

External Partnership Processes	Darlington wide priorities	Impact monitored through whole population performance management framework	ONE DARLINGTON		PERFECTLY PLACED		GOVERNANCE AND USE OF RESOURCES	
	Desired outcomes for our communities		People are healthy and supported	People are educated and skilled	People live in sustainable communities	Darlington is an ambitious and entrepreneurial place where business thrives		People have trust and confidence in local public services
	Issues facing our communities		Cohesive and resilient communities	People are financially secure	Our communities are safe and free from crime		Budget Reductions across wider partnership	
	Action Priority 2013-14		Ageing population	Poor but improving general health and life expectancy rates	Poor quality private housing stock in some wards and increasing fuel poverty	Rising unemployment and youth unemployment		
			Continuing improvement in attainment but need to narrow gaps	Increasing number of referrals to child protection services	Business start-up and survival rates lower than national rates	Rising concerns about alcohol related incidents		
			Impact of Welfare Reforms and increasing levels of poverty and demand on services	Development of a good neighbour scheme				

Internal Darlington Borough Council Processes	DBC CORE FUNCTIONS (What we need to be good at)	Impact monitored through customer focused performance management framework	Champion the interests of citizens and businesses	Support strong partnerships to set a vision and direction for the Borough	Promote the Borough to secure investment and support	Ensure the provision of good quality services	GOVERNANCE AND USE OF RESOURCES
	Cross-cutting action		Working with the public to shape the Council's role and function for the future				
	ACTIONS HOW		ACTIONS: <ul style="list-style-type: none"> Work with Members, the business community, voluntary organisations and wider community to build resilience and to develop alternatives to public services. Manage the Council's contribution to the Boundary Review and reframe the role of Ward Members. 	ACTIONS: <ul style="list-style-type: none"> Work with statutory partners and in particular with health to bring forward a shared transformation programme that maximises the positive impact that reducing public service spend has on the people of Darlington. Work with partners including the Clinic Commissioning Group to implement wider changes to NHS structures. Develop schools@onedarlington to drive attainment and raise aspirations. 	ACTIONS: <ul style="list-style-type: none"> Contribute to proposals for a City Deal for Tees Valley, ensuring these meet Darlington's economic objectives. Implement the Economic Strategy 	ACTIONS: <ul style="list-style-type: none"> Respond to emerging service pressures, such as those including Welfare Reform. Develop and deliver change programmes such as collaborations with other councils and major policy changes. Effectively manage service performance whilst seeking to improve outcomes wherever possible. 	Actions <ul style="list-style-type: none"> Preparation of Medium Term Financial Plan (MTFP) 2014-2017. Provide early response to national legislative changes through effective horizon scanning. Provide support to staff going through change and maintain morale. Undertake wide ranging engagement to reshape Council services
	Service Delivery Plans and Service Specifications WHO		Implementation Service Delivery Plans: People – Adult Social Care; Children, Families and Learning; Development and Commissioning Place – Planning and Regeneration; Highways, Design and Projects; Community Services; Housing; Revenues and Benefits Resources - Finance; Human Resources; Transformation; Resources; Xentrall				