



**All Scrutiny**

**Performance Data**

16/08/2017

09:30:17

**2017**

**2018**

<b>Scrutiny</b>
Adults & H...
Children & ...
Efficiency ...
Health & P...
Place

<b>Directo...</b>
Economic...
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Children a...

<b>Which AD...</b>
Communit...
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Regulatory...
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<b>Key / ...</b>
Key
Corporat...
Delete
Key / Bo...
Key / Op...
Manager

<b>Reported</b>
Annual
Monthly
Quarterly
Select
Biennial

Total	<b>31</b>	Total	<b>31</b>
Better than previously reported ( ↑ )	<b>11</b>	Better than target	<b>0</b>
The same as previously reported ( ↔ )	<b>2</b>	Achieving target	<b>0</b>
Not as good as previously reported ( ↓ )	<b>7</b>	Missing target	<b>0</b>
Not comparable ( blank )	<b>11</b>	No Target	<b>31</b>

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	April	May	June	June - Num	June - Den	Trend from when last reported	Year End Target	June compare to target	Comments
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Quarterly	Bigger	Num	-	-	-	-	972,068	991,034	-	-	249,255	249,255	-		975,000		Qtr 1 .
CUL 065	Number of physical visits to the Library	Annual	Bigger	Num	-	-	-	-	245,875	252,000	-	-	-	-	-		260,000		Qtr 1 .
CUL 066	Number of book loans	Annual	Bigger	Num	-	-	-	-	359,231	302,216	-	-	-	-	-		305,000		Qtr 1 .
CUL 071	Number of visits to the Head of Steam	Annual	Bigger	Num	-	-	-	-	-	33,395	-	-	-	-	-		37,000		Qtr 1 .
ECI 104	Percentage of major planning applications decided within 13 weeks	Quarterly	Bigger	%	-	-	-	100	79	78	-	-	57	4	7	↓	70		Qtr 1 .
ECI 105	Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	-	-	-	42	50	85	-	-	90	104	115	↑	85		Qtr 1 .
ECI 106	24 months to date percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	-	-	-	57	62	63	-	-	67	596	896	↑	70		Qtr 1 .
ECI 305	Town centre footfall trend	Monthly	Bigger	%	-	-	-	-	-	-8.3	-7.9	-8.1	-8.4	-129,588	1,542,257	↓	-		Qtr 1 .
ECI 321	Monthly unemployed claimant count	Monthly	Smaller	%	1.9	3.2	-	3.0	3.1	3.5	3.5	3.5	3.5	2,235	64,700	↔	4		(blank)
ECI 327	Employment Rate - all people economically active	Annual	Bigger	%	-	70	74	72	73	75	-	-	-	-	-	↑	-		Qtr 1 .
ECI 329	Average annual income - Darlington residents	Annual	Bigger	£	-	25,594	28,132	24,913	25,418	25,470	-	-	-	-	-	↑	-		Qtr 1 .
ECI 330	Average annual income - Darlington employees	Annual	Bigger	£	-	25,688	28,090	24,913	26,983	25,953	-	-	-	-	-	↓	-		Qtr 1 .
ECI 401	New homes delivered against 5 year supply	Select	Bigger	Num	-	-	-	-	329	163	-	-	-	-	-		500		Qtr 1 Reporting period changing to 6 monthly
ENV 001	Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project	Annual	Bigger	Num	-	-	-	-	-	11	-	-	-	-	-		30		Qtr 1 To be rolled out to all Members through Quarter 2.
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Annual	Bigger	Num	-	-	-	-	-	30	-	-	-	-	-		50		Qtr 1 .
ENV 005	Local Environmental Quality Survey - % of 75 transepts inspected that pass the Litter Code of Practice list	Monthly	Bigger	%	-	-	-	-	-	96	93	94	96	96	100	↑	90		Qtr 1 .
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Bigger	%	-	-	-	-	-	37	-	-	-	-	-		40		Qtr 1 FIGURE NOT AVAILABLE UNTIL MID/LATE AUGUST
ENV 021	% of small fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	99	94	82	96	96	100	↑	80		Qtr 1 .
ENV 022	% of large fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	100	95	76	100	100	100	↑	80		Qtr 1 .
REG 301	Environmental Health : Percentage of food premises which are inspected within due date	Annual	Bigger	%	-	-	-	-	-	96	-	-	-	-	-		95		Qtr 1 Annual performance indicator – Reported in Quarter 4
REG 308	Environmental Health: Percentage of premises broadly compliant for food hygiene	Annual	Bigger	%	-	-	-	-	-	98	-	-	-	-	-		100		Qtr 1 Annual performance indicator – Reported in Quarter 4
REG 312	Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Bigger	%	-	-	-	-	-	92	-	-	90	123	136	↓	90		Qtr 1 New Performance Indicator (136 noise complaints investigated and closed). Amendments have been made to the Domestic Noise Procedure to improve performance.



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REG 803	Trading Standards : Percentage of high risk inspections carried out	Quarterly	Bigger	%	-	-	-	-	-	100	-	-	0.0	0	58	↓	100		Qtr 1 Whilst there is no requirement for Trading Standards to complete a specific number of inspections within each quarter, quarterly reporting allows the manager to monitor performance against the forward plan.
TCP 200	Percentage of principal roads where maintenance should be considered (A class)	Annual	Smaller	%	3.0	3.0	-	4.0	3.0	-	-	-	-	-	-	↑	-		Qtr 1 .
TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)	Annual	Smaller	%	6.0	6.0	-	11	9.0	-	-	-	-	-	-	↑	-		Qtr 1 .
TCP 203	Percentage of unclassified roads where maintenance should be considered	Annual	Smaller	%	17	14	-	19	20	-	-	-	-	-	-	↑	-		Qtr 1 .
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	26	32	-	-	-	-	-	-	↓	-		Qtr 1 .
TCP 601	Number of people slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	296	242	-	-	-	-	-	-	↑	-		Qtr 1 .
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	2.0	2.0	-	-	-	-	-	-	↔	-		Qtr 1 .
TCP 603	Number of children slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	28	32	-	-	-	-	-	-	↓	-		Qtr 1 .
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annual	Bigger	%	60	-	-	-	-	59	-	-	-	-	-		-		Qtr 1 .