04/09/2012

Themes												
Financial	**Independence**	**Social Isolation**	**Medication**	**Hospitalisation**	**Mental Health**	**Physical Difficulty**	**Social Interaction**	**Safety**	**Healthy Eating (Diet)**	**Family/ Relationship**	**Health & Well-being**	**comments**
	1											No positive impact at all. This will have a negative impact on my quality of life and would reduce my ability to live independently as my illnesses are getting progressively worse.
1			1		1	1			1		1	Son primary carer. Consider being on critical band level. Suffer severe dementia and get monitored regularly for this. Need care for hygiene & medication to monitor well being in own home. Need assistance to walk & bathe & housework. Rely also on son to shop, washing, food source & deal with finances. All meals are cooked & delivered. Been the son & in a working capacity 40 hour week. Because of mums heath & condition I need to assist in her living at home & aspects of her life. Because of the dementia I need to monitor the living situation of my mum at many levels. Without the structured care service I would not be able to deal with all the needs of my mother.
												Form not filled in by himself. Son-in-law filled form in.
									1			The help I receive is every two weeks to so my shopping. This is organised by a member of the W for which I'm extremely grateful. I would really miss this help due to many changes which have taken place on the local buses.
												Daughter-in-law completed form. 92 years old, registered partially blind, lives alone in own house, daughter & daughter-in-law provide care. Care support on Mondays 5-5.30pm Fridays 5-5.30pm (positive impact if you have access social care support & if you are a carer). Loss of care support for myself and daughter-in-law, Mondays & Fridays 5-5.30pm. Loss of carer support Mondays and Fridays 5-5.30pm.
	1								1		1	Lets me live an independent life in my own home with the help of carers. Helps me maintain all my personal needs and hygiene. Assists me with staying Healthy e.g. eating and drinking. It would put my health and well being at great risk as I would be unable to access food and drink. Unable me to be and feel independent. My personal needs would not be met.
												Completed form themselves.
												Completed form themselves.
					1						1	I agree in principle that the budget should focus mostly on the higher level needs, but where does that leave the lowest who often need help every bit as much if not more then the higher - often the lower need disability are ones you can not see - epileptic with vertigo and low load pressure in my case. The care list is too general and needs more thinking. I am classed as low yet I have no family help - all gone/depression. I will lose my H cleaners because I am lowest level, this will cause me problems.
		1								1		No good things will come from these changes. Behavioural changes due to lack of day service. Lack of friends/social inclusion. Quality of life for service use. Transport should be provided. Currently receiving support from Adult Social Care.
1	1						1			1		There needs to be yearly (at least) reviews for those on the borderline to make sure they can cope. Without help will have to go into care home. Change from security now to worry about the future. To be able to live independent 24 hr with carers. As a mother with ill health I know my child is looked after when I'm no longer here. The people who really need it will be better looked after. Some people may suffer who are borderline. In the end if people can't cope on their own, they will have to go into full time care costing much more money. (Carer of someone who receives support from adult social care).
												Daughter filled in form. No positive impacts . YES to negative impacts Its DISGUSTING.
							1			1		Nothing negative, happy with what they do. Will find it hard if I lose my help. I get my shopping, laundry and housework done. I class my carer as a friendly face when she comes.
												Carer Co-ordinated on behalf of the person. Does not access social care at present moment in time. To a lay person the briefing process is confusing, It does not explain the ideas behind it. The information provided is a lot to take in without some one to help explain.
1										1		My daughter & family would be very affected if the changes happen. Her life would change in every way. My husband and I would no longer be able to work, so our self esteem would be affected. People (families) who have a child/young adult with special needs have to fight for their right to a semi-normal life - why? Life is difficult enough on a daily basis without worrying about changes to those who need it most. Why always start at the bottom to save money and not the top. Parent/Carer of someone who receives support from social care

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		1					1	1				No good things will come from these changes. People are going to be left vulnerable. Many will be left with no social life. People who only get a small amount of support will be left with no help. I am happy with my support and don't want it to change. I need support as I live on my own and the staff help me to stay safe. My staff help me with any letter I don't understand (I only get 1 hour a week). I currently receive support from Adult Social Care.
1		1										No, not in the least (no good things will come from these changes). Vulnerable people on low incomes will be worse off. People who need support from Adult Social Care will no longer receive it. Vulnerable people and their carers will feel isolated, lonely and abandoned. With all the cutbacks that have already been actioned e.g. reductions in grant to voluntary groups, vulnerable people have limited access to support & help. The changes that are intended to be made to the Council's Eligibility Criteria will result in another door being closed to those in need of support. Carer of someone who receives support from Adult Social Care.
								1		1		Carer filled in form. My son's behaviour will change due to boredom and this could have an impact on myself.
1		1										Dmy daughter goes to D each week and uses the transport that is provided which gives us a break from each other for a while. If transport stops dropping her off from door to door she needs to use a taxi for me to take her there and back each time she goes which I couldn't do it. And use public transport and bit walk I couldn't either. Taxi cost about £7.00 a day there and back which cost a lot of money each way, so we would stay at home.
					1				1		1	I was told I fall under the substantial need for care. I was told my care needs would not change. I depend upon the carers who do a good job and are underpaid. I need the carers and I have a mental health problem. I think it’s a shame and a lot of clients will be upset, there's too many changes going on. I have a mental illness and I get great service from the carers and I find it helps me to cope more with my life. I know there will be a meal waiting and my flat will be clean. I look forward to their service and I cope with everyday life better. I feel more confident and I look forward to the carers coming. I hope I continue to have them.
	1								1		1	If social care is withdrawn I would not be able to care for myself. Care home provides all my needs.
												Filled in by carer. No negatives at present but may have an impact in future should I ever need help. My wife is in a care home (H P) and requires constant care.
1												My wife is in the advanced stage of Alzheimer's Disease. Absolutely none (positive impact for you if you are a carer). Probably an increase in fees - it all comes down to money. My visits by social services are friendly but all my help has been paid for! Lack of intervention & help at the early stages will almost certainly lead some on a much faster path to more seriously levels when it will cost a lot more in the long run i.e. the council is as ever penny wise pound foolish - not much change there then!!
						1						H care agency provide support to Mrs. W each day, she can not walk.
										1		I do not need support in the community as have help from my mother & family. My mental health has stabilised, so only see my psychiatrist & CPN every 6 months.
	1									1	1	I need a bath each week, unable to stand and use crutches, have callipers on both legs. If support withdrawn I would have to top and tail myself. I like my independence & would not like my wife to do this. I really need just someone to assist bathing me. My wife sees to all my other needs.
1												I was sent this information as well as my husband. I support my husband every way except we have a care worker to bath him twice a week - which we pay for.

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											1	I currently receive support from adult social care. I am a carer of someone who receives adult social care. The answer is no! Isn't it time you cared about people who are elderly, disabled and with learning difficulties. I don't think you realise the upset and anxiety that is caused by this. People with learning disabilities are in a routine and to take this away from them is wrong. Just because they are not severely disabled doesnt mean they should be forgotten about. What happens to a carer who works full time you just can't afford to give your job up. My sister has been in the system all her life and she is 69 years old and she loves to go to the XX. To change that just because of money is wrong. At the end of the day I don't think it matters what people say, the council has made its mind up. It is people's lives you are playing with and its not fair. I'm just standing up for my sister's rights as no one else seems bothered. They haven't seen how upset she gets with all this hassle like the people who assess her have.
												Council saves money. People needing support assessed as moderate won't now get any, these needs are real and support is required. People being assessed by people who have rarely or never met them, not all is apparent from paperwork, you need to have an understanding of the individual. I am a carer of someone who receives support from Adult Social Care.
1		1										I currently receive support from Adult Social Care. I am a carer of someone who receives Adult Social Care. No good things you think may happen because of these changes. Loss of benefits, Loss of support, loss of jobs for those providing the support. The support for young people & adults with autism is poor anyway. This can only get worse with the cuts that are being proposed. People with disabilities will become poorer & more isolated.
						1						I am disabled I've been savaged by a police dog I've had a broken cheek bone in prison I've had a broken jaw. I've broken half my right hand. I've no left ear drum. None applicable.
												Most elderly people will be unable to read each verbose accounts but be able to read and understand them. Such quantities of paper is most off putting for elderly people. As an ex teacher of many years I find all these huge wads of paper full of information - very off putting. I am lucky enough to have the ability to read them, although I am 91 years old.
												I can work. I have Social interaction and I am educated. Every fortnight the injection never hurts as much as you think
	1							1		1		None (positive). My mother has Alzheimer's, emphysema and recently diagnosed with cancer. She is only able to continue to reside in her warden controlled flat with the help of her carers. She feels safe and protected, and alot has contriubuted to be being able to stay in a familiar place. She is unable to dress, cook, bathe and carry out any domestic duties. I find it increasingly difficult to continue to work full time (not an option to reduce hours) balance my own home life and spend time with my daugther and grandson. I have had two months off work with a TIA - luckily not continued but put down to the signifcant stress I find myself dealing with, which can be attributed to being on 24 hours call for my mother. Without the support my mother would have to be admitted to residential care. Whilst I am aware of the need to critically examine the budget I consider there must be other parts of the council that can have their budget reduced, and would not presenty a critical risk to the elderly population of this town.
												None (positive) None (negative) None (any other comments)
1					1	1			1	1		Daughter POA filled in form. Currently self funded - social care support would relieve some of financial burden. Should my mother's own money run out she would not be able to survive with out social support. She has advanced Alzheimer's disease, is frail, prone to falls, confused & unable to look after herself. There are also other health problems, weakness after a stroke, poor diet even with the support she currently pays for, is prone to become dehydrated.
							1			1		Form filled out on behalf of brother B. B lives with us at our home - has for the past 5 years. My parents and I are his principle carers. B enjoys 2 days a week at D on a social & educational level. It allows us 2 days a week freedom to carry out normal lives. We would have to adjust our lives to cover B's needs if D was no longer available. Address on pre-paid envelope different from below.

