

Disability Equality Impact Assessment Record Sheet

Policy or Action Title:	Public Protection – Trading Standards – Cease Consumer Advice Service				
Policy Action owner Name & Title:	Bill Westland				
Date:	28/01/2011				
Type of assessment(✓)	Type 1		Type 2		Type 3 ✓
Is this a policy or an action (please state)	Action				

What are the positive and/or negative effects that the policy or action will have on disabled people?
There is concern that ceasing to provide access to staff at the Council who will provide consumer advice may impact upon disabled people, who may need extra support to access this sort of advice and information, They may find it more difficult to contact Consumer Direct. DAD have offered support to access consumer information and advice through their Access to Information Officer.
What evidence supports this?
DAD have advised based on feedback from their service users
Who was involved? (state names/organisations/disability e.g. sensory impairment, impaired mobility, wheelchair user, etc)
DAD
What action will be taken as a result of the impact assessment?
This will be taken forward as an action within Connecting with Communities team's workplan to explore options for a referral system.
How and when will this action be monitored?
This could be monitored via DAD in terms of numbers of people accessing advice and support through their Access to Information Officer

Please tick [✓] as many of the following as the policy or action will achieve.

Promote equality of opportunity	✓
Eliminate unlawful discrimination	
Eliminate disability-related harassment	
Promote positive attitudes towards disabled people	
Encourage participation by disabled people in public life	✓
Take steps to meet disabled people's needs	✓