Proposal	Comment/Impact/Idea
Procurement	Don't use consultants to come in and do work for the Council, use the people you have to do the work instead. – Walks round the town was a waste of money
Procurement	Too much money is spent on procurement process that could be better spent elsewhere. Important not to group smaller contracts into one big, easy to manage contract, if this will mean specialist knowledge and skills are lost.
Procurement	Resident said that a lot of DAD effort went into writing bids for DBC contracts but in reality DAD is usually the only 'proper' choice and that if contracts are ever given to some of the external providers (eg of special needs housing) there may be problems as those companies won't have the local perspective DAD has. Member of Staff said that when inviting bids for contracts DBC is bound by strict procurement rules and that selection is normally done based on best value which looks at quality and price rather than price alone. She added that the rules can't be changed but there is scope to vary the way tenders are written.
Corporate landlord	Consideration needs to be made about whether existing buildings have the capacity to take on extra responsibility if other facilities close.
Corporate landlord	Buildings need to be run efficiently; better use of heating/ventilation, seasonal adjustment in buildings.
Asset Rationalisation	Better communication between services is vital; who can help with this? Who does what? How can people work together to fill the gaps? Voluntary sector has resources – let's use them! Need to sort out issues of CRB, Insurance, expenses.
Asset Rationalisation	Develop an Asset Register to see who has what right across the Borough and then work out how to share things with people who need them & who would be willing to pay for regular use. Lots of organisations have minibuses & other forms of transport that could be shared eg. schools, youth service, scouts, voluntary and statutory organisations. Get everyone to pool their resources between organisations and across the town. Work out agreements and organise a pool of regular drivers & volunteers across regular routes to build rapport and trust with paying users
Management and Departmental Restructuring	Yes, do it, but it may impact if you don't cut keep the right people. Rate to be decided; if more than 50% have massive impact on a lot of the system & DBC will need to support it.
Management and Departmental restructuring	Can this area be looked at more closely? Savings could be made by scaling down Council events – find small pockets of money to protect existing services rather than just cutting everything.
Employee pay freeze	Cuts on staffing wages for weekend working and bank holiday was unfair as many people have to work all hours to their clients when they have 24 hour care. Workers suffer the worst of the cuts.

Library Services	Mobile Library needs to be used more, and possibly added to with another vehicle; the mobile library service could take the place of Cockerton library. This would take the library services out into the community and make it easier for disabled residents to access, especially as the Dial- a-Ride service is ending. Are the computer, internet and web services available on mobile library van? (Or could they be?)
Library Services	Mobile library important for those who can't get into town. If this was taken away would have impact on social life and independence.
Library services	Resident said that he thought the town had been ruined and expressed concern that facilities such as Crown Street library and the Arts Centre were under threat. Resident added that she regularly uses the Arts Centre and that if it is closed it will be difficult for people, like her, with mobility issues to go anywhere else offering similar facilities.
Libraries Services	They are always busy and they are educational for everyone – don't get rid of education. Older people use Cockerton Library and it means they don't have to travel to town. Reduce the hours they open rather than reducing the service to the public.
Reduction in Countryside and Rights of Way Service	Too much money spent on signage.
Cycle and pedestrian Training	If council cuts things (such as cycle training) they should try to find private companies that can take over that service.
Cycle and Pedestrian training	Shame it will be cut – could volunteers not help to do this? However it did help children understand that there are other people to think about.
Cycling & Pedestrian training	Shouldn't training be down to the parents to carry out? They should carry this out. The types of kids who turn up to training are not the ones that need it. Discussion and examples followed of the effects on disabled people of allowing cycling on pavements and cyclists do not consider disabled people. A lot of council staff are paid to promote do this that are not required.
Cycling & Pedestrian training	Concern that children could be at risk if parents did not train them.
Anti-social behaviour team	As there is going to be a reduction in policing this will have a massive impact on prevention and detection of hate crime towards disabled people; it will increase and be open season. By reducing the ASB team funding, what difference will it make as not sure what they do? Clarity and detail needed.
Anti-social behaviour team	Will crime and ASB not increase if we reduce services in a valuable area? Darlington is much safer now and has less ASB, but this will get worse if there aren't systems in place to help residents. The Police need to be supported with extra things – the ASB team does that.