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1			1			1			1	1	1	Carer/ son filled in form on behalf of SD. Impact of not eating properly because of difficulty cooking: high blood pressure & diabetes mean this could cause heart attack. Not able to remember to take tablets or read English instructions (for blood pressure - heath risk e.g. heart attack). If lose help with transfers to stair lift, bath seat, risk of fall (has had operations on both knees & pain in side following cancer operation affects mobility). Knees very weak - arthritis. Last time she fell: injured head & knees & had to stay in bed for a month. If I had to provide more support I could not manage my own family and job responsibilities. Being unemployed would make it difficult to provide my parents with what they need. It would make my asthma worse and my bad leg swells up all the time & I should use it as little as possible, this would get even worse & I may lose use of my left leg. Going out alone and getting lost and having falls (more difficult as doesn't read or speak English and is partly deaf). Would not eat at all without support with meals, would drink alcohol & become ill. (Diabetes, high blood pressure, alcoholism, arthritis & hand, arms & neck affecting ability to prepare food. Heart bypass means risk of heart attack. Dizzy spells (from past injury) with memory loss & collapse, can't take medication without support i.e can't read medicine instructions. Reduction in support would increase pressure on me, make my asthma worse, stop me resting my leg (should not over-use my leg following accident, I could lose use of my left leg from over using it. I get exhausted already as things are and be unable to continue working & supporting my family financially as well.
1										1	1	Filled in by Carer (Family member/Next of Kin) I act as a partial informal carer for my very elderly mother (soon to reach age 90) who is a Darlington resident currently in receipt of Adult Social Care via Darlington BC Adult Social Care Service. I live in M so my visits are time consuming (and expensive) so in my mother's case the service provided via her assessed care plan are absolutely essential and vital and I would view with great alarm and concern any deviation in the level of support that my mother currently receives. If at any future re-assessment of needs, decisions which placed needs in either of the categories likely to fall outside of support would lead to deterioration in quality of life, and potential hazard to health and well-being. I am reliant on the care and support received currently in order to live safely, with a fair degree of independence. Without any of this support I would find things much more difficult due to age and infirmities. I would find it very difficult to access care and support for myself, if DBC care was in anyway diminished. I am not able to independently manage my own finances and correspondence but rely on my son to supervise and manage these areas on my behalf. If the level of support/funding were to be decreased I would begin to experience greater difficulty in my caring role towards my mother due to these factors 1) Distance time from my own home 2)
				1							1	Someone filled form in for Mr W. No positive. I will not be able to do cleaning as I can not go on my knees i.e. toilets, shower if this is not done me and my wife will fall ill due to infection and may kill us hoovering the stairs and changing beds because of my legs. If I did this I will lose my legs in the end (I wont have a leg to stand on). If the beds are not changed more infection and my wife will get bed sores. There's only so much I can do as a disabled person myself plus I do not get paid for looking after my wife which has saved the council and government a lot of money. If I was a Tory or rich I would get paid. Excuse the grammer I am dyslexic. When I was getting chemo I could not get transport to and from hospital as I was told that I was too young yet there were ladies younger then me and not disabled like I am who get transport plus I had to look after my wife. The council are wasting money on the Broadway for parents dropping their kids off at school, tarmacing grass verges & humps that are a waste of time as cars & vans etc still speed. Who paid for the Jubilee Celebration? The government and Councils are taking things off old and disabled and not other things in the long run they are going to kill people or people end up in homes or hospital beds .Hospitals will be taken up with old & disabled people with infections etc there are things that they can cut back on or stop like M.P's and councillors wages i.e. expenses and a lot more that I can make a long long list. They, the Government and Council are hitting poor old and disabled in this day and age we should be doing more.
1				1	1			1		1	1	I know that my needs and support plan are looked at as an individual. Hopefully would also include views of my carer (partner). It frightens me that any of my needs fall into the moderate or low level will not be taken into consideration in my overall care plan. If support is withdrawn in certain areas of my support it will affect my mental health substantially it would also affect my ability to work, causing more pressure at home for my partner. If I become more unwell my self harming behaviours would get worse impacting on my whole life. It would also risk me being admitted to hospital

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1		1					1			1		I currently receive support from Adult Social Care. Having less contact with people - this is part of my socialising and maintaining relationships. May not be able to afford to pay my costs. Missing out on creative activities, learning, skills.
				1		1				1	1	Carer (Wife) filled in form. Not sure of what changes there are going to be so not really sure how to answer this question. Same as - don't know what changes there are going to be so I cant answer this question. I will just go downhill if I don't get the care I need. I will then end up back in hospital. Who would make my meals! wash my clothes! iron! as I cant do these things. I as a carer, I work so I need to know my husband is being looked after while I am at work. If my husband didn't get the care he gets I would have to give up work. What would happen if I wasn't here for him i.e. had to go into hospital. Hope its going to be fair and going to help me when I need it. Only access R. Meet my wife from work then she looks after me
			1			1						My overall band is critical or substantial. I have multiple sclerosis. I have difficulty walking and climbing stairs, on medical advice I have a walking frame for use in the house, upstairs and downstairs. I am unable to bath or shower myself, a carer visits my home three times weekly. My wife lives at home with me, without her help I would have to live in a nursing home. I am in regular contact with the state registered district nurses and a general medical practitioner. If needed I use external medical services. I am in receipt of high care and mobility allowance. Outside I have use of a walker for short distances, wheelchair, mobility scooter on medical advice U do not use a stick. I have balance impairment.
1		1					1			1	1	Filled in form by self. Positive impact for you if you access Social Care Support - None. Positive impact for you if you are a carer - None. I would not be able to access the community around me or contribute to it. I would never have time to relax with my husband, who would be the only person I would see/ interact with. It would increase my stress levels. I would not be able to spend any quality time with my wife. It would take away any time I have to recoup. My working life would be impacted & I would possibly have to give up work. It would increase my stress levels. It would mean getting up earlier & earlier to care for my wife & run the family home. Staff need to look at clients needs & access them correctly updating information when necessary. I find it crazy that the council is paying for wheelie bins whilst degrading social care.
1												Friend completes form for Mrs M. My friend needs a similar level of care or more. Cost becoming important.
							1					Completed with support from my social worker. At present I access one to one support via a care worker who I have known for many years and is employed by an agency 'Ruby Slippers'. This is for one hour each week. I have also gone on a taster session at the music group at Mind day services and really enjoyed this, and would like to incorporate this into my care package. I am wishing to stop the service I receive via Reflections. My care needs have been assessed as substantial so hopefully should be entitled to services. I am planning to change the services I access, so that they meet my needs. I plan to access the music group via Mind. There has been disruption to the service at Reflections, which I accessed regularly. I am now looking at new ways of accessing support, which will meet my needs better than at present.
												Carer (daughter) filled in form. RS would be assessed as critical, therefore the impact will have no effect to the social care that she gets. Negative impacted - No.
										1	1	None what so ever - if you are reducing the amount of care/support then this will impact on both myself and my relative. If services are reduced then the standard of care received by my relative will suffer already the amount of time has been reduced to approx 3 hrs over a period of 4 1/2 years as it is. The carers are already over stretched due to cuts in the service which is quite detrimental to the people who are needing it most. Also I am concerned that the criteria will be altered as to who gets what level of care! I would hope that the new criteria would be more flexible and more open to change on a day to day basis as, in the case of my relative, people have good and bad days where they may need more or less assistance and some carers are reluctant to so more on the bad days as it is not in the care plan - I feel the new proposals leave this wide open to that particular attitude.
					1	1					1	Filled in by Carer/Relative. None - if the care is going to be altered I fear it will have a negative effect on my care and therefore my health. I worry that the time I am allocated will be reduced if I am given a new category of care which would impact on my health both physically and mentally.

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											1	My aunt has Lymphoedema in her arm as a result of breast cancer. She needs an elastic sleeve pulling on her arm every morning to keep lymph controlled and reduce swelling. She then needs it removing on an evening. So carers come in twice a day (C). She pays £243.04 a month with the Council paying £243.04. Doing this is essential to my aunt's welfare. the medical records would show she is unable to this herself. I help my aunt as much as I possibly can but I cannot come from the other side of town twice a day. My aunt is 88 but I am 65 and my husband is 70, I also have a family we look after. It would have a huge detrimental effect if my aunt was not eligible for help.
												Daughter filled in form. I do not understand how this affects my mother who is 94 and already in an assisted living home receiving care.
1												Activities/ Work Placements. The support from some of the volunteers/staff. Bringing back some of the activities/ work placements. The support from the volunteers/staff. College - course - fees. Cost - financially - social - services. Attending WH after June, on a regular basis. using a personal budget. Not much of a out and about group/ closed. I have lost R- day centre, it is not the same as it used to be.
											1	I have difficulty understanding this question but I suffer with diabetes, incontinence, dizzy spells and would suffer if any benefits were reduced.
		1			1	1			1		1	I do not see any positive impact on my life or situation if there are changes to the level of care I receive as outlines in your letter. Although most of the time I am able to manage most aspects of my life, my situation can and does deteriorate very quickly to the point I can become suicidal and without regular contact & support I would feel very vulnerable.
	1				1					1	1	Support worker filled in form. Care reduced I need support with all PR tasks. I could not be able to manage without this. Practical tasks I live my life in a wheelchair I need support with day to day tasks, housework, shopping. If my son did not have time out the house with his carer this would impact on us both. Anxiety, loss of independence/ depression. We are both wheelchair users and the change may have a drastic impact on both out physical & mental well being. B has epilepsy & can have 20-30 seizures a day. He could be unable to access the community without support. So the impact may be massive on me & B if these were to go ahead on if we were to lose services.
			1		1				1	1	1	Daughter filled in form. Mum's health medication 4 times a day (urgent). Heart problems. Osteoporosis. Alzheimer's. Can not make meals. Can not shower or dress. Depression. No housework. As daughter I do what I can but I have husband with heart problems & can't be there on a regular basis. Pills & look after & collect grandchildren.
		1		1			1				1	Filled in by someone else. Living around socialising, learning ability, More confident as a person. Being well! Negative - Lonely, Unhealthy, Low self-esteem and low confidence, withdrawn. Hospitalisation?
												Do not get out if the weather is bad. Nothing somebody there. Nothing M.S. social club is there. A phone call away. Nothing I have help. My son is in a wheelchair had MS I myself has a severe stroke a year a go.
												Can not get out in bad weather. I have MS and in a wheelchair.
						1				1	1	I would be stuck in the house - unable to get out. I can't rely on my family this will be bad, my mum is 80 & my sisters work & cant' look after me. Travelling in the community would be a hassle & difficult for me. I would be really stuck in my level of support. When my mum dies, my family will have to help me more, everything does change eventually, worried around how my siblings will cope if they are expected to help me more. Some live in France.
						1			1		1	Make people do more themselves. I would be disappointed if I couldn't get my support I get help with making my bed, cooking, shower. I need this help - I cant do it myself.
												People who need that low level of support will offer. People need a little bit of help sometimes to get on.
1											1	Scheme manager sheltered accommodation filled in form. Possibility of loss of income for my care. Ongoing change to assessments which I find unsettling and unnerving. Ongoing review of care which is very upsetting to tenant. If x's money is reduced she may not be able to afford the level of care needed so may need to look at alternative accommodation.

