Audit Services Annual Audit Plan 2009/10





Audit Services
Apportionment of the Audit Plan 2009/10

| | Audit Assignments | Advice and Consultancy | Corporate Arrangements | Sub Total | Contingency Allowance | Total |
|------------------------|----------------------|------------------------|------------------------|-----------|--------------------------|-------|
| Community Services | 185 | 43 | | 228 | 25 | 253 |
| Corporate Services | 125 | 83 | | 208 | 25 | 233 |
| Children's Services | 165 | 60 | | 225 | 25 | 250 |
| Chief Executives | 45 | 10 | | 55 | 10 | 65 |
| Core Corporate | 99 | 45 | 90 | 234 | 20 | 254 |
| | 619 | 241 | 90 | 950 | 105 | 1055 |

| COMMUNITY SERVICES DEPARTMENT | | |
|--|---|------------|
| Audit Assignments | Brief Synopsis of Work to be Undertaken/Areas of Coverage | Audit Days |
| Housing Benefits | To include: Local Housing Allowance, BACS payment processes, backdating, overpayments, claims processing, system application controls, management processes, benefit fraud investigations | 25 |
| Housing Rents | To include: income control, BACS processes, Orchard Housing system application controls, application of annual rent increases, other charges, interface controls. | 15 |
| Contract Audit – Implementation of Capital Process Review | To include implementation of new arrangements, project management arrangements, tendering/selection processes, variations to contracts, time extensions, payments to contractors, adequacy of contractual documentation, systems and procedural documentation, management and supervision arrangements. | 30 |
| Information Governance – Data Set Reviews | Review of information process flows and information security including receipt, transmission, retention and disposal of sensitive information. | 15 |
| Building Maintenance | To include: contractual arrangements, process flows, job costing, control of jobs, quality control, billing arrangements. | 15 |
| Street Scene | Review of the management arrangements and control mechanisms and processes employed by Street Scene. | 15 |
| Stores | To include: purchasing, issues, receipts, stock levels, security, fuel dispensing system. | 10 |
| Transport | To include,: vehicle maintenance, vehicle hire, control over usage, fuel consumption, vehicle procurement, management arrangements. | 10 |
| Stressholme – Course | To include: utilisation, bookings, facilities management, security, income control, driving range, administration and management arrangements, | 10 |
| Stressholme - Catering | To include: stock control, income collection, functions, consumption, vending, and security. | 10 |
| Adult Services – Direct Payments | To include client payment processes, peer support, monitoring and management arrangements, | 10 |
| Adult Services - Contracting | To include adherence to Financial Regulations & Contract Procedure Rules and contract monitoring arrangements. | 10 |
| Creditors | To include adherence to financial/purchasing procedures, value for money, control over procurement cards, petty cash accounts. | 10 |

| Consultancy / Advice | | |
|--|--|-----|
| Replacement Job Costing System | Provide advice upon control issues and assistance with the implementation of the replacement job costing system and associated modules | 15 |
| Adult Services – BPR Review of Information Flows | Provide advice upon control issues and potential stream lining of manual and IT information flows between commissioning, provider and finance functions. | 5 |
| Care First | Provide advice upon control issues and assistance with the implementation of relevant CareFirst modules | 5 |
| Admin of Client Finances-Bankline upgrade | Providing assistance in the upgrade of Bankline to the web based version for Admin of Client Finances. | 3 |
| General Provision - inc. audit recommendations follow up | Issues arising within the department requiring audit input/advice, etc. Follow up of audit recommendations to ensure implementation by the dates agreed with management. | 15 |
| Contingency Activity Allowance | | |
| Notional Allocation | Any unforeseen issues or assignments (special investigations etc). requests from the Director, arising during the course of the year | 25 |
| Total Person Days Allocated | | 253 |

