

EXTRA CARE CONSULTATION SESSIONS

Impacts	Comments
<p>Stop her care if had to pay more. Would shower herself and burn herself in shower, she would need her daughter to help with the shower once or twice a week. If I hadn't got the money I would stay in bed – not bothered about food.</p>	<p>Doesn't know if she has had a financial assessment? Didn't have a financial assessment last year.</p>
	<p>Didn't feel there were any impacts (negative or positive) as a result of the change. "These things happen"</p>
	<p>Daughter - This has come out of the blue really. There has been no previous notice of a cost rise. Unacceptable to apply this rise to a 90 year old. They are in a vulnerable position and there is no alternative. Will just carry on paying until the money runs out. This 30% increase is savage and unacceptable. This is inflicting a policy change with no notice on people who have no alternative. This is inequitable. Unhappy with the way this has been done and the short notice given. This massive increase would not be accepted anywhere else. It has not been handled very well. It won't make a difference on the quality of care she gets but will just drain funds. I won't let it have an impact. Cuts should be made elsewhere other than social care.</p>
<p>At present still a full fee payer. Will be below the threshold as a full fee payer within the next few months. The increase in costs of care will mean that my sister will be reliant on support from the council financially at a sooner time.</p>	<p>Companies are there to make profit, we worry that the new company will cut corners. They may undercut in the short term and put prices up in the future.</p>
<p>If I haven't got the money to pay for the care I need I would look for somewhere else to live – doss house?</p>	<p>I can't afford to pay it. I already pay £200+ to xx per month. How can I afford £1,000 a year? Needs all the hours he get. Value what he gets so will have to pay. Has one leg, can't afford taxi to the hospital, travels across town in his wheelchair. Would buy a wheelchair of his own if he could afford it as wheelchair getting too small for him. (He asked that we put that he is good looking single, eligible – and "full of it").</p>
	<p>I only get a pension, it's a rip off I have no money to spend as it is. Carers come in and can't get out quick enough – they don't even have time to tell you their name. Son – It started off £124 a month then doubled, it's a massive increase. No company would come in and takeover if they aren't making a profit. You need the care so there's not a lot you can do. Despite giving various prompts around how the increase in the charge may impact on them, i.e. would they have to reduce the amount spent on food/heating therefore could this lead to other problems, neither the client or family members gave any real impacts.</p>
<p>If I stopped getting someone on an evening that might reduce the costs but I'd struggle.</p>	<p>Not much you can do about it. The rise won't make a difference as I'm over the threshold anyway. Can't really go anywhere else as there's no alternative. On the bare minimum now really.</p>
<p>This increase will cost me as a person on a lower package more than people on higher packages because I have to pay for a quarter of an hour care for a one minute drop- in just to rub cream on my back. Therefore I am being charged more than people who use a full quarter of an hours care.</p>	<p>For those on a higher care package the maximum won't matter, but on smaller packages! I had a tumour in the summer and it took 1 minute twice a day for the carers to come in and put cream on my back. I have had to pay for quarter of an hour's care for the 2 minutes twice a day which costs £39.27 per week at the moment and would cost £52.22 when the new costs come in. It costs 15 minutes of care to bring food from the dining room to my flat which is near to the dining hall. This charge of a minimum of quarter of an hour's care is not fair. There should be a charge for a pop-in. So much for fairer contributions which are not fair! I feel penalised for being fiercely independent!! We were not given a choice about the provider or the change in cost. Therefore we think it is being forced upon us. Perhaps the Council should meet the costs halfway. I have to pay for Shopmobility, taxis and care cost increases. A gesture of good will from the Council is in order. I have no choice - I have to pay the new rate and will have to manage the increase. My care wouldn't be as low if I didn't live here.</p>
	<p>It's a lot of extra money. Daughter - not happy with the increase but mum gets Attendance Allowance and that will cover the rise. Happy she won't be losing the staff she has now.</p>

Have to pay out £80.00 extra per month means Council will have to step in quicker because the money will depreciate faster. Needs to have functionality. Having to pay out more may mean I have to cut back on other things	
Might have to give my holiday up if I don't have enough money	Feel it's unfair having to pay more. My savings are dwindling and not sure how I could afford the extra each month. This is a normal life for me here.
Carers give me my tablets. I might have to take them myself and stop that service just to save the money.	You must be joking. It's barmy. Am not happy. Don't know how I would find the money.
	Son - costs are high but acceptable. 100% concerned at the quality which will almost certainly go down. External companies just want an increased profit. Don't mind paying for the care but don't like paying more for reduced quality. Consistency is very important. Don't like it being outsourced. DBC could have been more creative in looking for an alternative. Process has been poorly thought out. Will just be a pool of staff working across the schemes and timings will be kept deliberately short. This wasn't a consultation as you've already appointed the provider. Unhappy with short notice given (appointment was Monday and the letter only arrived on Saturday)
Having done the maths it doesn't leave much left for food for tea and presents etc. It will all eat into her savings.	Does the new company use volunteers? My mum needs someone to bring her to events as she wouldn't remember to come along. Check the hours as doesn't know how they are broken down. Paying £337.50 at moment, would be £445.36 per month in future. Still cheaper than a nursing home which is £460-470. Will dinner prices go up shortly?
	No impacts
	No impacts really. Am very independent. Granddaughter - would be happy to help if a little more care was needed.
	Questioned the amount of support identified. Haven't needed assistance to go down for lunch for about 3 weeks, therefore the care should have reduced. Able to manage the increase. I understand why the costs are being increased - we will have to pay the increased cost. We don't want an evening meal and we haven't been consulted. We want to see evidence in figures of why certain decisions are made as part of any consultation. Meals are not included in the rent - £4.45 a day. Suggested that the meals may be in the tenancy agreement. Can't see evidence of this in the tenancy agreement. Don't wish to speak with the housing manager.
	No impacts
	Think I will be able to manage
	They're bleeding us a bit more. Not too pleased about this - annoyed and vexed about it. You've got me worried now that I won't be able to pay the extraPaid everything all my life. All I get are my pensions. Will this keep going up each year? Am happy here - like the place and the people. Don't want to scrimp and save to pay the rent and then not be able to do anything else like go on holiday.
	No impacts - can afford the increase.
	Concerned whether service will be as good
	Charged the full cost of her care. Would be £81.80 per month more. Pension Credit and Attendance Allowance is the only income - will have to afford the increase. Don't have much social life here.
	Daughter (Power Of Attorney) - Has large amount of family support. Can afford the increase for now.
	Would tap into my savings. Not had a financial assessment but did not want one as current savings mean it would not make a difference.
	No impacts