
PERFORMANCE INDICATORS Q3 2017/18

Purpose of the Report

1. To provide Members with an update on performance against key performance indicators.

Summary

2. This report provides Quarter 3 (1 October – 31 December) 2017/18 performance information in line with an indicator set and Scrutiny Committee distribution agreed by Monitoring and Coordination Group on 12 June 2017, and subsequently by Scrutiny Committee Chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan 2017/21. Other indicators may be referenced when appropriate in narrative provided by the relevant Assistant Directors, when providing the Committee with performance updates.
4. It is suggested monitoring focuses on issues and exceptions, and relevant Assistant Directors will be in attendance at the meeting to respond to queries raised by the Committee regarding the performance information contained within this report.
5. A detailed performance scorecard is attached at Appendix 1 showing performance against this agreed indicator set.

Community Services

6. Two (2) of the five (5) Community Services indicators are reported quarterly – CUL 063 Number of school pupils participating in the sports development programme, and CUL 064 Number of individuals participating in the community sports development programme. Both these indicators have achieved performance better than at Quarter 3 last year, and are already exceeding year-end targets.

Public Health

7. A Public Health Quarter 3 Performance Highlight report is attached at Appendix 2 providing more detailed information about the Public Health indicators (ref PBH) and is produced in response to the diversity of information and scale of budgets involved. This report relates to the six (6) key performance indicators identified by

this Scrutiny Committee for reporting at Quarter 3 in line with National reporting schedules. Three (3) additional key performance indicators identified by the Public Health Team and which provide useful contextual information to this agreed data set are also included. These indicators are:

- (a) PBH 050 – People presenting with HIV at a late stage of infection;
 - (b) PBH 056 – Age-standardised rate of mortality considered preventable from all cardiovascular diseases (inc. heart disease and stroke) in those aged <75 per 100,000 population; and
 - (c) PBH 060 – Age-standardised rate of mortality from respiratory disease in persons less than 75 years per 100,000 population.
8. A further six (6) Contract indicators which help monitor and contribute to changes in the Key indicators, are also included and are reported quarterly. These are:
- (a) PBH 002 - % of children who received a 2 to 2.5 year health review;
 - (b) PBH 012a - % of infants whom feeding status is recorded at 10 to 14 days who are being totally breastfed;
 - (c) PBH 015b - % of successful smoking quitters at 4 weeks;
 - (d) PBH 019 - % of 2 to 2.5 year checks that are integrated;
 - (e) PBH 045 - Number of adults in alcohol treatment; and
 - (f) PBH 049 - % of those tested for Chlamydia are notified within 10 days.
9. Of the fifteen (15) key and contract Public Health indicators included in this report, performance is as follows:
- (a) 3 (20%) are better than previously reported;
 - (b) 9 (60%) are worse than previously reported;
 - (c) 2 (13%) are the same as previously reported; and
 - (d) 1 (7%) is not comparable.
10. This Scrutiny Committee performance report is compiled by the Corporate Performance Team. All queries regarding the format of this report should be addressed to Barbara.Copson@Darlington.gov.uk

Recommendation

11. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate Assistant Directors.

Paul Wildsmith
Director Neighbourhood Services and Resources

Background papers

No background papers were used in the preparation of this report.

Barbara Copson - Performance Manager : extension 6054

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| S17 Crime and Disorder | This report supports the Council's Crime and Disorder responsibilities |
| Health and Well Being | This report supports performance improvement relating to improving the health and wellbeing of residents |
| Sustainability | This report supports the Council's sustainability responsibilities |
| Diversity | This report supports the promotion of diversity |
| Wards Affected | This report supports performance improvement across all Wards |
| Groups Affected | This report supports performance improvement which benefits all groups |
| Budget and Policy Framework | This report does not represent a change to the budget and policy framework |
| Key Decision | This is not a key decision |
| Urgent Decision | This is not an urgent decision |
| One Darlington: Perfectly Placed | This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes |
| Efficiency | Scrutiny of performance is integral to optimising outcomes. |
| Impact on Looked After Children and Care Leavers | This report has no impact on Looked After Children or Care Leavers. |