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						1		1		1	1	Daughter filled in form. Curtailment of any of the elements of support currently in place for my 84 year old mother (wheelchair bound, Alzheimer's sufferer) who is unable to attend to any personal needs, and her carer, my 86 year old father (hip replacement) would have life threatening consequences, for both of them. When leaving hospital last year, my mother was told that the current level of care was the only alternative to residential care due to the nature of her illness, her condition continues deteriorate.
1					1					1	1	Carer/ family member filled in form. No, people should receive the care they need. No. Causing a lot of stress and anxiety if my care package changes. No copy of support plan so unsure of how it will impact me. Lots of stress around possible changes. If I don't receive the care I need then I am at severe risk to injury. My daughter would have to seek work elsewhere then I would not receive any care at all.
		1					1				1	If my support was stopped I would become withdrawn, I will keep to myself and will not interact with anyone. I would spend most of my time in the house. If my domestic support was stopped my home would become unliveable it would become very cluttered and it would become unsafe. I would feel very down and would feel like giving up. In the past myself & my care manager have disagreed over my support needs and I have complained. I notice that you use the terms agree on the support throughout the document, what happens if I disagree? What is substantial/critical or moderate? I am concerned. Don't think the policy should change. You should find a fairer way to distribute money without impacting peoples lives so drastically. The letter accompanying this document says I am in low/moderate banding, my care manager says differently and I think differently, where is it written?
												Carer filled in form. Organisation name- united response. By supporting the client and observing their needs and having their best interests at heart.
1											1	Am having to contribute to personal budget. Have been assessed by CPN in process. A chance to discuss and clarify issues when reviewed - make it more about individual needs. Possibility of more choice of services - especially places such as M (day opportunity). Having to pay set amount of top up means paying whether services are used or not. Uncertainty and not very much information given about how payment would be made or what the process would included. Have had to change plans several times, re-assessment causes uncertainty and is extra work for CPN - more appointments and time taken up, which could be spent discussing therapies and problems. Much stress caused by the uncertainty around the process of the budget, not much information given and conflictions accounts of what included. Despite reassessment taking place, does not seem to be much flexibility about final amount decided and no guidance about appeal procedures. Only means available seems to be income support, CIF having to pay top-up. and very little information about how this would affect other benefits. Do not feel there is much opportunity to change or to look for altenative options for payment.
											1	Positive- None what so ever. Negative - If you remove services from people then their health will decline meaning more money will be needed in the long term to service them so the policy of removing services for people with moderate disabilities will in turn result in them becoming urgent or critical. Thus a saving in the short could end up costing the council a lot more money tomorrow.
												I currently receive support from Adult Social Care. I am a carer of someone who receives support from Adult Social Care. I might not get my carers in to help me so much. And I am going into supported living and do need extra help when I'm there. I would like to know when I am going to move into supported living as I have not been told when it will be, I am getting cross. I need lots of help and prompting when out and with my carer at home. I need my carers if I don't have them I could not cope on my own.
											1	Would feel very let down and would have to do more work.
	1	1					1			1		It may seem to be fun for a few days at home but he would soon become bored. He would miss his friends, miss being sociable, would miss going out to places. Lose out on social skills which he currently learns at service. Also would lose skills around living that he currently has, will lead to less independence, lose contact with his peers. He would lose the routine he has in his life and this is important to him. If he lost service then involvement in the local community would be less. Health - he attends swimming sessions which he couldn't get to if he didn't attend day service. I wouldn't have a life. My son going to day service gives me respite. I couldn't cope with managing a direct payment.

Themes												
Financial	**Independence**	**Social Isolation**	**Medication**	**Hospitalisation**	**Mental Health**	**Physical Difficulty**	**Social Interaction**	**Safety**	**Healthy Eating (Diet)**	**Family/ Relationship**	**Health & Well-being**	**comments**
					1	1						I am a carer of someone who receives support from Adult Social Care. If the level of care was to change it would impact badly on Mark's ability to do useful things in his life. It would have a profound effect mentally & physically on his outlook.
					1	1						I am a carer of someone who receives support from Adult Social Care. If the level of care & assistance that G currently receives were to change it would impact badly on his ability to carry out the training he receives & the back up of people who aid him to try & lead a worthwhile life. He would be affected both mentally & physically.
							1	1				I will not be cared for enough. Lack of supervision to keep me safe. I will not be able to take part in activities without help.
					1	1						Positive – none, only a concern for future changes. Negative – no immediate impact, my husband has been assessed as having a critical need however I do worry that 2-3 years ahead you will look at introducing even stricter eligibility criteria and this could have a huge impact on my husband's life. Until 3 years ago this review would have not been of interest to me, being a healthy 40-something, but following my husband's stroke at the age of 43 I am now obviously much more aware of the impact that this kind of thing can have on someone's life. As a healthy adult you take so many things for granted but as someone with a mental or physical disability, such as my husband, even the smallest change can be devastating, be that fewer carer visits, withdrawal of transport or lack of funding to something like shop mobility. I would urge the Council to consider other ways of funding the shortfall, starting with a further increase in Council tax next year, to the maximum amount allowed.
	1							1			1	I am completing this on behalf of my 96 year old mother, as she finds the forms confusing and needs her help to continue as before. My mother needs help with cleaning the flat and help using the shower. She had a pully system in her flat. She is hard of hearing and she's recently had falls at home. I work 3 days a week and my mother needs support. Needs support with mum as I have to work. My mum can not manage any housework and is frightened to use shower without help, she needs things to continue as before at 96 years old. I need support to continue as I need to work to pay my bill I am the only earner. My mum is 96 years old and really needs help now as her health is deteriorating. Her falls are more frequent although she tries to be independent.
	1	1			1		1				1	She may potentially lose the quality time that she gets with her sister, as she is her paid carer. She would become very agitated and weep, if she was unable to attend her four days with her carer/support worker through United Response. She goes to hydrotherapy, arts & crafts, pottery, singing sessions but without support she wouldn't get the opportunity to do these activities as much. It would mean that she wouldn't be able to have as much contact with her peers & to maintain the new friendships that she is currently enjoying. This would also impact upon her self-esteem & confidence, as she wouldn't be able to share what she has done on a daily basis. She wouldn't be able to be as independent as she presently is from her family, which would increase stress/pressure amongst the family relationships. Negative impact upon her physical health if she was unable to access hydrotherapy, which could also increase seizures activity if she was unable to attend sessions. This is due to increased joint pain by not being as mobile due to no hydrotherapy. It would increase the stress/pressure upon parents who have their own health issues in terms of both physical & emotional. It would mean that they would struggle to provide
1				1	1			1	1		1	Vulnerable Adult. Risk of abuse from strangers, physical/mental/financial. Communication difficulties – lack of understanding from people who don't know me. Health and safety – self neglect. Danger in kitchen using knives/cooker/kettle/iron/all equipment/electrics. Security at house at night/day, not react to fire alarm. No access to health care at all – appointments/medications – risk serious illness. Step out into road of alone in community. Not access to public transport/getting lost. Loss of tenancy due to inability to recognise/carry out maintenance & pay rent/bills. Mental health deterioration. No access to community facilities. No shopping, no food in house to have healthy nourishing meals. No social/friendships – isolation. No contact with family. No work/day facilities. Not understanding any written/verbal correspondence from outside.

Themes												
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1		1					1	1	1		1	Vulnerable Adult. Talk to strangers, putting self at risk of abuse in & outside my home. Inability to be fully understood. Health/Wellbeing – no access to health care or prescribed medication, resulting in serious illness. Unable to access shops and buy food/drinks. Unable to prepare any meals or use cooker/kettle. Unable to raise alarm in emergency. No personal care/grooming – no bathing/washing, unable to choose suitable clothing for weather/occasion. No teeth cleaning/haircuts/shaving wouldn't be aware of time to go to bed or know what time it was, day or night time. No washing/ironing. Inability to have social life/use public transport. No social circles/friendships/have to stay at home all time alone. No financial understanding.
		1	1				1	1			1	Vulnerable – risk of abuse in & out of the home. Lack of communication skills so unable to be understood by others/ to understand what others have said. Self neglect - not bathing/washing/grooming. Not attending health appointments/ having medication, mental deterioration. Danger in kitchen- misuse/ no use of kitchen utensils/electrical items. Not react to fire/smoke alarms – danger of serious illness/death. No community inclusion due to unable to access transport (public) or services. No social circles, friendships, will be seclusion for individual & isolation. No shopping/food in house. No understanding of a correspondence/verbal or written. No access/understanding of benefits/prices. No indication of time of day or night. Not go to bed/get up at correct times of day/night.
			1		1			1	1	1	1	Individual currently uses a direct payment with support to manage from her mum. The direct payment is used to employ a personal assistant for support. Diet would become unhealthy, would loose weight, would have to go back to dietician for a diet plan, causing stress to me and mum. Medication will become muddled up, I would have to see a doctor in an emergency. My personal assistant gives me confidence in trying to achieve my educational goals and aspirations. Voluntary services become overloaded, may be waiting lists, not guaranteed. Different people – I would not relate to and refuse to see others. This would cause stress which would cause low self esteem and isolation. Negative impact on my life and quality of life. Health problems – wouldn't be able to exercise for low bone density, hyper mobility and stress. Would affect
		1		1	1	1		1		1	1	This individual currently uses a direct payment. The direct payment is used to employ 2 personal assistants for support. Without support I would not be able to get in or out of bed and regularly on and off the toilet. I need support with personal care – it is not safe for me to wash or bathe alone. Due to my impairment I struggle with ALL aspects of daily living. I also have a mental health illness. My physical impairment affects both my upper and lower body. I am a single parent with one of my children living with me. Without support my daughter and I would become isolated. I would become extremely stressed and anxious. I would become severely depressed if my support was taken away. I would have no quality of life. My personal assistant acts as a life line and my first point of call. Take this away and my life would deteriorate to a point where I would be hospitalised for more than one health issue. It would cost adult social care and health a heck of a lot more than it does now. My house would end up in disarray without support. Which would mean I wouldn't be able to get around, there would be a risk of injury causing further problems, the affects and symptoms of my allergy would become severe, loose weight, my daughter wouldn't be looked after properly, etc. I would end up in
		1		1	1	1	1	1		1	1	In response to the request for impacts to the proposed changes to eligibility criteria. I feel I have not been able to fully explain the impact of the proposed changes to the eligibility criteria because I have not been told which of your needs have a moderate banding. I have previously been told that I have an "overall" banding as moderate but do not know which needs have been assessed as moderate and which have a higher banding. I assume that some of my needs may have a higher banding as when I was assessed under the council's Resource Allocation Scheme I was allocated a very high indicative budget, which I assume must reflect that some of my needs are substantial or critical. However until I am told which of my needs are moderate and which are not I not able to fully understand the impact on the proposed changes to the eligibility criteria. My care manager visited me on 23 July 2012 & I raised my concerns, but she could not tell me which of my needs were assessed as moderate and which were not. It was mentioned that some of the impact of the change to eligibility criteria would be addressed by the availability of universal or free local services. I asked her which of your current needs could or would be met by such services as I hadn't heard of, or been informed of, any voluntary

