

MAKING DARLINGTON SAFER

Safer People, Safer Places



Darlington
Primary Care Trust
Improving Darlington's health and well-being



Community Safety Plan

2008-2011

(Refreshed April 2009)

Darlington Crime and Disorder Reduction Partnership

A Themed Group of Darlington Partnership



Content

1. Foreword
2. Community Safety Legislative Framework
3. Introducing the Community Safety Plan
4. Darlington Crime and Disorder Reduction Partnership
5. Refreshing the Community Safety Plan
6. The National Agenda
7. The Local Picture
8. Anti-Social Behaviour
9. Reducing Offending
10. Violent Crime and Disorder in the Night Time Economy
11. Domestic Abuse
12. Public Reassurance
13. Delivering and Monitoring the Plan
14. Informing, Listening, Talking and Responding
15. Managing Resources and Financial Planning
16. Risk Management
17. Key Contacts and Plan Owners
18. Glossary
19. Appendix 1 - Crime Performance Summary

Foreword

As joint members of Darlington Crime and Disorder Reduction Partnership (CDRP) it gives us great pleasure to introduce you to the refreshed Community Safety Plan to March 2011. The principles within the plan remain the same as those published in April 2008, however a number of areas have been updated to reflect current performance and activity.

During the last 12 months the CDRP has made significant progress in reducing crime in the Borough and through this plan we will continue to make it even safer. In November 2008 partners were delighted to be selected by the Government to host the North East Regional Alcohol Harm Reduction Office within Darlington, a key achievement for the Borough. In December 2008 both the CDRP and Children's Trust secured nearly £800K from Central Government to be spent on activity to reduce youth crime and anti-social behaviour within the Borough. A range of new and innovative programmes are currently being progressed.

The current economic downturn is a major concern for partners across Darlington; research shows that a recession can spark increases in crime that can last for a number of years, particularly property crime and violent crime. We envisage that such increases may occur within the Borough. However, by working together we will continue to develop and deliver activity to support local communities and drive crime down as much as we can. In developing this plan we have worked with our partners and the community to ensure that our collective priorities reflect those issues that cause the greatest harm and are of the greatest concern to local people.

This plan supports Darlington's Sustainable Community Strategy, 'One Darlington : Perfectly Placed', which sets out the longer term vision and priorities for the Borough. Community Safety cuts across many other plans and service areas and the key is to ensure that activity is coordinated, joined up and clearly contributes towards making Darlington safer.

*Carole
Thompson
Area
Commander
Durham
Constabulary
Chair
Darlington CDRP*

*Cllr Bill Dixon
Deputy Leader,
DBC, Portfolio
Holder
Neighbourhood
Services &
Community
Safety,
Chair Darlington
DAAT*

*Ada Burns
Chief Executive
Darlington
Borough
Council
Chair YOS
Board
Chair Domestic
Abuse Steering
Group*

*Colin Morris
Chief Executive
Darlington
Primary Care
Trust*

*Paul Reay
Director of
Community
Safety
County Durham
and Darlington
Fire and Rescue
Service*

*Peter
Thompson
Durham Police
Authority
Member*

*Alasdair
MacConachie
Chair
Darlington
Partnership*

*Carina Carey
Director
County Durham
and Darlington
Probation
Service*

Community Safety Legislative Framework

In 1998 the Crime and Disorder Act formalised the way in which agencies work together to tackle the crime and disorder issues that impact upon local communities.

The primary agencies affected by the Act include the Council, Police, Police Authority and the Primary Care Trust. In 2002 the Police Reform Act added the Fire and Rescue Service to this list. These agencies, known as the “Responsible Authorities” are required to work together and in partnership with others through the Crime and Disorder Reduction Partnership (CDRP). Every three years the Responsible Authorities had to carry out an audit of Crime and Disorder, including drugs and alcohol and the harm caused by anti-social behaviour and environmental crime. This audit being used to inform a three year strategy to tackle those issues raised.

Since 1998 the Community Safety landscape has changed considerably. In 2006 a review of the provisions within the Crime and Disorder Act was completed and resulted in further legislation to improve the way in which agencies work together to make communities safer. The new provisions require that Crime and Disorder Reduction Partnerships carry out an annual strategic assessment of crime, disorder and the harm caused by drugs and alcohol in the area and that a rolling three year Community Safety Plan be produced. The first Community Safety Plan within the context of the new legislative requirements was published in April 2008. This is the first annual refresh of this plan.

To support robust and coordinated local delivery the Government has also introduced a series of effective practice hallmarks that all Crime and Disorder Reduction Partnerships must demonstrate delivery against. These are; empowered and effective leadership; intelligence led business processes; effective and responsive delivery structures; effective community engagement; visible and constructive accountability and appropriate skills and knowledge. The Crime and Disorder Reduction Partnership strives to surpass the requirements set down within each of these hallmarks. Further information regarding the effective practice hallmarks can be found on the Home Office Crime Reduction website: www.crimereduction.homeoffice.gov.uk

In July 2008 the Government published proposed a range of changes to CDRPs in its paper “*From the Neighbourhood to the National*”. These changes are currently progressing through the Government’s legislative process and will be included in the next refresh of this Plan in April 2010.

Introducing the Community Safety Plan

This is the first annual refresh of the Borough's Community Safety Plan. It is not intended to be a full rewrite of the plan published in April 2008; more so, it is about updating and refreshing key areas of the plan to ensure that our activity continues to meet local need and reflect those community safety issues of greatest concern within the Borough.

The plan is fully aligned with 'One Darlington : Perfectly Placed', the Borough's Sustainable Community Strategy, which sets the long term vision for the Borough, ensuring an holistic and more joined up approach to strategic planning, service improvement and delivery. A copy of 'One Darlington : Perfectly Placed' is available at www.darlington.gov.uk

The Crime and Disorder Reduction Partnership will continue to ensure that the priorities set out within this refreshed plan are robustly taken forward and the short and medium term issues that impact upon the every day lives of local people are also addressed as part of the broader community safety agenda. The priorities during the refresh of this plan remain the same as those published in April 2008, these community safety priorities emerging as the most important issues to be addressed by the Partnership and the people of Darlington.

