

F.A.O. SGNT. IRWIN IN RESPONSE TO THE GEORGE P.H.

18.11.13

I WOULD LIKE TO START BY SAYING THAT I FULLY UNDERSTAND THE REASONS WHY I AM HERE TODAY AND I AM REGRETFULL AND SORRY THAT THIS ACTION HAS BEEN NECESSARY.

AS LICENSEE OF THE GEORGE I AM THE PERSON RESPONSIBLE FOR THE LICENSING LAWS TO BE FOLLOWED AND FOR ANY BREACHES THAT HAVE OCCURED.

I HAVE TAKEN ACTION TOWARDS MY STAFF AND THE PERSON RESPONSIBLE FOR SERVING A TEST PURCHASER IS NOW NO LONGER WITH US. I HAVE THUS PLACED TWO OF THE BARSTAFF ON COURSES TO GIVE YOU REASSURANCE THAT IT IS OUR INTENTION THAT THIS WILL NOT HAPPEN AGAIN.

SINCE THE CHALLENGE 25 SCHEME WAS INTRODUCED WE HAVE ATTRIBUTED A MORE MATURE SOCIAL ENVIRONMENT IN THE GEORGE. THE GEORGE PUBLIC HOUSE IS DRIVEN FIRMLY BY FRIENDLY, WELCOMING, BARPERSONS, GIVING A GOOD AROUND FEELING OF CONTENTMENT AND GRATIFICATION. I WOULD THEREFORE LIKE THE OPPORTUNITY TO BE ABLE TO GIVE THE CUSTOMERS THE SERVICE THEY DESIRE AND DESERVE. THE PRINCIPLE BAR PERSONS NAMED AS BELOW WILL ATTEND THE COURSE ON WEDS 20th NOV. AT THE COPPER BEECH 08.30.09.00 TILL 16.30.17.00

LISA JAYNE FAWCETT PLH

DEBORAH LINDA BAILEY PLH

ONCE AGAIN PLEASE ACCEPT MY APOLOGIES THAT THIS REVIEW IS REQUIRED

W. Nicholls