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Themes												
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		1			1		1				1	Changes in funding eligibility could possibly mean she would lose the ability to participate in activities with people with like for like abilities in a supportive environment, which is imperative for her to adapt her skills to interact successfully with the wider community. the supportive learning she accessses at present is both stimulating and progressive, unlike physical, mental and educational learning, and without maintained access to these services it would have a sever detrimental effect - to both her health and well-being - also the services helps to maintain stable friendships with people of her own age - the services also help provide vital necessary living skills. I also feel budgets should be raised not lowered i respect of community projects that support people with limited abilities in a world of equal opportunities where some require extra assistance to achieve the same goals as others. I believe all efforts should be made to support them, whethere it be physical, mental or financial achievement without prejudice. If she wasn't able to access the service she presently attends - as a parent of pensionable age she would not have the opportunity to mix with others of her own age and ability - and this would be detrimental to all aspects of health and well-being all round.
		1			1		1				1	With an ageing population, caring is becoming a fact of life for every family. Yet, whilst families are meeting this challenge, many are struggling with little or no help, or facing cuts to the care services and benefits they rely on, we are going to see increasing numbers pushed to breaking point - forced out of work and into poverty, ill-health and isolation. Council will be expected to put those who have restricted life due to medical conditions, elderly and disabled at the heart of the social care system. My husband receives a few hours help from a care agency when I am at work. He frequently needs assistance with a wide range of daily living activities, on account of severe pain, fatigue and other symptoms. his condition does not change so much and on the majority of days he requires a significant amount of support. Who would take care of him if you with draw the help he requires? Caring for my husband has dramatically changed my social life and also my health. It is hard for me to get out and socialise. Friends no longer come to visit or include me in their activities. I feel lonely and isolated. We have worked many years of our lives and paid taxes, now when we got ill and disabled
			1			1		1	1			I am completing this form for my mother. She is a very frail 83 year old woman with several medical problems including back pain and difficulty walking. She can only walk or even stand with the aid of a walking trolley. She also has early Alzheimer's but her memory is declining fairly rapidly. She needs help with most daily chores, cannot shop, clean or shower, needs help with her tea and bedtime and in the morning for her tablets. Reading this form I would have to say her care needs are substantial. Her care plan review is due in the next month or so, and I hope you will draw the same conclusions.
					1			1				At present my son is in residential care funded by the PCT so his social needs are met. However when the funding ends he will need substantial support. He has help from assertive outreach but his needs will have to be reassessed once his funding ends. If his support needs are met it will mean our family will not feel threatened as has previously happened. If support is removed I believe a lot of people will become ill worrying how they will manage. Same as previous for carers especially when dealing with mental illness.
		1		1	1	1		1			1	Without support, I would not know where to turn to. My family are not in a position to support me and I would be stuck in the house. I wouldn't be able to get out of the house. Whether this is for hospital appointments, getting medication, paying bills, food shopping. I would be goosed. If I couldn't access hospital appointments I would either not attend or would have to call an ambulance as I have no other way to get there and I need support. This would possibly result in me being hospitalised in the long term. I am not aware of what DBC think are my low and moderate, critical or substantial needs and therefore don't know fully how I will be affected. What I do know is if I don't have support I'll be back to square one staying in the house, sleeping on the sofa with my physical and mental health getting worse.
21	**10**	**19**	**7**	**8**	**22**	**19**	**17**	**16**	**14**	**26**	**41**	

Themes												
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	1		1		1		1		1	1		Information provided by son & daughter-in-law. Critical/substantial personal care - Medication admin prompt lunch - meals - check laundry - premier care. Housework - Alnaby - private. Daycare 1x week. Who does the assessment - assessment was done when family was not there. Personal care - would not be able to attend to personal care needs - would be covered in excrement. Due to Alzheimer's has good and bad days, on bad days he cannot attend to needs. Would not be able to prepare a meal - would just eat biscuits - or would say he has had eaten when hadn't. Medication - staff in extra care administer - not sufficient for a prompt. Alzheimer's would deteriorate if did not take meds. Laundry- would not be able to do it - and it starts to smell in bathroom by end of week. Daycare is a day social involvement - social activity at extracare - family live out of town. Enjoys daycare - thinks he has improved by attending, CPN assessment confirms this has been an improvement in his independence since May.
		1	1		1	1	1	1	1	1	1	Aims to get up, washed, dressed. Has support at Lunch time and Tea time. Clinical depression - needs vary greatly - in a short space of time. Medication for depression - heart problems - In locked cabinet, administered by staff - potential implication would overdose if did not have support with taking medication . Emotional support. Sitting service - additional. Prone to falling. Could not get out of bed - could not make a descision on what to wear - can't eat or drink. Anxiety levels take over. Does not go to dining rom for meals due to panic attacks & meals brought to her. Would not eat properly. Sitting service is to take T out in the car. Confidence building from FF care service. Always tries to go even if she does not feel like it. Does not go anywhere apart from with her daughter. Would not do anything to socialise by herself. Home care service have saved her life - put weight on, she is looked after. My worry is that without the service my mum would revert to how she was before she moved into extra care.
			1	1					1		1	If services were reduced i.e. personal care, health deterioration would increase could possibly end up in hospital due to these issues. If laundry and housework were removed, there would be issues re:dirty laundry due to incontinence issues. If medication support was stopped would impact negatively because she wouldn't manage to get her medication out of the medipac and would impact on health. Currently nephew does shopping, however if she cannot manage to do shopping she wouldn't get any shopping in and would impact on health as she would not eat properly
		1							1		1	Concerned about mum's needs and if any cuts are made could the family pay the council to have that provided privately?. Removal of some of the package could be life threatening (meals). Mum suffers from diabetes and needs prompting with food to ensure she eats her meals to ensure she doesn't have any effects from hypo. Carers escort mum down to lounge without this she would be socially isolated, also had no concept of time, wouldn't know when lunch time was, would become disorientated to time. Mum could not function without care staff which would mean family would have to become more involved and visit daily to do care.
1		1					1		1			I do zumba to keep fit. I can use a mobile phone, I am good at speaking, I am good at sign language. I can make my own chores, If an activity is stopped I will find a new one. I don't need any medication, I go to church with my mum on a Sunday. I would like help to move out & live on my own. My support worker helps me choose healthy food & lifestyle. I may become ill if I don't have support. My mam & dad help me manage my money, pay bus & cook food. Sometimes my mam & dad need a rest. If I could not go on holiday with my P.A I would be at home all of the time and sad. This also gives my mum & dad a rest. I use a direct payment for taxis, if this was now available I might get not get out. My dad also drops me off lots of places. I would be isolated if my transport support wasn't there anymore. Not going to the art project would make me sad & lonely.

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1		1					1		1		1	If I didn't have support with my cooking I could only eat Pot Noodles which I can do myself. If I lost the support with my personal care my life would change as I couldn't do it myself when I have fractured my knee. I needed the help because I couldn't get in and out the bath. I wouldn't know where to start with cooking I have never done it myself. Everything has always been done for me. I could scald myself and I wouldn't have anyone to help me. I would get very poorly if people didnt help me to cook a meal. I haven't been told what to do properly with my laundry so I wouldn't have clean clothes or bedding. If I didn't have help with my housework it wouldn't get done and my house would be a mess which makes me feel very sad and depressed. If I turned out scruffy people would think badly of me, which would make me down hearted as I'm not getting the care & attention I need. I don't know what to do about money. I would struggle to keep above level. My money would go on anything as I don't know when to pay bills. I would feel like the "end of the world" had come as I wouldn't be able to pay my bills. If my care stopped I would just give up . If I didn't have support I would lose my home and my confidence in myself. I'd feel dejected that nobody wants me and no one cared about me.
	1						1					Daycare - (Tues/Weds) Techworx . 2 days - would have nowhere else to go - would just stay at home. I go into town and look at the steps. I also help out at Advocacy - Monday go to Advocacy on People's Parliament. Friday - day off and go shopping - I get my washing out, I do my own ironing - go to Advocacy on a Thursday - makes own way on the bus. I visit my parents at the weekend - I get the bus there myself. A and B support me to Doctors, Dentists appt. I help with meals but cannot cook due to health & safety. I goes to G club - Monday & Thursday - gets there by taxi - B arranges it - £1.50 each way. Gets very worried that this may change, Multiple Impact.
	1	1				1	1			1		I live at XX - supported by D staff. I have recently moved into supported living and my life has improved. I have more involvement in shopping, cooking, doing my laundry & managing my money. I am more independent than when I lived at home with my parents. Learning new skills and increasing my independence - are very important to me. Since SS closed my day opportunities have been at the Ls. From tomorrow (26/06/2012) I will be going to P Days Opps (funded via D Payments) I am looking forward to meeting up with friends and having the opportunity to be involved in activities of my choice e.g. Horse-riding, arts & crafts. This a new for me, and I am excited about meeting new people and having the chance to try new things and visit new places. If I could no longer live in my supported tenancy - with my friends I would be very unhappy and upset. I would miss my support staff and my life would change for the worse. My mam has her own health needs and she would be unable to support me at home, or allow me to have the life I have at present. If things changed and I was unable to access my day opportunities, I would be very upset. I already have Fridays &
			1		1	1			1		1	Now on 6-3/4 hours home care & 45 minutes Sat & Sun. Can't have microwave meals due to need to have home cooked meals - no salt. Cleans - Cooks, washes up, shopping, laundry, pay bills - on blood pressure tablets - if had salt would raise his blood pressure and would make him ill. Also taking tablets for depression - needs prompt to take the tablets. Not able to cook and can't stand to prepare meals - would not eat properly. Can't use public transport for shopping - PA goes on her own as H cannot walk along the ailses. Can't bend to do laundry - only 1/2 hour allocated for laundry. Has no family to support him, they all live in L only come up occasionally. Pension collection & paying bills - can't get out to do this. Disgusted that in last review it was suggusted that I have cookery lesson - I am 79 years old. Care Manager should have learn about my salt problem.
			1			1			1		1	S H- have asked for help with PEG feeding - not able to do at home would have to go into a nursing home - home care worker can't do it re insurance - so Mr H has to do it. Washing and dressing morning & night. 1 x week bath. Housework and laundry - paid for now - approx 7.25 hours support. Medicines come in medipacks but not all - some are for use through the PEG and some not - confusing. I would not be able to have a bath - it is lovely to have a soak in the bath - it makes me feel really good. Mr H can walk to the shop using his aid but son does main shop. To request a financial assessment visit to explain what the contribution is. J P is care manager - doesn't think they have had a carers assessment - Mr H gets very anxious quite quickly.
												Carers Assessment. Not affected by the proposal, but had been advised by her daughter to attend. Explained policy proposal to Mrs R
					1							Husband has mental health issues. Substantial. SW comes out to see him with bi-polar. Substantial - no services received currently. Will have an assessment.

