

Type in the relevant weighting and click on each option

Impact on Outcomes **Library Service**

| Outcomes | Weight | B7b Library Service | Score | Notes |
|---|--------|------------------------|-------|---|
| People in Darlington are healthy and supported | 1 | Medium negative impact | | <p>Update 28/1/11: Extensive survey work has been undertaken to gather the views of the public about what they want from a library service. This Needs Analysis will inform how the service will look with a 25% reduction in budget. The impacts of the proposals will impact across the community and detailed impact assessment work is required to drill down into the impacts of specific proposals. Initially some groups have been identified as having the potential to be impacted upon disproportionately with reduced service. These are: Older People and those with mental health issues who use the libraries as a means of social engagement and to prevent isolation. Children and young people who in certain schools are regular library users e.g. Cockerton CE Primary School, Branksome Science College and Corporation Road Community Primary School. Disabled people have already expressed concerns about reduced services in libraries and a detailed Disability Equality Impact Assessment is required on the proposal following the Needs Analysis.</p> <p>17/12/10: This will impact on a number of individuals and groups who work closely with library services in a number of venues. See note above re schools engagement with libraries.</p> <p>A number of individuals and groups use the Library as a venue for training and other activities and as such alternative venues may be found but the costs associated may need external funding to be developed.</p> <p>A number of individuals and groups use libraries as a way of displaying event information and discussions with eVOLution could minimise the impact of this and also increase linkage there with smaller groups.</p> |
| People in Darlington are educated and skilled | 1 | Medium negative impact | | |
| People in Darlington are financially secure | 1 | No impact | | No specific impact identified at this stage |
| Individuals are not disadvantaged by their family circumstances at birth, nor by where they reside. People live in cohesive and resilient communities | 1 | No impact | | No specific impact identified at this stage. |
| People in Darlington live in sustainable neighbourhoods | 1 | No impact | | No specific impact identified at this stage. |
| Our communities are safe and free of crime | 1 | No impact | | No specific impact identified at this stage. |
| Darlington is an ambitious, entrepreneurial place in which businesses thrive and create wealth | 1 | No impact | | No specific impact identified at this stage. |

Financial Impact **Library Service**

| Considerations | Weight | B7b Library Service | Score | Notes |
|--|--------|-------------------------------------|-------|--|
| What are the potential monetary efficiency savings? | 1 | Medium Saving - £100K-£500K | | Saving proposed is 25% approximately £250,000 |
| How much of an investment is needed to realise the saving? | 1 | Small investment - £0-£20k | | |
| How easy is it to implement the option? | 1 | Potential difficulties to implement | | Sensitive service area which has been subject to significant change in the last few years. |
| When will the savings be realised? | 1 | Savings to be made over 6 months | | Consultation required with public and service users on any proposals. |

Council-Wide Impact **Library Service**

| PESTLE | Considerations | Weight | B7b Library Service | Score | Notes |
|----------------|---|--------|---------------------------------|-------|---|
| Economic | Will jobs be lost by the change? | 1 | More than 5 jobs lost by change | | To be determined following Needs Analysis and confirmation of the proposal. |
| Socio-Cultural | Will the change detrimentally affect vulnerable groups or Equality Act 2010: Protected Characteristics such as below: | | | | |
| | Older People | 1 | Medium negative impact | | <p>The feedback from Talking Together event (15/11/10) specifically for older people highlighted the following impacts around Library Services proposals. Review of library services. • There will be an impact on older people if Housebound Services, Mobile Service and Residential Services are cut. Letters received from visually impaired older people describing the potential removal of the mobile service as 'cutting their lifeline to the outside world' – huge impacts on vulnerable and frail older people. • These services all provide a chance for someone who doesn't get out very often or see other people to have a chat etc. It may be only contact they get all week. • Library service seen as haven for the older people in town, especially in winter. They can get free access to papers, internet etc. • Some people use library as chance to meet other people socially. Its one of the only free access points in town where an elderly person can stay all day if they want. • If library services were cut it may mean IT services disappeared. IT courses would be affected and these are very popular with older people. • Library is used for lots of different activities like, reading groups, so</p> |
| | Children | 1 | High negative impact | | <p>17/12/10: The library services are used by several schools e.g. Cockerton CE Primary School, Corporation Road Primary School and will impact significantly on the pupils use of the facilities. Specific work required with schools who use library services significantly.</p> <p>Update 01/02/11: Young people at the Talking Together Event (15/1/11) expressed the view that the Library was seen as a safe haven which is welcoming and non judgemental. If they feel unsafe in the town centre they can seek assistance and advice from the Library.</p> |

