

**NEIGHBOURHOOD
RENEWAL
PERFORMANCE &
ACTION PLAN**

2005-2006

Planning Framework

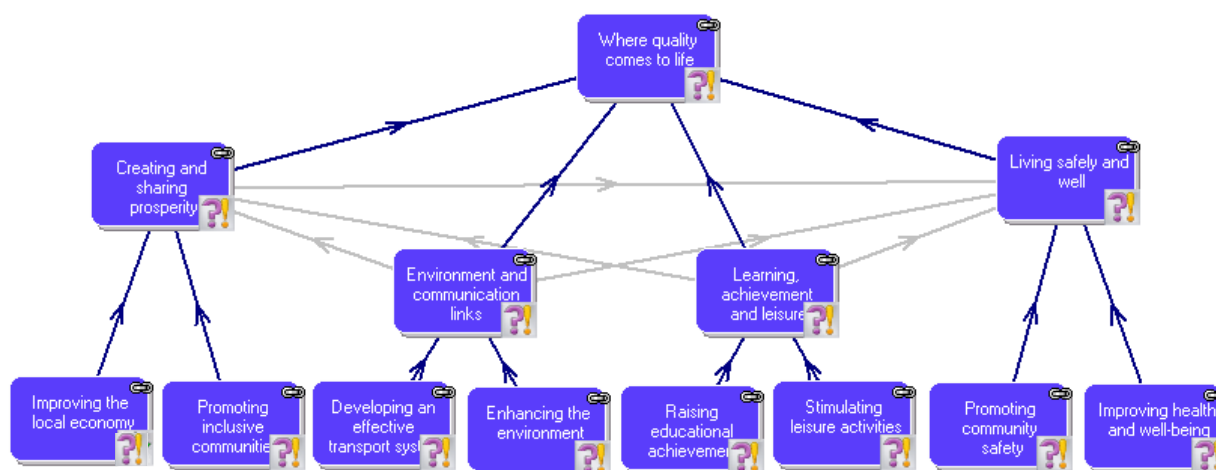
This Action Plan will be reviewed and updated regularly. It is intended to be a living document, which will be adapted and updated as the partnership grows and as new opportunities are identified.

Performance Management Framework (PMF)

Along with Darlington Borough Council, Darlington Partnership have committed to a clear vision for performance management. The implementation of *PerformancePlus* software has followed a project plan, and is on course to deliver effective performance management information in electronic format for the year 2004/05. The framework in place is not simply a data gathering mechanism, but a system that collects, disseminates and uses performance information to drive the delivery of Community Strategy actions and will also be used for the Neighbourhood Renewal Strategy.

The benefit of *PerformancePlus* is the direct linkage between performance indicators (PIs) and objectives. In simple terms, if the PIs are on target, then the objectives of the plan are clearly being delivered.

The community strategy is already modelled in *PerformancePlus* as a 'causal map', which is a series of objectives linked together with performance indicators attached. Performance is aggregated up the structure as data is entered. A section of that causal map is below, showing the linkages between the overall plan, the four visionary goals and eight connecting themes. Action plan objectives in turn link underneath the connecting themes.



PerformancePlus enables information to be shown in a range of ways, one of these being 'scorecards', that summarise performance for any part of the Community Strategy or its Action Plan and again this will be used for the Neighbourhood Renewal Strategy. An example of a 'scorecard' is shown below. Achievement against targets is depicted using symbols:

	Above target performance
	On target performance
	Below target performance
	Insufficient data

Work is in progress to produce scorecards for publication on the Partnership website.