Themes												
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1									1		1	Currently gets day care services. Normally in a flat on his own. Impact of withdrawing moderate care - cant manage money etc as thought debt letters were payments in the past. Carer needed to lend money to him. Is moving into 24 hr care - shared flat - single flat. Awaiting re-assessment. Hygiene - needs a reminder if no carer input he wouldn't get this. Also overweight needs to watch what he eats . Will eat crayons etc, he needs support to know what he can/will be able to eat. Relaxes if know someone looking in on him. Main carer has had heart attacks etc so any added stress is a risk. Would smoke more if stressed so not good for his health.
						1			1		1	Substantial - Only here for short periods. Personal health - triple-heart bypass/lung cancer. Affect own physical health. Gently morning waking - thinking of day ahead. Re support - more for us to do. Without care - need full package. Basic Cook. Change clothes.
											1	Substantial - Husband has to watch her and prompt her. If no support worker, came to assist me , I would not get washed or dressed. Would lay all the time in bed. Needs support workers to access counselling.
										1		Critical - Mother attacked. O is blind, has no communication, can not walk, has severe learning disablilities & epilepsy. Could not manage without day services or 3 night a week respite. Mother would not be able to work.
						1					1	Increase his physical health needs as already has had substantial health needs - triple bypass & lung cancer. Support gives him a break which he would otherwise not get. Attends to care needs including managing continence.
							1			1	1	If my daughter did not receive services I would not be able to work. I would be unable to leave her in the house alone and I could not go shopping or undertake any other activities. If I did not have the respite services I would not be able to go out socially with other family members or friends. My life would totally change for the worse and my own health would suffer.
						1				1		My husband would become very stressed if he had to look after me full time, at present he works part time. If I did not have the support I get now I would stay in bed all day & not get washed or dressed. If I did not have my support worker I would not be able to attend for my counselling sessions at N.
										1		Closure of B H had impact, then changes in service delivery at TG unsettled my son. Needs consistent approach from experienced carers that understand his needs.Carers would like to attend Cabinet. Would like correspondence sent c/o mother as son has LD + autism. Changes of service delivery impact on behaviour of son, also impact of increased costs in transport & other areas. needs 1-1 supervison due to unpredictable behaviour & epliepsy.
					1							Need to be able to attend day opportunity resources to give structure and to prevent deterioration in mental state. To be able to give parent a break from carer role & also to facilitate career role.
			1			1						Carers - both twice a week - if they didn’t bathe her - prone to eczema - skin problems. Carers have to bring her wheelchair to her, and carers have to charge the wheelchair, she couldn’t get about without the wheelchair, cant walk or do anything. Likes routine always knows when the carers are available. Carers help with medication, mophine twice a day, cannot do without medication I couldn't do anything. Son lives in R but comes every Thursday.
			1	1							1	Current support by carers re medication. Symptons of Parkinsons Disease from current medication. Can walk but waiting for a wheelchair. My main need is medication and I couldn’t manage my own medication "my tablets are the most important thing" - Would end up in hospital if I couldn't take my tablets, I would be dead.
1						1		1		1	1	Shower - Assisted by carers. Domestic - Supported by Carers. Meals - supported by staff in extra care. If didn’t get help with meals I would only have sandwiches, cannot cook a hot meal, due to tremors. If I had to pay extra for help I would pay, but couldnt pay for it all. If carers did not help me shower I could scald myself. If carers didn't do the laundry, this would mean my daughter would have to do it. Daughter works full time, she couldnt help as she has a hard job & long hours.It would be too much for her, she is unwell, she would get poorly.

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		1	1	1						1	1	Wouldn't do any domestic work and would would just sit in her room and become socially isolated. If any services are stopped due to anxiousness it may cause admission into hospital and then residental care. If no housework & laundry done it may cause self neglect as she wouldnt do this herself. If no support with medication this would impact on her health & may result in admission to hospital. Informal carers feel it would more pressure on them as they would have to do this. May be moving away and need confidence that she will be ok. Could cause stress & anxiety to family if no support.
	1									1		S.U feels he would have to ask daughters to do more for him and he would feel guilty. Likes to be independent but nice to know that carers are there if he needs anything. If support was taken away would impact on daughters as they would have to do more for dad as support wouldnt be there.
	1	1			1							Would try to access Open Art but not sure how this could work. Not going out as much would affect mental state. I would feel cut off. Would have time to be alone. Would impact on her routine if activity couldn't be replaced by something else at that time. Cut back on my free time.
		1					1		1		1	Possibility if I had to try something else. No help, wouldn't be able to do things - like shower, meals & housework. Would do without meals if not cooked for me. I would feel isolated in my flat if I couldn't go out with carer from xx provider
		1			1		1				1	If didn't have carers 3 x day I would "call it a day" (suicide) - it would affect my mental health. I can't manage even one day. I have a voice in my head, my mother took her life and I would as well if I did not have carers. If I couldn't have carer to go out I wouldn't go/ would see less people.
		1					1			1	1	Personal - if not helped I would just stay in bed, not look after my personal hygiene or appearance. Parenting - My daughter wouldn't be looked after properly if I couldn't have help. Social - friends help. This would make me sad if my daughter didn't look after herself. I have been ill (carer/mother) & this would impact on me if care was taken out and G daughter. I need a break. Frightened that g'daughter would end up in care if support ended.
						1			1		1	Would be very upset if I lost XX support & some care. Personal care - I would go downhill not dress/shower & be in low mood. Need help with incontinence pads. Domestic - my angina would be affected if house not cleaned. Meals - I can't feed myself properly not good diet. Risk of dropping hot & cold things.
1		1					1		1	1	1	Day opportunity - gets anxious as cannot get things done in the time available to me at I L Hub. I have no PC at home, so have no communication. Uses computer to contact my daughter/ son. Would not be able to use the computer at home as gets fustrated and would smash it. Come to ILH 2 x week, would be isolated if could not communicate with my daughter. I get angry, exasperated and frustrated. I have been coming here 10 years. I would not be able to send message if I did not come here. Will be unlikely to attend if the price goes up, I would not be able to afford it. Home care - Shopping - missed this week as could not get the money out of the bank, will have to do it myself in the rain. Cleaning - Meal preparation - can manage to get bits & pieces but struggle with the weekly shop, can get a taxi or go in his power chair. Can make meals in microwave & do vacumming- can gather clothes for washing and put in machine, cannot iron. Has pride in my appearance, would not feel good if I did not look smart, I visit my mother 2 x week in G, which is at my expense and it is making my money go down and down. Get mini bus from MS Society, Referral - to W.Rights/CAB
1						1			1	1	1	Direct Payments - has cerebral palsy. Employs mum as PA - washing, ironing & meal preparation. Can manage own breakfast - lunch at work - works in N. Gets the train - apart from in bad weather as this affects his mobility. Lives independently - PA supprt every day apart from Saturday. Can attend to personal care. If he lost support, I would do it anyway as I am his mother. I worry what would happen if I wasnt there. X can't change beds - but can do hoovering. The flat would be really untidy - breaks crockery etc. I would be very tired as his carer as I have two homes to keep clean. Impacts on me financally as I go backwards and forwards to X's flat and also pick him up from places, use of petrol & taxis. My family carer as PA if I am unable to do this.

Themes												
Financial	**Independence**	**Social Isolation**	**Medication**	**Hospitalisation**	**Mental Health**	**Physical Difficulty**	**Social Interaction**	**Safety**	**Healthy Eating (Diet)**	**Family/ Relationship**	**Health & Well-being**	**comments**
	1	1			1	1	1			1	1	Subarachnoid Haemorrage 24 years ago resulting in paralysis down left side, unable to walk and has deteriorating vision. Carer - wife provides most of support and help. They have lived at X for 27 years. Services provided - Personal care - washing/toileting help to get to bed. Domestic support enables carer to take break - go to gym twice a week. Impacts (negative) carer unable to go out, loss of independance a quality of life for Mr & Mrs V. Couldn't live without support. Mr V would lose his limited independence in being able to be left alone with access to 'Emergency' pull cord. Condition would further deteriorate faster. Unable to dress/bathe. Needs support to use toilet 24/7. Worst case scenario - Death. Carer - Impacts. Increased anxiety & stress due to lack of respite & being able to go out. Loss of socialising with friends outside of immediate family. Unable to cope with caring 24/7 365. Increased guilt of not being able to cope. Depression/impaired mental health. Carer has never taken holiday and respite break as Mr V did not like the idea and she felt severe guilt. Mrs V very tearful and anxious.
1	1										1	Critical - day care - without I would be stuck at home with nothing to do, stop the skills I am learning now. Independent living training. IT - maths & literacy missed education when you have younger shopping - getting to know places. On a low income so have trouble paying for things. Family not getting help but I think they could do with some support when my parents are not here, how I am going to manage, a concern? If am home more parents don't let me go out. Have been assessed for 4-6 hours. I get 4 hours support but there is concerns from parents about the cost. Has a Direct payments - . Hong Kong Cantonese speaker.
		1			1	1	1				1	Direct payments - substantial. Direct payment. Frustrated if there isn't anyone there, mainly for lunch being alone all day is frustrating. Day opportunities 2 times a week has improved my spelling. If couldn't go to day opp would go crazy, can't get out in cars, I have a powered wheelchair, I also have a manual wheelchair but would need extra support to push it. I have a friend in Canada who will take me out when he is in Darlington 2 x a year. I would be lonely and only really see carers if didnt have day opps. I would end up hurting one of the people that live in the building.
	1	1					1			1		Without support he wouldn't be able to go to X day care or to go out - and he needs someone with him because of his behavioural problems as would harm himself & others. If at home all day, he would be aggressive - both mum and F need space from one another. Pressure on mum already because she has to support him, example when he crosses road, no traffic sense. Worries are less when son is supported. Direct payments also provides for evening social activities to give mum a break. Without driect payments and day care support would not have a social life - eg theatre, needs things to occupy him to reduce behavioural problems.
1	1	1	1	1	1	1	1	1	1	1	1	It is understandable that changes in need should be looked at: one main reason for this is that people are living longer than in years past! Not only is this true for able bodied people but people with disabilities are also living longer due to improvement in all medical care and treatment. But why should these individuals suffer now? are they to be punished for being alive? there will only be a small number that have never worked in their lives, not like today when people seem to try and get out of work for the smallest medical or disability reason. The majority of the ones this is going to affect are ones that have paid their dues all their lives so they would be looked after later in life or when they were no longer able to take care of themselves and need some degree of help! When first reading the councils proposal one can understand that some changes need to be made, but who has the right to say or decide that people who only fit into the moderate or low risk bands are less important than the ones who fit into the higher risk bands? Every person who has been assessed in the past as needing some level of care should have that level of care until the day they 'pass away' !! As no way
	1						1			1	1	Service user with substantial needs for support. I would struggle without people supporting me. It means a lot for me to live here and have friends and support here. I wanted independence but couldn't live on my own and that is why I live here away from my parents. If I had to be cared for again by my mum we would fight all the time. I need someone though to give me help when I need it. My granddad died and I have counselling. I haven't got a clue what would happen if I didn't live here as I can't wash, or iron. I can push a hoover if I take the foot rests off my wheelchair up and push with my feet but I can't wash the floors in the other rooms. I did try to start cooking but have had to have this part of my care put back in again because I wasn't managing to do it on my own. Impact – Would struggle without support and it would make me depressed. If I had to move back home I would lose my independence and fight with my mother. I try to be as independent as possible but there are something's I just can't do and can't afford to pay extra for. I don't know where the money would come from. Service user needing support for physical and mental health needs. Has support with laundry, and cleaning. Is able to sort his own medication using telecare

