

Consultation Events for Parents

Appendix 3a

Venue: Northwood

Date	Feedback	Impact
1 st October 2012 8.15-9.15am	Mum-very upset as she had a "5 year plan which is now in bits." Asked if closure was a foregone conclusion; re-assured not. Suggested closing 1 nursery. Queried whether management costs were too high? Northwood gives her the flexibility she needs-had looked at about 10 nurseries before choosing. " Maybe it's flexibility has caused it not to be feasible" Suggested she think about questions as she was very upset and email them in.	Loss of flexibility in childcare arrangements.
1 st October 2012 8.15-9.15am	Lady leaving said" I need to calm down before I say what I've got to say. Don't want my children to hear what I've got to say"	
1 st October 2012 8.15-9.15am	Combine the 2 nurseries to save costs. None of the other nurseries are as flexible as this. How can the council spend money on roads but not on kids education"	
1 st October 2012 8.15-9.15am	It's a shame, I'll comment later"	
1 st October 2012 8.15-9.15am	" I haven't got time now-I'm just really angry"	
1 st October 2012 8.15-9.15am	"It's flexible, convenient. If it closed would remove child from Northwood School nursery and find another one"	Would need to remove children from Northwood school and get another school.
1 st October 2012 8.15-9.15am	Currently accessing the 2 year old pilot. Children had had lots of disruptions. Not sure whether to look for another place now so that she could then access continuous provision through to starting school. Said she may see if Northwood School nursery could take her daughter from term after 3 rd birthday	Impacting on choice of school.
1 st October 2012 8.15-9.15am	It's flexible, convenient. If it closed would remove child from Northwood School nursery and find another one"	Would have to move children to different school.

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1 st October 2012 8.15-9.15am	Child will be 2 in January 2013. Only started in August, had childminder before that who was a family friend. Would support be available to find other childcare?. This would be her Primary school. Hadn't settled in yet so felt she could move without too much disruption.	Not a problem
1 st October 2012 8.15-9.15am	Has attended since September 2011. was 2 in august 2012. Uses the service 9-4 for 3 days per week(Mon, Tues, wed) "Flexibility is key advantage here" " should put the fees system back to how it was and charge for half days and full days only. Would rather pay more to keep her here!" "merge the 2 and wouldn't mind travelling to the other 1." Had looked at other nurseries for her older child and was impressed there were no TV's at McNay street.	Loss of flexibility
1 st October 2012 8.15-9.15am	Child is 6, attends Northwood primary and Mum is a single parent. Mum chose the school because of the childcare. Child attends after school club and holiday care. She said that other providers wouldn't collect children from Northwood school.	Other providers would collect child from school for after school club – impact on ability to work.
1 st October 2012 8.15-9.15am	"School should provide holiday and after school clubs. You could close 1 nursery and prioritise those children already attending the 2 settings for places." Mum was really concerned that she wouldn't be able to continue working without the facility. She had no family other than Dad who lives in Bulgaria for most of the year. He attended with her.	Difficulties in continuing to work.
1 st October 2012 8.15-9.15am	Child (3yrs) started Easter 2012 –accesses her 15 hours FFE. Child is 2 months premature, born with cleft palate. Nursery has been good for her because of her delayed speech. Nursery providing speech therapist and has come on leaps and bounds, building a relationship. Attends 10.30- 3.30 Monday, Tuesday & Wednesday. Chose this nursery because of flexibility(other providers only offer morning or afternoon) and it suits family life. Worried on the impact due to the short period of time. Communication.	Affects on child's development and special needs assistance given by nursery. Loss of flexibility