Community Strategy Themes					
Per	YTD	Per	YTD		
		+	Where quality comes to life : Status	?	?
		+	Improving the local economy : Status	188.00	197.71
		+	Be positive, problem solving ... : Status	?	?
		+	BV076b HB Sec - fraud investigators : Status	188.00	188.00
		+	Com Strat-EC1 Levels of employment : Status	?	?
		+	Comm Strat EC3 Growth in bus start ups : Status	?	?
		+	Comm Strat EC4 investment in local econ : Status	?	?
		+	Comm Strat-EC2 Higher Wage Levels : Status	?	?
		+	Reduce relative deprivation : Status	?	?
		+	Resources and Assets : Status	?	?
		+	Strengthen the local economy : Status	?	?
		+	Striving for Excellence : Status	10.43	4.16
		+	Tackle unemployment and low wages : Status	?	?
		+	Promoting inclusive communities : Status	?	?
		+	Raising educational achievement : Status	?	?
		+	Stimulating leisure activities : Status	?	?
		+	Promoting community safety : Status	?	?
		+	Improving health and well-being : Status	?	?
		+	Enhancing the environment : Status	?	?
		+	Developing an effective transport system : Status	?	?

Understanding the Action Plan

The Action Plan is laid out by theme and by indicator, as set out in the Community Strategy, making it clear which actions will contribute to the delivery of which indicator. Naturally there is significant potential for overlap, as many actions will lead to benefits across a number of indicators, but in the interests of clarity and space we have not repeated actions in more than one area.

Front Page for each Theme

Lead Themed Group – the group with overall responsibility for the particular theme of the Neighbourhood Renewal Strategy.

Main template

Key Performance Indicators and Performance rating – This is the 2003/04 actual performance shown against target performance using *PerformancePlus* symbols, or where no target was available, a trend is shown. It is now easy to identify how each action is progressing.

Action – identifies the key strategic actions that will achieve the stated indicator. Actions should, where possible: add value, incorporate a new way of doing things, focus us more on priorities and involve a range of partners. Some will be new, some will be ongoing mainstream activity.

Lead Responsibility - details a themed group, if it is other than the lead group for that outcome, a named individual and/or a lead agency. The individual or agency concerned may not be those who will do all the work, but will take responsibility for co-ordinating delivery of the action.

Timescale - this is an annual action plan, but we realise many actions will extend beyond this year, so we have used a rolling timescale which continues into periods of future action plans where appropriate. This column shows an end or implementation date as outlined below:

- **Short term** – by October 2006
- **Medium term** – by April 2008
- **Long term** – by April 2010

Community Partnership Actions

The Community Partnerships will play a central role in delivering a number of strategic actions as outlined below, many of which are cross cutting across the Community Strategy themes. The monitoring of these actions will be reported to the Darlington Community Partnership Steering Group.

Actions for all Community Partnerships			
Actions	Responsibility	Timescale	Resources
Develop a local action plan for each Community Partnership based on the results of the community appraisals	Community Partnerships	Short term	Single Programme and SRB Projects in the local action plans will be funded through a variety of sources
Increase involvement in the community partnerships by young people, local businesses and BME groups. Offer training as required.	Community Partnerships	Short term	Single Programme and SRB
Revive community spirit by each Community Partnership holding one local event one year	Community Partnerships	Ongoing	External funding
Develop a local newsletter and website for each of the community partnerships to promote success and the services that are available locally	Community Partnerships	Develop 11 newsletters – short term Develop website – short term Ongoing	Single Programme and external funding
Develop community environmental projects such as community allotments and green streets	Community Partnerships	Ongoing	External funding as required
Expand Neighbourhood Watch and crime safety advice	CSP Community Partnerships	Short term	Mainstream Voluntary Sector
Increase police involvement with the community partnerships	CSP Community Partnership	Ongoing	Police mainstream
Involve the community partnerships in developing the Local Development Framework	Community Partnerships	Short and medium term	DBC mainstream

Economy & Environment Themed Group

This group has three main themes: economy, environment and transport. Each have their own specific aims and objectives which can be found at the beginning of their section.