Anti- social behaviour team	Older people may bear the brunt of the ASB team not being around to answer calls. They are often scared to go out for fear of crime. Disabled people often get the worst of ASB too, they would suffer

Anti-social behaviour Team	Resident thought that DBC is using a lot of abstract language for example its been said that the antisocial behaviour team is being cut and only "serious" cases of anti-social behaviour will be dealt with but who has defined what constitutes "serious" as a piece of broken glass on the pavement can ruin the career of a guide dog. He added that the standard of cleanliness on pavements is worse than roads so if the cuts affect the standard on roads will the standard on pavements reduce proportionately. He went on to say that if the needs of the disabled were taken care of the situation would be improved for everyone. He said that rather than services/facilities for the disabled being considered an 'add-on' they should be used as a baseline for everyone.
Supporting People Efficiencies	Is the supporting grant still available to people with learning disabilities who are moving to independent supported living?
Supporting People Efficiencies	Should do anyway to save money
Supporting people Efficiencies	Will vulnerable people moving into independent living still get it?
Supported Bus Service	Can the Council find some way of helping the voluntary & statutory services to co-ordinate these transport services and to find solutions to replace the Ring-a-Ride service? Cutting the support for early morning bus services will have a knock-on effect on people using town centre businesses such as cafes that provide special offers on early breakfasts. Everything is linked – so why not link up transport services for disabled people after 9.30am with a pre-9.30 service for older people with an increased charge – is this viable? Older & disabled people need to have morning access as this is the best part of the day for their energy levels. Why not make a charge to cover the cost of the annual bus pass – no one would mind paying a contribution? Even £1 would help to pay towards some of the cost of bus travel. Wheelchair accessible taxis are few and far between and never available when disabled adults need to use them – they are always busy on the school runs. Can the Council help to co-ordinate this area of need for disabled transport users please and help to improve provision? One user needs to go to Teesside University regularly and has noticed that Middlesbrough has a huge number of accessible taxis. DAD already knows about this, so what can be done to improve the situation in Darlington? Would paying an increase in Council Tax help with this?
Supported Bus Service	No clients pay for transport to day care services in the town, yet they get mobility allowance to support their travel. People should pay to enable services to be more sustainable.
Supported Bus Service	Accessible Buses could be used generally, rather than being attached to a service and 'labelled' – buses are a good asset. People may be resistant to paying however they will agree they would rather have a service running than none at all.
Supported Bus Service	Why can older people not keep their passes? Older people should have perks in life, otherwise what's the point?

Supported Bus Service	A change to having to travel after 9:30 or to pay makes people with learning difficulties less independent, as having to pay would add an extra layer of complication.
Supported Bus Service	Changes make going to the doctors harder: it will restrict the visiting time and potentially limit the number of surgeries that one can visit.
Supported Bus Service	Cutting bus routes will have impact on elderly, disabled and children. Can't get bus till after 9.30am with bus pass therefore can't get to work. Effects of eligibility criteria in Adult Social Care may have impact on disabled people using buses. If services reduced and Dial-a-Ride removed and they have less disposable money they can't afford a taxi, then there independence and ability to get about will be affected. What will the impact be of disabled people who live in rural areas? Will bus routes to West Park Hospital be affected? This will impact on people visiting or attending the hospital, especially on Sundays or evenings.
Community Safety Team	Unclear of the details but if this meant less PCSO then the group said they would feel less safe and may not go to Gateway or other activities.
Supported Bus Service	Discussion re travel before 9.30am and impact on disabled people attending regular hospital appointments and issues surrounding cuts to Arriva and Scarlet Band services. Needs full assessment of services and numbers re busy areas and areas of limited usage. But not just that, need to look at impact re services to doctors surgeries, hospitals as these are a necessity for disabled people. Comment re West Park/Faverdale service and commitment to provide a 7-day service when hospital built. Carried out her own research around Harrogate Hill area; 51% of people use the bus in that area. Those on a low income/pension cannot afford to pay for taxi fares to get out each day. Also, cuts to services will mean journeys are longer or more difficult for disabled people i.e. having to walk uphill to the shops, post office, doctors, etc. Getting wheelchairs onto buses is a problem; not just pick out priority routes, put something in place on bus routes to be cut or if not near a bus route, something better than Ring-a-Ride because that was not good. Need a transport outlet that can be used by all, not just a select few, but one that also gives freedom to individuals. Travelling on the bus for many people is a social event; they get see friends or even just to talk to another human being that day. There is also a big population of people in Darlington who do not have the privilege of getting on a bus. Can the Mayoral car/in house DBC transport could be utilised. Talks are ongoing with lan Thompson regarding use of DBC facilities. What are the numbers for shoppers on a Sundays? If it is quieter it might be easier for disabled people to shop and should maybe be promoted.