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<p>1st October 2012 8.15-9.15am</p>	<p>Been attending for 1 year. Attends 10 hours per week on Monday and Thursday afternoons. Would like to stay open as she has another child starting in January 2013 in an additional 2 year old place. Child talking more, eats better, sits at table and is an articulate, sociable little boy. Mum finds it easier-helps her own well-being-so close to home. He's likely to come into Northwood primary. Wouldn't know which nursery to choose, or move house. Nursery benefits her younger child so parent can have a break.</p>	<p>Potential disruption to child's learning with special needs.</p>
<p>1st October 2012 8.15-9.15am</p>	<p>"I don't want second best for my children. I looked at lots of nurseries and felt this was the best. I wanted her to say in 1 place without being moved from pillar to post. There's a fabulous outdoor area here and she loves being outside." Settled well. Nearest nursery, welcoming, warm& intimate rooms. "Childcare gives you options for the future-real shame if it closed" Open Saturdays might help –I work in the retail trade and it would help me"</p>	<p>Loss of service which is flexible.</p>
<p>1st October 2012 8.15-9.15am</p>	<p>Mum said she was "devastated". Very concerned about impact on her son's development who has experienced number of developmental delays including speech and language. Had a Portage worker and started nursery in March 2012, "since when his progress has come on in leaps and bounds and was just discharged last week from Dr Carpenter. " I would have to give up my job if this nursery closed as the other nurseries wouldn't be able to meet his needs. When I looked at nurseries the private ones hadn't even heard of Portage workers." Uses care-1 week 5 days full days and 2nd week 3-4 full days.</p>	<p>Impact on son's development. Loss of job as no child care available. Loss of progress by child with SEN.</p>
<p>1st October 2012 8.15-9.15am</p>	<p>Children just started. May pull children out altogether</p>	<p>Unable to work.</p>

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1 st October 2012 8.15-9.15am	Child in both settings in baby room. Has used childminder in past but she "used to have a go at me". Then went to another childminder but that didn't work either, been pushed from pillar to post. This will cause me major problems. Have a long history with this nursery." Suggested we reduce staffing e.g. Modern apprentices because they get paid.	Difficulties with work.
1 st October 2012 8.15-9.15am	4 children at Kids and Co and wraparound care.	Excellent service would be missed by parents.
1 st October 2012 8.15-9.15am	"You need to look at the Facebook page. I can't afford anything else and I have a non-flexible contract. Why do we fund water fountains, wheelie bins. These are vulnerable children. Can't we keep it open for further 12 months to see if we can make it viable?" " You could reduce the places and therefore the staff"	Financial impact of changes. Limited income.
1 st October 2012 8.15-9.15am	Her 1 year-old baby has been in baby room since 8 months old. Staff had been so supportive as child has had problems with feeding. "They have so much patience with neurotic mothers" "It's fantastic-she wouldn't socialise and she now plays with other children" "We can't afford any other nursery. This has a big garden, childminders can't give them this experience "Because it's council run they are able to access government funding which allows them to work." "It's a shame. I appreciate that if you don't cut this ,you'll have to cut something else." "We'd like to know what's happening, sooner rather than later" "You could offer other services to help support costs eg baby weighing, baby clubs, bump n babi services, adult learning sessions"	

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<p>1st October 2012 8.15-9.15am</p>	<p>"We live in Eastbourne area and don't drive and this is en route to work in town" Child is 3 so very worried about the future. Location is key – don't drive, work in town centre so its very suitable. Why penalise working parents? Why not target those people who are on benefits and expect to have their needs met? Why not cut other things? Wheelie Bins?</p>	<p>No independent means of transport – unable to drive. Lack of public transport.</p>
<p>1st October 2012 8.15-9.15am</p>	<p>"I don't want it to close. My eldest attended and he had behavioural problems and delayed speech-both came on. I didn't like Maidendale Nursery. I work full time and like the quality of care"</p>	<p>Quality of care is vital for child with special needs. Effects on ability to work.</p>
<p>1st October 2012 8.15-9.15am</p>	<p>Charge for Children's Centres/Sure Start, eg Baby Massage? Better publicity/promotion? Could other departmental budgets support Kids/Co and childcare delivery? Have minds been made up already? Have you thought about the impact on the community - there's a positive benefit to children being brought up well and it provides support to the local community. There will be an impact on the nursery school as a lot of people would have to move their 3-4 year olds rather than having to get children to two different settings. Have you thought about the impact on the children of the upheaval if it closes?</p>	<p>Negative impact on community if children not brought up well. Why not charge for services?</p>