The Priorities for Darlington CDRP are:

- *Anti-Social Behaviour**
- *Violent Crime and Disorder in the Night Time Economy*
- *Reducing Offending*
- *Domestic Abuse*
- *Public Reassurance*

“Reducing the harm caused by illegal drugs and alcohol cuts across all priorities”

* including criminal damage

Darlington Crime & Disorder Reduction Partnership

Our Vision for the Future is that Darlington will be:

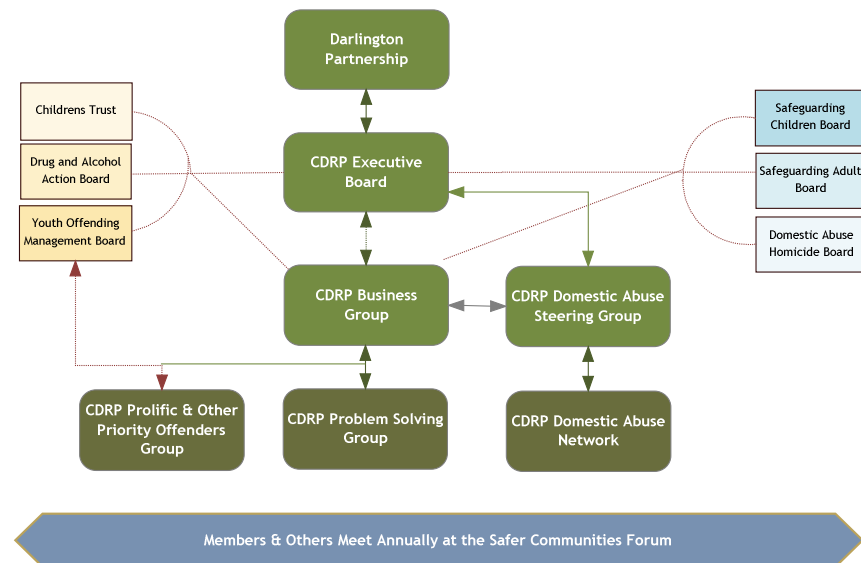
- An even safer and more tolerant place, with less victims of crime and anti-social behaviour, and a place where life can be enjoyed free from the fear of crime;
- A place where offending is not tolerated, the harm caused by illegal drugs and alcohol is minimised and where public behaviour becomes acceptable to all;
- A Darlington that enables us to value and respect our environment and where all areas enjoy the same levels of safety and quality of life.

The CDRP is made up of a host of agencies that come together as one of a number of themed groups that report to Darlington Partnership, the Local Strategic Partnership (LSP) for the Borough.

The CDRP Executive Board has responsibility for ensuring delivery of this Plan. This group is supported by a Business Group and Domestic Abuse Steering Group. At an operational level partners come together at the Problem Solving Group, the Prolific and Other

Priority Offender Group and the Domestic Abuse Network. Once a year partners meet collectively as the Safer Communities Forum.

The CDRP Delivery Framework:



There are strong links to other Boards as illustrated above.

Refreshing the Community Safety Plan

The Process We Followed:

This plan was first developed and published in April 2008.

The initial process involved:

- An extensive analysis of data, information and intelligence from a host of partner agencies.
- An analysis of existing intelligence products which detail in depth the types and nature of particular problems that occur within the Borough.
- Extensive consultation and engagement with residents, the third sector and partners through the development of 'One Darlington : Perfectly Placed'.
- Bespoke consultation and engagement with residents and other groups.
- An analysis of key national community safety drivers published up to April 2008.
- Extensive discussion, engagement and consultation with partner agencies.
- Following the completion of this work the CDRP produced the Borough's first "Strategic Assessment" for Community Safety. This Assessment outlined the community safety risks identified by partner agencies and residents and provided the foundation from which this plan was initially developed.

In refreshing and updating this Plan the CDRP:

- Produced a Joint Intelligence Strategic Assessment with Durham Constabulary and other partners, highlighting the key community safety risks in Darlington.
- Analysed feedback from residents and other partners regarding key community safety issues impacting upon them.
- Sought residents' views and involvement through the Town Crier and hosted a Safer Communities Forum for partners and residents in January 2009.
- Considered the key national community safety drivers published in 2008/09.

The National Agenda

In July 2007 the Government published its Crime Strategy, “*Cutting Crime - A new Partnership Approach 2008 -2011*” that outlines the strategic approach to tackling crime and disorder over the next three years. This was followed by a new set of Public Service Agreements (PSAs) in October 2007 which set out the Governments high level objectives.

In December 2007, the Government refreshed its National Community Safety Plan (NCSP) aligning it with the National Crime Strategy and new high level PSA objectives. The NCSP outlines what CDRPs should aim to achieve over the next three years to support the national agenda.

The priority outcomes contained within the context of this plan support the new PSA objectives. The linkages are highlighted across each priority theme detailed in this plan.

For the first time the new PSAs are outcome driven rather than being based on target reductions. To support the delivery of the new PSA outcomes there are a host of other plans and strategies that support the national community safety agenda, including; Safe, Sensible, Social - the Government’s Alcohol Strategy which was published in June 2007. In 2008 a number of national community safety drivers were published including, the new ten year Drugs Strategy and Violent Crime Action Plan published in

February 2008, the Youth Crime Action Plan launched in July 2008 and the Reducing Re-offending Strategic Plan 2008, which is currently being consulted on at a national level. The PSA linkage to the Borough’s and Regional plans are highlighted within each of the CDRP priority themes.

Previous economic downturns have resulted in an increase in crime particularly in relation to property related and violent crime. Linked to this research, shows that people’s worry about crime increases during recessionary periods. Darlington CDRP is cognisant of this potential impact and as such it has been identified as a risk to CDRP performance.

The Local Picture

Darlington is a safe place where crime is continuing to fall year on year. The tables below provide an overview of performance against targets for the rolling twelve months up to December 2008 compared to the same period in 2006/07, (unless other time period identified).