Supported bus Service	The removal of taxi vouchers, the early bus pass concession & Ring a Ride has a long term negative effect for vulnerable older and disabled people. It leads to more isolation & less opportunities to go out when people can't afford to pay for travel. This will be made worse when benefits are cut too, people who can't afford transport will feel trapped inside.
Supported Bus Service	Carers of older & disabled people also feel the negative effect of cuts to transport. This leads to less opportunities for getting free time from caring, accessing other services & will lead to increased stress – making life harder all round. Support needs to be more than basic currently provided – its important to

	remember that many carers of people with dementia are elderly themselves & need support to carry on.
Supported Bus Service	Resident expressed concern that some of the subsidised bus routes threatened with withdrawal are some of the services needed most and their withdrawal may leave some people cut off. Member of Staff said that no final decisions had been made and various options were being looked, for example would the negative impacts be reduced by withdrawing some evening and Sunday services on certain routes rather than cutting entire services.
Supported Bus Service	Bus subsidies being cut will impact on clients and staff that work in villages especially. If you have to travel further than town then it get very difficult. Could a minibus be better value for money than a large bus?
Supported Bus Service	Concerned that they wouldn't be able to afford taxis if buses did not run. Travelling before 9:30 to go to college was expensive.
Supported Bus Service	Resident said that proper project management would help to save money as would more use of penalty clauses e.g. utility companies who overrun or don't satisfactorily make good road/pavement after work should be penalised. He also said that DBC has not included code 62 in the new civil parking enforcement rules but should have as it would have improved the pedestrian environment and the revenue generated would fund the cost. Resident added that there is a lot of abuse of the blue badge system and that it doesn't seem to be checked.
Supported Bus Service	Cumulative Effect – has a detrimental effect on those elderly or disabled people who go to work, college, day services, and medical appointments before 9.30am. Leads to isolation, loss of independence and causes stress to both service user and carer. There are also problems at 9.30am as there is an increased capacity on buses at this time and people may be unable to get on the first bus and have to wait for the next one. Suggestion that people who don't use their bus passes surrender them, not known if this would create a budget saving. It may eventually lead to services having to be provided in the home which will result in higher cost. Transport felt to be an easy target and false economy as will have largest cumulative impact. This will increase risk factor and vulnerability to service users.
Car Parking	Will affect town centre economy as people will shop elsewhere where parking is more available and free i.e. Teesside Park.
Car Parking	Blue badge users don't pay so price increase won't affect blue badge users.
Car Parking	Could impact on shop's trade
Car Parking	Group didn't think there would be an impact
Environmental Health	Can't they just work jointly with Stockton? Will you get a reduction on your council tax if grass cutting is cut?
Public toilets – Closure and charging.	Will impact heavily on those people who are disabled and also older men with prostrate problems. Felt that people will just use the Dolphin Centre instead.

Public toilets – Closure and charging	Will impact heavily on those people who are disabled and also older men with prostrate problems. Felt that people will just use the Dolphin Centre instead.
Trading Standards	Will standards fall for health and hygiene if they are not inspecting premises as frequently as they do now? Fine people heavily for not complying and use the money to recoup the costs of inspecting.
Strategic Funding Review of the Third Sector	What will happen to groups like MIND, DAD and Reflections? Wouldn't like to think of the consequences if MIND was taken away.
Strategic Funding Review of the Third Sector	Effects on D.A.D. are yet to be fully confirmed. Big society / voluntary sector cannot run totally on volunteers get to have paid staff with knowledge, experience and clout.
Strategic Funding Review of the Third Sector	How does this affect charity shops? Will they have to close? Would that affect the town centre?
