## SOCIAL AFFAIRS AND HEALTH SCRUTINY COMMITTEE – ANNUAL REPORT 2003/04

It is a pleasure to present this annual report to Council on behalf of the Social Affairs and Health Scrutiny Committee, after what has been a very busy and challenging Municipal Year.

I would firstly like to take this opportunity to thank the Members of the Committee for their dedication and active involvement in the increasing workload that we have undertaken throughout the year (**Appendix 1**), and on behalf of the Committee would also like to thank our Lead Officer, Derek Stow and Caroline Thomas in Democratic Services for the support they have given to the scrutiny process this year.

## **Tees Valley Joint Health Scrutiny Committee**

Following the introduction of the new health scrutiny powers and the establishment of the Tees Valley Joint Health Scrutiny Committee, came the launch of the Tees Review of Acute Services – a wide ranging review with implications for acute service provision across the whole Tees Valley, and Councillors Mrs. Scott and Mrs. Hart and myself have attended a number of meetings, presentations and workshops dedicated to this issue, in representing the interests of Darlington's community.

The Strategic Health Authority is in the process of launching the draft proposals, which will then be scrutinised during a period of formal consultation, and will be considered by this Scrutiny Committee as one of the first items of the new Municipal Year.

### **Partnership Working**

Again, focusing on health, we have continued to work in partnership with Darlington Primary Care Trust (PCT) on a number of issues, and have begun to network and develop joint working arrangements with the rest of the NHS Trusts in the area. This year we have successfully met with the Chief Executives and some Trust Board members from Darlington PCT, the Acute Hospital, Priority Services and North East Ambulance Service NHS Trusts, and gained an insight into the issues affecting each of these services. We intend to use this information, and future discussions to inform our ongoing work programme.

Since the demise of Community Health Councils (CHC's), and the introduction of a new Patient Forum for each Trust, I have regularly attended the meetings of Darlington PCT's Patient Forum, and following a special meeting of the Committee, we have met representatives from the Acute Trust, Priority Services Trust, and Ambulance Service Forums, to develop procedures for sharing information and expertise, and have asked a couple of representatives from each Patient Forum to be co-optees on our ongoing Transport Review Group.

Two special joint meetings with Members of the Lifelong Learning Scrutiny Committee and the Directors of Education and Social Services were held to consider the Every Child Matters Green Paper, and representatives from Darlington PCT, Darlington Police, the Strategic Health Authority, and the Community and Voluntary Sectors were all invited to feed into the Council's response to these proposals.

### **Consultations**

The Committee has also recently been made aware of the Department of Health's Choosing Health Consultation and the proposals for the redevelopment of the Richardson Hospital and will be feeding its views into the responses being led by the PCT.

We have also been consulted on the option appraisal for the future management of the Council's housing stock, and as the Chair of this Scrutiny Committee, I joined the Option Appraisal Steering Group to regularly monitor and evaluate this process.

#### **Call-Ins**

The Committee also had two simultaneous call-ins on the Fairer Charging Policy for Home Care and other Non-Residential Social Services, and the Proposed Purchasing Intentions for Social Services, which resulted in the addition of a recommendation on the Fairer Charging Policy to ensure that staffing levels were reviewed to avoid delays in assessment.

### **Review Groups**

We have undertaken a number of Reviews this year, which has seen the completion of the Oral Health of Children in Darlington Review, and the suggestion that this Group now concentrate on diet and obesity in children as a future review group topic.

The Transport Review poses a huge challenge in examining service users' access to health and social care services across Darlington, and this Review has been extended and will be undertaken by the whole Committee through small working groups over the coming months.

Our review on Nursing Mothers undertaken by Councillors Haszeldine, Mrs. Hart and myself has been highlighted by NEREO as an example of best practice for community involvement in the North East, and we have successfully engaged the interest and support of a number of mums from breastfeeding support groups run by both the Hospital and Sure Start, who have undertaken mystery shopping exercises across the Town to compare the policies and practices of establishments, and their attitudes towards nursing mums. The Group has also met with managers from the Dolphin Centre, Central House and Crown Street Library in suggesting improvements to existing facilities, and possible training opportunities for staff.