Chair: Mike Airey, Relationship Director, Barclays Bank, Tel: 01325 554581, Email: mike.airey@barclayscorporate.com

Improving the local economy - Lead Officer

Gwenda Lyn Jones, Economic Regeneration and Tourism Manager, Darlington Borough Council, Tel: 01325 388660, Email: gwenda.lynjones@darlington.gov.uk

Economy aims

Community Strategy - the aim is to develop a more enterprising, vibrant and diverse local economy that strengthens local businesses and enterprises and will attract investment, share prosperity and create better employment opportunities for local people.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by reducing worklessness and improving training opportunities and business development within the priority wards

KPI Ref	Key Performance Indicator	Performance Rating
EC1	Increased levels of employment	
EC1a	The percentage gap between Darlington's unemployment level and the rate of Great Britain	
EC1b	The proportion of people of working age in employment (QoL1) <ul style="list-style-type: none"> • Male • Female • Total 	
EC1c	Proportion of people claiming benefits that have been out of work for more than 1 year (QoL2)	
EC1d	Proportion of 18-24 year olds in full-time education or employment (QoL3)	
	Proportion of young children living in households where no one is working	
EC2	Higher wage levels	
EC2a	Darlington as a percentage of the Tees Valley	
EC2b	Average weekly earnings (QoL13)	
EC2c	Percentage of population of working age claiming key benefits (QoL7)	
EC3	Growth in business start-ups	
EC3a	Number of new start businesses notified to Business Link Tees Valley compared to the national average	
EC3b	Percentage increase or decrease in the total number of VAT registered businesses in the area, compared to the national average (QoL4)	
EC3c	Percentage increase or decrease in the number of local jobs (QoL5)	

Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Develop ward-based employment support projects using	E&E Morrison Enterprise Trust DBC	3 more programmes medium term	Mainstream & External LSC	EC1

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<p>experience of current programmes:</p> <ul style="list-style-type: none"> • Central into Work • Firthmoor • Lascelles • Work-based Learning (including apprenticeships) 	<p>LSC Work-based Learning Providers</p>	<p>11 total in long term</p>	<p>Morrison Trust</p>	
<p>Develop ward-based skills training to reflect needs of current and potential employers</p>	<p>E&E/DLP DCoT LSC DBC</p>	<p>Audit – short term</p> <p>Projects - ongoing</p>	<p>Mainstream DCoT LSC</p>	<p>EC1</p>
<p>Introduce ward-based information and development programmes for young people including entrepreneurialism and employability skills</p>	<p>E&E/DLP Schools LSC Connexions DCoT DBC BLTV Young Enterprise</p>	<p>4 Medium Term</p> <p>11 Long term</p>	<p>Mainstream LSC Connexions DCoT</p>	<p>EC1 & EC3</p>
<p>Introduce a multi-agency approach to information and communication to all areas regarding support services, training and benefits available</p>	<p>Darlington Partnership All other partners</p>	<p>Short term</p>	<p>Mainstream DP</p>	<p>EC1</p>
<p>Introduce social enterprise programme</p>	<p>E&E BLTV DBC LSC Connexions CVS</p>	<p>Pilot – medium term</p> <p>Projects – ongoing</p>	<p>BLTV/ONE GONE</p>	<p>EC3</p>
<p>Introduce development projects in self-employment and business start-up</p>	<p>E&E BLTV DBC LSC Connexions</p>	<p>Audit – short term</p> <p>Projects - ongoing</p>	<p>Mainstream LSC BLTV/ONE GONE</p>	<p>EC3</p>
<p>Conduct feasibility into the extension of credit unions in all areas</p>	<p>E&E Darlington Partnership Credit Union Forum</p>	<p>Short term</p>	<p>External</p>	<p>EC3</p>

Enhancing the local environment - Lead Officer

Bill Westland, Environmental & Sustainability Manager, Darlington Borough Council, Tel: 01325 388557, Email: bill.westland@darlington.gov.uk

Environment aims

Community Strategy - the aim is to create a more attractive environment that is safe, clean and tidy as well as a more healthy and diverse natural environment.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by creating a more attractive environment by tackling sustainability issues to protect the natural environment and tackling liveability issues such as litter, graffiti, dog fouling that have been identified by the community.