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1st October 2012 8.15-9.15am	"I'm just really sad. I've been coming here for 6 years. I couldn't have gone to college without their support. I'm a single parent working full time and I need it to go to work. Lovely staff and nursery. I need the wrap-around care so would have to move her to another nursery in January as she needs wrap-around care so I can work" Would need holiday childcare too from 8-4 pm and I don't drive."	Mum couldn't have gone to college without support of Kids and Co. Non driver – lack of public transport.
1st October 2012 8.15-9.15am	One parent very distressed and angry that money for young children was being cut. "Money should be saved from the druggie mingers".	No specific impacts identified.
2nd October 17.15-18.15 Borough Road	I won't be able to do my volunteering work without the nursery. I'm hoping it could turn into work as it often does. The staff are so wonderful here and some of the children have additional needs too. It will have an impact on my son's development. I live on Middleton Street so distance is important." Uses Kids & Co for wrap-around care 3 times per week. Suggested combine the 2 nurseries.	I won't be able to do my volunteering work without the nursery. I'm hoping it could turn into work as it often does. Impact on son's development.
2nd October 17.15-18.15 Borough Road	"Won't affect me as I'm moving to Northumbria in 4 weeks time to do MA." Three year-old had a lot of speech reduction difficulties following an accident which the nursery supported her with. "Why is the council spending £25k on flower displays and £200k on out-sourcing non-teaching staff in schools" made the point that there are other options for reducing spending.	Moving away from the area.
2nd October 17.15-18.15 Borough Road	She said she was aware that there was 1 autistic child attending who may not tolerate change. Some parents may be happy to pay increased fees and those who are not will just have to make a choice. Discussion also around if the 2 nurseries merged which site would be retained-some parents would want Borough Road and others would want Northwood depending on where they lived.	1 autistic child attending who may not tolerate change. Closing one site may result in some parents choosing to pull out and that could cause problems.

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2nd October 17.15-18.15 Borough Road	Several comments about other Council services such as Wheelie Bins and Floral Displays. Are these needed? Comments re parents trusting the council more than the private sector. Said she had emailed Nick Clegg. Suggested we close the Elmfield centre instead. She felt more confident that the children were safe and being looked after by the council. She asked whether the council would pay for an assessment of the psychological impact of moving nurseries on the children.	"I would have had to give up my University course and be left in debt of 15k from the first year if she had been staying in Darlington.
2nd October 17.15-18.15 Borough Road	Suggestion to open Saturdays as some parents need it. One parent suggested that council staff terms and conditions should be changed as things like 6 months sick pay was ridiculous-" they should get the same as me, then they wouldn't stay off for the maximum time with pay." I explained that these are nationally agreed terms which LA's had no control over.	
2nd October 17.15-18.15 Borough Road	Ms C asked why we needed computerised signs on bus stops. Said that "there would be plenty of things that are sub-contracted that must be more expensive-like solicitor's consultancy fees". Ms F suggested merging the 2 nurseries, opening on Saturdays and increasing the fees. Both parents both thought that the council should "make a decision and get on with it and live with it"	
3rd October 2012 Northwood 0815-0915	Provided copies of letter which she had copied to Leader, Kids & Co Nursery staff Parents/Guardians of children attending Kids & Co Also contained an FOI request. Went through the letter with us. Also had queries re capital expenditure at Borough Road relating to 2009-advised we would check out. Understood the business case for closure when advised of shortfall.	

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3rd October 2012 Northwood 0815-0915	Parents chose to meet together to save time. Both had chosen Kids & Co because it's council. Also because it's really flexible with no fixed or set times. Parents can but what they need. They had heard "horror stories" from other parents about provision and felt they "didn't need to worry at Kids & Co."	Impact on future university studies starting September 2013 as children attend nursery and school and access pre and post school activities.
3rd October 2012 Northwood 0815-0915	Had suggested to Manager last year that they should look into collecting children from other schools but it hadn't been felt to be feasible. Suggested earlier starts and finishes may attract more parents. Concerned about the impact on her future university course in September 2013 and worried that without Kids & Co she wouldn't be able to attend. She has a 13 year old and 5 year old in Northwood school who accesses before and after school. Both parents would be prepared to pay more and other parent was thinking about using it in school holidays too.	
3rd October 2012 Northwood 0815-0915	Attends 1 full day and 2 x half days. Due to start school in September 2013-one of her concerns was about the gap if closed at Easter 2013. Nursery is able to accept changes at short notice. Concerned about the impact on child.	Concerned about impact on daughter of changes and 'gap' in provision from closure until school starts.
3rd October 2012 Northwood 1715-18-15	"We've been working really hard together on our partnership and we've come a long way" "The staff are very dedicated"	
3rd October 2012 Northwood 1715-18-15	Son due to start Northwood in September 2013. If nursery shuts one term gap in provision and he would have to try and get a place somewhere else.	Gap in nursery education to school starting.

