

Method / Event	Date	Proposal Commented on	Proposal Number	Other	Impacts	Alternative suggestion
IA Form	19/01/2012	ASC Supported Transport	24		<p>Can't get to my day care centre unless they send a bus. I am 82 years old and I'm partially sighted.</p> <p>I also walk with a stick and suffer with asthma and diabetes. My carer can't take me to the place as she is not allowed.</p> <p>I need the bus twice a week. If I were to stay at home it would be very sad for me as I would be on my own as my carer goes shopping. I don't get this care for free it costs me £36 a month so you see I go to the centre to give my carer a break. Every Monday they bath me as I can't do it myself and my carer can't always do it for me as she is also disabled.</p> <p>I like to play the games they play as it keeps my mind active. Also I get a good meal. I have also made friends. If I had to stop it would be very upsetting and lonely. I have been attending for 12mths now it will cost me £128 for taxis plus meals if the bus stops coming for me.</p>	
IA Form	19/01/2012	ASC Supported Transport	24		<p>Positive More exercise, reduces the stigma</p> <p>Negative E likes to see the escort and gets excited to see the bus every morning.</p> <p>Having to get up and go with other tenants to work as only one staff on shift. No choice.</p> <p>Wouldn't feel safe and the bus service and taxis are busy or lost services at the moment.</p> <p>Change of behaviour due to the different approaches of strangers and unfamiliarity's.</p> <p>Negative from Carer We would have to change staffing hours and will take more hours off our working week.</p> <p>More management strategies to be in place to support ladies with behaviour issues around change.</p> <p>Negative as organisation Will have to give us more hours to support tenants to and from work.</p>	Propose an assessed payment to maintain the transportation for the clients and for tenants to choose.
IA Form	19/01/2012	ASC Supported Transport	24		<p>Positive More exercise, reduces the stigma</p> <p>Negative M has trouble sometimes getting on and off transport</p> <p>M has seizures and feels secure on DBC Transport with people who know her well.</p> <p>Change of behaviour due to the different approaches of strangers and unfamiliarity's.</p> <p>Negative from Carer We would have to get more hours so we can support the tenants to access public transport. More management strategies to be in place to support ladies with behaviour issues around change.</p> <p>Negative as organisation Will have to have more hours from DBC to support tenants to and from work as will take more of our time.</p>	Propose an assessed payment to maintain the transportation for the clients and to promote tenants choice.
IA Form	19/01/2012	ASC Supported Transport	24		<p>Positive None whatsoever, all new proposals very negative</p> <p>Negative would be unable to continue if unattended door to door.</p> <p>Could 'maybe' manage on fine weather days but would not get out in bad weather ie. Snow, ice, rain due to mobility issues.</p> <p>Negative as carer Over the last 8 years I have had to reorganise my 15hours work around P being cared for especially where transport plays a big part of his safety and well being. I can't reduce these hours being the only person on duty at those times. This would probably mean I have to give up work.</p> <p>Negative for people in organisation If no none is accessing these 'organisations' they are going to cease to exist.</p> <p>Mr R disabled people don't have much to be happy about - they live with constrictions all their lives. Taking away what bit of social life and care they receive is disgusting. I am 100% certain DBC could make cuts in other areas. I personally have not had a pay rise for 5 years and my hours at work cut. The number of similar staff at DBC need to be looked at. Not redundancies but the perks along with high salaries could be trimmed.</p>	
IA Form	19/01/2012	ASC Supported Transport	24		<p>I would not be able to attend Dimensions where I am learning to become more independent.</p> <p>I would not be able to attend the college.</p> <p>I would not be able to go to important meetings about my future</p> <p>I would not be able to go out shopping</p> <p>I would not be able to go to social events</p> <p>I would find it difficult to get to the doctor</p> <p>I would become isolated if I lost this transport, unable to improve myself attending courses and becoming more independent.</p> <p>I would not be able to keep as healthy if I am unable to go shopping for the food I like or get to the doctors. If I am unable to go to social events my communication skills would be affected.</p>	

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IA Form	19/01/2012	ASC Supported Transport	24		<p>Positive Getting out of the house and company</p> <p>Negative Unable to go out on own as being off balance all the time</p> <p>My mother is unable to go out on own.</p>	
IA Form	19/01/2012	ASC Supported Transport	24		I am a carer for my disabled husband who uses this transport to get to Age UK twice a week. We have no other means of getting my husband to and from this and really do need this service.	