KPI Ref	Key Performance Indicator	Performance Rating
EV1	Cleaner streets and open spaces	
EV1a	Cleanliness of relevant land and highways	
EV1b	Percentage of people satisfied with cleanliness standards	
EV3	Better management of our natural resources	
	Percentage of the total of household waste that has been recycled	

Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Develop community environmental projects such as community allotments and green streets	Community Partnerships	Ongoing	External funding as required	EV1
Involve the Community Partnerships in the evaluation of the new zonal cleansing scheme	DBC (Director of Community Services) Community Partnerships	Short term	DBC mainstream	EV1
Pilot the Better Communities group in Northgate	DBC (Director of Community Services) Community Partnerships	Short term	DBC mainstream	EV1
Implement the Parks and Green Spaces Strategy to include: - Assessment / maintenance of areas likely to attract vandalism and antisocial behaviour - Extension of CCTV provision to parks and green space areas - Develop Friends Groups for South Park, North Park, Eastbourne Park, Green Park and The Denes - Introduce community	DBC (Director of Community Services)	Short term	DBC mainstream	EV1

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training sessions for local residents to attend to improve skills and help maintain parks - Develop management plans for each park				
Increase recycling by promoting recycling schemes in schools and to local community groups	E & E DBC	Ongoing	Waste Resource Action Programme	EV3
Conduct feasibility into green recycling	E & E DBC	Feasibility study – medium term	External Funding	EV3
Promote the use of real nappies and conduct a feasibility study for a real nappies community scheme	E & E DBC	Feasibility study – medium term	Waste Recycling Action Programme	EV3

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Developing an effective transport system - Lead Officer

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Transport aims

Community Strategy - the aim is to produce a safe and effective transport system that balances the needs of all users.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by developing affordable, reliable and accessible transport and promote road safety.

KPI Ref	Key Performance Indicator	Performance Rating
T1	Highways maintained to a high level	
T1a	Condition of principal roads – percentage of A roads requiring repair	
T1b	Condition of non-principal classified roads – percentage of B&C roads requiring repair	
T1c	Condition of footpaths – percentage of footpaths requiring repair	
T2	Improved road safety	
T2a	Total killed/serious injury	
T2b	Total slight injury	
T2c	Pedestrians - killed /serious injury	
T2d	Pedestrians - slight injury	
T2e	Pedal cyclists - killed /serious injury	
T2f	Pedal cyclists - slight injury	
T2g	Motor cyclists - killed/serious injury	
T2h	Motor cyclists - slight injury	
T2i	Car users - killed/serious injury	
T2j	Car users - slight injury	
T2k	Other vehicle users - killed/serious injury	
T2l	Other vehicle users - slight injury	
T3	Increase use of public transport	

Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Expand the provision of road safety training for children, including extended cycle training and the introduction of pedestrian training Continue to promote road safety awareness including checking of car seats	CSP DBC	Short term and ongoing	DBC mainstream, Town on the Move, Community Safety Partnership	T2
Implement the speed management strategy to reduce speeding through	CSP DBC Durham Constabulary	Short term and ongoing	DBC Durham Constabulary	T2

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training and enforcement, focused on priority groups of road users and consider the need to extend the use of speed cameras and traffic calming measures				
Investigate and pilot ways to promote affordable, reliable and accessible transport for young people and older people	E & E DBC Investing in Children GOLD	Short term	Town on the Move, Investing in Children, GOLD	T3

Learning Partnership

Chair: David Heaton, Principal, Queen Elizabeth Sixth Form College Tel: 01325 461315, Email: djheaton@qeliz.ac.uk

Raising Educational Achievement - Lead Officer

Karen Williamson, Development Officer, c/o Queen Elizabeth Sixth Form College, Tel: 01325 461315, Email: kwilliamson@qeliz.ac.uk

Education aims

Community Strategy - the aim is to ensure the highest quality opportunities exist in education, learning and training, improving school performance and raising aspirations and standards of achievements for all age groups.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by raising educational standards and develop an ethos of lifelong learning by providing opportunities for access, achievement and engagement. Additionally to provide local training opportunities that develops the skills and confidence of local people.