Strategic Funding Review of the Third Sector	The voluntary sector is struggling to recruit a new wave of volunteers who are willing to give regular help. The last generation of women who didn't work for money outside the home but did voluntary work instead is dying off – who will fill this role? How do we find new volunteers for the future? Why not have a large advert about volunteering in the Town Crier & something about Evolution, Time Bank and all kinds of ways of volunteering to help fill service gaps that are coming? Many people would be willing to drive a minibus, run a group, dig a garden and enjoy the sense of selfworth that comes from giving something back rather than giving just money. Needs Evolution to organise & co-ordinate and personalise this for Darlington. It's time to get local people involved.
Cultural Services	If Art Centre closes there will be an impact on disabled people. It has sessions for disabled people if these are gone it will have an impact on social life. Not many accessible venues in town so if Art Centre/Civic Theatre goes where do we go? Would have to travel out of town and can't afford that. Feel safe when at the Arts Centre because it is well manned.
Cultural Services	If using facilities elsewhere instead of Arts Centre & Civic Theatre makes art displays, courses, etc more accessible and easier to gain access for disabled people, then it isn't a problem. Keep the service just relocate.
Cultural Services	Resident said he thought that there wasn't enough in the town for people to do and that there weren't enough jobs. He said he'd like to see more facilities for bowling.
Cultural Services	Huge loss to the town, where will people go for entertainment. Public perception that these venues make money so why close them. Suggestion from one person that the council reduce waste collection to save these venues.
Cultural Services	Any closure / reduction in classes will have an impact on the quality of life carers who often use these things as a means to get away.
Cultural Services	The Council needs to consider where events etc are re-located to if they move, so that they are accessible to all people (vulnerable or otherwise). Especially if bus services / free bus travel is restricted.

Cultural Services	Things could be consolidated to save money. The Council should consider how much stuff can be run in other locations.
Cultural Services	Suggested looking for other income streams for support. The group thought the closure would impact on town's heritage.
Cultural Services	Keep Arts Centre, sell off Civic. Closure of Arts Centre could impact on anti social behaviour.
Street Scene	How does the refuse management work? Middleton St George is a smallish population and has 2 bin days – is this not inefficiency?
Street Scene	Use people on probation and community service to do street cleaning jobs
Street Scene	Costs of grass cutting/street cleaning? Impact on disabled people would be the same as for the general public, plus any access issues. Need more information of how/what may be effected?
Adult Social Care	Residents that use Day services would be devastated if their service closed or was reduced as it is their way of socialising and learning. Often increasing their quality of life. More support staff would be needed if day services were closed – this wouldn't make financial sense.
Adult social care	The residents worked with in social care settings have already undergone person centred planning to address what they want to do – they wont change much for them because they should be doing what they want to do in their lives already.
Adult Social care	Job cuts would have a huge impact on clients. Support workers enable the residents to live independently and to have a high quality of life. Routine is important and large changes are detrimental.
Adult Social Care	The impact would be great on clients that were made to move home because of cuts on services. Would they think that living in a village would be extra money and make people in supported homes move into Darlington - would be detrimental.
Adult Social Care	Staff have worked hard to ensure that clients have the best options for them. For services then to be taken from them seems unfair.
Adult Social Care	People with low/moderate needs would not receive statutory services under proposals. Also the bulk of those people's parents are in 60's/70's/80's so there will be a substantial impact on elderly carers. Fairer contribution policy for severely disabled; needs an impact assessment carried out: 50/50, 80/20 or 100. Carers – might lose carers due to staff cuts. Think might be given an independent to buy own services. If so, what provision/support mechanisms will be made available for people in the low/moderate bands? Needs a disability impact assessment on 50% and any officers involved need to be fully aware of impacts. This has been challenged and thrown out once before. Contributions that disabled people have if not handled properly i.e. being sent debt letters because of late payment contributions, etc, which upsets and causes stress. It is the way it is handled, that has a negative impact. Disabled people are people and therefore will experience the same effects of the cuts that everyone else experiences, plus the impacts of disability specific cuts too.

Adult Social Care	Resident raised the issue of the proposed £2 million of savings to be made by changing the eligibility criteria and increases in user contributions. He said that a lot of people who have lower level needs will not meet the criteria and added that some users with higher level needs will now fall into lower level need category. He went on to say that people already living independently will be affected more. Resident said it would be interesting to know how many people would be affected as there could be a disproportionate amount of people affected in terms of negative impact. Resident suggested that the general impact is irrelevant as impact on the individual has the biggest impact. It was pointed out that there were two key
	issues involved in the current situation, saving money and minimising impact. Resident suggested that if possible it may be worth DBC identifying all individuals who could be impacted and consulting them on their situation. Resident said that not all disabled people in Darlington benefit from DBC.
