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**OVERVIEW OF ADULT SERVICES PORTFOLIO**

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**Purpose of the Report**

1. Since the last meeting of Council, the following are the main areas of work under the Portfolio Holder for Adult Services.

**Operational Developments**

2. The Council's Home Care Service has successfully achieved CQC 3 Star Excellent award for the second year running and has successfully retained Customer Service Excellence Award for fourth consecutive year.
3. The Intermediate Care Service are to pilot in-reaching into Independent Sector Homes for people on Short Break Care (SBC) to provide rehabilitation and reablement with the aim of increasing independence to enable the person to return home. It is hoped that this will reduce the number of people on SBC moving into permanent 24hour care.
4. The Access and Contact Team are currently running a pilot re Person Centre Tools as part of the Personalisation and Transformation of Adult Social Care.

**Safeguarding Adults**

5. The Mental Capacity Act grant is being utilised appropriately to do some initial capacity build work within the safeguarding service, it has been acknowledged that the service still requires growth in terms of being able to meet demand within professional parameters. This work is being undertaken via the Deprivation of Liberty Safeguards and Safeguarding meeting structure.

**Personalisation/Social Care Transformation**

6. The task of delivering the transformation of adult social care as outlined in the Government document "Putting People First" continues. Developments since the last overview include:-
  - (a) A self assessment has recently been undertaken that indicates the Programme is on target to meet the milestones identified by the Association of Directors of Adult Social Services ADASS. There is some risk in relation to a piece of work that needs to be undertaken with the NHS, however discussion has taken place to progress this.
  - (b) We are currently modelling the self directed assessment with a group of 20 people with a learning disability. They will also assist in developing the Personal Budget Calculator, it is the calculator that lets an individual know what their personal budget will be. The go live date for personal budgets remains April 2010.

- (c) Work continues on ensuring that the general public are aware of the changes to adult social care. To this end two new documents are being developed, a brief leaflet outlining the changes and a more detailed document that contains information about how the new system will work. Both documents have been developed with key stakeholders and are being “checked” through the GOLD readers group.
  - (d) Adult Social Care and Housing have worked in partnership with a media partner in the development of a short Darlington focussed commercial for personalisation. The commercial was launched through a small event in the Cornmill in November. The event was designed to highlight work within Adult Social Care.
  - (e) All six framing days have now been completed and Project Initiation Documents (PIDs) are being developed. Each project plan contains an action plan designed to deliver the change needed.
  - (f) An easier read version of the overarching commissioning strategy is being updated and finalised. It is currently at the design stage.
7. The development of a carers self assessment has been completed. This will be used across Adult Social Care from January 2010.
  8. From the work that has been developed via Transformation of Adult Social Care work programme a number of work streams have been set up to deliver on major changes in the way we work and commissioning services.
  9. The Market work stream has been set up to support providers and third sector organizations to understand how they can respond to personalisation and the use of personal budgets, and how they can offer a range of service choice for local people. It is also to look at the development of commissioning strategies that address the future needs of the local population which will better inform providers of how Health and Social care will commission in the future.
  10. The action from the PID (Project Initiation Document) that was produced following the recent Framing Day is to:
    - (a) Develop and co-produce a number of commissioning strategies across each of the disciplines, based on the JSNA which sets out the Councils and Partners commissioning plans for the next five years.
    - (b) Develop the local evidence base on which to further develop commissioning planning – production of a local data book which brings together local health and social care information. This will also include developing a model that captures data from person centred plans and individual support planning.
    - (c) Developing a person centred culture – the development and delivery of a strategy and action plan to support the move to a person centered culture across health and social care.
    - (d) Supporting providers and third sector organisations understand and being able to meet the demands of a move to a more personalised way of working. This will include

supporting providers through national campaigns such as "Dignity in Care".

- (e) Increasing the range of service and support choice for local people.

### **Partnership and Prevention**

11. Making a strategic shift towards prevention and early intervention is one of the central objectives of **Putting People First** concordat and the Local Authority Circular Transforming of Social Care. Prevention and Early intervention does not stand alone in its focus, there are a number of other themes at the heart of Transforming Social Care that have an interdependence that needs to be considered in terms of a pathway – initially people access **mainstream or universal services**, however as their needs progress and they prepare for old age they are likely to require a wide range of support and capacity developed within the local communities, **Social Capital**. A rapid deterioration or crisis may then occur, leading them to benefit from preventative work – such as enabling or rehabilitative support which helps people to regain a level of their previous functioning. Any ongoing needs are then met in a personalised way through the provision of a personal budget which gives them maximum **choice and control** over how they arrange their support.
12. For this to be effective interventions need to happen across the whole spectrum of need. A whole system approach is required that is not just health and social care. It needs to involve the full range of Council departments and other key stakeholders.
13. Therefore partnerships are key to unlocking how we make the strategic shift towards prevention and early intervention. Having a clear strategic joint commissioning process will provide the framework to enable the realignment of new and existing resources, ie the recent launch of the Housing related support, Enablement Service and the plans to develop an integrated reablement service with health.
14. Actions from the first Framing Day:
  - (a) Use DH ‘Strategic Shift to Prevention’ Tool (Oct 2008) to obtain baseline and regular status checks on promoting independence for older people. Arrange and evaluate session with DBC/NHS Stakeholders and arrange and evaluate session with group of older people.
  - (b) Develop a Joint Prevention and Early Intervention Strategy with health for how investment from reactive provision towards prevention and early intervention for 2010/11.
  - (c) Evidence that cashable savings have been released as a result of the preventative strategies and that overall social care has delivered a minimum of 3% cashable savings. Undertake regular financial planning exercises with partners to highlight shift in resources and cashable savings.
  - (d) Hold framing workshop with key stakeholders to develop Partnership Action Plan/Strategy.

**Councillor V Copeland**  
**Cabinet Member with Portfolio for Adult Services**