KPI Ref	Key Performance Indicator	Performance Rating
ED1	Comprehensive and high quality early years provision	
	children having normal levels of communication, language and literacy at the end of the foundation stage	
	proportion of young children with satisfactory speech and language development at age 2 yrs	
	proportion of babies and young children aged 0-5 with normal levels of personal, social and emotional development for their age	
ED2	Improved school attainment at each key stage	
ED2a	Percentage of 11 year olds (year 6 - key stage 2) achieving level 4 or above in Maths	
ED2b	Percentage of 11 year olds (year 6 - key stage 2) achieving level 4 or above in English	
ED2c	Percentage of 14 year olds (year 9 - key stage 3) achieving level 5 or above in English	
ED2d	Percentage of 14 year olds (year 9 - key stage 3) achieving level 5 or above in Maths	
ED2e	Percentage of 14 year olds (year 9 - key stage 3) achieving level 5 or above in Science	
ED2f	Percentage of 14 year olds (year 9 - key stage 3) achieving level 5 or above in ICT	
ED2g	Percentage of 16 year olds (year 11 - key stage 4) with 5 or more GCSEs at grades A-C (QoL9b)	
ED3	Improved educational attainment	
ED3a	The total number of absences from secondary schools	
ED3b	The total number of absences from primary schools	
ED3c	The numbers of pupils permanently excluded per 1,000 pupils	
ED4	Wider participation in learning at all ages	
ED4a	Percentage of 16-18 year olds in structured learning (appropriate measure to be established in 2004/05)	
ED4b	Number of schools participating in family learning	
ED4c	Percentage of adults engaged in family learning	
ED5	Improved levels of basic skills	

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ED5b	Percentage of 15 year olds (year 11) achieving five GCSEs or equivalent at grades A* to G including English and Maths	
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Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Develop a parenting strategy to provide support for parents, to include a parenting skills course and the inclusion of young male parents	DLP Sure Start CYPSP DBC	Short term	Mainstream	ED1
Create Children's Centres in identified locations	DLP Sure Start	Short term	Government	ED1
Spread best practice from Sure Start programmes	DLP Sure Start DBC	Medium term	Mainstream	ED1
Develop mentoring projects: a) between secondary and primary schools b) between adults and young people c) for vulnerable groups	DLP DBC CYPSP Community Partnerships	Feasibility and pilot study – short term	Mainstream and external	ED2 & ED4
Analyse mainstream educational performance in the 11 wards including: attainment, attendance, vulnerability, exclusions	DLP	Report to community partnerships – short term Specific action - Medium Term	Mainstream and external	ED2
Undertake truancy sweeps outside the town centre and develop an 'out of school' authorisation programme	DLP DBC	Truancy sweeps – ongoing 'Out of schools' programme – short term	PSA funding	ED3
Develop Access and Participation Strategy to improve adult and family learning	DLP DCoT DBC QE6	Short term	Mainstream	ED4
Develop and deliver a NEET strategy (Not in Education, Employment or Training)	DLP Connexions DCoT LSC	Strategy developed – short term Delivery of	Mainstream	ED4

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		programmes - Ongoing		
Use Extended Schools Programme to address issues of neighbourhood renewal for example healthy lifestyle courses, family learning, vocational courses and after school and weekend holiday activities, parenting courses	DLP DBC Schools	Medium term		ED5

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Stimulating leisure activity - Lead Officer

Steve Thompson, Assistant Director Leisure & Arts, Darlington Borough Council Tel: 01325 347529,

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Leisure aims

Community Strategy - the aim is to stimulate participation in cultural pursuits, promoting creativity and extending opportunities for people to experience high quality recreational and leisure activities.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by engaging communities, and in particular young people in leisure activities.

KPI Ref	Key Performance Indicator	Performance Rating
L1	Wider participation in cultural activities	
L1a	Percentage of residents who have participated in a local sporting or arts activity	
L1b	Percentage of residents who have attended a local sporting or arts facility	
L1c	Percentage of local population satisfied with leisure and arts	
L1d	Percentage of local population satisfied with Community sports and arts	
L3	Better play facilities	
L3a	Proportion of designated play areas meeting minimum European standards	
L3b	Satisfaction levels of the local population	