Performance Against Targets:

Total Crime (Not a National Indicator)	Baseline 2007/08	Target 2010/11	Actual Dec 2008*	% Change from Baseline
	9613		9150	-5.00%

Serious Acquisitive Crime (National Indicator 16)	Baseline 2007/08	Target 2010/11	Actual Dec 2008*	% Change from Baseline
House Burglary	469	418	533	+14.0%
Robbery	58	56	58	-
Theft of Motor Vehicle	419	355	360	-14.0%
Theft from Motor Vehicle	987	937	719	-27.0%
TOTAL	1933	1766	1670	-14%

Assault with Injury (National Indicator 20)	Baseline 2007/08	Target 2010/11	Actual Dec 2008*	% Change from Baseline
Actual Bodily Harm	777	699		
Other Less Serious Wounding	12	12		
TOTAL	789	711	607	-23%

* Performance for the rolling 12 months to December 2008

Alcohol Admission Rates (National Indicator 39)	Baseline 2007/08	Target 2010/11	Actual Dec 2008*	% Change from Baseline
	1666			

Data available from Feb 2009

Drug Users In Effective Treatment (National Indicator 40)	Baseline 2007/08	Target 2010/11	Actual June 2008*	% Change from Baseline
	404	446	420	+4%

**Performance July 2007 to June 2008*

Prolific & Other Priority Offenders Reoffending Rate (National Indicator 30)	Baseline 2007/08	Target 2010/11	Actual Dec 2008*	% Change from Baseline
	194	134		

**Awaiting Home Office data*

Perceptions of Anti-Social Behaviour (National Indicator 17)	Baseline 2007/08	Target 2010/11	Actual*	% Change from Baseline

**To be published as part of the new Place Survey in February 2009.*

From March 2009 National Indicator 32 will be used to measure performance in regards to Domestic Abuse. **Appendix 1** gives a full breakdown of performance in regards to all major crime types.



Anti-Social Behaviour

Actions taken under this priority will support the delivery of initiatives to tackle those issues of greatest importance to local communities, improving public confidence and feelings of safety.

Context:

Left unaddressed anti-social behaviour destroys lives and blights local communities. We will not allow this to happen in Darlington. Working in partnership the CDRP will continue to address anti-social behaviour through prevention, early intervention, robust enforcement and education.

There are many types of anti-social behaviour ranging from minor littering to more serious behaviour that verges on criminality, for example, harassment and intimidation of others. The CDRP follows the main Home Office categories and definitions for determining what constitutes anti-social behaviour. These can be found at www.respect.gov.uk

There is a strong correlation between anti-social behaviour, particularly rowdy nuisance behaviour, the misuse of alcohol amongst both adults and young people, and people’s feelings of safety. Tackling these issues remains a key challenge for the CDRP.

The community has a key role to play in promoting positive behaviour and in addressing issues of inter-generational and inter-community tolerance. These key elements support the continued development of strong, vibrant and cohesive communities and neighbourhoods across Darlington.

Linkages:

National Priorities	Local Plans & Strategies	Strategic Assessment & Community Feedback
PSA 13 - Improve Children and Young Peoples’ Safety	Anti-Social Behaviour Strategy	Anti-Social Behaviour and particularly rowdy and nuisance behaviour linked to the misuse of alcohol was identified as the biggest concern for residents in the CDRP community survey 2007
PSA 14 - Increase the number of Children and Young People on the Path to Success	Youth Offending Service Plan Children and Young Peoples Plan	
PSA 23 - Making Communities Safer	Parenting Strategy	
PSA 25 - Reduce the Harm caused by Drugs and Alcohol	Policing Plan Alcohol Strategy Young Peoples Substance Misuse Plan Youth Crime Action Plan	

Progress Against Actions and Activity During 2008/09:

We agreed to:	Progress so far:
On a quarterly basis identify the top three community concerns in each Street Scene/Locality area and contribute to local plans to addresses these	The roll out of Partners and Communities Together (PACTS) across the eleven priority wards has been completed with the community's top concerns being identified and addressed. The concept of PACTs will be built upon as an ongoing process.
Linked to the Healthy Schools agenda raise awareness of the harm caused by the misuse of alcohol in schools and other establishments	Work continues to be taken forward within schools to raise awareness. 22 schools now have healthy schools status.
Integrate Neighbourhood Policing Teams into local schools adopting the key principles of Safer Schools Partnerships	All Secondary Schools across the Borough now have a dedicated Police Officer and Police Community Support Officer attached to the school.
Maximise the use of enforcement interventions where appropriate, including ASBOs, Injunctions, Fixed Penalty Notices and Parenting Orders to tackle ASB and Environmental Crime	Joint working protocols have been agreed, with interventions being proportionate to the behaviour or level of problem. Seven ASBOs were taken out between April and December 2008.
Develop regular dialogue between Young People, GOLD and Age Concern	Officers within the CDRP have engaged with the GOLD Group and further events are planned. Engagement with Young People has started through the roll-out of the concept of Safer Schools within the Borough.
Develop local system for sharing community intelligence amongst partner agencies	The Safer Neighbourhoods Unit is currently being developed. This will bring together Police, Council Staff and Volunteers to facilitate and support this process. It is anticipated the Unit will be fully operational in March 2009.
Develop Key Individual Network within ASB Team	This action is to be progressed in 2009/10 as part of the Safer Streets initiative from March 2009.
Ensure full use of hotspot analysis within CDRP Groups to address ASB	The CDRP Problem Solving Group receives a fortnightly hotspot analysis of ASB and crime issues within the Borough.

Refreshed Headline Actions and Planned Activity for 2009/10:

Indicator(s):	Objective(s):	Top Actions:	Lead Agency
<p>Improve people's perceptions of Anti-Social Behaviour (National Indicator 17)</p>	<p>To reduce anti-social behaviour in the Borough through targeted action to support communities and by developing appropriate interventions to tackle and support those who behave in an antisocial manner.</p>	<p>Develop Safer Streets initiative ensuring those communities suffering from ASB receive support and visible action.</p>	<p>Darlington Borough Council</p>
		<p>Raise public confidence by ensuring communities receive feedback, via a range of mediums, on actions taken to tackle ASB.</p>	<p>Darlington Borough Council</p>
		<p>Launch the "Think Families" programme ensuring families and children at risk of offending or engaging in ASB receive additional specialist support based on need.</p>	<p>Darlington Borough Council</p>
		<p>Roll-out PACTS across the Borough to ensure community concerns in regards to ASB are addressed.</p>	<p>Durham Constabulary</p>
		<p>Develop a programme of evening activity to divert young people away from ASB.</p>	<p>Darlington Borough Council</p>
		<p>Develop two Young People Support Worker posts, linked with the Safer Schools initiative to support young people with alcohol and substance misuse issues.</p>	<p>Drug and Alcohol Action Team</p>
		<p>To develop a reparation programme for young people who commit environmental crime.</p>	<p>Youth Offending Service</p>

Reducing Offending

Actions taken under this priority will ensure that appropriate services are in place to reduce the risk of offending and to deal effectively with those offenders who pose the greatest risk to local communities.