IA Form	16/01/2012	ASC Supported Transport	24		<p>Positive - NONE - Hours are already getting cut but now we will need to use some more up for transport, not good for K's personal care and social life - already suffering through cuts.</p> <p>Negative More difficult to get to Dimensions loved the independence that the travel provided. Will need to use carers time to get to and from dimensions as opposed to what I really need the hours for.</p> <p>Negative Impact as carer Less hours more needed for transport</p>	
IA Form	16/01/2012	ASC Supported Transport	24		<p>Negative As a 91 year old registered partially sighted (blind in one eye and limited vision in other eye) virtually deaf (2 hearing aids) and now with limited mobility if the transport provided to Age UK is cancelled I will no longer attend. The policy of Social Services to target the old, ill and vulnerable by cutting their services is disgusting.</p> <p>At Age UK there used to be 30 people attending now it is between 13-17 which is a direct result of Social Services cutting its subsidies and it is obvious this may result in closure. Is this the intention and where will we go then?</p> <p>The only sensible and realistic way to get these groups of vulnerable people into social situations which has to be good for their overall well being is to continue with organised transport or it will continually fail.</p>	
IA Form	16/01/2012	ASC Supported Transport	24		<p>Negative I am unable to use buses because they are not adapted for access with my powerchair and I am unable to transfer. It is very inconvenient for my friends to help me because they live a long way away and are busy with work. I am unable to use taxis because they are not properly adapted and I need a stand aid to transfer. Also the cost of the accesible taxis ranges from £14-£20 return. This would not cover my fares to and from Dimensions twice a week.</p> <p>My family do not have the transport to help me. All the taxis that were able to transport are out of service because of the expense for uptake. If supported transport was taken away I would not be able to attend Dimensions as I can't access buses no family and friends to take me there and back. Taxis would be too expensive for me to use regularly. If I didn't come to Dimensions I would be in the house 24/7 and I would feel frustrated I would have very little support at home.</p> <p>Leave well alone the transport is bad enough without you interfering. If you take away the only transport we have many people in my situation will be very upset with the council and the people of Darlington will have no</p>	
IA Form	23/01/2012	ASC Supported Transport	24		<p>Negative Reduces independence relying more on family. Look forward to the day centre bus picking up, don't like it when mam or dad have to take me. Need carer to support me on transport/taxi with my wheelchair and lack of understanding. Mobility used for car, haven't the extra money due to other care charges increasing.</p> <p>Negative as Carer Extra stress to juggling time if have to accompany on transport, limited time to self.</p> <p>Increase in challenging behaviour as likes to go on transport, as it is now, with friends and won't understand the change.</p> <p>Buses from home not reliable run half hourly would need 2 or 3 buses to get to Day Centre, other side of town from home. Would find it difficult to accompany all the time as one carer is also disabled with mobility problems. Both carers work so any transport change would mean an alteration to working day. This is not possible. Can only have 2 named drivers on car insurance, these are already in existence can't add anyone else.</p>	
continued		ASC Supported Transport	24		<p>Group discussion 2 Family Carers Have you thought how all these changes are going to impact on service users and carers health & well being. Not a good outcome. Carers face stressful things everyday without added pressure of taking and bringing back from Day Centre. We have a life too. Extra costs if needed to pay for transport, will more likely to come from family budget. Who pays extra petrol if mobility car is used and for carers (family) time. Leave things as they are.</p>	

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IA form		ASC Supported Transport	24		This is the only time I get out of the house for the last 3 years. I am unable to walk never been out except for Age UK cannot walk far. I rely on people to shop for me I am 86.	
