

## Appendix 2: Measuring Our Progress

Appendix 2 sets out what will be measured, how and by whom to monitor our progress. An Annual Monitoring Report (AMR) will be prepared which will provide information on the progress that has been made in undertaking the 25 Actions. The AMR will consider key performance data, and assess whether the Actions are achieving the 6 Objectives.

## Monitoring

Objective	Action	What	How	Whom
Increase the supply of housing to meet the needs	Work with residential developers and landowners to increase the number of houses	Number of new houses built, annually. Number of houses demolished, annually. Number of sub-divisions. Number of conversions to dwellings. Number of conversions from dwellings.	Accessing Council Building Control Records.	DBC
	Work in partnership with Registered Providers to increase the number of affordable houses	Number of new social houses built, annually. Number of social houses demolished, annually. Number of social houses sold, annually.	Accessing Council Building Control Records.	DBC
	Increase the number of council houses	Number of new council houses built, annually. Number of council houses demolished, annually. Number of council houses sold, annually. Number gained or lost through conversions or refurbishments.	Accessing Council Building Control Records.	DBC
	Increase the number of pitches for gypsies and travellers	Progress of MPAG. Number of pitches allocated in MPAG. Number of new pitches provided.		DBC

Objective	Action	What	How	Whom
Improve the sustainability of housing	Continue to effectively manage the Council's retained stock	Number of affordable homes delivered	Accessing Council records	DBC
	Implement the Asset Management Strategy	Number of new homes benefitting from adaptations funded by Disabled Facilities Grant. Number of Council owned houses where planned repairs have been completed. Number of Council owned houses where planned repairs with flexible features have been completed	Accessing Council records	DBC
	Work in partnership to deliver energy efficiency measures as part of the Green Deal from 2013.	Carbon emissions per capita (former NI186) Number of properties fitted with energy efficiency measures by type of measure	Accessing Council records	DBC
	Publicise the free availability of water conservation measures.	Water consumption per capita	Accessing Northumbrian Water's published records	Northumbrian Water
	Ensure new housing meets sustainable building standards as set out in the Local Plan to be resilient to climate change.	Home energy ratings. Percentage of residential planning applications which meet Code for Sustainable Homes Standards.	Accessing Council records	DBC
	Prepare and adopt a Tenancy Strategy and a Tenancy Policy for the Council's own stock	The number of fixed-term tenancies	Accessing Council records	DBC
	Conduct a review of the Allocations Policy	Allocations by Band	Accessing Compass CBL System	DBC
	Introduce enhanced role of tenant engagement		Accessing Council records	DBC

Objective	Action	What	How	Whom
Improve conditions in the private housing sector	Increase the number of accredited landlords.	Number of accredited landlords Number of dwellings with accredited landlords	Accessing Council records	DBC
	Increase the number of houses in multiple occupation which are free from Category 1 Hazards.	Number of HMOs free of Cat 1 hazards % of HMOs in disrepair Location of HMOs	Reactive and cyclical surveys	DBC
	Reduce the number of non-decent homes.	Number of non-decent homes by age % of homes that are non-decent Location of non-decent homes	Reactive and cyclical surveys	DBC
	Prepare and adopt a Private Rented Strategy.	Number of private rented properties (PRP) by age % of PRP with Cat 1 hazard % of PRP in disrepair Location of PRP	Reactive and cyclical surveys	DBC
	Reduce the number of empty homes	Number of vacant dwellings by length of vacancy and ownership type. Overall housing vacancy rate.	Accessing Council records of empty properties	DBC

Objective	Action	What	How	Whom
Invest in the regeneration of key locations	Agree and implement a revised master plan for Central Park.	Progress in the implementation of the revised master plan	Comparison of actual progress with the timetable for implementation	DBC
	Implement the remodelling plans for Cockerton.	Progress in the implementation of the remodelling plans	Comparison of actual progress with the timetable for implementation	DBC
	Prepare and agree plans to regenerate Red Hall Estate.	Progress in the implementation of the remodelling plans	Comparison of actual progress with the timetable for implementation	DBC
	Prepare a town centre fringe area master plan.	Progress in the preparation of the Area Action Plan	Comparison of actual progress with the timetable for preparation	DBC

Objective	Action	What	How	Whom
Provide good quality and timely advice to prevent crisis, increase choice and enable access.	Offer support to all households adversely affected by welfare reforms.	LHA rates, number of LHA recipients, claims and changes of address Number of LHA payments made direct to landlords, the reasons for direct payments and the number of direct payment decisions that have been taken to help secure or retain accommodation Spending on DHPs and the number of cases where DHPs have been used to alleviate or prevent homelessness The number of existing customers affected by the extension of the HB shared accommodation rate to people aged under 35 and the outcomes for these people during 2012 when transitional protection expires The number of people adversely affected by welfare reforms (i.e. decrease in benefit) who have accessed Housing Options advice.	Accessing Council records	DBC
	Integrate appropriate houses in multiple occupation into Key Point of Access System and maintain strong links with Bond Scheme to maximise the use of private sector housing.			Accessing Council records

Objective	Action	What	How	Whom
Provide effective support and opportunities for vulnerable groups	Prepare and adopt a Supported Accommodation Strategy	Number of accommodation assessments undertaken Amount of Housing Benefit spent on accommodation Amount of underutilised accommodation	Accessing Council records	DBC
	Update and adopt a Homelessness Strategy	Number of housing options presentations Number of homeless investigations Number of individuals in B&B accommodation	Accessing Council records	DBC