Context:

Protecting the public from those individuals who commit crime is a key challenge. Reducing offending requires an integrated partnership approach to working with individuals, both young people and adults, and communities to prevent crime occurring in the first instance. For those within the Criminal Justice System (CJS) the key challenge is to reduce the likelihood of them re-offending.

The risk factors that need to be managed by the Partnership in order to reduce the opportunity for both young people and adults to commit crime are; Accommodation, Education, Training and Employment; Health; Drugs and Alcohol; Finance, Benefit and Debt; Children and Families, Attitudes, Thinking and Behaviour. By considering each of these “critical pathways” in the context of offending behaviour the CDRP will strive to reduce offending.

For those offenders who pose the greatest risk the CDRP has in place mechanisms to ensure communities are protected.

The Multi-Agency Public Protection Arrangement (MAPPA) consider and manages those who engage in serious violence and sex offending. The Prolific and Other Priority Offenders (PPO) Group considers those who commit the highest volume crime and pose a greater risk to communities.

Linkages:

National Priorities	Local Plans & Strategies	Strategic Assessment & Community Feedback
PSA16 Increase the proportion of socially excluded adults in settled accommodation and employment, education or training	North East Regional Commissioning Plan 2008/09 (NOMS) North East Resettlement Strategy	A small number of offenders commit a disproportionate amount of crime, posing the greatest risk to local communities. This being apparent for a range of acquisitive crimes
PSA 23 - Making Communities Safer	North East Regional Business Plan 2007/08	
PSA 24 Deliver a more effective, transparent and responsive Criminal Justice System for victims and the public	Youth Offending Service Plan 2008-09 Adult Treatment Plan 2008/09 and Young People Substance Misuse Plan	
PSA 25 - Reduce the Harm caused by Drugs and Alcohol	Alcohol Strategy	
	Local Criminal Justice Board Business Plan 2007/08 PPO Strategy	

Progress Against Actions and Activity During 2008/09:

We agreed to:	Progress so far:
Develop locality based working ensuring that the prevention of offending is fully tied into the core functions and business of Locality Teams	Locality working continues to be developed across the Borough with key agencies meeting on a regular basis to discuss those issues of greatest risk to children, young people and families, including offending.
Develop the Youth Offer ensuring Young people have access to appropriate services and activities	Website launched in July 2008 (www.clicktodo.co.uk) - full programme of activities for young people developed and publicised.
Develop a robust and coordinated approach to PPOs through the Offender Management Unit linked to the critical reducing re-offending pathways/PPO strategy	Police, Probation and Youth Offending Service staff provide a central integrated offender management service. A Drug Arrest Referral and an Alcohol Arrest Referral officer are currently in the process of being appointed as part of the Unit.
Develop Performance Management Framework for Prolific and Other Priority Offenders	Performance Management Framework for the delivery of the PPO premium Service is in place through the LCJB. Work is ongoing to identify a local means of measuring performance and outcomes.
Review and make recommendations for improving the PPO Case Conference Management Group	The review was completed in 2008. The CDRP is currently considering the options paper and the approved changes will be introduced in 2009.
Undertake needs analysis of offenders using OASys data and make recommendations for improving the critical pathways, including access to employment and housing	The needs analysis was completed in 2008. Actions arising from this will be included in the refresh of the Reducing Reoffending Delivery Plan.
Explore the potential for volunteer/mentoring programme for Class A drug users	A pilot mentoring programme was introduced as part of the work of the Offender management Unit in 2008.
Review and make recommendations for improving access to young people's substance misuse services	The review was completed in 2008 and the recommendations including building capacity in service provision have been introduced.

Refreshed Headline Actions and Planned Activity for 2009/10:

Indicator(s):	Objective(s):	Top Actions:	Lead Agency
<p>Reduce Serious Acquisitive Crime, (National Indicator 16)</p> <p>Improve the Numbers of People in Drug Treatment (National Indicator 40)</p> <p>PPO Reoffending Rate (National Indicator 30)</p>	<p>To continue to develop a robust partnership approach to the effective management of offenders within the criminal Justice System and Community.</p>	<p>Further develop Archon course to support offenders within the community.</p>	<p>Fire Service</p>
		<p>To develop improved access to employment and training for offenders</p>	<p>Job Centre Plus/Probation</p>
		<p>Develop Alcohol Arrest Referral Scheme</p>	<p>Drug and Alcohol Action Team</p>
		<p>Improve systems to enhance the availability of information regarding offenders to support early identification and intervention</p>	<p>Durham Constabulary</p>
		<p>Continue to develop capacity and support for Darlington's Offender Management Unit.</p>	<p>Durham Constabulary</p>
		<p>Improve access to young people's substance misuse services.</p>	<p>Drug and Alcohol Action Team</p>

Violent Crime and Disorder in the Night Time Economy

Actions taken under this priority are aimed at addressing alcohol related violent crime in the night time economy.

Context:

Tackling violent crime in the night time economy will have a significant impact upon community safety within Darlington. The CDRP aims to reduce the prevalence of serious violence that occurs within the night time economy whilst addressing the lower level violence that has a significant impact on people’s well-being, feelings of safety and upon agencies’ resources in dealing with the consequences of violent behaviour.

It is well evidenced both locally and nationally that the misuse of alcohol often leads to disorder within licensed premises, public places and other establishments. By addressing the misuse of alcohol the Partnership will reduce violent crime over the next three years.

Learning from previous work carried out both locally and nationally the Partnership will continue to build upon “what works” in protecting communities and individuals from the harm caused by alcohol misuse. The Partnership will deliver a range of activity that builds upon other broader

preventative and treatment activity delivered through Darlington’s Drug and Alcohol Action Team (DAAT), as part of the Borough’s Alcohol Strategy.

A key challenge for the CDRP, Darlington DAAT and Darlington’s Children’s Trust is to reduce the misuse of alcohol amongst young people. By drawing together the diverse range of activity included within the context of this Plan, the Borough’s Alcohol Strategy and the other key Plans, the harm caused by the misuse of alcohol will be reduced.