IA Form		ASC Supported Transport	24		<p>Negative To get to Foundations L would need to get 2 buses and cross a very busy main road without a crossing. A taxi twice a day would be too expensive. Although she could possibly get to the Arts Centre on Fridays (assisted) it has now lost its funding so may not be an option for much longer. L has very little/no experience of travelling alone.</p> <p>Negative as a Carer I do not drive, my husband does, although over the past 2 years his health has not been good so if he is ill L is stuck or back to 4 buses a day with me to assist her. Although DBC is providing services Gateway, Links etc (and planning to raise the amount charged) it is also making it very difficult if not impossible for the same people to access these services. Taxi fares 8 times a week are not an option for retired carers who don't even get carers allowance. At present we are happy knowing L is safe, being picked up and dropped door to door. We would have to rethink how we could afford to 1. Pay extra for Foundation, 2. Pay for transport, 3. Lose the carers allowance as from April and possibly lose the Arts Centre (a double, double whammy!)</p>	
IA Form		ASC Supported Transport	24		<p>His attendance at Techworx 4 days a week is his everything in his life. It is his place to meet his friends and he feels useful which for people with a learning difficulty is very important for their well being mentally and physically. He likes to feel safe and secure. Do not like change of any kind, worry, stress, isolation, worthlessness, loneliness</p> <p>Negative from Carer- Having to cope with A's worries, trying to find things to keep him busy and stimulated. I will get stressed coping with A's stress. I will be isolated as well as A and my quality of life will be worse as well as A's. Loneliness, worrying that he is safe going and coming from work. Not right to upset day to day life of a person with learning difficulties.</p>	
IA Form	23/01/2012	ASC Supported Transport	24		<p>Negative can't travel independently I would need a paid supporter to escort me to and from my day opportunities. I live at Great Stainton which is a 7.5 mile journey from Darlington. Buses run once every 2 hours. If I am unable to travel my social interactions with my friends at day opps will be restricted and I will become socially isolated. I have unpredictable behavioural pattern. I will feel unhappy or unsure of what is going on harm myself. I need support via a person who knows me when this occurs.</p> <p>Negative from Carer I have arthritis in my knees and right shoulder and if in pain not always able to safely drive I am the only person available to drive. Due to my sons epileptic seizures he requires an escort whilst travelling. If my son has to pay for transport such as taxis ect he would no longer be able to attend his day service because he does not have enough money to do so. Disgraceful picking on disabled people.</p>	
IA Form	25/01/2012	ASC Supported Transport	24		<p>Negative If my father does not go to Age UK day care a week he will not have any socialising with people his own age he will not get out of the house. The public bus is half a mile from his front door, this is too far for him to walk, so he will be unable to go to the meeting. My father is disabled and needs to walk with a stick, this transport means he gets out once a week and mixes with people his own age. Otherwise he lives on his own 4 days a week.</p> <p>Negative from carer I am not always available to transport him to his meetings as I work in Manchester. The letter says my father might have to contribute towards the bus, but it does not say how much this will be. Let us know how much this is likely to be so we can make decisions. My father paid tax and NIC for 50 years without claiming anything. This is a small price to pay for him after all his contributions over the year.</p>	

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IA Form	25/01/2012	ASC Supported Transport	24		<p>Negative I am unable to afford to pay for transport due to my expenses at present. I will be unable to afford anything else with increases in SDP and my financial contributions towards DBC. I need support in all areas of transport. I am unable to independently use transport.</p> <p>I wouldn't be able to access day opportunities. My life would be limited.</p> <p>With increases due to SDP/financial contribution I can't afford to pay for transport. I can't afford to pay anymore expenses.</p> <p>I am unable to get to work independently. Without supported transport I wouldn't be able to access day opportunities.</p>	
IA Form	27/01/2012	ASC Supported Transport	24		I'm W's mother, I would not be able to get W, there without the bus transport, that is provided, as I'm a pensioner, and suffer from High Blood Pressure. It would be too much for me to get local transport to take her there and bring her back. So I have to rely on the buses that pick her up and bring her back.	
