

Terms of Reference

Title: Arriva **Start Date:** June, 2012 **End Date:**

Scrutiny: Place

PURPOSE/AIM	RESOURCE
<ol style="list-style-type: none"> 1. To explore how commercial bus services can be improved in terms of quality and reach of services. 2. To hear evidence about real or perceived concerns about bus services. 3. To hear evidence from Arriva about their current performance and their plans to improve bus patronage. 4. To hear evidence from Transport Officers about what is, and what can be done to improve bus services in Darlington. 	Members Relevant Portfolio Holder Democratic Services Transport Officers Arriva Management
PROCESS	OUTCOME
<ol style="list-style-type: none"> 1. To gather evidence from elected Members. 2. To hold one meeting to assess this evidence and hear responses. 	<ol style="list-style-type: none"> 1. To assess the need for improvements to Arriva services where necessary 2. To assess how the Council can support bus operators to provide quality bus services. 3. Improved communication channels between Arriva Management and Elected Members. 4. On going partnership between the Council and Arriva.

COUNCILLOR

(TO BE SIGNED BY MEMBER OF SCRUTINY COMMITTEE REQUESTING TOPIC)

CHAIR

(TO BE SIGNED BY CHAIR OF SCRUTINY COMMITTEE)