

Appendix 1

Performance information for the period 1 April 2013 – 31st March 2014

| Organisation | Project Title | Annual Funding | Outcome & Outputs from Offer Letter | Delivery information as supplied by each organisation | Comments | Delivery Period |
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| Age UK | Information & Advice Service – part funding for project worker | £18,966 | Outcomes: <ul style="list-style-type: none"> Support 360 new clients per year with information and advice as a result of the grant | New clients: <ul style="list-style-type: none"> Project worker: 166 + 167 = 333 Project volunteer: 94 + 98 = 192 Total: 260 + 265 = 525 | <p>The project worker is funded from Strategic grant but as they also supervise a volunteer this provides additional support.</p> <p>This project has over performed in terms of the first outcome of clients supported and for advice sessions held.</p> <p>They are also over performing in terms of benefit uptake which is three times above figure requested. This contributes to our economic priority as in One Darlington: Perfectly Placed.</p> <p>Case studies also show the support to Carers and added value by putting power of Attorney in place and link to HEAT and other activity</p> | 1 April 2013 to 31 st March 2014 |
| | | | <ul style="list-style-type: none"> £398,000 of additional benefit uptake as a result of the additional information and advice provided by the grant | Benefit uptake: <ul style="list-style-type: none"> Project worker: £513,000 + £320,000 = £833,000 Project volunteer: £181,000 + 186,000 = £367,000 Total: £1,200,000 | | |
| | | | Output: <ul style="list-style-type: none"> Deliver 540 information & advice hourly sessions as a result of the grant | Sessions: <ul style="list-style-type: none"> Project worker: 315 + 292 = 607 Project volunteer: 164 + 134 = 298 Total: 479 + 426 = 905 | | |

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| DAD | Co-Production | £10,000 | <p>Outcomes:</p> <ul style="list-style-type: none"> • SEN Pathfinder: disabled children and young people are better supported through assessment. Target: 5 children and young people supported | <ul style="list-style-type: none"> • 2 DAD senior managers continue to input into all the pathfinder work streams, including developing personal budgets and direct payment for education. 33 children and young people have currently been supported through SEN pathfinder. | DAD has over performed in terms of the first outcome supporting 33 children and young people so far. | 1 April – 31 st March 2014 |
| | | | <ul style="list-style-type: none"> • Evidence of disabled young people being supported to participate actively in decisions about services through the Learning Disabled Partnership Board (LDPB) | <ul style="list-style-type: none"> • Continued support to the Parliament to participate in Council events e.g. Joint Health & Social Care Framework consultation • Supported a Parliament member to represent Darlington at the regional and national Learning Disability Forums. Darlington members have been supported to participate and co-chair 3 local network meetings and 2 North East Regional meetings. | Following previous changes to Council structures and resources. The Council does not specifically fund the Parliament from core budgets. DAD is using the funding to continue to support young people to participate in decisions about services. | |

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| DAD continued | | | | <ul style="list-style-type: none"> • Supported a young person to be involved in co-production with the Care Quality Commission of a national inspection programme for children's residential homes • An individual has also been supported to undertake a Tomorrows Leaders Course and has just graduated. This course is for people with leaning impairments in the North East. This looks at what makes a good leader and how to influence people. • Work is also on-going with the Parliament and the Council to identify the way that the National Autism Strategy will be taken forward locally. | <p>These activities highlight the importance of developing individual service users so that they can take a role in inspection and monitoring and can also influence others.</p> | |

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| DAD continued | | | <ul style="list-style-type: none"> • Provide support for carers to enable them to participate actively in decisions about services through the Carers' Strategy Steering Group. Support 50% of carers on the group. | <ul style="list-style-type: none"> • Continued work with the Council to develop an action plan for carers to be included in the Carers Strategy. Ensuring that an action plan for parent carers is included in the overall strategy. • Making links with new provider to establish a way to develop self-confidence skills for young carers • Joining up support for carers of adults with those of parent carers | <p>Whilst no longer responsible for the contract to support young carers it is in keeping with the grant outcome to work with the new provider.</p> <p>Some funding is provided through contracts for adults.</p> | |