Councillors Copeland and G.B Walker have done some excellent work through a Task and Finish Review on the issue of Delayed Discharges from Hospital into nursing and residential care; and Councillors Flowers, Johnson and Richmond have looked at the provision of Community Pharmacies and the implications of the proposed new pharmacy contract on services in Darlington. They will continue with this piece of work once the contract is finalised in the Autumn.

We have also re-convened the Play Areas for Disabled Children Review Group with our colleagues on the Lifelong Learning Scrutiny Committee, to look in more detail at the proposals for the refurbishment of North Lodge Park, and following a meeting with the Assistant Director of Community Services and the Environmental Services Operations Manager to discuss the consultation carried out by the Review Group and its recommendations, we will be involved in the progress of the refurbishment through representation on the Steering Group.

#### **Visits**

In looking at Learning Disability Services in Darlington, the Committee was invited to visit the Pierremont, Greenbank and Elmfield Units, hosted by the Priority Services Trust and following this, visited a wide range of Social Services facilities including; Beck House, Newton Lane, Techworx, Woodburn Nursery and the Railway Museum. It is pleasing to report a number of new initiatives and improvements to the service and the Committee will monitor these plans and the improvements made over the coming year.

The Committee also re-visited the Home Equipment Loans Service in Spennymoor following the recommendations of the Community Equipment Services Review Group, and were pleased with the progress that had been made. We will continue to monitor the implementation of these recommendations.

The Committee has also had the opportunity to see the new Sensory Impairment Centre at Vane House, and held the last Scrutiny Committee of this Municipal Year in the new Extra Care Scheme development at Dalkeith House, followed by visits to the new Grange and Hundens Park residential care homes.

#### **Training**

Members have also taken part in various training sessions of benefit to the scrutiny process, and in particular, I would like to thank the Committee for their attendance and input into the Scrutiny Training session on the Best Value Performance Plan (BVPP), which I think they will agree, although daunting at first, produced some useful and interesting feedback from which we can build, and we look forward to developing and improving our Scrutiny skills over the coming Municipal Year.

**Social Affairs and Health Scrutiny Committee** 

## APPENDIX 1

# SOCIAL AFFAIRS AND HEALTH SCRUTINY COMMITTEE PROPOSED WORK PROGRAMME 2003/04

DATE OF MEETING	SUBJECT	LEAD OFFICER	PUBLIC INFORMATION FOLDERS
3rd June, 2003 (9.30 a.m. – Committee Room 2, Town Hall)	Homelessness Review and Strategy  Best Value Review – Progress Report on Housing Services  Health Scrutiny Developments in Darlington	Pauline Mitchell  Sharon Brown  Hannah Henderson (Strategic Health Authority)	Information Reports:  Service Plans for;  Adult Services; Children Services; Performance Development; and Finance  Social Services Departmental Plan  Adult Protection Committee Annual Report  Young Persons Accommodation Terms of Reference and Action Plan
Special 1st July, 2003 (9.30 a.m. CR1, Town Hall)	County Durham and Tees Valley Strategic Health Authority Teesside Acute Services Review	Ken Jarrold, Chief Executive, StHA	Homelessness Strategy Action Plan  Delayed Discharge Quarterly Report - Jan 04
Special 15th July, 2003 (9.30 a.m. CR1, Town Hall)	Council Scrutiny Function in relation to Health Regulation 33 Visits Climbie Audit Action Plan	Peter Kearsley/Linda Todd Angela Ratcliffe Alison Walton	