| | | | | |
|----------------------|---|---|--------------------------------|---|
| | Disabled People | 1 | Medium negative impact | Update 28/1/11: The precise impacts on disabled people will vary depending upon their impairment. The proposal will require a Type 2 Disability Equality Impact Assessment. To be determined following Needs Analysis and confirmation of the proposal. |
| | People with a long term limiting illness | 1 | No impact | No specific impact issues identified at this stage. |
| | BME Communities | 1 | No impact | Update 28/1/11: Not clear in the proposal if there will be any change to the existing arrangements for BME provision. This will become apparent following the Needs Analysis and proposal development. Specialist provision within the Library Service for BME communities, links with other countries (book swap schemes) etc. |
| | Faith Communities | 1 | No impact | No specific impact issues identified at this stage. |
| | Unemployed or Low Income | 1 | No impact | No specific impact issues identified at this stage. |
| | Carers | 1 | High negative impact | Update 01/02/11: The rating of high negative impact is to reference back to the Disabled People rating. There haven't been any specific comments from Carers about changes to the library services however; as carers for disabled people the cross over impacts must be considered. |
| | LGBT People | 1 | No impact | No specific impact issues identified at this stage. |
| | People with criminal convictions | 1 | No impact | No specific impact issues identified at this stage. |
| | Refugees and Asylum Seekers | 1 | No impact | No specific impact issues identified at this stage. |
| | Gypsies and Travellers | 1 | No impact | No specific impact issues identified at this stage. |
| | Young People Leaving Care | 1 | No impact | No specific impact issues identified at this stage. |
| | People with Mental Ill Health | 1 | High negative impact | 17/12/10: People with mental ill health who use the libraries as a means of social engagement and to prevent isolation. |
| | Men | 1 | No impact | No specific impact issues identified at this stage. |
| | Women | 1 | No impact | No specific impact issues identified at this stage. |
| | Pregnant women or those accessing Maternity Services | 1 | No impact | No specific impact issues identified at this stage. |
| Disadvantaged Areas | Those from Disadvantaged areas, please list | | | |
| | a | 1 | No impact | No specific impact issues identified at this stage. |
| Other Considerations | Impact on Partners Service Delivery | 1 | Medium negative impact | Some impact may be felt in the perception of partners if alternative service provision is not adequately supported. |
| | Public Perception/Reputation | 1 | Medium negative impact | 17/12/10: Some impact may be felt in the perception of the public if alternative service provision is not adequately supported. |
| | Other Unintended Consequence Please list: | | | |
| | a: Impact on local businesses in localities where libraries are located | 1 | Medium negative impact | Update 01/02/11: Comments and suggestions received from public concerning Cockerton Library (15/11/10) • Cutting Cockerton library would have an impact on the village as people go there when they shop. It would be a shame to close it but there are good services to town library. • Are there other options to opening the library – volunteers manning certain times etc? • It is assuming Cockerton will close, this is not good and this would be a huge detriment to the community. Update 28/1/11: The impacts on local business cannot be assessed in detail until the Needs Analysis is completed and the proposals are developed further. Consideration must be given to the cumulative impacts in particular localities e.g. Cockerton 17/12/10: Potential loss to local trade identified at £2M in Cockerton. These figures need to be confirmed and ratified. |
| | b | 1 | No impact | No specific impact issues identified at this stage. |
| | c | 1 | No impact | No specific impact issues identified at this stage. |
| Technological | Will the change be technologically difficult to implement? | 1 | No technological difficulties | No specific impact issues identified at this stage. |
| Legal | Does the change have a legal impact? | 1 | Some legal impact | 01/02/11 Update: Current legal requirement to provide public library services. Important to have regard to the Charteris Report which investigated Wirral MBC in 2009 around their decisions to cut library services without appropriate consultation or needs analysis. A needs analysis for Darlington is in progress. 17/12/10: Some legal impacts may occur if the LA fails to meet its statutory requirements to provide a library service. NB - Wirral Enquiry found that the LA had failed to assess the needs of the community in making its decisions. |
| Health & Safety | Will the change have a negative impact on health and safety considerations? | 1 | No impact on Health and Safety | No specific impact issues identified at this stage. |