| CORPORATE SERVICES DEPARTMENT | | |
|---|---|------------|
| Audit Assignments | Brief Synopsis of Work to be Undertaken | Audit Days |
| Income Collection/Reconciliation | To include: reconciliation controls in respect of income from all sources, including credit and debit card payment systems, departmental bankings, departmental receipt books, BACS, cash handling, security. | 20 |
| Council Tax/NDR | To include; system application controls, user security, tax setting, property and debit controls, arrears recovery, bailiffs, income and direct debit controls, AUDDIS paperless direct debit. | 15 |
| Payroll/HR | To include: residual and feeder controls into the partnership payroll processing system, including contractual arrangements, incremental progression, honorariums, overtime, sickness management, training. | 10 |
| Budget Management | An examination of the processes and controls in place in respect of the Budget monitoring/management process. | 10 |
| Balance Sheet Management | An examination of the processes and controls in place in respect of the Balance Sheet management process. | 10 |
| Environmental Health | Review of services, Uniform system applications controls, income controls, | 10 |
| Contract Management Arrangements – Xentrall | An evaluation of the contract management /monitoring arrangements in place to support effective governance of the Xentrall Shared Services partnership. | 15 |
| Car Parking | To include charging policies, income control, penalty notices, enforcement, residents parking schemes. | 10 |
| Information Governance –Data Set Reviews | Review of information process flows and information security including receipt, transmission, retention and disposal of sensitive information. | 15 |
| Creditors | To include adherence to financial/purchasing procedures, value for money, control over procurement cards, petty cash accounts. | 10 |
| Consultancy/Advice | | |
| Darlington and Stockton Partnership | Provide advice and assistance as required in respect of the implementation of the Partnership including governance and associated control environment and operational issues. | 25 |
| Plastic Card Industry - Data Security Standard | Lead on the implementation of the PCI Data Security Standard to ensure compliance with mandatory industry standards and the introduction of best practice in respect of plastic card data security. | 10 |

| Total Person Days Allocated | | 233 |
|--|--|-----|
| Notional Allowance | Any unforeseen issues or assignments (special investigations etc). requests from the Director, arising during the course of the year | 25 |
| Contingency Activity Allowance | | |
| General Provision-inc. audit recommendations follow up | Issues arising within the department requiring audit input/advice, etc. Follow up of audit recommendations to ensure implementation by the dates agreed with management. | 15 |
| Call/Contact Centre | Provide advice and assistance in the development of processes, both income and non income related to services within the call /contact centre | 10 |
| Finance Practioners Group | Attendance at the monthly Finance Practioners Group providing advice, guidance and general input as required. | 5 |
| nternational Financial Reporting Standard - IFRS | Providing advice and assistance as required in respect of the implementation of the new Standard. | 18 |

| CHILDRENS SERVICES DEPARTMENT | | |
|--|--|------------|
| Audit Assignments | Brief Synopsis of Work to be Undertaken | Audit Days |
| Hurworth Secondary | To include: the arrangements for governance, financial planning, budgetary control, purchasing, income, asset management, data security, payroll and personnel and re-assessment of compliance against the FMSiS Standard. | 12 |
| Hummersknott Secondary | As above | 12 |
| Carmel Secondary | As above | 12 |
| Branksome Secondary | As above | 12 |
| Longfield Secondary | As above | 12 |
| Education Village | As above | 12 |
| Harrogate Hill Primary | To include: the arrangements for governance, financial planning, budgetary control, purchasing, income, asset management, data security, payroll and personnel and an assessment of compliance against the FMSiS Standard. | 6 |
| Heathfield Primary | As above | 6 |
| North Road Primary | As above | 6 |
| George Dent Nursery | As above | 4 |
| Borough Road Nursery | As above | 4 |
| Information Governance – Data Set Reviews | Review of information process flows and information security including receipt, transmission, retention and disposal of sensitive information. | 15 |
| Youth Service | Examination of processes and controls which support youth service activities | 10 |
| Leaving Care Service | To include arrangements for care management, payments to clients, budgetary control and management monitoring. | 10 |
| Residential Children's Homes | To include arrangements for care management, income, purchasing, petty cash, budgetary control, asset management. | 10 |
| Schools Finance Support Team | Review of services provided to schools. | 10 |
| Creditors | To include adherence to financial/purchasing procedures, value for money, control over procurement cards, petty cash accounts. | 10 |

| Trusts and Funds | Undertake the annual audit of accounts | 2 |
|--|--|-----|
| Consultancy/Advice | | |
| Schools Assurance Statements | Facilitate the phased roll out of Schools Assurance statements across the Council's primary schools | 10 |
| Procedural Documentation for Schools | Provide advice upon and assistance with the production of a comprehensive procedural manual in conjunction with children's services and in consultation with schools. | 5 |
| Contact Point | Provide advice upon data migration and other control issues in the implementation of Contact Point. | 5 |
| Care First | Provide advice upon control issues and assistance with the implementation of relevant CareFirst modules | 5 |
| Financial Management Standard in Schools (FMSiS) | Provide continued support and advice upon the implementation of FMSiS in Darlington schools. | 5 |
| Induction for Head Teachers/Bursars/Secretaries | Contribute to the induction process in terms of governance arrangements. | 5 |
| Locality Working and Integration Arrangements | Provide assistance with the implementation of locality working and integration arrangements. | 5 |
| Commissioning Strategy School Improvement | Provide assistance with the implementation of the commissioning strategy. | 5 |
| General provision – inc. audit recommendations follow up | Issues arising within the department requiring audit input/advice, etc. Follow up of audit recommendations to ensure implementation by the dates agreed with management. | 15 |
| Contingency Activity Allowance | | |
| Notional Allocation | Any unforeseen issues or assignments (special investigations etc) requests from the Director, arising during the course of the year | 25 |
| Total Person Days Allocated | | 250 |