IA Form	30/01/2012	ASC Supported Transport	24		<p>Negative I attend Nubeck and would have to get 2 buses to get there. I do not travel on my own because of my care programme. A taxi would be very expensive for me every time. I would have to have support from my care providers to access the bus.</p> <p>Negative from Carer- Surely this is a very short-sighted way of saving money as most of the people who use these services actually need the support and transport to go about these everyday tasks; they don't have a lot of extra money to pay for the other forms of transport and support and will only end up getting extra benefits from the council/social services to pay for the extra help - so where will the savings be made in the long term?</p>	
IA Form	01/02/2012	ASC Supported Transport	24		<p>Negative I would not be able to access my day care without the transport. It would mean stopping at home. I am a sociable person and look forward to going every day. Respite would have to stop for me which I like. If you withdraw transport then my dad would have to pack in work to take me to my day care therefore it would have a big impact because they would lose a wage and only get dole for himself because mam gets carers allowance and cannot drive. There would be no respite for them as they would have to come and get me every morning and evening to take me to day care. I would be totally isolated as the village bus was stopped on 1/1. Paths are not wheelchair accessible cannot get up the bank. No street lights. Negative from Carer Not been able to go out shopping. Been at home all day with my son would have a serious effect on us both. There would be no respite.</p>	
IA Form	01/02/2012	ASC Supported Transport	24		<p>Impacts previously collected from Ms D at the Dimensions drop in additional comments from IA Form as follows:</p> <p>Already having a negative impact mum having more panic attacks due to the stress, I have to look after her more during this time.</p> <p>I would be stuck at home isolated from my friend that I have made.</p>	
IA Form	01/02/2012	ASC Supported Transport	24		<p>Enables user to be transported to and from day activities in a safe and secure manner.</p> <p>Take the worry of transport away from aged and not in good health parents. Reduce available monies to unacceptable level. Would have insufficient funds left to live on.</p> <p>Agree that the transport assistance requires addressing. Users who can use alternative transport should be encouraged to use it. Public transport etc. Users who have no method of communication (speech - understand money etc) should be assessed in a separate different way.</p>	
email	26/01/2012	ASC Supported Transport	24		<p>Negative impact for you if you are a carer- It will be much more difficult to manage if transport and services are reduced in my case as I am getting older</p> <p>Negative impact on someone you care for- It will create worry for my daughter if services are reduced or stopped</p>	

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IA Form	02/02/2012	ASC Supported Transport	24		<p>Negative Using public transport would have a massive impact on my time. To get from Darlington to Willington and back 5 times a week would be impossible as I have behaviour and autistic problems. I need 100% one to one care. Taxi would be costly there is also the matter of reliability. I need the same person change upsets me. My physical disability and lack of understanding would make using buses very very hard for me. Difficult for me to negotiate steps I also have balance problems and my safety would be compromised. Both of my parents work at the times I would need to travel this makes using my motability car impossible, one would have to give up work. Fuel costs are more than I can afford. The day centre in Willington is the only place suitable for my needs in the area. Darlington is unable to provide a service that caters for my severe learning difficulties. Without a safe and secure environment a massive impact on my health and also that of my parents would ensue.</p> <p>Negative as Carer Loss of income and increased fuel costs. May mean leaving current care - massive impact on life of carers. Loss of stimulation and social interaction for SU would become isolated and depressed.</p>	
IA Form	02/02/2012	ASC Supported Transport	24		<p>Negative The negative impact will be that S will not be able to access her 2 days at Stage. Without transport I could not get her to stage for the times it is open or pick her up.</p>	
IA Form	02/02/2012	ASC Supported Transport	24		<p>Negative No family member is available to transport him. C needs a carer to travel with him at all times. He is unable to access transport independently. He would be unable to afford the cost of a carer to travel with him. The mobility component of his DLA would not cover transport costs for him and a carer. He would be unable to use his bus pass as he starts day care at 9am and the bus pass cannot be used before 9:30am. Taxi would be prohibitively expensive.</p>	
IA Form	02/02/2012	ASC Supported Transport	24		<p>No friends are available due to age 65 and family too aged to help out (70yrs and over). Council transport has been used for about 30years, changing would effect mental health.</p> <p>Negative Would have negative effect on my social well being ie would have no social contact & Health issues. Appropriate support would not be met in a private arrangement ie taxis as I need support to walk outside due to being a bit unsteady. Health & safety issues are taxi drivers CRB checked. Taxi drivers have no knowledge how to support me properly.</p> <p>Negative as a carer Would have a negative effect on 24/7 live in free time. If unable to attend ASC it may lead to agitation and boredom and the effect of no stimulation could lead to it being harder to manage the person in my care due to lack of motivation.</p> <p>Negative for organisation Would infringe on working time directive re breaks & free time.</p>	
IA Form	06/02/2012	ASC Supported Transport	24		<p>negative - Create a lot of anxiety, lose routine. Wouldn't be able to access Potens day service. If not able to attend day services I would become bored, de-skilled and lose important friendships. Reduce quality of life.</p> <p>Negative as a carer - Create stress and anxiety. My caring role for my daughter would grow. I would worry that my daughter had lost important friendships and skills. This would have a huge impact on all our lives. I care for my daughter and my husband and this would effect the time and support I could give to each one. It could have an effect on our health.</p>	