

OVERVIEW OF ADULT SERVICES PORTFOLIO

Purpose of the Report

1. To inform and update Members on progress within Adult Social Care since the last meeting of Council. The following are the main areas of work under the Portfolio Holder for Adult Services.

Strategic Commissioning

2. Intermediate Care Plus Strategy is being developed. The strategy and implementation will be taken forward through a joint commissioning group with the PCT and GP Clinical Commissioners.
3. The Framework Agreement for Mental Health Day Opportunities request for approval of the procurement process was presented to Cabinet on 8th March. Work is concluding on developing an outcome based service specification following service user consultation and service reviews.
4. The Bathing Service contract will end on the 31st March 2011 . Currently all service users are receiving individual reviews and offered alternative providers or to take up the AGE UK service independently, as appropriate.
5. Commissioners are working with the PCT, GPs and operational services to develop action plans for the additional re-ablement and social care monies being directed through the PCT.
6. The Universal Access to information strategy actions are progressing with the launch in February 2011 of an on-line directory to help residents find care from a wide range of providers. It also supports providers to set out what they can offer to people with personal budgets. Work will be continuing to ensure access to this directory for people without access to computers.
7. The Medium Term Financial Plan includes efficiencies within Adult Social Care. This has been included in the Councils “multi-strand” impact assessments, disability equality impact assessments have also been carried out on the specific proposals, prior to approval by Council. Officers have been proactive in providing a detailed assessment of those people who may be affected by more than one proposal. They have also attended the DAD sub-group on equalities and work continues to identify people especially those Council efficiencies. When the MTFP is approved there will be further work to undertake to provide reviews and mitigate the impact on individuals who are affected.

Safeguarding Adults

8. Work is continuing with regard to the recommendations from Inspection in 2009 by the Care Quality Commission. This continues with the work of the Communications; Training; Quality and Performance; Policy and Implementation Sub Groups.
9. Discussions continue with regard to the integration of the Adults and Children's Safeguarding Team. The Safeguarding Adults Team is also very closely linked to the restructure of the Adult Operational Teams.

Operational Developments

10. **Learning Disability Services** – The plans to bring the Children and Adult Learning Disability Service together is progressing. All staff across the Children's and Adult's Teams have now had letters from Human Resources requesting them to give their preferences for where they will work within the joint service. Detailed work is being undertaken with regard to accommodation, links to partner agencies and wider consultation with key stakeholders. Work continues with regard to the Modernising of Day and Employment Services for People with a Learning Disability with a report going to Cabinet in early Summer.
11. **The Grange** - The Landlord informed the Council on Monday 14th February that they had new tenants who wished to move in within the week. The Council has a Tenancy at Will agreement with the Church. Staff worked very hard in order to clear the upstairs area in the building. This meant five members of staff moving office with all their equipment by Friday, 18th February. The most important aspect of the notice being served by the landlord is the 15 vulnerable clients who attend the day service. The Council has until the first week in April to move all of the clients out. We are undertaking person centred plans for each individual client and the plan is for the clients to stay together in small friendship groups supported by a staff member and move into vacant spaces within other in-house day services.
12. **Provider Event** - A Provider Fayre will be held on the 14th March. The event will be at the Dolphin Centre. This event is an opportunity for providers to showcase their services and will enable clients, families and carers to look at the potential services they could purchase with their Individual Budget.
13. **Day Services - Learning Disability** - Staff are continuing the work to undertake full Person Centred Plans for all clients who currently use day services. Detailed work will be carried out to cover each individual clients' self assessment, identify the indicative budget, agree the support plan and be clear regarding the way forward. Detailed work will also be carried out with regard to staff and H.R implications, accommodation - lease dates, costs and full implications
14. **Adult Operational Restructure** – Work is progressing well towards the proposed new model with a further staff workshop held on the 20th January 2011. The purpose of this workshop was for the three Task and Finish Groups to share the outcomes of the work they had been undertaking. The three groups were looking at *Intake & Reablement; Long Term Complex Care and Safeguarding*. The next steps in the restructure work will be for the proposed model to be agreed as the way forward. Detailed work to continue with regard to Staffing; Human Resources and Trade Unions have been part of the work to date. Further

work regarding current caseloads and the management of these in the new structure will be undertaken. Once the proposed model is agreed the communication strategy will be implemented to ensure that the new model is shared with all key stakeholders and presentations given to ensure that everyone is clear with regard to the new operational model for delivery of Social Care to Adults.

15. **Extra Care** – Seven in-house Homecare staff moved from the Extra Care schemes into the reablement service on 7th February 2011. Work is currently being undertaken with regard to alternative provision for the domestic part of the care packages within the extra care schemes to free up resources. Further detailed work will be undertaken and we are currently undertaking a full review of each individual client to ensure that the package of care that they receive is meeting their needs.

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Cabinet Member with Portfolio for Adult Services