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<p>3rd October 2012 Northwood 1715-18-15</p>	<p>Both children aged 7 and 4 attend school and wraparound. More expensive elsewhere. "Nobody picks up from here" "More expensive elsewhere" "More flexible here" "Sometimes when we have a day off work the children are quite put out that they can't come to Kids & Co" Advised me that there was a meeting of parents this evening and that there were 1,000 hits on facebook.</p>	<p>Would have to give up work if child care stops.</p>
<p>4th October 2012 Borough Road 0815-0915</p>	<p>Has 1 child in nursery who will start school in September 2013 and 1 to start in January 2013(2 year old) Felt that he may have to reduce working time if kids & Co closed. "Cost is cheaper than other nurseries. My parents both work away and my partner's parents-1 lives in London and the other works full time." The nursery was recommended by a friend. Child loves nursery and can't wait to get there.</p>	<p>Financial difficulty in increased costs of private provision.</p>
<p>4th October 2012 Borough Road 0815-0915</p>	<p>"Why is it closing?" " I only work a few hours." Husband works for DBC so she is aware of the difficulties for DBC. She works in retail in town centre so Kids & Co is on the way to work for her. "I finish at 5.45 and lots of providers close at 5.45 so that's no good for me" She's considered childminding but felt they tend to have a mix of ages and don't have the same age group. " I know them here and they do a good job" " He's settled really well" " For me there's not a solution-I rely on it for a break for me as well" "I would be prepared to pay more" Buys 1 full day per week which gives her the option of working a few more hours if asked.</p>	<p>Potential for job loss as other providers don't stay open after 5.30pm.</p>

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<p>4th October 2012 Borough Road 0815-0915</p>	<p>Felt the letter was all about money. " I'm a nursery nurse and I volunteer next door and I'm trying to get paid work here" Kids & Co provides wrap-around care for her. She knows the staff really well and they are the "only company I trust to look after my children" " They are like family" " Government is all about getting people off their backsides and into work so why pull money out of services like this-take it out of wheelie bins or roads they don't change things" " Why spend money on that stupid road(North road) ? Why spend it on flowers? " Other nurseries are full-where are the 400 children going to go? I'm not going to get up at 7am and trail around to the other side of town" " Parents feel the decision has already been made by people higher up than you" " I'm going to see my own ward councillor next week" " It's upsetting my daughter, she's worried about not playing with her friends"</p>	<p>Difficulties in travelling across town early morning to another provider.</p> <p>Child worried about not being with her friends.</p>
<p>4th October 2012 Borough Road 0815-0915</p>	<p>"If you want people to come and live in Darlington and contribute to the economy then you have to offer something special like this" " This helps the transition into this school for my daughter. She's been here since she was a baby" "Staff monitor the children's individual progress" " We're in limbo-what do we do?"</p>	
<p>4th October 2012 Borough Road 0815-0915</p>	<p>" Some of us have got appointments with Bill Dixon next week. If they are going to close the nursery then what ideas do they have to provide alternatives. If the council are planning to build a brand new nursery for parents then they need to tell us this so we can plan".</p>	
<p>5th October 2012 1715-1815 Northwood</p>	<p>No comments</p>	

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8 th October 2012 0815-0915 Northwood	One parent said she'd been ringing around providers-nobody flexible enough for her and "wouldn't take child with special needs."	No opportunity for disabled child to access nursery education.
8 th October 2012 0815-0915 Northwood	Child starting school in September 2013-hopefully Whinfield or Harrowgate Hill, so she was concerned about the timing of the proposed closure. Needs the cover early morning and until 6pm. Also uses holiday club.	Lack of provision to enable her to work.
8 th October 2012 0815-0915 Northwood	Has sent in questions via email. Son starts school in September 2013-doesn't want him to be disrupted for 1 term if it closes at Easter. She depends on wrap-around care. Hoping he'll get a place at Heathfield. Dependent on the response she receives, she'll make appointment with local councillor if necessary.	Son starts school in September 2013-doesn't want him to be disrupted for 1 term if it closes at Easter.
8 th October 2012 0815-0915 Northwood	Son is 21 months and attends 11.30 – 4.15 each day. Understands council position-he works at GPO which will be closing it's sorting office here. Asked if there were any other council nurseries.	
8 th October 2012 0815-0915 Northwood	Child started today. His family have just arrived from London as he's doing his PhD at Durham university. Looked at a number of nurseries but this 1 stood out. He felt that staff gave child 1:1 to engage him and while he was clearly a minority due to ethnicity he hadn't felt this was an issue for staff. He would be concerned if all the nursery provision in Darlington was in the private sector as quality can be adversely affected by need to make profit. He didn't feel there would be much impact as he's just find another place for child -he could use Durham University Nursery.	Quality can be adversely affected
9 th October 2012 Northwood 0815-0915 1715-1815	No comments	