| Chief Executives Department | | |
|--|--|------------|
| Audit Assignments | Brief Synopsis of Work to be Undertaken | Audit Days |
| European Grants | Audit of specific grants in accordance with European grant terms and conditions. | 15 |
| Information Governance – Data Set Reviews | Review of information process flows and information security including receipt, transmission, retention and disposal of sensitive information. | 10 |
| Transport | Concessionary fares, capital programme procedures. | 10 |
| Creditors | To include adherence to financial/purchasing procedures, value for money, control over procurement cards, petty cash accounts. | 10 |
| Consultancy/Advice | | |
| General provision – inc. audit recommendations follow up | Issues arising within the department requiring audit input/advice, etc. Follow up of audit recommendations to ensure implementation by the dates agreed with management. | 10 |
| Contingency Activity Allowance | | |
| Notional Allowance | Any unforeseen issues or assignments (special investigations etc) requests from the Director, arising during the course of the year | 10 |
| Total Person Days Allocated | | 65 |

| CORPORATE CORE | | |
|---|---|------------|
| Audit Assignments | Brief Synopsis of Work to be Undertaken | Audit Days |
| Data Quality/Performance Indicators | To include: review of overall management arrangements to secure data quality including adequacy of arrangements, validation of data, risk assessments. | 25 |
| Corporate Governance | To include: review of the Corporate Governance Framework | 15 |
| Grants | A review of corporate arrangements in respect of the production, recording and management of grant claims | 10 |
| Local Area Agreement | Provide assurance on the eligibility of expenditure to enable the Director of Corporate Services to sign off the year-end statement of grant usage. | 15 |
| Travel/Subsistence and other allowances | To include: systems employed, authorisation, reasonableness of expenditure | 10 |
| Inventories | To include: systems employed for acquisitions, disposals, recording and verification of assets. | 10 |
| Petty Cash | To include: use of imprest accounts, plastic cards, reasonableness of expenditure, control systems employed. | 10 |
| Mayors Charity Fund | Undertake the annual audit of accounts | 2 |
| T.M. Barron Charity | Undertake the annual audit of accounts | 2 |
| Consultancy etc. | | |
| Anti Fraud Arrangements | To include: review of the arrangements in place, effectiveness, awareness, publicity, protocols. | 10 |
| Risk Management | To include: review of the risk management process, monitoring and management of identified risks, new risks, action/improvement planning to mitigate risks, reporting arrangements and awareness. | 10 |
| Leading Edge Projects | Provide advice, guidance and support to the council's leading edge projects as required | 15 |
| General Provision | Issues arising within the department requiring audit input/advice, etc. Follow up of audit recommendations to ensure implementation by the dates agreed with management. | 10 |
| Corporate Arrangements | | |
| Training-Corporate Governance Issues | Facilitate a training programme within the Council to raise awareness of the Corporate Governance Framework and associated issues | 15 |

| NFI 2008 | Co-ordinate the Council's response to the National Fraud Initiative 2008/9 | 15 |
|---|---|-----|
| Use of Resources/CAA | Contribute to self assessment against the revised methodology for submission to PwC. | 15 |
| Audit Committee related | Facilitate and service the committee as required | 15 |
| External Audit Liaison | Quarterly meetings and regular ad hoc liaison to discuss areas of working, issues arising, to ensure best possible use of audit resource. | 10 |
| Managers Assurance Statements | Co ordinate the production of Managers Assurance Statements across the departments. | 10 |
| Annual Governance Statement | Co-ordinate the production of the Annual Governance Statement. | 5 |
| Annual Review of Internal Audit effectiveness | Participate in the independent review of Internal Audit Effectiveness as required by the Accounts and Audit Regulations 2006. | 5 |
| Contingency Activity Allowance | | |
| Notional Allocation | Any unforeseen issues or assignments (special investigations etc) requests from the Director, arising during the course of the year | 20 |
| Total Person Days Allocated | | 254 |