

DCSN PERFORMANCE MANAGEMENT FRAMEWORK <i>Draft for consultation</i>		
OUTCOME	METRICS	TARGET
People are healthy and supported where they live	<p>The proportion of people able to remain independent in the community</p> <p>The number of adults aged 18-64/65+ per 1,000 population people supported by Adult Social Care.</p>	<p>Initially 10% increase across client groups.</p> <p>Maintaining current level.</p>
People are not socially isolated	Reduced number of initial contacts to Adult Social Care (new)	10% reduction on current data maintaining this reduction with demographic growth.
People are living valued and dignified lives with choice and control	<p>Decrease in numbers of assessments without outcome to provision in Adult Social Care</p> <p>Ensuring people receiving prevention and community support which prevents or delays a social care assessment.</p>	10% reduction
People are confidently accessing advice, information and support when they need it	<p>Reduction in people presenting at the Council for Adult Social Care.</p> <p>Community satisfaction</p>	<p>Min. 10% decrease</p> <p>Increased and evidenced through feedback .</p>
People are engaged in their local community networks, unlocking the social capital, through giving and receiving support	TBC post social mapping	% increase to be agreed.