.	Steve Rose
			Connecting with Communities	Support community partnerships and voluntary organisations to take a lead in deciding what's best for their communities.	●	Community Development workers have been working alongside Community Partnerships in the development of their local actions plans. In addition refresher training for Community Partnership representatives on the role of Community Partnerships has been organised for Oct 2007.	●	Community Development workers have been working alongside Community Partnerships in the development of their local actions plans. In addition refresher training for Community Partnership representatives on the role of Community Partnerships has been organised for Oct 2007.	Sharon Brown / David Plews
		Children's Services	Partnerships Services	Work with schools to develop Parent Councils to make sure that parents have a stronger voice.	●	Guidance document received, consultation required with Governing Bodies to seek their views on setting up Parent Council's.	●	Guidance document to all Governing Bodies	Andrew Dunn
ENHANCING OUR CAPACITY TO IMPROVE	Deliver efficiency savings	Chief Executive's Office	Chief Executive's Office	Continue to develop and deliver the efficiency agenda to ensure a balanced MTFP.	●	Progress is on track for the delivery of efficiencies against the Gershon targets	◆	Progress remains on target for delivery of Gershon targets. However, the planned efficiencies against a number of major re-engineering projects have been delayed to ensure full and meaningful staff engagement takes place prior to implementation. This will have an impact on the current predicted values contained within the MTFP	Craig Holdon

ACHIEVEMENT AGAINST ACTIONS - CORPORATE OBJECTIVES

Appendix 8

OBJECTIVE	TOP PRIORITIES	DEPT PLANS	SERVICE PLANS	ACTIONS	QTR 1		QTR 2		ACCOUNTABLE
			Chief Executive's Office	Deliver against target savings as set out in Leading Edge projects and procurement targets.	●	Procurement project savings ahead of target offset by slippage in Leading Edge projects	●	The procurement project savings remain ahead of target with a number of other Leading Edge projects having to re-profile the time line for the delivery of predicted savings as a result of more detailed and meaningful consultation. This has reduced the expected delivery of efficiencies within the current year. Additional projects have been identified with a view to developing other potential areas of opportunity	Craig Holdon / Susan White
ENHANCING OUR CAPACITY TO IMPROVE	Stockton/Darlington Partnership	Corporate Services	Finance	Finalise the detailed business case in relation to a variety of corporate services being jointly provided with Stockton.	●	Preparatory work on target	●	Business Case prepared for approval at November	Brian Boggon / Ian Wilson
			Finance	Adoption of business case by Council.	●	Not scheduled until Qtr 3	●	Adoption planned for November 2007 at both	Brian Boggon / Ian Wilson
			Finance	Progress on targets against business plan.	●	Series of staff briefings for those directly involved	●	Recruitment and selection of Partnership Manager	Brian Boggon / Ian Wilson
ENHANCING OUR CAPACITY TO IMPROVE	Deliver the Leading Edge Organisational Development Strategy	Chief Executive's Office	Chief Executive's Office	Embed new ODS Leading Edge into the organisation and deliver the themed elements.	●	New ODS incorporated into publication of Corporate Plan	●	Series of articles published in the Flyer, pamphlet	Lorraine O'Donnell
		Corporate Services	Chief Executive's Office	ODS strands on target against plan.	●	Development of individual strands incorporating	●	Monitoring of action plans via CMT and Leading Edge	Lorraine O'Donnell
			HRM	Adoption of HR strategy.	●	Adopted by Cabinet	●	Adopted by Cabinet	Lesley Blundell
			ICT	Adoption of ICT strategy.	●	Adopted by Cabinet	●	Adopted by Cabinet	Ken Walker