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	1	1					1				1	Service received: lives in shared accommodation with 1 other person and 1 vacancy. A support worker provides living skills support, covering cooking, laundry, shopping, cleaning and medication. H also gets support for travel, notably to the Independent Living Hub and to the Gateway Club. It is not clear whether any of this support would be lost to the proposal, so H commented on what the impact of losing all support would be. It is assumed that the support with transport is the most vulnerable element of the care package. Impacts: without support, “I don’t think I’d cope”. “I would have nobody about”. If this was combined with not being able to go to the ILH and the Gateway Club, H would be isolated and lonely. A major impact if the support worker was not provided would be that she would not take her medication correctly and she would fall ill. There would be some financial stress, in that the worker supports the service users to put money skills into practice. She needs support with cooking and washing (laundry) and so her living/hygiene conditions would fall without the support worker H is a volunteer at the ILH and is a well-known regular at the Gateway Club and
1	1	1	1		1			1	1	1	1	Service received: 3 hours per week of homecare, provided by Mencap, providing basic house care, financial and tenancy support, funded at £39 per week by the Council. Care consists of 1.5 hours on Mondays and Fridays. Background: P has previously been in the substantial banding, but in a previous assessment was re-banded as moderate. One of his behavioural traits is an eagerness to please and when assessed alone will say he can manage areas of his life in which he is not capable. His IQ is less than 70, but this is not always apparent. He believes he can manage more than he can. He has substantial debt problems and serial involvement in abusive relationships in which has been robbed, lost control of his home, made homeless and living on the streets in Manchester. He drinks heavily when things get on top of him and he disappears and hides out when he can’t cope. He has had stolen goods hidden in his home by criminal partners. P was not present at the engagement session because he cannot understand why he has to attend so many assessment and care related sessions. He finds them burdensome and gets to a point where he can’t cope with them. He fluctuates between being over-co-operative, to his disadvantage in assessments, and having ‘had enough’. A further assessment is ongoing, having started in February. It was not clear what this was about, but P’s parents have concerns that comments recorded when he was being eager to please are inaccurate and detrimental to his case but cannot be changed, even though the officer responsible for the assessment has now changed. A substantial care package of £6-7k per year was approved in June 2011. This allowed for the 3 hours per week of homecare, plus a crisis fund that could be drawn down if and when significant problems occurred. This has now been reduced back to the basic 3 hours per week. The Care Package: the three hours per week from Mencap are invaluable in anchoring P in a manageable state of independent living. Impacts: without the anchor of the moderate care package, P’s parents fear he will subside into a state of substantial need. The impacts can be summarised as: • Debt and financial breakdown - the lack of financial support, paying bills,
						1				1	1	Home care washes in house. Do personal care for legs. Do housework and small amount of hot drinks. Wash and put cream on my legs as I am unable to do this myself due to mobility problems - also remove hard skin on my feet. My son could do it for me but it would be difficult for him to come and do this 2 x day. I have no other family. If I no longer had the carers do this I would have to move nearer to my sister - transfer of housing. Pays £140/ month for 1/2 hours each day. Has opted out of the housework and shopping, sons do this for her. Would miss the carers as has got to know the carers well.
1	1	1					1		1		1	Would lessen quality of life if any support received was lost. Can't do anything by self without support. Without the support, life would be less colourful and there would be a lot less to look forward to. Provision of support enables me to keep my intellect and sense of enjoyment with life. Provision of support helps to keep my self esteem. It is very upsetting if things can't be done. A very helpless feeling for self and other people (if things cant be done). When the money isn't there, what is going to happen?
											1	Can't manage on my own without help from staff. Has epilepsy - had more seizures when he had a lower care package. A reduced package could lead to more seizures. If you didn't have help, would it upset you? - In a way it would. Would worry more if didn't see staff as much.

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	1	1					1		1		1	If no help with washing would be 'kaputt'. Would feel angry if no longer got support. Might fall without the support - would not be able to manage to live life. Couldn't prepare food on own, so wouldn't eat/have an adequate diet. Wouldn't be able to get to shops be myself, as no longer able to drive. If no social time, would be bored and would "get down". I like my independence - not having the help would affect this and lessen my independence.
								1			1	Would lessen quality of life if any of the support received was lost. Can't do anything by self without support. Without the support, life would be less colourful and there would be a lot less to look forward to. Provision of support enables me to keep my intellect and sense of enjoyment with life. Provision of support helps to keep self esteem. It is very upsetting if things can't be done. A very helpless feeling for self and other people (if things can't be done). When the money isn't there, what is going to happen?
	1	1		1			1	1			1	Can't manage on own without help from staff. Has epilepsy – had more seizures when he had a lower care package. A reduced package could lead to more seizures. If you didn't have help, would it upset you? – In a way it would. Would worry more if didn't see staff as much
								1		1	1	Get help with personal care. I have 2 carers at night to help me into bed. Mum provides social support. Makes me feel reassured that daughter is being looked after. I feel reassured that daughter is well cared for in extra care. Without my package I couldn't manage. I would have to do more to support my daughter but I can't as I live in R. I come once or twice a week, take my daughter out, and I see to her correspondence.
	1		1					1			1	I want to keep as independent as possible so just need enough to help me with the things I can't do. I like it at extra care. I have Cerebral Palsy. I want a package to be able to stay at home, I need help to get on the bus. I go to Techworx. I get help to make tea and breakfast. I couldn't manage without this. My hands shake and I need help with my tablets.
	1				1						1	It would impact on everything, I couldn't live without it. The day to day things are important. I appreciate the help it get. I'm determined that I'm as independent as possible. 15 minutes for a shower. I use shopmobility, If I didn't have this I would need a service to do this and I would lose independence. Every year we've been to have a talk to help services. It wears you down. I tried to get a Direct Payment for care but couldn't get one.
1					1						1	What we read I don't like. Someone helps me in the shower. I have dry skin, someone creams my legs. I worry I may have to pay more for my care. I've paid my way all my life and paid my dues. I feel the Government is double taxing me. Seems to be a lot of changes. I've had enough worry and wonder what is coming next. I worry a lot about the costs.
		1			1					1	1	If services are withdrawn she may be left with nothing. Package of care is a morning call. Medication, getting up, variable needs depending on level of confusion. Glaucoma, Dementia, hearing impaired, stomach ulcers. Morning call, tea time call and evening call for medication. I do shopping once per week. Take her to see husband. Sees to all correspondence, hospital appointments. Calls regularly, concerns around if there will be social activities in XX. If services weren't there it would have a huge impact on me. Seeing to my mam's affairs is a full time job. Unable to take holiday for 2 years. Husband works away. I've took over from Dad's role, time, date, place- Dad is now in residential care.
		1								1		4 days daycare with council transport. Needs routine and a structured day. I like to feel valued, see my friends and being part of the community. Learning new skills. I am able to go to work (carer. I have a break from caring routine). Without support I would be isolated and wouldnt see anyone but my sister. I would lose my skills. Be bored. I would not be able to go to work. Added stress.

04/09/2012

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	1	1					1			1		Mon-Thurs I come to daycare. I have been coming here since it first opened. I use DBC transport and it is important to me and my mam, that I am picked up from home and brought back at the end of the day. It is important to me to keep busy. I have been made Team Leader at daycare due to my long service. I have even asked for work to take home as I get really bored at home and when I'll bored, I get upset and sometimes "take it out on my mam". I've got good mates here - people I have known since I was a little lad at school. The staff are brilliant! I have epilepsy and they know exactly how to help me when I have a seizure. If I could no longer come to daycare, I'd be very upset - for ages. I'd miss everybody. I'd miss my mates. I'd have nothing to do at home. I've not allowed to go out on my own anymore - because of the risk of me having a seizure. I hate being in the house - there's nothing decent on the telly. If I couldn't come to daycare - I'd lose touch with my friends. I've got their mobile numbers and I can phone them but it's not the same as spending time with them. We have some really good laughs! My mam would be more housebound if I was at home. She liked to go out during the day when I'm at. I think we'd argue more, and get on each others nerves.
1	1	1			1		1			1	1	Daycare - I day per week. Long-Standing placement. Lots of friends. Staff who understand my needs & have helped me emotionally over the years. Other day opps at N - 2days. F - 2days. I use DBC transport and it suits me and my family - being picked up & dropped off each day. My mam likes to know I am safe. I enjoy helping at the S Cafe which is held at the G Club on Friday mornings. I like helping to shop and make cakes for the coffee morning. I like using the till at N when customers come to buy plants. This has helped to build my understanding & monetary values. I am worried about having to pay for any transport as my mam "has gone mad" over the charges. She has told me I will to have days off and stay at home. I'm not happy about this - but it's up to my Mam. She decides these things for me. When Nubeck closes, I would like to go to the L (day opportunty) as I have already spent some time there and I enjoyed it. I am not happy about N closing as I got on really well with the staff and I enjoy the work. Sometimes I get bored when I'm at home. I wouldn't be able to see my friends and I wouldn't have the staff to talk to. I like my two days at the G Club as I used to go to Lowson St Cafe before it closed and I can use the skills I gained there to help prepare for the coffee morning. I like spending time away from home and it is important to me to be treated as an individual and have any ideas listened to. This doesn't always happen at home as I have quite a big family and the house is often busy. If I lost my day
1		1					1			1		Mon - Thurs I come to Techworx. I started in 2001. I use DBC transport. My mam is 90 and she is happy to know that I am safe, and that I am going to a place where the staff know me and understand my needs. I like most of the staff at Techworx and would miss them if I couldn't come here. I have Direct Payments - and am supported to access social activities by Mencap. I go out and about in town - having meals & drink, going to the friendship group at the Dolphin Centre. I enjoy this time, and I look forward to the 1:1 support. I am worried about the cost of paying towards my transport & day services. I would miss my friends & some of the staff if I could no longer come to Techworx. I live with my Mam who is 90 and it is important for her to have a break as she gets tired. I am happy living at home and together my mam & I manage the shopping, cooking & laundry. This works because we have a break from each other during the day and my mam can have a rest. I would be sorry to lose my DP as I really enjoy looking round town & going out for meals. I wouldn't want to be stuck in the house all the time.
		1			1		1					No positive. Negative - Bored, Isolated, Wouldn't see my friends, Mental wellbeing, Unable to access local community. Single carer no other support, tired, exhausted, would have an effect on my health managing on a day to day
						1		1	1		1	Live in supported accommodation - no support through the day but need supervision with all daily tasks including meal preperation.
			1					1			1	I can go around the town by myself because I know it well. Bored, Lonely, nobody to help with medication/ and help me feel safe when I'm outside particulary around traffic.