Linkages:

National Priorities	Local Plans & Strategies	Strategic Assessment & Community Feedback
<p>PSA 23 - Making Communities Safer</p> <p>PSA 25 - Reduce the Harm caused by Drugs and Alcohol</p>	<p>Tackling Violent Crime Action Plan</p> <p>Anti-Social Behaviour Strategy</p> <p>Alcohol Strategy</p> <p>Local Criminal Justice Board Business Plan 2007/08</p> <p>Nightsafe Strategy</p>	<p>Violent crime linked to the misuse of alcohol is a key issue in the night time economy. The broader impact of alcohol and its effects on health and well-being is well evidenced. Darlington suffers from a significantly high number of people being admitted to hospital due to alcohol misuse. Residents consider the misuse of alcohol is a key factor in anti-social behaviour</p>

Progress Against Actions and Activity During 2008/09:

We agreed to:	Progress so far:
Evaluate and explore the potential to roll out best practice from the tackling Violent Crime Programme including the use of Taxi Marshalls and Passive Drug Dog operations	A formal evaluation of the Tackling Violent Crime Programme was not undertaken due to resource and capacity issues. Key areas of the programme have been captured within the Nightsafe Strategy, e.g. the provision of portable metal detectors in pubs and clubs for door staff.
Ensure Borough wide compliance with requirements of Licensing Act 2003 and specific licence conditions	Two thirds of licensed premises have signed up to the Responsible Drinking Code. Any new premises are requested to sign up when applying for a licence. This includes any reviews of existing licences.
Refresh Alcohol Harm Reduction Strategy	Strategy launched on 1 st September 2008.
Develop multi-media alcohol harm reduction campaign linked to national media campaigns	Awareness raising and publicity events were held during the year including bus advertising and radio messages.

Refreshed Headline Actions and Planned Activity for 2009/10:

Indicator(s):	Objective(s):	Top Actions:	Lead Agency
<p>Reduce Serious Assault with Injury, (National Indicator 20)</p> <p>Reduce Serious Acquisitive Crime (National indicator 16)</p> <p>Reduce Alcohol Related Hospital Admissions, (National Indicator 39)</p>	<p>To reduce alcohol related violent crime and disorder in the night-time economy, improving public safety and reducing alcohol admission rates to Accident and Emergency.</p>	<p>Develop multi-agency patrol capability including a Paramedic to provide triage and assessment of injured persons in the Town Centre.</p>	<p>Darlington Drug and Alcohol Action Team.</p>
		<p>Using additional NHS resources to expand existing alcohol treatment and support services to create a Community Alcohol Service for Darlington</p>	<p>Darlington Drug and Alcohol Action Team</p>
		<p>Delivery of the Night Time Economy Strategy (Nightsafe)</p>	<p>Durham Constabulary</p>
		<p>Improve Information Sharing with partners including the introduction of the “Cardiff Model”</p>	<p>Primary Care Trust</p>
		<p>Work with the Chamber of Commerce and local retailers to develop a Retail Practice Guide regarding age related alcohol issues and to develop joint training for retailers.</p>	<p>Darlington Drug and Alcohol Action Team</p>
		<p>Promotion of Responsible Drinking codes and Responsible Alcohol Sales Code</p>	<p>Darlington Borough Council</p>

Domestic Abuse

Actions taken under this priority will ensure that children, women and families are protected and kept safe, reducing the opportunity for domestic abuse and violent crime to occur and dealing effectively with perpetrators.

Context:

The impact of domestic abuse on women, children and families cannot be under estimated. Nationally, research shows that women are on average subject to domestic abuse on thirty five occasions before they report it to Police, and two or more women die each week as a result of abuse from their partner or ex-partner.

It is acknowledged that domestic abuse affects men and couples in same sex relationships and is not confined to one class or group of people. However, the most common form of violence against women is domestic abuse and sexual violence, hence, women are more likely to be injured, raped, or killed by a male partner than anybody else.

Due to the severity and complexities of domestic abuse the CDRP has developed a dedicated Domestic Abuse Strategy “*Living free from Abuse*” which supports the delivery of activity within this strategy and provides a holistic multi-faceted

approach to prevention, supporting victims and working to reduce the opportunity for individuals (predominately men) to commit this crime. Through this plan and a host of other linked plans and strategies the CDRP will ensure a coordinated approach to addressing the underlying causes of domestic abuse, whilst delivering services to protect those vulnerable to a violent crime.

Linkages:

National Priorities	Local Plans & Strategies	Strategic Assessment & Community Feedback
PSA 23 - Making Communities Safer Violent Crime Action Plan Tackling Violence Action Plan 2008	Domestic Abuse Strategy Children and Young People’s Plan Safeguarding Plan Policing Plan Nightsafe Strategy	Repeat victimisation remains a major issue within the Borough and Domestic Abuse has a major impact on children and families with strong links to child protection issues

Progress Against Actions and Activity During 2008/09:

We agreed to:	Progress so far:
Develop the Multi-Agency Risk Assessment Conference (MARAC) Framework	The MARAC was launched in December 2008 to support those high risk victims of domestic abuse.
Develop the role of Tier 1 & 2 services in delivering domestic abuse support/interventions	Operational staff working with Tier 1 and 2 services have been trained in recognising and responding to domestic abuse. This process will be continued as part of a rolling programme to ensure appropriate interventions are offered to those suffering domestic abuse.
Continue to maintain the Sanctuary Scheme and evaluate its effectiveness	The Sanctuary Scheme enables victims to stay in their homes through the provision of additional security measures. The scheme was rolled out in 2008. An evaluation is currently being undertaken for consideration by the CDRP.
Develop new communication and awareness raising methods, including making better use of ICT and other media routes	A range of new publicity material and domestic abuse literature is currently being developed. Work is progressing to make better use of existing media routes including the local press, radio, the internet and community routes.
Evaluate the effectiveness of Voluntary Perpetrator Programmes and determine rollout	An evaluation of the Perpetrator Programme was carried out in October 2008, from which the Domestic Abuse Steering Group have commissioned further work to develop a new programme within the Borough for potential roll-out in 2009 - subject to funding being available.
Develop, refresh and roll out training packages for partners and the community	A range of training packages have been developed and delivered for partners, members and the community during 2008. This work will continue during the coming years to raise awareness, skills and knowledge in this area.
Review effectiveness of current float and support provision for victims and make recommendations for improvement	The contract for the provision of float and support services extended until 2011. Services will be reviewed as part of the ongoing monitoring and performance management framework through the Supporting People Programme.
Review availability of supported accommodation for victims	This action is to be taken forward from April 2009, in accordance with original action plan.
Increase awareness amongst and involvement with GP Practices and other Health Service providers	The Primary Care Trust have appointed a Domestic Abuse Coordinator to support the MARAC. This will assist in raising awareness of domestic abuse across health providers. Work is ongoing to engage GP Practices and this will continue throughout the term of this plan.