DATE OF MEETING	SUBJECT	LEAD OFFICER	PUBLIC INFORMATION FOLDERS
19th August, 2003 (9.30 a.m. – Committee Room 2, Town Hall)	Racial Incidents Reporting	Sharon Brown	
	Social Services Restructuring	Margaret Asquith	
	Sensory Impairment Services	Daljit Lally	
	Local Plan for Suicide Prevention	Angela Ratcliffe	
	Service Planning	Lorraine O'Donnell	
	Annual report - compliments, comments, suggestions and complaints policy	Derek Stow	
	Nursing Mothers Task & Finish Review	Caroline Foster	
	Community Equipment Services Policy Review Group – Feedback from Cabinet	Caroline Foster	
	Oral Healthcare of Children in Darlington Policy Review Group – Feedback from Cabinet	Caroline Foster	
13th October, 2003 (9.30 a.m. – Committee Room 2, Town Hall)	Accommodation Initiatives for Young People – Action Plan	Dale Thompson	
	Outcome of Housing Needs Survey and Proposed Priorities	Pauline Mitchell	
	Delivering Decent Homes	Pauline Mitchell	

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	Option Appraisal		
	Leaving Care Services	Alison Walton	
20th November, 2003			
Special joint meeting with Lifelong Learning Scrutiny Committee	Every Child Matters	Geoff Pennington/ Margaret Asquith	
9th December, 2003 (9.30 a.m. – Committee	Performance Assessment- of Social Services & PCT Local Delivery Plan	Neville Simpson and Colin Morris, PCT	
Room 2, Town Hall)	Supporting People Strategy	Jeanette Crompton	
	Domiciliary Care Development Plan	Daljit Lally	
	Home Care Services	Daljit Lally/Jane Breheny	
	Integrated OT services across health and social services;	Daljit Lally	·
	Review of Progress on :-		
	<ul> <li>Community         Equipment         Services Review;     </li> </ul>	Daljit Lally	
	<ul> <li>Domestic</li> <li>Violence Policy</li> </ul>	Lesley Blundell	
3rd February, 2004	Health Scrutiny Overview of Ambulance	Simon Footbaretone	
(9.30 a.m. – Committee Room 2, Town Hall)	Overview of Ambulance Service Issues	Featherstone, Chief Executive, NEAS Trust	
	Progress Report on Action Plan for	Pauline Mitchell	

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	Homelessness  Local Community Pharmacy Network and Neighbourhood Prosperity	Caroline Thomas	
	Application for Preliminary Consent for Inclusion in the Pharmaceutical List	Caroline Thomas	
	Extra Care Schemes	Pauline Mitchell	
	Quarterly update on Delayed Transfers of Care	<del>Daljit Lally</del>	
	Children's Trusts	Alison Walton	
Special 18th March, 2004 (9.30 a.m. – Committee Room 2, Town Hall)	Health Scrutiny – Overview of Ambulance Service Issues  Learning Disabilities Business Plan	Simon Featherstone, Chief Executive, NEAS Trust  Lynn Dougan, Social Services & Sandy Taylor, Chief Executive, Darlington Priority Services NHS Trust	
6th April, 2004 (Dalkeith House, Tees Grange Avenue, Darlington)	Tees Review of Acute Services Feedback from PCT  NSF – Older People	Colin Morris, Darlington PCT  Paul Davison, Darlington PCT	
	Overview of County Durham and Darlington	John Saxby, Chief Executive,	

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			TOLDERS
	Acute Hospitals NHS Trust	CDADAH NHS Trust	
	Racial Equality Code of Practice in Rented Housing	Chris Burke/Graham Carter	
	Play Areas for Disabled Children	Terry Collins	
	Oral Healthcare of Children in Darlington Final Report	Caroline Thomas	
	Community Pharmacies Task and Finish Report	Caroline Thomas	
	Delayed Discharge Task and Finish Review - Update	Caroline Thomas	
Special 20th April, 2004			
(9.30 a.m. in Committee Room 1, Town Hall)	DOH - Choosing Health Consultation	Lorraine O'Donnell/Nonnie Crawford	
	Patient and Public Involvement in Health – Overview of Commission	Caroline Thomas	
	Introductions from:-		
	Darlington PCT Patient Forum		
	County Durham and Darlington Acute Hospitals NHS Trust and Priority Trust Forums		
	North East Ambulance		

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	Service NHS Trust Forum		