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		1	1		1	1	1			1	1	Aged 76 - Band - Substantial. Ovarian cancer & bowel cancer resulting in hysterectomy and removal of bowel and fitting of Stoma bag. Has severe pen-stonalhernia which requires major surgery asap. Urine incontinence. Bi-polar mental health treated with medication inc lithium. CPN calls every 4 weeks - Blood 3/12. Impacts - Mental health would deteriorate and condition would worsen. Loss of socialising outside the home enviroment. Medication is complicated and J has tendancy to take wrong tablets at the wrong time. Cannot function without input from carer, who is husband (aged 77) - Can't walk unaided, can't shower unaided. Has to have help when Stoma bag overflows during night. Carer changes sheets & clothing. Without daycare at Age UK J would be confined to house. Carer Impacts - No time for own activities. Break from caring. Time to do cleaning/shopping etc. At present carer's health is good both physically & mentally but this is helped by 2 days of respite at Age UK. The greatest impact of loss of service are: Life not worth living. Depression and severe mental health deterioration. Loss of socialising with Age UK friends & activities. Carer would struggle to cope.
		1	1		1		1	1		1		Age 90 - Band Substantial. Home care - 30 mins AM/PM. Personal care. Carers - 2 Daughters. Medical Conditions - physically frail - broken shoulder, can't use left arm. Early stages of dementia - fixed view of the world. Medications for blood pressure, insomnia, heart, water tablets. Limited ability to cook. Can't do housework (carers). Can't do laundry. Can't dress alone. Can't go out alone. Impacts - (service user) - without services: would be suicidal, unable to live independently. Couldn't get up & get dressed. Couldn't get ready for bed. Commode would be left. Without services she would be in a home. Would be unsafe, falls etc. Carer Impacts - Cannot cope with supporting mum more. Both carers have family & grandchildren which call on time. Stress & strain of caring. Unable to live own lives.
		1	1			1	1			1	1	Meds - Risk of confusion - wrong meds would risk of sickle cell crises. Breakfast up - lower garments - hospital appointments. Social - Tai Chi. Looking at 4 walls - never out alone -as I have no balance. I do go to family get togethers such as Christenings, or out for a drink. Domestic - Washing - not able to bend far, clothes. Housework - does bit dusting but unable to stand on 1 stick if not supported - would affect health - wouldn't be able to keep on top. Shopping - PA takes - would have to ask family/ plead with family for help, but got families of own (under pressure) Can't lift or carry. Meals - has help with meals from brother on evening.
1		1			1		1			1		Disappointed if I was not able to go to L L - Would be bored at home and wouldn't get to see his friends (lonely). I would not get to go out and about as much as I can't travel independently. Healthy - needs support to go to medical appointments (has dementia). Y(PA) for short breaks. I would feel let down and disappointed - I would be unable to go on to look at activities/holidays without this support. Community access would fall more on to my parents. Mum and Dad take to friendship groups, as unable to travel to group. Currently works at M but concerned that key support worker is due for retirement and cumulative impact of all the changes, will exacerbate current health issues (dementia). Parents feel that it will impact negatively further on their son's dememtia, in terms of progressing further if all these changes are implemented. This will have added pressure for us as carers. Father had considered further provider services but they would not give his son the quality of life that he currently enjoys. Father takes children (grandchildren) to school to support daughter with employment. There would be a financial impact upon his sister as she gave up work to be her brother's paid carer. It would make it difficult for parents to support other children with caring responsibilities. Would impact negatively on parent's health due to added stress. Would be unable to keep on top of domestic tasks etc. Cumulative impacts: The closure of BH, T T, reduction in bus services, implications of changes to transport policy. Parents particularly worried/frightened of the cumulative impact upon son's health and how this will progress dementia more rapidally. Son is increasingly isolated and more reliant upon support from family, which causes added stress & pressure.

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		1			1		1			1		Multiple medical conditions. Heritage carers help a lot but don't do everything. Down 100% to parents if carers didn't come in, would be devastating. Parents in 70's. Daughter couldn't live independently, would end up in a ward to be forgotten about. Would be very difficult. Parents do all personal care. Phyically - unable to help herself. Carers do washing, prepare all meals, shopping, ironing. If this wasn't done couldn't live at home - more critical situations with her - wouldn't get done - wouldn't get fed or washed. Critical problems would lead to serious problems & hospital. Highly irresponsible & totally inappropriate if care not available for (Annabelle). Can deteriorate with 4 hours if care not attended to. Level of care is critical. Stress can bring on epilepsy. As soon as she starts getting anxious & fear kicks in. Stress for parents as well. Won't be there forever. Parents have health issues themselves & would be impacted themselves by changes. Carers are only contact she has with outside world. Without that contact she would have no social contact with outside world. Looks forward to contact. Impact on mental health - would become morose.
		1			1	1	1			1		I don't think my son will 'band' in any area as moderate, he has a lot of problems. My son would be a very high risk if things changed as he has physical & mental health problems. If anything happened to us there would be nobody to look after Steven full time. He goes to Eavison House during the week and at home for weekends. We have poor health so Steven going to Eavison House gives us a break.
1										1		My mum would be unable to pay for support for me as I have turned 18 years old and all my benefits as a child have stopped. I would be unable to get support from somebody who I can trust as my sister is employed as my PA. My family would likely have to support me as well as doing work etc (sister).
								1		1		Substantial Banding. PA's - bowling/ gym/ swimming. Needs a routine. Behaviour would be affected - i.e. repetitive, aggressive, frustrated. Anxious if it was different, anxious more if not able to go out. Liked to have a break. Wouldn't have anything to look forward to. No road sense - would be dangerous, not aware of own personal safety. Personal care when out - wouldn't check cleanliness of toilet for example or that clothing was back together. Mencap support (2006) cleans mencap office & gets paid 2 hrs wk - (6hrs). Would affect me not able to get a break with husband enabling time together. Could affect me as I break down in tears (fearful) May lose patience as I get older have physical problems & it adds to my stress. Sister no longer at home so this is harder, I dont leave R alone.
1		1					1	1		1		DP for respite care & JJ café & D café. Transport on Thursday - put in as carers review DP for transport to Dcafé. Capable but wouldn't be able/safe without supervision. Respite - was 1 weekend/month + 6 hours during the week. Now changed to 1 weekend/month over 8 months + 4 hours/week. Impact on carer - we were able to go to the Lakes, she could come with us but it would mean that we couldn't do the things that we want to do. Enables Clare to do the things that she wants to do, e.g. Went to Jersey, Centre Parks, Leisure actvities - attended the dancing on ice. Respite both ways. We have no family/ relatives in the NE. The impact is from a caring part of view would be critical. We have no friends/family who could assist or help out - the impact on this would be it gives C the opportunity to do great things that we wouldn't want to do. Friday afternoons - her activities enable carers to do something. Monday - JT cafe 10-2, if she didnt do this it would impact, she likes the contact, she like the variety. Tuesday - Mencap (paid job) - reduces her income support. Wednesday - 9-3pm D Cafe. Thursday - Mencap. Friday EDCDS -Vol. Open Art 3-7 with a carer. Enables carers to do practical things as well as leisure things. Gives us flexibility
	1	1					1			1		Would be depressing for us as his carers not enabling him to use his brain. Gives him structure, Would only be sleeping/watching TV. Gives him stimulation which is better, they take care of him. At home - tension. If didn't attend there would be no break or respite, we would get on each others nerves, there would be tension between us, possible aggression. Allows him to use his brain - he's intelligent. He has known the staff for a lot of years they know him and understand his behaviour. Gives him opportunity for independence - e.g. make a telephone call. They give him some tasks. Gives him some goals e.g. he needs to get out - he doesnt punch the walls like he used to, he can be agressive without the opportunity to get out and do things. Things could get bad again. At HUB they know him, they know & understand his temperament. Made some good friends. When he's at home it makes me sad it would affect him a lot if he couldn't go it keeps him stimulated - talk, books, make his like more interesting. It would be a great disappointment to us all if he lost this service.

04/09/2012

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1										1		79 year old lady - 16 hrs D/P. Currently substantial. I have agoraphobia and could not cope with strangers in my home. I need my daughter to look after me and meet my needs. Mum receives 16 Hrs DP which is paid to me to look after mum. If it was taken away I would have to get a job as well as looking after mum and I wouldn't cope.
1						1				1	1	Elderly man - 1/2 hr each am Personal Care - Currently Substantial. Worry about my wife who would have to do it for me. My husband is a big man and my physical health would suffer. I have had Cancer. Financial implication which would impact on my stress level.
1										1	1	1/2 AM wash/dress. 30 mins prep meal/eye drops. 30 mins bed. 1 hr h/wk. Currently substantial. Financial - my mother wouldn't be able to afford to pay - would cause stress. If I had to do the care for my mother I would be so stressed and it would affect my health. I would have to travel 3 times a day. I already support her at other times of the day.
1	1		1					1	1	1	1	Worried about the cost as only have a little pension from husband, would not be able to make meals as blind in one eye and has Dementia. Worried about quality of life as she has loss of memory and would not take or remember taking medication. Impact on son he would have to do it all and as he said as one fire is put out another one is lit and he could not cope and his own family and grandchildren would be affected, worried about holidays who would look after her, she is unable to do shopping or cleaning/laundry ect.
	1		1		1	1		1	1	1	1	Feels dizzy all the time and if she did not get the support she would fall and this would have an impact on her health and quality of life. Needs help with medication and if this was not availble she would not be able to take her medication as she can forget things and this would affect her health. If she did not get the support she gets now it would impact on her daughter's health and life and there would be no one here to look after her when daughter is on holiday as no other family at all, and would damage there relationship.
1	1							1		1	1	Would have an impact on health and safety as feel dizzy all the time and without the support would fall. Family can not be here all the time and is worried as sister is older than them and sister is worried it would affect her health. Worried that it would be a danger not to have support and accidents can happen. Can not do washing at all so worried about hygiene, worried about financial issues as cost would have an impact.
1						1		1			1	Cost would be an impact and would have to cut down on other things. Not sure what they could cut down on as they do not leave the home and are only on basic pension. Wife could not physically support her husband so his hygiene and health would be affected and her health would be at risk.
1				1		1		1			1	Would feel vulnerable if she had to use someone else to do washing, the lady who does her cleaning she knows as works in home and feels safe. Could not deal with strangers going into her flat. Could not deal with the stress of money issues etc
1			1			1		1	1		1	Could not get a shower on her own as may fall and too painful for a bath. Would not like to lose support at all and would not feeel safe. Would not be able to eat as cannot use cooker due to arthritis in hands. Would like support to continue as she would not be able to cope with the impact it would have on her health. Cost would be a worry.
	1	1				1	1	1			1	Would not be able to shower without support and worried about his safety. Would not be able to go out to the town without support due to the lack of friendly pavement for wheelchair users. Would lose his independence what little he has and this would make him upset and sad. Staff are brilliant at the home.
			1			1		1	1		1	Forgets things a lot and would be worried if the support was not in place - that medication would not be taken correctly. Worried about health. Would not be able to wash as needs support for bathing as has a fear of falling and would not feel safe.
						1		1			1	Wouldn't be able to lift things as I can't stretch. It would make life a misery, I need girls who help me. Mind/back pain / walking
				1		1		1			1	I'd stink as I wouldn't be able to have a bath - result in being hospitalised due to legs not getting creamed. Needs help with pads so could end up sleeping a wet bed.
				1		1		1			1	I wouldn't be able to keep myself clean, wouldn't be able to make my bed without the help I might fall.
	1		1			1		1		1	1	If carers didn't come, I would be very unsettled at night, and anxious. If carers didn't come I would forget to have my tablets. If support wasn't there - daughter would worry because she couldn't come, my health would be affected.