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Secure long term funding for youth workers to extend services	DP DBC DDYCA CYPSP	Medium term	External funding	L1
Provide child care with leisure activity	HISIG Early Years Service	Review current provision – short term	DBC mainstream and external resources	L1
Develop borough wide events for young people by organising 2 large scale projects and various smaller projects per year	DLP DBC Community Partnerships	Ongoing	DBC mainstream and external funding	L1
Develop neighbourhood leisure and arts plans to provide more diverse local provision	DP DBC Community Partnerships	Medium term	External funding for additional provision	L1
Extension of the schools sport co-ordination scheme	DLP DBC	Short term	External funding	L1
Develop area-specific sports initiatives including facilities	DP DBC DDYCA Community Partnerships	Short term	External Funding Sport England, NOF	L1 & L3

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			Big Lottery	
<p>Improve leisure provision in priority wards:</p> <ul style="list-style-type: none"> - Youth Clubs & Community Centres - develop access strategy to engage hard to reach groups – young people, BME, elderly - Extend use of mobile and detached resources - Explore possible delivery in Extended Schools 	<p>HISIG DBC Community Partnerships & Associations</p>	<p>Short term</p>	<p>DBC mainstream and external resources</p>	<p>L1 & L3</p>

Community Safety Partnership

Chair: Chief Superintendent Michael Banks, South Area Commander for Durham
 Constabulary Tel: 01325 467781 Email: michael.banks@durham.pnn.police.uk

Promoting Community Safety – Partnership Officers

Sgt Paul Robinson (Performance) Partnership Liaison Officer – Community Safety Partnership

Shaun Findlay (Operations) Operations Manager – Community Safety Partnership

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shaun.findlay@darlington.gov.uk

Community Safety aims

Community Strategy - the aim is to reduce crime and disorder and enhance feelings of safety amongst local people.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by reducing crime and antisocial behaviour and increase the number of local people feeling safer within their community.

KPI Ref	Key Performance Indicator	Performance Rating
CS1	Local people feeling safer within their community	
CS1a	Percentage of residents feeling safe whilst outside at night (QoL15)	
CS1b	Percentage of residents feeling safe whilst outside during the day (QoL15)	
CS2	Lower levels of crime	
CS2a	Total recorded crimes per 1,000 population	
CS2b	Domestic burglaries per 1,000 households (QoL16a)	
CS2c	Violence against the person per 1,000 population (QoL16b)	
CS2d	Vehicle crime per 1,000 population (QoL16c)	
CS2e	Total number of Domestic Violence incidents reported	
CS4	Reduce levels of anti-social behaviour	
CS4a	Incidents of anti-social behaviour by adults and young people	
CS4b	Criminal damage per 1,000 population	
CS4c	Total 'doubtful' or 'malicious' fires and hoax calls	

Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Review use of CCTV	CSP	Review and report back – short term	Mainstream	CS1
Expand Neighbourhood Watch and crime safety advice	CSP Community Partnerships	Short term	Mainstream Voluntary Sector	CS1
Increase police involvement at community partnerships	CSP Community Partnership	Ongoing	Mainstream	CS1
Clearance of drug litter (Pilot in Northgate)	CSP DAAT	Short term	Mainstream DAAT	CS1 CS4
Deliver awareness raising sessions	CSP Sure Start	Short term	Mainstream – DC, DBC	CS2

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(Domestic Violence Strategy)				
Deliver Good Parenting Projects	CSP/HISIG Sure Start DBC Community Partnerships PCT	Start – short term Ongoing	Mainstream – Sure Start	CS4
Implement programme of diversionary schemes for young people in crime hot spot areas	CSP/DLP DBC DDYCA	Start – short term Ongoing	Building Safer Communities Fund Sport England Big Lottery Fund	CS4

Health Improvement & Social Inclusion

Chair: Marion Pickersgill, Director, Supreme Care Homes and Non-Executive Director, Darlington Primary Care Trust

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Health Improvement- Lead Officer

Paul Davison, Assistant Director Health Improvement, Darlington Primary Care Trust, Tel: 01325 746159 e mail: paul.davison@darlingtonpct.nhs.uk

Health aims

Community Strategy – the aim is to improve the health and well being of local people.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by encouraging healthier lifestyles and reducing health inequalities.