Refreshed Headline Actions and Planned Activity for 2009/10:

Indicator(s):	Objective(s):	Top Actions:	Lead Agency
Reduce repeat incidents of Domestic Abuse, (National Indicator 32)	To protect individuals and communities from the harm caused by Domestic Abuse	Review existing multi-agency service provision to maximise effectiveness and best use of resources.	Durham University
		Develop and establish links with Business and Industry to train and raise awareness of Domestic Abuse, developing policy and procedures to protect the workforce.	Darlington Borough Council
		Develop network of Domestic Abuse Volunteers to support victims within the community.	eVOLution
		Explore the potential for engaging diverse communities to raise awareness of domestic abuse and the support services available.	Darlington Borough Council
		To evaluate the effectiveness of the Borough's first Multi-Agency Risk Assessment Conference.	To be externally commissioned (Potentially Durham University)
		Continue to develop effective means of raising awareness of the harm caused by domestic abuse through a range of media.	Darlington Borough Council
		To develop and support a Women's Group, bringing together survivors of domestic abuse to help shape and inform future service delivery.	Darlington Borough Council/Survivors of Domestic Abuse

Public Reassurance

Actions taken under this priority will improve public confidence, improving feelings of safety and promote community cohesion.

Context:

Much work has been undertaken within the Borough to improve feelings of safety and improve public confidence, although the CDRP recognises that more work needs to be done.

Reassurance can be influenced by an individual’s experience and knowledge of a particular agency or service provider. It can also influence the way in which agencies deliver those services that impact upon geographical communities or others, for example, Black Minority Ethnic (BME) communities or people with disabilities.

Public reassurance and community confidence is linked to the way in which agencies engage and communicate with all communities. It is essential that both the CDRP and Local Criminal Justice Board continue to build upon their current approach to Communication and Engagement so that communities become more knowledgeable and engaged.

Visibility and the provision of high quality, responsive services play a key part in improving people’s feelings of safety and confidence in public services. Within the context of this plan the CDRP will work with communities to improve its approach.

Communities themselves have a key role to play in developing community cohesion and developing the local community infrastructure where people can live together free from tension, crime, and the fear of crime.

Linkages:

National Priorities	Local Plans & Strategies	Strategic Assessment & Community Feedback
<p>PSA 23 - Making Communities Safer</p> <p>PSA 21 Build more cohesive, empowered and active communities</p>	<p>Policing Plan</p> <p>Anti-Social Behaviour Strategy</p> <p>Local Criminal Justice Board Business Plan 2007/08</p>	<p>Residents’ feelings of safety have improved year on year although there is a significant gap in people’s concern about crime and them actually being victims.</p>

Progress Against Actions and Activity During 2008/09:

We agreed to:	Progress so far:
<p>Improve and build the capacity of Victim Support within the Borough and develop stronger links between the CDRP and Victim Support</p>	<p>The CDRP supported the appointment of a Victim Support Outreach Worker for the Borough. Victim Support is now represented on the CDRP Business Group and Domestic Abuse Groups. During the last year work has been undertaken to increase the number of Victim Support Volunteers available to support victims in the Borough. There are currently 9 volunteers in Darlington.</p>
<p>Deliver time limited Action Plans to address Anti-Social Behaviour and Crime in Vulnerable Localities</p>	<p>A range of multi-agency action plans have been delivered to tackle community safety issues across the Borough, including targeted action and support in Park East, Northgate and Central Wards.</p>
<p>Ensure the work of the Local Criminal Justice Board (LCJB) is fully integrated into CDRP activity</p>	<p>The LCJB is an active member of the CDRP Business Group. During the last year a number of joint community engagement exercises have been carried out involving the LCJB and CDRP. During the next year further work will be undertaken with the LCJB to improve outcomes for victims and communities by improving the management of offenders in the Criminal Justice System.</p>
<p>Refresh and Publish the CDRP Communications Strategy and Action Plan linking with the LCJB</p>	<p>The Communications Plan was refreshed in April 2008. Further work needs to be undertaken to align activity more closely with the LCJB and Police Authority; this will be progressed from March 2009.</p>
<p>Develop "Talking Together" as a means of entering into dialogue with communities</p>	<p>Talking Together provides a means of engaging with local communities on a range of issues. In developing this further from a Community Safety perspective, Partners and Communities Together (PACTS) has been developed across the Borough. PACTS provide a route by which residents and/or other groups can highlight their main concerns to community safety partners in order to develop collective actions to resolve issues.</p>
<p>Improve engagement with diverse groups to ensure they have the opportunity to inform, influence and shape service delivery</p>	<p>Much work has been undertaken to ensure diverse groups are involved in the work of the CDRP with officers engaging with a range of partners within the community, however, more needs to be done in this area; this work will continue to be developed through PACTS.</p>

Refreshed Headline Actions and Planned Activity for 2009/10:

Indicator(s):	Objective(s):	Top Actions:	Lead Agency
<p>Improve people's perceptions of Anti-Social Behaviour, (National Indicator 17)</p> <p>Improve people's feelings of safety during the dark, (Local Indicator)</p>	<ul style="list-style-type: none"> To reassure the public about the ability of public services to meet their needs and make them feel safe. To understand the links between public service performance and confidence. To raise the profile of public community confidence and reassurance as a performance outcome. 	Ensure the voluntary sector are engaged and included in community safety activity	eVOLution
		Manage the partnership communications network to the best effect making good use of all available outlets	Darlington Borough Council
		Link "Talking Together" and Partners and Communities Together (PACT) as a means of entering into dialogue with communities	Durham Constabulary
		Ensure diverse group are included in community safety activity improve engagement with diverse groups to ensure they have the opportunity to inform, influence and shape service delivery.	Safer Neighbourhoods Unit
		Ensure victims of crime receive appropriate support. Improve and build the capacity of Victim Support within the Borough and develop stronger links between the CDRP and Victim Support	Safer Neighbourhoods Unit

Delivering and Monitoring the Plan

In 2007 the Government radically changed the way in which Local Authorities, Police and other partners are measured in terms of reducing crime, disorder and the harm caused by the misuse of illegal drugs and alcohol. The new Assessment of Policing and Community Safety (APACS) brings together the performance frameworks for a number of agencies into one single framework which measures Police and CDRP performance.