Adult Social Care	Resident asked where the proposed £170,000 of savings from changes to housing-related support services would come from. He also asked for clarification of the changes to eligibility criteria for non-residential support services and the fairer contributions policy, specifically reducing the level of income above which clients incur charges for service.
Adult Social Care	It was felt that personalised budgets are not working and has a long way to go. May lead to isolation of service users. If people are unable to mobilise it means they are spending less money in the town centre and local economy will suffer.
Adult Social Care	Eligibility criteria for non-residential adult support services. It will become even more important to ensure accuracy on financial assessments. Need to look at why letters are sent to service users threatening to withdraw services when this is illegal. Suggestion that assessments are done annually to ensure that the right levels of services are being inputted as in some cases they may not be required anymore. Not known if this is already the case. Concerns that in-house transport may be abolished or reduced which will heavily impact on vulnerable service users.
Adult Social Care	There have been rumours of a separate discussion about the changes for day care services which has led to confusion and no clear view.
Adult Social Care	Changes in Adult social care levels (and personalisation agenda) There needs to be an awareness of people at all levels if banding is made harder. Potentially people could end up falling off the bottom).
Adult Social Care	Relations with the 3 rd sector need to be protected so that services can be protected / mitigated by 3 rd sector involvement.
Adult Social Care	Where the third sector cant pick up at risk areas the council should look to protect those services.
Adult Social Care	If support for lesser things is taken away, people may deteriorate quicker and end up costing more in the long term. The Council should be aware of this risk.
Adult Social Care	There is potential for people to be hit twice: if re-assessed people may have reduced income and while things like (e.g.) buses cost more. The Council should consider this when making changes.
Adult Social Care	An assessment of how many multiple use users there are, as if many small things are changed this could have a profound impact on them.

Adult Social Care	When details of changes and cuts are firmed up, work needs to be done to see how they affect users across multiple areas rather than individually.
Adult Social Care	Non residential support and fairer contributions policy. If statutory services are withdrawn who is going to provide alternative services? Raising the minimum eligibility requirements to access service is going to impact on the family and cause ill health.
Adult Social Care	Non residential support and fairer contributions policy The current service provision stabilises a lot of people with Living Dependencies living locally and if the links disappear it will affect their ability to live independently. The forecast closure of day services is causing a lot of anxiety as is the transition period between changing of the old services to new services, a lot of people are worried about what to do in the interim.
Adult Social Care	Affect of the benefit changes by central government Cuts to budgets personalisation This situation leads to hardship for everyone – but could also lead to a loss of independence for disabled people who can currently live away from the parental home with the level of benefit they receive now. Less money means less choice and less dignity. Changes in benefit levels will result in changes to levels of support available – people's quality of life will be affected by the harsh changes in income levels that are coming. What was the point in saving money for the future! More work needs to be done on calculating needs – users feel they are being pushed to one side like 2 nd class citizens. Escape this by having different levels of transport available. Better communication is the key. Services need to talk to each other – avoid duplication!
Adult Social Care	Provision of Social Care & decorating, gardening for OAP's What about introducing a way of introducing part/shared funding towards the provision of services – people could pay something towards services in most cases, so could this be looked at as a way of filling some gaps - better than nothing? Could students on practical skills courses such as social care, painting & decorating, gardening etc be used to help with these things as part of their on-the-job training? Council already trains apprentices through Street Scene and YP are supervised to carry out many different tasks in the community doing Council business – can this model be transferred to fill the gaps of other services that are being cut?
Adult Social Care Income disregard	Concern that if could no longer get services they could afford they would stay at home become lonely and depressed, lose confidence. If less people used services may be that staff or activity stopped and this was a worry.
Adult Social Care Personalised budgets	Concern that if could no longer get services they could afford they would stay at home become lonely and depressed, lose confidence. If less people used services may be that staff or activity stopped and this was a worry. Concern with the fact that if they could not afford services they would have less choice. Also Parents and carers may have to give up work because of the lack of affordable support. Social isolation was a concern. Concern that if lost staff they currently know they would be scared as they have developed relationships with their workers.