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| DAD continued | | | <p>Outputs:</p> <ul style="list-style-type: none"> • Evidence of promoting principles of co-production to influence ways of working across the council and the voluntary sector, including through programme development training | <ul style="list-style-type: none"> • SEN Pathfinder • 'One Plans' • Key working in Partnership' • Partnership Board • Young Inspectors programme • Carers Strategy • Planning applications | <p>Work on the Carers Strategy , SEN Pathfinder and other activity meets this objective. As a direct result of SEN Pathfinder work DAD secured £360,000 from Department of Health for co-production of 'One Plans'</p> | |
| | | | <ul style="list-style-type: none"> • Contribute to and advise on Equality Impact Assessments within the framework of the new Equality Scheme | <ul style="list-style-type: none"> • Continue to respond and advise upon equality impact assessments including: • Darlington Plan • Transport policy • Planning and access issues • Feethams • Town Hall office development and contact centre | <p>DAD is continuing to support our work on EIA. This means that the impact of service changes on disabled people is evidenced prior and during to the decision making. Co-design is also key to this process.</p> | |

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| CAB | Darlington Citizens' Advice Bureau On-going Provision of Services | £50,000 | Outcomes: | <ul style="list-style-type: none"> Client case study provided 75% of clients returning survey were very happy with it and a further 20% were happy | <p>The service user survey is completed once a year and shows that over 75% were very happy with the advice and service received and over 20% were happy with it.</p> <p>Over £3m over performance on income maximisation. Benefit income tends to be spent locally and therefore this is important in delivery of our economic priorities.</p> <p>All of the outputs have also over-performed including the number of volunteers, hours given and clients seen.</p> | 1 st April 2013 – 31 March 2014 |
| | | | <ul style="list-style-type: none"> Evidence of service user engagement & satisfaction (annual survey available end Sept) | <ul style="list-style-type: none"> £3,254,683 | | |
| | | | <ul style="list-style-type: none"> Level of income maximisation for clients - £610,000 per year | <ul style="list-style-type: none"> Number of hours open (main bureau) – 610 hours per year | | |
| | | | <ul style="list-style-type: none"> Number of unique clients – 3050 per year | <ul style="list-style-type: none"> Number of unique clients: 9256 | | |

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| CAB continued | | | <ul style="list-style-type: none"> Number of client contacts – 7320 per year | <ul style="list-style-type: none"> Number of client contacts: 23,255 | | |
| | | | <ul style="list-style-type: none"> Number of active volunteers – 21 per year | <ul style="list-style-type: none"> Number of active volunteers: 76 | | |
| | | | <ul style="list-style-type: none"> Number of volunteer hours worked – 2440 per year | <ul style="list-style-type: none"> Number of volunteer hours worked: 27,446 | | |

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| Darlington Credit Union | Darlington Credit Union continued growth | £13,000 (2 years funding: 2012-2014 only) | <p>Outcome:</p> <ul style="list-style-type: none"> • 10% annual growth in credit union membership - • 2100 members at 31 March 2012 • 2300 members at 31 March 2013 • 2600 members at 31 March 2014 | <ul style="list-style-type: none"> • Current membership as at 31st March 2014 is 3,857 | <p>Membership growth figures have been exceeded by over a 1000 people,</p> <p>Geographical data has not been provided but as the outreach work is in deprived areas performance is likely to be as described</p> <p>Additional information is provided to the FSA and also provided to the Council on a regular basis. .</p> | April 2012 - Mar 2013 |
| | | | <p>Outputs:</p> <ul style="list-style-type: none"> • Proportion of affordable loans from residents of disadvantaged areas that are approved – target 75% | <ul style="list-style-type: none"> • Approvals exceeded 95% (2013/14) | | |
| | | | <ul style="list-style-type: none"> • Average % increase in savings achieved by residents of disadvantaged areas – target 20% | <p>Savings at 31st March 2014 stood at £860,678 compared to £423,921 at 31 March 2012.</p> <p>Percentage from disadvantaged areas stands at around 30%and accounts for approximately £258,203</p> | | |