In the same year a new National Indicator Set (NIS), which contains 198 performance measures, was introduced to measure delivery against the Sustainable Community Strategy, 'One Darlington : Perfectly Placed', and the Local Area Agreement (LAA) from April 2008. Following extensive consultation Darlington Partnership selected the maximum number of indicators (35) for inclusion in the strategy. The CDRP targets mirror those targets within both 'One Darlington : Perfectly Placed' and the LAA.

Much of the activity delivered by the CDRP cuts across and complements other Plans, for example the Youth Offending Plan, Adult Treatment Plan and Children and Young People's Plan. Through the work of Darlington Partnership this activity will be drawn together within the context of 'One Darlington : Perfectly Placed', ensuring that those issues of greatest concern within the Borough are progressed. The

delivery of each CDRP priority outcome is supported by targets and comprehensive Delivery Plans, monitored and progressed by designated Plan Owners. Each Plan Owner is required to report progress to both the CDRP Executive Board and Business Group. In addition, the CDRP safer Communities Forum receives progress updates at each of its meetings. A list of the current Plan Owners and their contact details is provided on page 31.

The Chair of the CDRP is an active member of Darlington Partnership. The Borough's Safer Communities Coordinator reports progress to other relevant Boards and Forums, including the Council's Neighbourhood Services and Community Safety Scrutiny Committee. The Council's Portfolio Holder provides regular community safety progress reports to the Council's Cabinet.

Informing, Listening, Talking and Responding

The CDRP has in place robust internal mechanisms for managing and communicating performance and activity. However, it is recognised that more work needs to be done to inform, listen, talk and respond to local communities about what is being done to make Darlington safer; this work is well underway.

During the latter part of 2007 significant progress was made in engaging communities, this being achieved through “Talking Together”, the Council-led community engagement framework for the Borough.

Building on “Talking Together”, the concept of “Partners and Communities Together” (PACTS) has also been developed within the Borough. PACTS provide a forum where residents can raise those issues which cause them the greatest concern within their communities, from which partners work with residents to identify potential solutions and agree what action will be taken. There are currently 11 PACTS across the Borough.

In addition to Talking Together and PACTS, the CDRP utilises a number of other formal and informal mechanisms for engaging with local communities. For example, Police and Uniformed Wardens regularly attend other meetings where issues can be discussed and addressed.

It is recognised that across Darlington there are communities that the CDRP must work with to improve engagement. To facilitate this process existing mechanisms will be utilised and built upon to inform and shape service delivery and provision.

To support this key area of work the CDRP will refresh and update its Communication and Engagement Strategy in 2009 ensuring that it complements and ties in with other communication and engagement plans.

Managing Resources and Financial Planning

The Police, Local Authority, Primary Care Trust, Fire and Rescue Service and Probation Service invest significant mainstream resources into making Darlington safer. These resources are used to deliver a diverse range of mainstream services, ranging from preventative and treatment services, to effective enforcement and rehabilitation of offenders within the Criminal Justice System. In addition, there is a host of voluntary and charitable organisations that invest both financial and other resources in community safety work.

Through the CDRP partners must ensure that they continue to invest their mainstream resources in a coordinated way that promotes and delivers on the broader community safety agenda within Darlington. In previous years the CDRP has received a limited amount of funding from the Home Office to support the delivery of activity and specific projects.

In 2008 the Government changed the way in which funding is allocated to local areas, agencies and partnerships. The new regime, known as “Area Based Grant” (ABG) funding will be driven and allocated through Darlington Partnership, ensuring resources are targeted at delivering the priority outcomes contained within ‘One Darlington : Perfectly Placed’. In addition to the Area Based Grant the CDRP also benefits from Basic Command Unit (BCU) funding which is paid to the Police to support the delivery of CDRP activity.

When opportunities arise the CDRP actively seeks additional funding through competitive bidding to central bodies and organisations. This grant funding is used to support the delivery of additional partnership activity.

For 2009/10 the CDRP has been allocated £175,000 Area Based Grant and £86,000 Basic Command Unit Funding. In addition, the Department of Children, Schools and Families has allocated the CDRP and Children’s Trust £350,000 to deliver activity to reduce Youth Crime.

The commissioning of all activity to support the delivery of CDRP priorities will be progressed through the CDRP Business Group, Domestic Abuse Steering Group and CDRP Executive Board. For those initiatives that receive financial support lead partners will be required to produce progress reports and evaluations to the CDRP. CDRP financial matters are monitored by the Business Group and Executive Board on a monthly basis. From time to time the Executive Board may delegate funding decisions to the CDRP Business Group.

Risk Management

In order to minimise risk each of the CDRP Delivery Plans will be assessed, with actions to mitigate potential risks being included in each plan. Risks will be managed by Plan Owners and monitored as part of the ongoing performance management reporting and monitoring arrangements. In order to mitigate risks to the CDRP delivery framework and capacity to deliver a separate risk log will be developed, ensuring business continuity and the sustained development of the CDRP. The CDRP Business Group will support the Executive Board in managing all potential risks that may influence the delivery of this plan. The current risks identified in the Strategic Assessment and through the development of this plan are detailed below:

Risk Summary:

	Summary	Description and Our Actions	Risk Score	Lead Officer
1	CDRP Analytical capacity and capability	Description: The CDRP has not been able to recruit a full-time analyst to support CDRP business. Action: Post filled part-time basis. The Police Partnership Officer to develop their skills to support this work.	D2	Safer Communities Coordinator
2	Role of CDRP Groups	Description: CDRP Groups fail to deliver Community Safety outcomes Action: CDRP Executive Board have commissioned a review of the role of the CDRP Groups.	C2	Chair CDRP Executive Board
3	Economic Climate	Description: Economic climate increases likelihood of CDRP targets not being achieved. Action: Trends to be closely monitored through CDRP Business Group/Executive	C2	Chair Business Group/ Executive
4	CDRP Development - skills and Knowledge	Description: CDRP agencies/partners need to understand business and delivery methods Action: All new representatives/agencies to receive induction and training	D2	Safer Communities Advisor, DBC

Risk Appetite:

Likelihood	A Very High				
	B High				
	C Significant			2, 3	
	D Low			1, 4	
	E Very Low				
	F Almost Impossible				
			4 Negligible	3 Marginal	2 Critical
Impact					

Risks assessed above the appetite line are managed through the CDRP Executive Board.

