11/12/12 APPENDIX 1

Process for engaging on Town Centre regeneration transport & public realm themes

Summary

- 1. Informal engagement with stakeholders & public on principles of Town Centre regeneration, summer 2012
- 2. Recommended principles set out in Cabinet 4 December 2012. Implementation from 17 December.
- 3. Engagement with stakeholders & public to develop potential options for matters set out for further work¹ & collection of additional evidence to support analysis, January 2013. NB in scope Coach facilities, Bus Stops & Routes, Skinnergate, Car Parking Strategy.
- 4. Preparation of recommended options, February 2013.
- 5. Sense check with members & colleagues on recommended options, February 2013.
- 6. Consultation & feedback with stakeholders & public on recommended options, March & April 2013.
- 7. Consideration by Town Centre Board 20 March 2013.
- 8. Consideration by Place Scrutiny Committee. 18th April 2013
- 9. Approval by Cabinet May 2013 including any land use allocations in "Making & Growing Places" Development Plan Document.

Agree that further work is undertaken on a number of matters, which came out of the consultation process as described in paragraph 55. These are detailed in **Appendix 1** with specific action plans as appropriate. The areas of work are:-

- (i) Coach Facilities
- (ii) Bus Stops and Routes
- (iii) The Indoor Market
- (iv) Skinnergate and Duke Street Public Realm and Parking
- (v) A Detailed Car Parking Strategy
- (vi) Strategies for Privately Owned Sites
- (vii) Linked Infrastructure Projects with the Town Centre Fringe
- (viii) The feasibility of delivering a department store in the Town Centre

¹ Cabinet Resolution 6(g), 4 December 2012

3. Engagement on potential options (research & engagement) from 17 December 2012

| Action Engagement | Timescale | Lead | Council Interests | Key external stakeholders | Notes |
|--|-----------------------------|----------------------|---|---|--|
| Dolphin Centre drop in sessions | January | Tim Crawshaw | John Anderson Steve Petch Simon Houldsworth Greg McDougall Sue Walker Sue Dobson Gill Hutchinson Valerie Adams (or nominee) | General Public, Town Centre Businesses | 4xsessions - weekday daytime x2 - weekday evening - Saturday morning |
| Protected characteristics - Age (older people) - Age (young people) - Religion - Disability | Ongoing EQIA. January | Sue Walker | Deena Wallace Mary Hall Tim Crawshaw Greg McDougall Simon Houldsworth Valerie Adams (or nominee) | Age UK, DAD, Churches Together, EAG | Using self- assessment & previous data as start point |
| Skinnergate & Duke Street regeneration task & finish group | January | Tim Crawshaw | Planning, TCM, Highways, Urban Design | frontagers, DAD, Distinct Darlington | As set out in Cabinet Report |
| On street parking survey | January | Greg McDougall | Policy/Highways/ CPE | Residents/Workers/ Shoppers | Administered by market research company |
| RPZ permit holder survey | January | Greg McDougall | Policy/Highways/ CPE | Residents | Internet survey with flyer promoting research to each address in RPZ & with hard copy of survey option |
| Bus operators | 28th January | Simon Houldsworth | Tim Crawshaw Sue Dobson (or nominee) | Arriva, Go Northern, Scarlet Band, Procters | Email/meeting |

| Coach operators | January | Simon Houldsworth | Tim Crawshaw Sue Dobson (or nominee) | National Express, tour operators, swimming coach | Email/meeting |
|--------------------|-------------|----------------------|--|--|--|
| Bus users | January | Sue Dobson | | Bus users | Survey questions to be agreed with S&C |
| Coach survey | January | Sue Dobson | | Coach users | Survey questions to be agreed with S&C |
| Coach users | January | Sue Dobson | | Coach users | CCTV survey |
| Workshop on | 12th & 22nd | Simon | Sue Dobson | | Collation of existing evidence. |
| transport issues. | January | Houldsworth | Gill Hutchinson | | Develop simple to understand |
| Information sheets | | | Ken Major | | statements to prepare for |
| | | | Greg McDougall | | expected conversations |
| | | | Tim Crawshaw | | |
| | | | Andy Casey | | |
| BID Board | 17th | Simon | Simon | Town Centre | |
| | January | Houldsworth | Houldsworth | Businesses | |
| | | | Tim Crawshaw | | |
| Place Scrutiny | 14th | Tim Crawshaw | | Members | Report on progress and |
| | February | | | | emerging issues. |
| Markets Engagement | February - | Tim Crawshaw | lan Thompson, | Stall holders, | NB. Programme is determined |
| | March | | Mike Crawshaw | Customers | by Heritage Lottery Fund |
| | | | | Town centre | timetable for submission which |
| | | | | businesses, | is a window between October |
| | | | | Distinct Darlington | and December 2013 |

4. &5. Prepare recommended options

| Action Prepare recommended | Timescale | Lead | Council Interests | Key external stakeholders | Notes |
|---|----------------------------|--------------|-------------------------------------|---------------------------|---|
| options | | | | | |
| Collation of research evidence | 15th February target | Sue Walker | Lead Officers to supply information | | |
| Draft recommendations | February | Tim Crawshaw | | | |
| COB/wider LP officer group meetings | w/c 11th Feb | Tim Crawshaw | | | Dovetail with Local Plan report. |
| Briefings to COE and wider management team | February | Tim Crawshaw | | | |
| Last COE before report process | 21 st March | Tim Crawshaw | | | Dovetail with Local Plan report. |
| Briefings to Cabinet Members | March | Tim Crawshaw | | | Report by 18 February |
| Further Cabinet approval if required | 9 April | Tim Crawshaw | | | Report by 4 March. Would mean subsequent delay to final approval process (June or July Cabinet) |
| Cabinet report - approval of preferred options as the basis of consultation | 7 May | Tim Crawshaw | | | Report by 4 April. Dovetail with Local plan Paper. |

6. Consultation & feedback on recommended options

| Action | Timescale | Lead | Council | Key stakeholders | Timescale |
|---|---------------------------------|---------------------------------|---|------------------|---|
| Consultation | | | Interests | | |
| Dolphin Centre drop in sessions | Late May- early July 2013 | Tim Crawshaw | John Anderson Steve Petch Simon Houldsworth Greg McDougall Sue Walker Sue Dobson Gill Hutchinson Valerie Adams (or nominee) | | 4xsessions - weekday daytime x2 - weekday evening - Saturday morning As part of Local Plan consultation. |
| Town Centre Board | 20 March | Tim Crawshaw | | | |
| Protected characteristics - Age (older people) - Age (young people) - Religion - Disability | March and April | Sue Walker | Deena Wallace Mary Hall Tim Crawshaw Greg McDougall Simon Houldsworth Valerie Adams (or nominee) | | Email/meeting. Feedback & final validation of results. |
| Feedback to specific target groups - Skinnergate T&F - RPZ permit holders - bus operators - coach operators | March & April | Lead officers for each group | as required by lead officer | | Email/meeting |
| Briefings to Cabinet Members | April | Tim Crawshaw | | | Report by 25 March |
| Report on progress to Place Scrutiny Committee | 18 th April | Tim Crawshaw | | | Report by 14 March |
| Cabinet report - | 7 May | Tim Crawshaw | | | Report by 4 April. Dovetail |

| approval of material that is basis of consultation and approval to consult. | | | | | with Local plan Paper. |
|---|--|---|--|------------------|------------------------|
| Public consultations | 22 nd May- 3 rd July inclusive | Karen Johnson (Local Plan) Tim Crawshaw (related matters) | All available staff from Strategy & Commissioning and relevant Programmes and Projects staff. | All Stakeholders | |