Ref	Key Performance Indicator	Performance Rating
IH1	Reduce health inequalities	
IH1a	Life expectancy at birth compared to England and Wales Average <ul style="list-style-type: none"> • Male 	
IH1b	Life expectancy at birth compared to England and Wales Average <ul style="list-style-type: none"> • Female 	
IH1c	Number of deaths of infants under a year old per 1,000 live births (QoL11)	
IH1d	Number of still births per 1,000 live births	
IH3	Living healthier lifestyles	
IH3a	Numbers and percentage of population smoking <ul style="list-style-type: none"> iii) Children iii) Adults iii) Women during pregnancy 	
IH3b	Number of people helped to stop smoking at 4 weeks	
IH3c	Rate of conception per 1000 population among girls aged less than 18 years (QoL12)	
NRSIH1	Help older people live independently	
	Number of people receiving intermediate care	

Actions relating to Key Performance Indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Develop a male health project to include employing a dedicated health worker	SureStart HISIG PCT	Develop business plan – short term Employ health worker – medium term	Teenage Pregnancy Funds and SureStart	IH1 IH3
Deliver a programme of Stop Smoking throughout all priority wards and deliver a Darlington wide	HISIG & Darlington Partnership PCT Sure Start DBC	Develop Plan – short term Implement plan –short	PCT and DBC mainstream	IH3

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Tobacco Control Plan		term		
Provide a support service for young parents	Sure Start HISIG PCT Teenage Pregnancy Strategy Group	Short term	Teenage Pregnancy Fund and SureStart	IH1 IH3
Pilot a needle litter and community education campaign in Northgate Partnership and roll this out to other areas as required	DAAT HISIG Community Partnerships	Pilot – short term Project ongoing	DAAT mainstream	IH1 IH3
Implement Teenage Pregnancy Action Plan	Darlington PCT Teenage Pregnancy Strategy Group	Projects - Ongoing	Teenage Pregnancy Fund	IH3c
Develop a programme to support older isolated people including information sharing	HISIG GOLD DBC CVS	Pilot project - Short term Delivery - ongoing	External funding for pilot project Mainstream funding if pilot is a success	NRSIH1
Increase the number of extra care schemes	DBC	Rosemary Court and Branksome Hall – medium term	DBC mainstream	NRSIH1
Review intermediate care usage and develop a programme of service improvements / developments	DBC PCT	Short term	Mainstream PCT and DBC	NRSIH1

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Promoting Inclusive Communities Lead Officer

David Plews, Policy Advisor (Social Inclusion), Darlington Borough Council Tel 01325 388023,

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Social Inclusion aims

Community Strategy - the aim is to reduce social inequalities, renew disadvantaged neighbourhoods, protect the vulnerable and ensure equality of access for all members of the community to services and opportunities.

Neighbourhood Renewal Strategy – to support the Community Strategy aim by building cohesive and confident communities, raising self-esteem and confidence.

KPI Ref	Key Performance Indicator	Performance Rating
IC1	Narrowing the inequalities gap	
IC1a	Proportion of the population who live in wards that rank within the most deprived 25% of wards in the country QoL6) (changes in IMD and ward boundaries may account for this apparent improvement)	
IC1b	Proportion of children under 16 who live in low income households (QoL8) (changes in IMD and ward boundaries may account for this apparent improvement)	
IC2	Building cohesive and confident communities	
IC2a	Percentage of residents surveyed who are satisfied with their local area as a place to live (QoL18)	
IC2b	Percentage of residents surveyed who consider their local area is getting worse (QoL19)	
IC3	Increasing public involvement	
IC3b	Percentage of adults surveyed who feel they can influence decisions affecting their local area	

Actions relating to key performance indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
Deliver the Darlington Communities Project to improve healthy lifestyles, improve access to welfare rights provision and help over 50s access job opportunities	DBC (Head of Performance Development and Community Partnerships)	Implement project – short term	Single Programme	IC1
Develop a local action plan for each Community Partnership based on the results from the community appraisals	Community Partnerships DBC	Short term	SRB and Single Programme	IC2
Develop proposals to bid for mainstream funding for the	DBC (Head of Performance Development and Community Partnerships)	Short term	DBC mainstream	IC2