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| <p>First Stop</p> | <p>Core funding – services to clients & specialist contribution to homelessness strategy</p> | <p>£28,045</p> | <p>Outcome:</p> <ul style="list-style-type: none"> • Preventing homelessness – households able to remain in their own homes as a result of First Stop service support – target 79 per year • Preventing or relieving homelessness with positive action – households assisted to move to alternative accommodation – target 74 | <ul style="list-style-type: none"> • 68 households in 1st Quarter • 82 households in 2nd Quarter • 81 households in 3rd Quarter • 67 households in 4th Quarter • Total of 298 for the year <ul style="list-style-type: none"> • 16 households in 1st Quarter • 23 households in 2nd Quarter • 14 households in 3rd Quarter • 21 households in 4th Quarter • Total of 74 for the year | <p>First Stop has well over-performed in enabling households to remain in their own homes and a detailed breakdown of the mechanisms used has been provided. Almost two thirds of this prevention activity relates to financial payments, debt and benefits advice.</p> | <p>April - Sept 2013</p> <p>1st April – 31st March 2014</p> |
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| Ground-work North East | Supporting Friends Groups, project start-ups and sustainable neighbourhoods | £10,500 | <p>Outcomes:</p> <ul style="list-style-type: none"> Evidence/record of improved joint working between Friends Groups Evidence of increased capacity of community groups arising from project development Evidence of improvements resulting from sustainable neighbourhoods programme Evidence of impact on outcomes <ul style="list-style-type: none"> a) Healthy & supported b) Educated & skilled c) Safe & free from crime | <p>Groundwork are involved with a number of Friends groups as part of the facilitation of the Green Spaces Forum. 13 groups are involved in the Forum and 70 volunteers engage.</p> <p>Groups developed/supported include the South Part Toddler Play Area, Fit Mama's, Maidendale Interpretation Strategy and Friends of Geneva Woods.</p> <p>Activity includes:</p> <ul style="list-style-type: none"> Dodmire Allotment Group has a boundary fencing project in place Cockerton Allotments are exploring self-management Cockerbeck are investigating the possibility of creating a pond area Funding of £1,500 for Middleton One Row has been levered in West Park funding of £2,200 has also been levered in. | <p>Joint work to encourage groups to work together has been achieved through facilitation of the Green Spaces Forum supported by Groundwork.</p> <p>The development of volunteers will increase the capacity of the community to deliver and engage in project development. These projects impact positively on healthy and supported, educated and skilled, safe and free from crime. Again there is over performance against this output.</p> <p>Again new projects have been developed this year.</p> | <p>1st April – 31st March 2014 1st April – 31st March 2014</p> | |
| | | | <p>Outputs:</p> <p>Number of events supported by joint working between Friends Group – 5</p> | | | | <ul style="list-style-type: none"> 4 events: Darlington Green Spaces Forum (facilitated by Groundwork) meets quarterly |
| | | | <ul style="list-style-type: none"> Number of volunteers involved with Friends Groups and sustainable neighbourhood initiatives – target 50 | | | | <ul style="list-style-type: none"> 70 volunteers are involved with Friends Groups Currently working with 13 voluntary groups across Darlington |