Children's Early intervention and Prevention Service	The Council needs to address situations where parents are not paying for services that they should. Children with disabilities often have funding to pay for their social lives and education – make sure they are paying for what they receive.
Early Years Inclusion	Reduction of school improvement support would have impact on disabled children. Impact if money for support doesn't go towards behavioural support. This would affect children with Autism, ADHD etc as could increase feelings of isolation and frustration and lead to exclusion. Need to ensure money is ring fenced towards behavioural support areas.
Early Years Inclusion	Fears of negative impact on disabled children as Special Educational Needs is a confusing term to some, this will hand all power over to the schools, are they able to deal with it? Who will decide this? Legal issues and implications of this.
General	The Town Hall & other Council buildings could have solar panels installed to start working towards sustainable energy. Although it's a long term idea to start getting the energy benefits, it has to start sometime and somewhere – why not now?
General	Can we not get rid of the Mayor's Car? Why are consultants brought in?
General	Has a reduction the Chief Executive's salary been considered?
General	Senior Managers are being given pay rises when other people lower down the ladder are having their pay cut or frozen. Why is this allowed to happen? Things should be fairer across the board.
General	Use Council buildings for courses rather than external buildings – keeps the money inside the council.
General	People in the higher parts of the Council don't seem to see what is important.
General	Has the Government not capped Council Tax for the next year? Why are you wasting money on Northgate Public Services? Reducing impact – guidance Quality Commission- why are you not looking at eliminating impact?
General	Resident asked where the Council was in the decision making process. Member of Staff said that we weren't sure yet as DBC is still waiting to hear exactly how much grant we'll be getting from the government. What's been proposed to date is based on estimates and what can and can't be cut in terms of statutory requirements. When more detail is received from government more calculations will be done, there will be more consultation and detailed proposals will be presented to cabinet in February
General	It was generally felt by all that it's really important the Council gains and keeps public trust. Our table were keen to know what happens next, if there will be any follow up events to share the feedback and had a desire for clear communications from the Council.
General	Resident wanted it noted that that, in his opinion, the session could not be seen as a proper impact assessment as the proposals being presented were not specific enough. He added that any proposals moving forward would need a full impact assessment.
General	Could private management consultants be used as a way to find solutions and look at things differently?
General	Will people end up paying more for a poorer service? If so people won't be prepared to do so!

General	The piece in the Crier was well written, but further communication in future is required to flesh out the proposals.
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General	The piece in the Crier was well written, but further communication in future is required to flesh out the proposals.
General Communications/ Publicity	A lot of people don't understand the article in the Town Crier. The terminology should be made simpler. Examples of how proposals could affect you is needed. What's going to be withdrawn. Bullet points.
General	More clarity needed on how the council will achieve this when over 400 people are to be made redundant. Creating more job opportunities for the people of Darlington.
General Town Centre Management costs:	Do it.
General	Cuts will impact on service provision of CAB and Welfare Rights at a time when demand has risen by 60% in the last 12 months. The service helps to maximise people's income. Home visits could be affected
General	Older people cannot book taxis between 8 - 9:30am as they are all being used taking children to school. Is this a positive thing to be doing, how can we use the scheme when we have appointments. We have to use the bus and this is not free.
General	Resident asked if there were plans for increasing the number of accessible taxis in Darlington especially as there may be more demand due to some subsidised bus routes being cut. She did add, however, that such taxis are difficult to use as they're often difficult to get to turn up in the first place. Member of Staff said that she was unaware of any plans for the taxi companies to increase the number of accessible but added that buses running services subsidised by DBC are required to be low floor.
General	Have Taxi vouchers already been abolished? And why was there no prior consultation?
General	Group suggested reduced lighting: dimming and/or turning off
General	In terms of disability, younger people need to be given a greater voice. Gold / DAD involvement tends to give a greater voice to older people
Home to school transport	Resident asked how many children would be affected by the change in the eligible distance for home to school transport from two to three miles. He then went on to talk about the change in provision for autistic children citing the example of his autistic son who had attended Hurworth School where the teaching/facilities were exemplary – he said that Beaumont Hill (ie the Education Village?) would not be the best environment for autistic children to be part of mainstream education.
Home to school transport	For disabled parents of non-disabled children it will have a negative impact. Needs a disability impact assessment on this proposal alone.