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10th October 2012 Borough Road 0815-0915 and 1715-1815	No comments	
11th October 2012 Northwood 0815-0915	<p>Child starts school in September 2013. The nursery was recommended by friend-"We like the building because it's purpose built for children and the staff. Went to Play Hut-didn't like the building-it was just an old house converted into a nursery. Don't like Borough Road as it's an old building-we wouldn't go there if the 2 amalgamated"</p> <p>"It's a long time to wait-I want to get it sorted out. We'd pay more" Was shocked that it wasn't making a profit.</p> <p>" Could you use the school canteen and get rid of the cook and catering. We could bring our own food to keep costs down."</p> <p>"We'd be grateful if we could keep it"</p>	
11th October 2012 Northwood 1715-1815	No comments	
12th October 2012 8.15- 9.15 am Borough Road	<p>Just back from holiday-distraught at news</p> <p>Fantastic provision on offer</p> <p>Decline in demand-where's the data to support this? What is the council's rationale for closing?</p> <p>She's had health issues this year and has no close family-nursery has been a lifeline. (Can take on additional hours at short notice, 100% commitment)</p> <p>"Why wasn't remedial action taken earlier-ie advertising? "</p> <p>"Why did Kids & Co move from Town Hall?"</p> <p>"Are there higher people I can talk to?"</p>	Nursery is a lifeline to enable flexible working.

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<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Concern about the period between Easter and Sept as child starts school in Sept 2013.</p> <p>Concern that service will be removed for those more vulnerable families that need it most.</p> <p>Only setting offering her the flexibility around start and finish times. Times important as it allows her to drop her child off and get other children to school.</p>	<p>Concern about the period between Easter and Sept as child starts school in Sept 2013.</p> <p>Concern that service will be removed for those more vulnerable families that need it most.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Will be moving child from Northwood at the end of this month. Both her and her partner work full-time – can't risk waiting and trying to find childcare later.</p> <p>Has been to other nurseries who have told her they don't have much space. Been told Jan is a very busy month.</p> <p>Would come back to Kids and Co if it remains open.</p>	
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Single parent with no family – therefore really needs Kids/Co. Could settings amalgamate? Would use Borough rd but only if there was a pick-up service!</p> <p>After school provision is crucial – Play Hut didn't provide this. Staff are great.</p>	<p>Single parent with no family – therefore really needs Kids/Co.</p> <p>Child is settled – disruption to child's education.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Appreciates offer of holiday provision and would have been using that in the future.</p>	<p>Would have to travel to access childcare if setting closes as there's nothing suitable within her area.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Appreciates flexibility, location and quality.</p> <p>Could settings amalgamate – would use either.</p>	
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Appreciates flexibility of hours.</p> <p>Concern about timing –Why chose Easter for closure?</p> <p>Knows the setting and staff – setting was recommended to her.</p>	<p>What to do Easter to Sept as child starts school in Sept 2013.</p>

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<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Good location. Kids love it How would FFE work elsewhere? Not sure what to do if setting closes as she has 2 children of different ages – wants one setting that can accommodate both.</p>	
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Devastated and annoyed – a disaster if it closes. Council could cut back elsewhere – roads, supply teachers. Child has developmental delays (Portage staff involved) – is now discharged from all agencies. Kids and Co staff has really brought child through. Very good experience here – not matched by experience in private setting. Staff are capable of meeting child's needs and are attentive to detail. Will council give opportunity for other ideas to be explored? What about weekend opening as parents work weekends as well. What other options considered - Increase fees? Amalgamate? Would use either setting. Don't like the idea of the Nursery School offering wrap around care at this stage – not very professional. They should wait until a final decision is made.</p>	<p>Impact on child's development and specialist support provided as child as special needs.</p> <p>If closes would have to leave job.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Why close? What about cutting other things – wheelie bins? Could there be more parental involvement to help run or fund it? Better promotion? Flexibility and wrap around care is important for her. Are there sufficient places elsewhere? Amalgamate settings? – would use either. Its reasonably priced but would consider an increase in fees. Staff are fantastic – can see real benefits/progress for her child. Have all options been considered? Why just move straight to closure?</p>	<p>Council needs to think about the impact on working families.</p>