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community development workers and employ more workers				
Implement a community IT access project to bring IT to BME and vulnerable communities in a more inventive way	Darlington Partnership	Medium term	External funding	IC2
Feasibility study into the development of a multi cultural community facility	Fair Share Panel	Feasibility study - short term	Fair Share	IC2
Develop the new mobile library as a resource bus	HISIG DBC	Short term	Mainstream	IC2
Develop a further 2 community partnerships	DBC (Head of Performance Development and Community Partnerships)	Short term	Single Programme	IC2 IC3
Increase involvement in the community partnerships by young people, local businesses and BME groups. Offer training as required.	Community Partnerships DBC Local businesses	Short term	Single Programme and SRB	IC2 IC3
Develop and promote intergenerational work	HISIG Community Partnerships GOLD	Short term Ongoing	External funding	IC2 IC3
One lead professional for high risk families to be managed through the Children and Young Person's Strategic Partnership	HISIG DLP Sure Start DBC CYPSP	Medium term	Mainstream	IC1 IC2 IC3

Housing

Neighbourhood Renewal Strategy – to engage with private sector landlords to improve standards and increase the proportion of decent homes within the private sector occupied by vulnerable groups.

EV2	Improved built up urban area
EV2b	Number of unfit homes per 1,000 dwellings (QoL14)
NRSEV1	Improve speed and accuracy of claim processing
	Speed of processing – average time for processing new claims in days
	Speed of processing – average time for processing notifications of change of circumstance in days
	Speed of processing – percentage of renewal claims processed on time
	Accuracy of processing – percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination of a sample of cases checked post-determination
	Accuracy of processing – percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the last year

Actions relating to key performance indicators

Themed Group Action	Lead Responsibility	Timescale	Resources	Ref
<p>Develop new ways of engaging with private landlords and tenants to improve the proportion of private sector homes that meet the decent homes standard by:</p> <ul style="list-style-type: none"> - Developing a Private Sector Empty Property Strategy - Developing a landlord accreditation scheme - Promoting grants available to the private sector for improvements - Investigating new ways of financing private sector housing improvements - Exploring feasibility of measuring private sector decent homes 	DBC (Assistant Director - Housing)	<p>Short term</p> <p>Promotion of grants - ongoing</p>	DBC mainstream	EV2
<p>Improve the Council's housing repairs service by developing an action plan and establishing a new pre and post contract group and provide feedback on</p>	DBC (Assistant Director - Housing)	Short term	DBC mainstream	EV2

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post inspection satisfaction survey				
Review housing business plan in light of the stock options work	DBC (Assistant Director - Housing)	Short term	DBC mainstream	EV2
Improve the speed and accuracy of housing and council tax benefit claims by improving monitoring, staff training, increasing accuracy checking and implementing internal audit recommendations.	DBC (Assistant Director - Housing)	Short term	DBC mainstream	NRSEV1

Darlington Partnership Neighbourhood Renewal Strategy Action Plan

List of Abbreviations

BLTV	Business Link Tees Valley
CSP	Community Safety Partnership
CVS	Council for Voluntary Services
CYPSP	Children and Young People's Strategic Partnership
DAAT	Drugs and Alcohol Action Team
DBC	Darlington Borough Council
DBC	Darlington Borough Council
DcoT	Darlington College of Technology
DDYCA	Darlington and District Youth and Community Association
DLP	Darlington Learning Partnership
E&E	Economy and Environment Themed Group
GOLD	Growing Older Living in Darlington
GONE	Government Office for the North East
HISIG	Health Improvement and Social Inclusion Themed Group
LSC	Learning and Skills Council
NOF	New Opportunities Fund
NRS	Neighbourhood Renewal Strategy
ONE	One NorthEast (Regional Development Agency)
PCT	Primary Care Trust
PIs	Performance Indicators
PMF	Performance Management Framework
QE6	Queen Elizabeth Sixth Form College
SRB	Single Regeneration Budget