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| | | | <ul style="list-style-type: none"> • Additional funding leveraged for individual or joint Friends Group work and for sustainable neighbourhoods – target £20,000 p.a. • Number of new projects & initiatives developed – 5 | <p>Funding levered in:</p> <ul style="list-style-type: none"> • Grozone = £3k • South Park Toddlers Play area = £11k • Middleton One Row = £1.5k • Environmental Service Apprenticeships = £12k • Lascelles Allotment = £3k <p>The following projects have been developed:</p> <ul style="list-style-type: none"> • Grozone • South Park Toddlers Play area • Middleton One Row • Environmental Service Apprenticeships • Lascelles Allotment | <p>Discussions will be needed about how moving forward Groundwork consolidate these as the end of the current funding approaches</p> | |
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| <p>Evolution</p> | <p>Third sector leadership & volunteering</p> | <p>£45,989</p> | <p>Outcomes</p> <p>1) Leadership and development of the third sector in Darlington – evidence of progress in networking, leading, influencing and enabling the third sector to maximise its role within the community, including:</p> <ul style="list-style-type: none"> • Supporting the development of new groups and collaborations to address local needs and opportunities | <p>This is the overarching role of the infrastructure body and is defined by the things in the bullet pointed list.</p> <p>Evolution have provided information that sets out the following:</p> <ul style="list-style-type: none"> • Aim to support organisations to support themselves. • Direct capacity building support given to 74 organisations during the year and some of these are phone calls and others are long-term 1:1 advice. In addition 41 organisations attended a Meet the Funders event organised by Evolution, DBC and CDCF. • List provided of organisations supported and the majority were for information about funding or governance. This has included supporting one sports club and one homework group to set up a committee and another sports club to employ coaches. Conversely one organisation has been supported to dissolve and another two to calculate redundancy payments. • Re-designed and continually improving the website: now has 828 visits per month; VCS support pages have 172 visits per month | <p>It is difficult to fully analyse the activity that has taken place as time varies considerably from one enquiry to another and this is not currently logged on a time basis. A spread sheet has been provided however which list the organisations that Evolution have worked with.</p> | <p>1st April 2013 – 31st March 2014</p> |
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| | | | | <ul style="list-style-type: none"> Supported First Stop in partnership bid that won £205,820 | | |
| Evolution (continued) | | | <ul style="list-style-type: none"> Contributing to the delivery of Darlington Together, and other new directions in working to meet local needs that may be brought forward | <ul style="list-style-type: none"> Set up Connect Us website area where people can join themed groups to have group discussions & obtain relevant information even if unable to attend meetings. Gather research & evidence to promote social & economic contribution made by VCS Collaboration with Darlington Consortium on funding & bid writing for the Social Investment Business Group. Developing Digital by Default Project to support unemployed to make digital applications for benefits, training & employment, plus specialist support services including volunteer placements and IT training opportunities to achieve sustainable job outcomes. | <p>These activities are aimed at maximising capacity of organisations to take part in debate and learning.</p> <p>The need for greater financial and bidding acumen is key to the Social Investment work.</p> <p>Meeting the need to be able to access information in digital formats will be important moving forward to organisations and individuals</p> | 1 st April 2013 – 31 st March 2014 |

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| Evolution continued | | | <ul style="list-style-type: none"> Acting as the voice and champion of the third sector in Darlington | <ul style="list-style-type: none"> Evolution continues to be a representative on the Darlington Partnership Board, Executive Group and on the task group for the Good Friends Project. Evolution represents the sector at 22 multiagency meetings including the TV Unlimited Social Inclusion Task Group for the distribution of European funding. | <p>Work has taken place to broaden representation but more needs to take place.</p> <p>It is unclear at this stage how representation has taken place and what the outcomes have been. This will form part of infrastructure support analysis.</p> |
| | | | <ul style="list-style-type: none"> Identifying and developing collaborative models of working to build a sustainable third sector | <ul style="list-style-type: none"> Developed Societate with VCS partners and have chaired this consortia. Supported Better Care Fund and co-production work | <p>Societate has still to become an effective delivery model and the work in relation to Better Care Fund is also in its infancy and the quality of engagement is an issue.</p> |

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| | | | <ul style="list-style-type: none"> Contributing to Local Priorities – evidence of activity to lead, facilitate and encourage third sector organisations to contribute to the priorities identified and agreed through Darlington Partnership | <ul style="list-style-type: none"> Evolution have set up a voluntary sector Better Care Fund group to work with the Council and the CCG to deliver this work to manage increased demand for health and social care services Supporting the Financial Inclusion work of the Local Authority and Darlington Partnership as chair of the Welfare Reform Group. This group has developed and implemented 4 core actions. Evolution have run a jobs club which have dealt with 372 people during the last six months through the job club working with DWP and others to help people to undertake a range of activities | <p>The Better Care Fund activity will ultimately change the face of health and social care and is a top priority nationally and locally. The engagement from the infrastructure body has been minimal</p> <p>The work of the Welfare Reform Group has been supported by a number of voluntary sector organisations</p> <p>The jobs club is a project funded from other sources.</p> | |
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| | | | Evidence of continuing promotion of volunteering within Darlington | <p>Please note these are 6 months figures from October 2013 – March 2014.</p> <ul style="list-style-type: none">• The total number of volunteers recruited is 419 and this includes 127 recruited via MIRUS the online system• Over 100 have attended the Volunteer centre and 47 of these received 1:1 support, 16 made brief enquiries and 39 had in depth contact. | These figures need further discussion as it is not clear what outcomes the contacts led to. | |
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