

## Performance information for the period 1 April 2014 – 30 September 2014

| Organisation | Project Title  | Annual Funding | Outcome & Outputs from Offer Letter  | Delivery information as supplied by each organisation  | Comments  | Delivery Period             |
|--------------|--|----------------|--|--|---|-----------------------------|
| Age UK       | Information & Advice Service – part funding for project worker | £18,966        | Outcomes: <ul style="list-style-type: none"> <li>Support 360 new clients per year with information and advice as a result of the grant</li> </ul>                  | New clients: <ul style="list-style-type: none"> <li>Project worker: 178</li> <li>Project volunteer: 110</li> <li>Total: 288</li> </ul>                   | <p>The project worker is funded from Strategic grant but as they also supervise a volunteer this provides additional support.</p> <p>This project has over performed in terms of the first outcome of clients supported and for advice sessions held.</p> <p>Age UK Darlington are also over performing in terms of benefit uptake for this half year and this contributes to our economic priority as in One Darlington: Perfectly Placed.</p> | 1 April 2014 - 30 Sept 2014 |
|              |  |                | <ul style="list-style-type: none"> <li>£398,000 of additional benefit uptake as a result of the additional information and advice provided by the grant</li> </ul> | Benefit uptake: <ul style="list-style-type: none"> <li>Project worker: £380,000</li> <li>Project volunteer: £244,000</li> <li>Total: £624,000</li> </ul> |   |                             |
|              |  |                | Output: <ul style="list-style-type: none"> <li>Deliver 540 information &amp; advice hourly sessions as a result of the grant</li> </ul>                            | Sessions: <ul style="list-style-type: none"> <li>Project worker: 265</li> <li>Project volunteer: 178</li> <li>Total: 443</li> </ul>                      |   |                             |

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| DAD  | Co-Production  | £10,000   | <p>Outcomes:</p> <ul style="list-style-type: none"> <li>• SEN Pathfinder: disabled children and young people are better supported through assessment. Target: 5 children and young people supported</li> </ul> | <ul style="list-style-type: none"> <li>• Senior managers continue to input into all the pathfinder work streams.</li> <li>• Supported the trial of a pooled health and social care budget for a young person.</li> <li>• Involving parent carers in special educational needs and disability (SEND) reforms including EHC plans and development of an online portal</li> </ul> | DAD continue to support this work as previously. | 1 <sup>st</sup> April 2014 -30 th Sept 2014 |
| <ul style="list-style-type: none"> <li>• Evidence of disabled young people being supported to participate actively in decisions about services through the Learning Disabled Partnership Board (LDPB)</li> </ul> | <ul style="list-style-type: none"> <li>• Continued support to the Parliament to be involved in the Learning Impairment Network.</li> <li>• Support strategic links to other projects e.g. Winterbourne View Strategic improvement project, Healthwatch and sustainable funding strategy</li> <li>• Supported a young person's involvement in co-production with the CQC national inspection programme for children's residential homes.</li> </ul> | <p>Following previous changes to Council structures and resources. The Council does not specifically fund the Parliament from core budgets. DAD is using the funding to continue to support young people to participate in decisions about services.</p> <p>These activities highlight the importance of developing individual service users so that they can take a role in inspection and monitoring and can also influence others.</p> <p>It is also rewarding to see partnership working with Healthwatch and CQC to ensure that young people have a voice in the way services develop.</p> |  |  |  |   |

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| <p>DAD continued</p> |               |                | <ul style="list-style-type: none"> <li>• Provide support for carers to enable them to participate actively in decisions about services through the Carers' Strategy Steering Group. Support 50% of carers on the group.</li> <li>• Evidence of promoting principles of co- production to influence ways of working across the council and the voluntary sector, including through programme development training</li> <li>• Contribute to and advise on Equality Impact Assessments within the framework of the new Equality Scheme</li> </ul> | <ul style="list-style-type: none"> <li>• Continued support for carers through co-production work with the Council and the Carers Support Service ensuring 50% carer representation.</li> </ul> <p>Nothing supplied specifically against this output</p> <ul style="list-style-type: none"> <li>• Continue to respond and advise upon equality impact assessments including: <ul style="list-style-type: none"> <li>• Feethams site</li> <li>• Multi storey car park</li> <li>• Planning and access issues</li> <li>• Polling stations</li> <li>• Pavement cafes and obstructions</li> </ul> </li> </ul> | <p>DAD are one of the partners working with the CCG and LA on the Multi-Disciplinary Teams within the Better Care.</p> <p>DAD is continuing to support our work on EIA. This means that the impact of service changes on disabled people is evidenced prior and during to the decision making. Co- design is also key to this process. Fund.</p> |                 |

