



NEAS Winter Preparedness

2013-14



QSSD 2101: NEAS Winter Plan

NEAS Aims & Objectives:

- *Maintain response standards for Emergency Care & Patient Transport Services*
- *Proactive Management of key service delivery via Business Continuity*
- *Services provided are adequately resourced via resourcing plan*
- *Use of intelligence forecasting figures*



QSSD 2101: NEAS Winter Plan

“Contingency plan to meet the challenges of the winter period”

- A UCB Assurance Template
- B PTS Skill Matrix
- C NEAS Adverse Weather Plan
- D Forecast Figures
- E NEAS Major Incident Plan
- F Gold command
- G Staffing Levels
- H Fuel Stations
- I Critical Roles & Responsibilities
- J REAP

NEAS Winter Plan	
QSSD 2101 – NEAS Winter Plan	
Authorisation Groups:	NEAS Capacity and Demand Planning Group
Ratified by:	Governance and Risk Committee
Date Ratified:	
Date Processed:	
Review Date:	Annually
Document Author:	Head of Resilience & Special Operations
Document Owner:	Emergency Care Business Manager
Authorised Signatory:	
Authorised Staff:	All NEAS staff

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Assurance

NEAS Readiness

- Good Practice / Lessons Learnt
- Contingency / Business Continuity Plans
- Demand and Capacity – Working Group
- Proactive Flu Campaign
- Monitoring and Communications
- Escalation



Capability

NEAS Readiness

- 36 RRV all wheel drive
- 28 Emergency Responding On Call Officers
inc. winter tyres
- Hazardous Area Response Team (HART)
- Rural Contingencies



Capability

South Division

- 21 Ambulance Locations
- 29 Double Manned Crews
- 8 UCAs
- 14 Rapid Response Vehicles (RRV)
- Operational Management Team Support



'Typical' SiTREP

South Division

Time Period: 18/11/2013, 08:00:00 – 19/11/2013, 07:59:59

All E&E Incidents	418
Red Incidents	187
R1 in 8 min	137
Red Performance	73.26%
Green Incidents	163
YTD Performance	77.18%
Delays >30min	UHND – 9, JCUH - 4
Diverts	UHND diverting GP medical patients to DMH

Darlington RR	
21:30:00	
21:30:00	
100.0%	
21:30:00	
21:30:00	
100.0%	
21:30:00	
21:30:00	
100.0%	
21:00:00	
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21:30:00	
21:30:00	
100.0%	
21:30:00	
21:30:00	
100.0%	
10:30:00	
21:30:00	
48.8%	
10:30:00	
21:30:00	



Pressure

Areas of Concern:

- Funding
- Hospital Handover, Delay & Divert Policy



ANY QUESTIONS???

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