
OVERVIEW OF NEIGHBOURHOOD SERVICES SCRUTINY COMMITTEE

1. Since the last meeting of the Council, the following are the main areas of work the Neighbourhood Services Scrutiny Committee has undertaken :-
 - (a) **Work Programme 2009/10** – The Committee considered the Work Programme for the 2009/10 Municipal Year and will continue to update and add to our Work Programme throughout the year.

In addition to our regular consideration of the Work Programme, we will also be undertaking a brainstorming session prior to our next ordinary meeting to enable Members to highlight any future items for our Work Programme. David Goodchild, Policy Adviser, from the Chief Executive’s Department, will also attend this session to give us a presentation and overview of our relevant Performance Indicators which may also highlight additional areas for review.
 - (b) **Review of Reward and Recognition Scheme** – We have received information on a review of the Reward and Recognition Scheme, which has recently been undertaken by a small group of Tenant Board Members and Officers. The Reward and Recognition Scheme was introduced in 2008 and was set up as a best practice initiative to reward tenants and leaseholders for their good behaviour and encourage others to follow their example. There are currently about 700 members in the scheme and the group have undertaken a publicity campaign to increase take up and have included additional rewards which they are hoping might reach a larger and more diverse group of tenants and leaseholders.
 - (c) **Service Planning 2009/13** – We received information in relation to the five service plans for which our Scrutiny is responsible for challenging, together with a report on the 4th Quarter 2008/09 performance. It is pleasing to report that overall performance is on target for the five service plans although there is not data reported for 18 per cent of the indicators.

Councillor Doris Jones
Chair of Neighbourhood Services Scrutiny Committee