Key Contacts

Safer Communities Unit
Darlington Borough Council
Central House Annexe
Gladstone Street
DARLINGTON
DL3 6JX
01325 346253

www.darlington.gov.uk

Durham Constabulary
Police Station
6 St Cuthbert's Way
DARLINGTON
DL1 5LB
0845 60 60 365

www.durham.police.uk

County Durham & Darlington Fire and
Rescue Service
Fire Station
St Cuthbert's Way
DARLINGTON
DL1 5LN
01325 469128

www.ddfire.gov.uk

Darlington Primary Care Trust
Dr Piper House
King Street
DARLINGTON
DL3 6JL
01325 364271

www.darlingtonpct.nhs.uk

Durham Police Authority
County Hall
DURHAM
DH1 5UL
0191 3833491

www.durham-pa.gov.uk

Plan Owners

Anti-Social Behaviour

Nicola Rowland, ASB Manager
Central House Annexe
Gladstone Street
DARLINGTON
DL3 6JX
01325 346715
Nicola.Rowland@darlington.gov.uk

Reducing Offending

Anna Capstick, Senior Probation Officer
National Probation Service
9 Corporation Road
DARLINGTON
DL3 6TH
01325 486231
anna.capstick@durham.probation.gsi.gov.uk

Violent Crime and Disorder in the
Night Time Economy

Inspector Steve Steen
Police Station
6 St Cuthbert's Way
DARLINGTON
DL1 5LB
0845 60 60 365
Steve.Steen@durham.pnn.police.uk

Domestic Abuse

Joy Easterby, Domestic Abuse Coordinator
Central House Annexe
Gladstone Street
DARLINGTON
DL3 6JX
01325 346712
Joy.Easterby@darlington.gov.uk

Public Reassurance

Chief Inspector Paul Unsworth
Police Station
6 St Cuthbert's Way
DARLINGTON
DL1 5LB
0845 60 60 365
Paul.Unsworth@darlington.gov.uk

Glossary

APACS	Assessment of Policing and Community Safety	MAPPA	Multi-Agency Public Protection Arrangements
ABG	Area Based Grant	MARAC	Multi-Agency Risk Assessment Conference
ASB	Anti-Social Behaviour	NIS	National Indicator Set
ASBO	Anti-Social Behaviour Order	NCSP	National Community Safety Plan
BCU	Basic Command Unit	PACT	Partners and Communities Together
BME	Black Minority Ethnic	PCT	Primary Care Trust
CDRP	Crime and Disorder Reduction Partnership	PPO	Prolific and Other Priority Offender
CJS	Criminal Justice System	PSA	Public Service Agreement
DAAT	Drug and Alcohol Action Team	SCS	Sustainable Community Strategy
GOLD	Growing Older Living in Darlington	SSCF	Safer Stronger Communities Fund
LAA	Local Area Agreement	TVCP	Tackling Violent Crime Programme
LCJB	Local Criminal Justice Board	YCAP	Youth Crime Action Plan
LSP	Local Strategic Partnership	YOS	Youth Offending Service

Appendix 1: Crime Performance Summary

Performance			
Crime Type	Baseline 2007/2008	Rolling 12 months to Dec 08	Percentage Change
Total Crime	9613	9150	-4.8%
Serious Acquisitive Crime:	1933	1670	-13.6%
Burglary Dwelling	469	533	13.6%
Robbery	58	58	0.0%
Theft of Motor Vehicle	419	360	-14.1%
Theft from Motor Vehicle	987	719	-27.2%
Burglary Other	657	738	12.3%
Criminal Damage	2442	2231	-8.6%
Drug Offences	267	281	5.2%
Sexual Offences	106	93	-12.3%
Vehicle Interference	104	70	-32.7%
Shoplifting	710	917	29.2%
Cheque Fraud	70	11	-84.3%
Other Fraud and Forgery	86	147	70.9%
Other Theft and Handling	1438	1362	-5.3%
Other Criminal Offences	156	174	11.5%
Assault	789	607	-23.1%
Violence Against the Person	855	849	-0.7%

This document will be made available on request in Braille or large print

Arabic

إذا رغبت الحصول على هذه النشرة بلغة أخرى غير اللغة الإنجليزية نرجو الاتصال بنا على رقم الهاتف التالي **Tel: 01325 346253** مع ذكر رقم الإشارة.

Bengali

যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, তাহলে নম্বরে ফোন করুন এবং সূত্র নম্বর উল্লেখ করুন। **Tel: 01325 346253**

Cantonese

如果你需要其它語言的版本，請與以下電話聯係並報出參考號碼：**Tel: 01325 346253**

Hindi

यदि आप यह प्रकाशन अंग्रेज़ी के अलावा अन्य भाषा में चाहते हैं तो कृपया संदर्भ नम्बर (रेफरन्स नम्बर) बताकर निम्नलिखित **Tel: 01325 346253** पर संपर्क करें।

Punjabi

ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਨੰਬਰ **Tel: 01325 346253** ' ਤੇ ਫੋਨ ਕਰੋ ਅਤੇ ਰੈਫਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।

Urdu

اگر آپ کو یہ کتابچہ انگریزی کے علاوہ کسی دوسری زبان میں درکار ہو تو براہ مہربانی ٹیلیفون نمبر **Tel: 01325 346253** پر فون کر کے حوالہ نمبر بتائیں۔

Polish

Jeśli chciał(a)by Pan(i) otrzymać polską wersję językową tego dokumentu, proszę zadzwonić pod numer **Tel: 01325 346253** i podać numer identyfikacyjny dokumentu.



BRaille
.....