

Performance Information to be Available on Website

This performance information will be available on the Street Scene Website, alongside target times for tasks to be completed so Members and residents are aware of the performance of Street Scene.

1. Number of complaints received
2. Percentage of complaints received and responded to in time
3. Number of reports received
4. Number of comments received
5. Number of compliments received
6. Percentage of small fly tips removed on time
7. Percentage of large fly tips inspected on time
8. Missed assisted refuse collections
9. Percentage of grounds maintenance requests undertaken on time
10. Percentage of litter picking requests undertaken on time
11. Percentage of litter bin requests undertaken on time
12. Percentage of street furniture repairs undertaken on time
13. Number of Street Champion contacts with Street Scene

The above performance indicators will be broken down by each Street Scene area and as a total for the Borough.