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<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Trusts the nursery – staff are fantastic. Knows child is safe and has really come on. Wants the same for her second child. Good that it opens at holidays and caters for wider ages. Who else would provide this?</p>	<p>Wants same for her second child.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Wanted confirmation of reasons for closure. Likes the modern setting – private providers have less space. Children have built friendships, good relationships with staff, concern at time needed to adjust if they have to move to a brand new nursery. Have you looked at alternative options: Amalgamate – he would use Borough Road Increase fees – would consider an increase as he likes staff and setting. Reduce staffing costs – especially if you amalgamate both settings. Scope to save on cooks and food as well? Where will redundancy costs be met from? Kids and Co or elsewhere? Would like to see some other options rather than just closure. What else has been considered?. Should be considering options now during 90 day consultation rather than waiting for it to end. Would like to see a timescale/time plan for parents once a decision is made – would appreciate information/decision sooner rather than later.</p>	<p>Loss of choice for parents and stability for children.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Is shocked. Kids are settled – feels it isn't fair. If having to move at Easter would have to move again in a further 12 months – not fair on children and parents. Trust staff – would have to build up relationships again which have been built up over time. Wouldn't mind either setting if they merged – has that been considered? Feel sorry for staff.</p>	<p>Have to move again. Child would have to build up relationships again.</p>

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<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Looking at another nursery this morning – other nurseries reporting they've had lots of calls. Play Hut says they only have 1 space but have had 4 parents asking.</p> <p>Gutted that its come to this. Very upset. Concerned about the timing – what happens between Easter and September. Short space of time to move to another setting to have to get settled, lots of upheaval. May pull child now so that they have time to re-adjust. But is in a dilemma as really loves the setting.</p>	<p>Unsettling for family and child.</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Has 2 children – both been coming here from an early age. They love it. Have used Kids and Co crèches as well. Flagged the Facebook page. Will parents be updated throughout the consultation period? Staff are really good – give time to children. Has seen her children's speech and language develop. Staff have been absolutely brilliant with him. Feels it's a real shame and isn't sure where she would take her children.</p>	<p>Lack of choice. Where would children go?</p>
<p>12th October 2012 17.15-18.15 Borough Road</p>	<p>Why close? Why both settings – why not keep one? Child is happy and settled – been using for 3 years. Feels its stupid to cut 'schools'. If closing at Easter would have to change again at September re school – worried about transitions and upheaval. It took time for child to settle initially. Child loves it here. Caroline and partner work full-time – would impact on family's employment. Will there be formal feedback on questions and if so when? When will parents get information on a decision – worried about having to find another place. All other nurseries will be full. Limited choice in where to go – other settings aren't good. Staff are friendly and excellent.</p>	<p>Worried about the impact of transitions and upheaval for children. Impact on families ability to work.</p>

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12th October 2012 17.15-18.15 Borough Road	Will feed in at another time. Shocked. Had moved from a private setting to support the Council – likes the setting and what it offers.	
12th October 2012 17.15-18.15 Borough Road	Child starts school Sept 13. Both parents work full-time. What do they do Easter to September? Who will take a child on for 4 months? Very angry and totally shocked. Staff have been amazing. Setting is on way to her work, children are there full days. Reluctant to move now – upheaval. What happens if other children leave? At a loss re timing – why not end of August? Are there any plans to continue over the summer holidays? Appreciated flexibility and wraparound care. Why not just have 1 setting? Huge shock and transition.	Upheaval and uncertainty for children and family. Impacts on work for both parents.
2nd October 2012	Email received regarding the impact of cessation at end of the Spring term.	Impact on potential employment opportunities.
2nd October 2012	Email concern re uprooting of child.	Disruption to child.
5th October 2012	Letter from grandparents of child – concerned about the closure. No specific impacts stated.	
	Letter received from Chair of Governors from Borough Road School. No specific impacts identified.	
9th October 2012	Email impact of cessation of service at end of Spring Term.	Impact of uprooting child.
22nd October 2012	Letter from parent outlining impact on employability and impact on pre-school learning	Detrimental to pre-school learning.