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| CAB          | Darlington Citizens' Advice Bureau On-going Provision of Services | £50,000        | Outcomes: <ul style="list-style-type: none"> <li>Evidence of service user engagement &amp; satisfaction (annual survey available end Sept)</li> </ul> | <ul style="list-style-type: none"> <li>Client case study provided</li> <li>74% of clients returning survey were very happy with it and a further 25% were happy</li> </ul> | <p>Over performance on income maximization has been achieved again this half year, . Benefit income tends to be spent locally and therefore this is important in delivery of our economic priorities.</p> <p>All of the outputs have also over-performed including the number of volunteers, hours given and clients seen. Many targets are almost at the 12 month figures in the first six months. This highlights the value of well trained volunteers.</p> <p>CAB have also provided delivery of advice in a wider context through the Help Hubs and other venues including GP surgeries but this has been subject to other funding.</p> | 1 <sup>st</sup> April 2014 – 30 Sept 2014 |
|              |   |                | <ul style="list-style-type: none"> <li>Level of income maximisation for clients - £610,000 per year</li> </ul>  | <ul style="list-style-type: none"> <li>£1,739,479</li> </ul>   |   |   |
|              |   |                | Outputs: <ul style="list-style-type: none"> <li>Number of hours open (main bureau) – 610 hours per year</li> </ul>                                    | <ul style="list-style-type: none"> <li>Number of hours open (main bureau): 808</li> </ul>  |   |   |
|              |   |                | <ul style="list-style-type: none"> <li>Number of unique clients – 3050 per year</li> </ul>  | <ul style="list-style-type: none"> <li>Number of unique clients: 3245</li> </ul>   |   |   |
|              |   |                | <ul style="list-style-type: none"> <li>Number of client contacts – 7320 per year</li> </ul>   | <ul style="list-style-type: none"> <li>Number of client contacts: 6791</li> </ul>  |   |   |
|              |   |                | <ul style="list-style-type: none"> <li>Number of active volunteers – 21 per year</li> </ul>   | <ul style="list-style-type: none"> <li>Number of active volunteers: 85</li> </ul>  |   |   |
|              |   |                | <ul style="list-style-type: none"> <li>Number of volunteer hours worked – 2440 per year</li> </ul>  | <ul style="list-style-type: none"> <li>Number of volunteer hours worked: 2417</li> </ul>   |   |   |

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| First Stop   | Core funding – services to clients & specialist contribution to homelessness strategy | £28,045        | <p>Outcome:</p> <ul style="list-style-type: none"> <li>• Preventing homelessness – households able to remain in their own homes as a result of First Stop service support – target 79 per year</li> <li>• Preventing or relieving homelessness with positive action – households assisted to move to alternative accommodation – target 74</li> </ul> | <ul style="list-style-type: none"> <li>• 85 households in 1<sup>st</sup> Quarter</li> <li>• 82 households in 2<sup>nd</sup> Quarter</li> <li>• 20 households in 1<sup>st</sup> Quarter</li> <li>• 15 households in 2<sup>nd</sup> Quarter</li> </ul> | <p>First Stop has over- performed in enabling households to remain in their own homes.</p> <p>First Stop is also on track in terms of assisting people who need to move accommodation</p> | 1 <sup>st</sup> April 2014 – 30 <sup>th</sup> Sept 2014 |

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| Ground-work North East | Supporting Friends Groups, project start-ups and sustainable neighbourhoods | £10,500        | <p>Outcomes:</p> <ul style="list-style-type: none"> <li>• Evidence/record of improved joint working between Friends Groups</li> <li>• Evidence of increased capacity of community groups arising from project development</li> <li>• Evidence of improvements resulting from sustainable neighbourhoods programme</li> <li>• Evidence of impact on outcomes               <ol style="list-style-type: none"> <li>a) Healthy &amp; supported</li> <li>b) Educated &amp; skilled</li> <li>c) Safe &amp; free from crime</li> </ol> </li> </ul> <p>Outputs:</p> <p>Number of events supported by joint working between Friends Group – 5</p> <ul style="list-style-type: none"> <li>• Number of volunteers involved with Friends Groups and sustainable neighbourhood initiatives – target 50</li> <li>• Additional funding leveraged for individual or joint Friends Group work and for sustainable neighbourhoods – target £20,000 p.a.</li> <li>• Number of new projects &amp; initiatives developed – 5</li> </ul> | <ul style="list-style-type: none"> <li>• Groundwork are involved with a number of Friends groups as part of the facilitation of the Green Spaces Forum:</li> <li>• 15 groups are involved</li> <li>• 2 new projects progressed</li> <li>• 52 volunteers engaged</li> <li>• Groups developed/supported include:</li> <li>• South Park Toddler Play Area</li> <li>• Fit Mama’s</li> <li>• Green Start</li> <li>• Dodmire Allotments</li> <li>• Cockerton Allotments</li> <li>• Cockerbeck Pond</li> <li>• Geneva Woods</li> <li>• Rethinking Parks</li> <li>• Project Downpour</li> <li>• Darlington Parks Bowls Association</li> </ul> | <p>Joint work to encourage groups to work together has been achieved through facilitation of the Green Spaces Forum supported by Groundwork.</p> <p>The development of volunteers will increase the capacity of the community to deliver and engage in project development. These projects impact positively on healthy and supported, educated and skilled, safe and free from crime. Again there is over performance against this output.</p> <p>Again new projects have been developed this year.</p> | 1 <sup>st</sup> April 2014 – 30 <sup>th</sup> Sept 2014 |

