

### Consultation and Involvement of Service Users and Carers

#### AS12: Review of Eligibility Criteria and AS8: Severe Disability Premium Disregard

| Type of activity e.g. Public meeting, focus group, e-mail survey, 1:1 reviews | Date(s) activity is planned                      | Client group (s) e.g. mental health service users, carers | Reason for choosing this group and method  | Numbers attending (where applicable) |
|---|--|---|--|--------------------------------------|
| Public Meeting  | 8 <sup>th</sup> & 16 <sup>th</sup> November 2010 |   | General consultation   |                                      |
| Focus Group   | 16 <sup>th</sup> November 2010                   | Disabled People   | Meeting arranged at convenient time for disabled people to ensure they, and their carers, have the opportunity to give their views                       |                                      |
| Focus Group   | 15 <sup>th</sup> November 2010                   | Older People  | Meeting arranged at convenient time for older people to ensure they, and their carers, have the opportunity to give their views.                         |                                      |
| Meeting with Gordon Pybus & Lauren Robinson (DAD)                             | 25 <sup>th</sup> November 2010                   |   | Opportunity to seek the views of those with disability expertise.  |                                      |
| DES Sub Group   | 9 <sup>th</sup> February 2011                    |   | Opportunity to seek the views of those with disability expertise.  |                                      |
| Focus Group with Learning Disability People's Parliament                      | 16 <sup>th</sup> January 2011                    | People with a Learning Disability                         | Opportunity to seek the views from an established group of people with a Learning Disability who also represent other people with a Learning Disability. |                                      |
| GOLD Focus Group  | 8 <sup>th</sup> March 2011                       |   | To explain and discuss the budget proposals for ASC  |                                      |

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|---|--|--|--|---|
| Identified in PID that further Impact Assessment work will be undertaken  | April 2011   | All service user groups and carers                               |  |   |
| Transformation Sounding Board   | 13 <sup>th</sup> April 2011                                | All  | 'Deep dive' into ASC proposals   |   |
| Older People's Event  | 12 <sup>th</sup> May 2011                                  |  | To explain and discuss the budget proposals for ASC                        | 3   |
| DIA Sub Group   | 18 <sup>th</sup> May 2011                                  |  | To explain and discuss the budget proposals for ASC                        |   |
| Staff Briefings <ul style="list-style-type: none"> <li>• Service Manager team meeting</li> <li>• ASC Communications Announcement</li> </ul> | 20 <sup>th</sup> May 2011<br>w/c 23 <sup>rd</sup> May 2011 |  | To explain and discuss the budget proposals for ASC                        |   |
| Mail out (Via GOLD) x 700   | 25 <sup>th</sup> May 2011                                  | Older People   | To give a brief outline of the budget proposals and give notice of events. |   |
| Mail out x 430  | 24 <sup>th</sup> May 2011                                  | Learning Disability  | To give a brief outline of the budget proposals and give notice of events. |   |
| Mail out x 200  | 24 <sup>th</sup> May 2011                                  | Extra Care & Sheltered Schemes                                   | To give a brief outline of the budget proposals and give notice of events. |   |
| Mail out (Via DAD) x2750  | 25 <sup>th</sup> May 2011                                  | Physical Disability/Carers                                       | To give a brief outline of the budget proposals and give notice of events. |   |

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|---|------------------------------------|--|--|---|
| Libraries, Central House Reception, Customer Services   | 26 <sup>th</sup> May 2011          | General Public   | To give a brief outline of the budget proposals and give notice of events.                           |   |
| Age UK X150   | 25 <sup>th</sup> May 2011          | Older People   | To give a brief outline of the budget proposals and give notice of events.                           |   |
| Posters distributed to: <ul style="list-style-type: none"> <li>• Dolphin Centre</li> <li>• Libraries</li> <li>• DAD</li> <li>• Market Hall</li> <li>• Customer Services</li> <li>• Central House Reception</li> </ul> | 1 <sup>st</sup> June 2011          | General Public   | To give a brief outline of the budget proposals and give notice of events.                           |   |
| Website   | 18 <sup>th</sup> May 2011          | General Public   | To give a brief outline of the budget proposals and give notice of events.                           |   |
| Talking Newspaper   | 23 <sup>rd</sup> May 2011          | Visually Impaired  | Press release to give a brief outline of the budget proposals and give notice of events.             |   |
| Local Press   | 24 <sup>th</sup> May 2011          | General Public   | Press release to give a brief outline of the budget proposals and give notice of events.             |   |
| BME Network   | 25 <sup>th</sup> May 2011          | BME Network  | Documents & Flyer emailed to give a brief outline of the budget proposals and give notice of events. |   |
| GAD   | 25 <sup>th</sup> May 2011          | Gay community  | Documents & Flyer emailed to give a brief outline of the budget proposals and give notice of events. |   |

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|---|---|--|---|---|
| Learning Disabilities Partnership Board   | 6 <sup>th</sup> June (meeting)  | People with a Learning Disability                                | Documents & Flyer emailed to give a brief outline of the budget proposals and give notice of events. Noted in minutes of Partnership Board meeting (06.06.11) |   |
| Talking Together Event  | 3 <sup>rd</sup> June 2011   | People with a Learning Disability and their carers               | Event to focus on people with a Learning Disability and their carers, to seek impacts on those who may be affected by the budget proposals                    | 33  |
| People's Parliament   | 6 <sup>th</sup> June 2011   | People with a Learning Disability                                | To seek impacts on those who may be affected by the budget proposals  | 7   |
| Deaf Club   | 7 <sup>th</sup> June 2011   | Deaf Community   | To seek impacts on those who may be affected by the budget proposals  | 3   |
| Talking Together Event  | 8 <sup>th</sup> June 2011   | General Public   | Event to seek impacts on those who may be affected by the budget proposals.   | 38  |
| Extra Care Events:<br><ul style="list-style-type: none"> <li>• Mayflower Court</li> <li>• Oban Court</li> <li>• Rosemary Court</li> <li>• Dalkeith House</li> </ul> | 9 <sup>th</sup> June<br>10 <sup>th</sup> June<br>14 <sup>th</sup> June<br>14 <sup>th</sup> June | Older People   | Meetings to seek impacts from older people who may be affected by the budget proposals  | 26<br>28<br>21<br>11                        |
| Deaf Forum  | 14 <sup>th</sup> June 2011  | Deaf and Hearing Impaired  | Meeting to seek impacts on those who may be affected by the budget proposals  | 10  |

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| Rockliffe Court   | 15 <sup>th</sup> June 2011                        | Physical & Learning Disability                            | Event to focus on people with a Physical & Learning Disability to seek impacts on those who may be affected by the budget proposals. | 14                                   |
| MIND  | 17 <sup>th</sup> June 2011                        | Mental Health   | Meeting to seek impacts on those who may be affected by the budget proposals   | 49                                   |
| DAD Offices Enterprise House  | 5 <sup>th</sup> July<br>8 <sup>th</sup> July 2011 | Those directly affected by SDP & Eligibility Criteria     | Drop in sessions offering 1 to 1 discussions   | 5<br>6                               |
| The Gateway Club Salter's Lane  | 5 <sup>th</sup> July<br>6 <sup>th</sup> July 2011 | Those directly affected by SDP & Eligibility Criteria     | Drop in sessions offering 1 to 1 discussions   | 5<br>6                               |
|   |   |   | <b>Total numbers</b>   | <b>265</b>                           |