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		1				1		1	1		1	If I had an "off day" I would go without breakfast, I couldn't make my bed. I would miss the contact with people. I couldn't do my housework or laundry.
	1							1			1	Would impact on my confidence.Would not be so confident if had to manage on my own
						1		1		1	1	Family would have to do more. Struggles to turn shower on so would struggle to bathing.
1	1	1	1		1	1	1	1	1	1	1	If did not go to day opportunity would stay at home not see friends or do bowling, carriage riding at E as used to be horse rider. Mentally stimulated would have to ask UR to take them out. Two people she lives with less able to articulate. Can go to groups mixing with different people. UR staffed full time, needs full support by UR, not manage medication. No awareness of danger in the home. Funding from CHC too needs a lot of support, review due early Nov. So personal care need full care. Running home needs full support but independent living in new bungalow good. Needs support with food and drink - If no support would not eat or drink. Would need physical support to push wheelchair and not have mental capacity for understanding. Limited sign language, few odd words - important if did not know her wouldn't understand language and same goes for knowing about food. Vulnerable if no support, not understand risks e.g. burns etc. If not get these services would have at least one to give up work, other caring responsibilities for adults (elderly parents) would find it hard epilepsy, depressed, ill and tired as carers much better for daughter and themselves, like company. No positive impact to this. Great reduction in her activity and meet friends of her own age. Needs lots of stimulation. Lots of changes at the moment for disabled people - affected by all cuts in budget like everyone else. Transport probably wont affect her but other changes - Government etc will do. Suggest save less as more will ask to be re-assessed and may find need more than they have. Concerns that if lose day care would rely on United to take her out. Cost for UR more than P. UR+ £113 per hour P is now about £40 per hour less - important point.
				1	1					1	1	Impact would be "catastrophic". Would affect her mental health and surroundings. Would cause more worry and may pressure us into an early decision on putting our daughter into care. Social care is important as both me, my husband and our daughter get respite. Changes would impact on her if we have to change day care for example.
											1	Would be hard work if I had to do all the laundry and ironing especially in the winter. I'm her daughter not her carer
			1	1				1			1	Needs prompts with medication which is done by carers. What will happen if carers weren't there any more. Needs help with bathing/personal hygiene as she has had skin problems before. Has had pneumonia previously which was caused by self neglect.
1							1			1		Would affect both parents lives. Son needs to out a lot of the time and wouldn't settle at home. Wouldn't be able to take him out every day like he is now. Would be a danger to himself if left at home. Couldn't afford a carer to come in and look after him.
1		1					1	1				If I had no transport it would cost me more money to get to the L. I do cooking and exercises here and if I couldn't come I would be bored at home and feel rotten. Wouldn't want to leave the area as I'm used to it. On the positive side if I didn't have transport I would try to get here myself.
		1										Wouldn't have someone to talk to and I wouldn't know where we'd go for support.
1					1				1		1	Lives with three other ladies in supported living is concerned that if she lost her support worker. She would have no one to help her with her money – bills would not get sorted and she may not have food or hot radiators (heating). She would get cold. She can make breakfast but the support worker does the cooking. She might not get a hot dinner. She would have to eat what she could find in the fridge. She needs help to go shopping. Without a support worker she wouldn't get to the shops. The support worker helps with making doctor appointments. "It would make you mad if you didn't have help – I would be angry and mad." Holiday need staff to go with you, wouldn't be able to go if staff didn't help

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	1	1	1		1			1		1	1	Have regained some independent skills. Would affect my mental health. Came off my medication and am now settled and have gained independence and self-esteem. Emotional well-being would be the biggest impact. Would "fall to pieces" again. Have the independence to do what I want. Would struggle to manage daily tasks and wouldn't feel safe. Would isolate me more and would have to rely on others. Would sit there on my own stuck at home. Would have financial hardship. Couldn't manage housework on my own. Would be stressful having to manage all my PA's tax etc. Carer would still do what she does now but without getting paid if I couldn't afford to pay her.
		1			1			1			1	Quite independent. Thinks if he can do things he will. Would be at home getting very bored and sad. Behaviour is much better when at T. Would feel bitter if he had to leave there. Doesn't like a change in routine. Would affect household stability and financial issues. Would have to incorporate him into things planned for when he would normally be at T if he wasn't able to go there anymore.
		1					1				1	Get a break from caring and peace of mind when he comes here. If he couldn't come here, would be bored, have to stay at home and wouldn't see any of his friends. Down to sister to sort out appointments etc. Would be an extra burden on all of us if he couldn't come here.
	1	1					1			1	1	Would have a big effect on me. Wouldn't be able to go out and learn new things. Would be a bit down. Wouldn't have my own space. Parents wouldn't be able to go out and do their own thing either. Would end up doing a lot more running around and the affect would be tiring and an increase in anxiety.
					1				1	1	1	Can't do meals as registered blind. Has bowel problems as well so without lunchtime meal would probably not get fed. Carer wouldn't be able to cope as would have to look after her constantly. Also looks after husband too. Without carers her mum would just expect me to do it. It would have a disastrous effect on my health. Still do some cleaning but the extra work would be a nightmare. Would be extremely worrying for me. I can't shower her as I can't lift her.
	1		1		1			1		1	1	Mum would have to go into care if she had no care workers supporting her especially with medication as she would either forget to take them or take them all in one go. Forgets to eat sometimes so needs a lot of prompts. Has a lot of falls recently too. Visiting AUK keeps her active mentally. Would be more dependent on daughter for support.
1		1					1			1	1	Mobility is reduced as she is visually and hearing impaired. Carers do drops for her eyes, without this she wouldn't be able to do any other tasks. Has support with shopping and cleaning as she can't carry heavy bags or reach certain things to clean them. Without AK would be very isolated socially. Social interaction both there and with the carers is very improtant to her. Has problems cooking so gets meals on wheels. If the support was withdrawn I would just have to pay for it myself and would affect the repsonisbilities I and other family members have. Gets transport to AK and without that would not attend.
	1		1	1	1	1		1		1	1	Nothing his wife could do for him at all, bed bound, Problems with toileting, prone to chest infections. Family help with shopping. Devastation to mum and family if he did not receive the care he can not remember night from day constantly call for his wife
	1			1		1		1	1		1	Cooking /Ironing cannot do motor skills - balance physically can not do things. PA Direct payments daily comes and does laundry. Cooks when required and cleans. Impact would be a danger to his health and safety fear of burning him self making a cup of tea
1	1			1		1		1		1	1	Impact would not be able to do ironing, would have to rely on family and friends and they have enough to do. Daughter in York, one in Darlington has children - would impact on them. Finance would be an impact where to find the money to pay for service.
	1	1			1		1			1	1	Gets transport to events which is part of his day. Would be absolutely lost if he couldn't go anywhere. Without PA, parents would have to do all. Not aware of traffic so couldn't go out on his own or get bus/taxi etc. Company is very important to him. Would have no challenges if he had to stay at home with parents. Needs to be motivated. Wouldn't be able to go swimming which helps keep him healthy. Would not have a structure or normality and would be fidgety. Needs some prompts with personal care. Would have no involvement with friends if he wasn't able to go anywhere. I would be devastated if he didn't have anything. Would be awful. The PA's give us peace of mind. Couldn't begin to imagine life without the support. Mental conditions of all of us would deteriorate. There's a limit as to what my husband and I can do. He has his own life - to take it away would be a huge impact.

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1	1	1			1					1	1	Support helps me to be independent and to go shopping, get out of the house, spend time with my son, help me complete the daily living tasks e.g. visiting town, paying bills, going to bank etc. I receive my support while my husband and son are out at school and work and it relieves my husband and son from these caring duties on top of what they already do for me. There are no positive impacts on me if she loses her support package. Negative impacts on her include I wouldn't get to take my son out, I would be isolated and at home everyday alone, my depression would get worse, my general wellbeing would decline, I would lose my independence, already at risk of losing incapacity benefit. Negative impacts on her carers (her son and husband). Husband would have to do all the jobs on top of caring for me and son and working full time. Husband would be under more pressure and his wellbeing would suffer. My son would have no time to go to hobbies etc if he and my husband are helping me after work and school. Our normal family time would be affected as we would have less time to ourselves.
1	1	1			1			1			1	He lives alone and has support 6 days a week to help him be independent offering support with daily living skills, cooking, shopping, going out, socializing, housework and financial management. There are no positive impacts on him if he loses his support. Negative impacts on him include: He would stay in the house alone most days if he had no support. He would be isolated and would get angry if home alone. Behaviour would change if support lost, progress made with managing my behaviour would go back over. He would not eat properly and would rely on take always to eat and would also run out of money quickly, gain weight and by unhealthy. He is vulnerable to financial abuse. He needs support to manage his finances without this he could potentially spend his allowance in one day and not have enough for meals and would spend more on alcohol if lonely too. He has started an education course and needs support to attend this, this course is a big improvement for him and he needs support to continue to develop his skills. He would miss his medication if his support was stopped and this would lead to other issues.
					1					1	1	Didn't want to fill form in but said the carers his daughter gets are a boon to him and enable him to have a break and walk the dog while her needs are beeing attended to. Daughter needs help with bathing which both would find embarrassing if he had to bathe her himself.
32	**36**	**47**	**25**	**13**	**34**	**36**	**40**	**38**	**28**	**56**	**79**	