



Place

Performance Data

2017

2018

Scrutiny
Adults & ...
Children ...
Efficiency ...
Health & ...
Place

Direct...
Economi...
Neighbo...
Children ...
Select

Which A...
Communi...
Economic...
Regulator...
Transport...
Adult Socia...
Chief Exec...

Key / ...
Key
Corpora...
Delete
Key - Q1
Key - Q2
Key - Q3

Repor...
Annual
Monthly
Quarterly
Biennial
Select

31

Total

31

31

Total

7

= Better than same period last year (↑)

13

4

Better than target

0

Better from when last reported (↑) =

1

2

Achieving target

3

= The same as same period last year (↔)

11

1

Missing target

21

The same from when last reported (↔) =

6

24

No Target

3

= Not as good as same period last year (↓)

11

21

Not as good from when last reported (↓) =

6

21

Not comparable (blank)

6

24

No Target

| Indicator Num | Indicator Description | Reported | What is best | Measure of unit | Latest England Av | Latest North East Av | Latest other benchmark Av | 2014/15 | 2015/16 | 2016/17 | Data at same period last year | Latest data performance from same period last year | June | July | Aug | Sept | Sept - Num | Sept - Den | Trend from when last reported | Sept Target | Sept compare to target | Year End Target | Comments |
|---------------|---|-----------|--------------|-----------------|-------------------|----------------------|---------------------------|---------|---------|---------|-------------------------------|--|---------|-----------|---------|---------|------------|------------|-------------------------------|-------------|------------------------|-----------------|--|
| CUL 030 | Total number of visits to the Dolphin Centre (all areas) | Monthly | Bigger | Num | - | - | - | - | 972,068 | 991,034 | 521,633 | ↓ | 249,255 | 333,190.0 | 422,104 | 503,972 | 503,972 | - | | | | 975,000 | Qtr 2 Actions in place to meet end of year target. |
| CUL 065 | Number of physical visits to the Library | Annual | Bigger | Num | - | - | - | - | 245,875 | 252,000 | | | - | - | - | - | - | - | ↑ | - | | 260,000 | Qtr 2 Annual figure, however starting to do more frequently. |
| CUL 066 | Number of book loans | Annual | Bigger | Num | - | - | - | - | 359,231 | 302,216 | | | - | - | - | - | - | - | ↓ | - | | 305,000 | Qtr 2 . |
| CUL 071 | Number of visits to the Head of Steam | Monthly | Bigger | Num | - | - | - | - | 35,181 | 33,395 | 18,392 | ↑ | 8,200 | 12,616.0 | 15,490 | 19,118 | 19,118 | - | | | | 37,000 | Qtr 2 Head of Steam attendances over the summer have been up on last year due to strong programme of activities. |
| CUL 077 | Town centre footfall trend | Monthly | Bigger | % | - | - | - | - | - | -8.3 | | | -8.4 | | | | | | ↓ | | | - | Qtr 2 Quarter 2 figures not available at present. |
| ECI 104 | Percentage of major planning applications decided within 13 weeks | Quarterly | Bigger | % | 55 | - | - | 100 | 84 | 81 | 77 | ↑ | 57 | - | - | 80 | 12 | 15 | ↑ | 70 | ↑ | 70 | Qtr 2 The 8 applications within the Qtr 2 period were all decided within 13 weeks which had the positive effect on the overall performance. |
| ECI 105 | Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT) | Quarterly | Bigger | % | 74 | - | - | 53 | 59 | 69 | 62 | ↑ | 90 | - | - | 88 | 212 | 242 | ↓ | 85 | ↑ | 85 | Qtr 2 Speed performance exceeded for the quarter. |
| ECI 106 | 24 months to date percentage of non major planning development decisions within 8 weeks or within agreed time (EoT) | Quarterly | Bigger | % | 73 | - | - | 62 | 56 | 64 | 55 | ↑ | 69 | - | - | 70 | 642 | 912 | ↑ | 70 | ↔ | 70 | Qtr 2 This is the measure that the DCLG use to determine interventions in underperforming Planning Authorities. It is measured over a two year rolling period. Given the higher performance in ECI 104 and ECI105 the authority is on track to meet the 70% target for the two year period by the end of the period. |
| ECI 321 | Monthly unemployed claimant count | Monthly | Smaller | % | 1.9 | 3.2 | - | 3.0 | 3.1 | 3.5 | 3.2 | ↓ | 3.5 | 3.5 | 3.6 | 3.5 | 2,280 | 64,700 | ↑ | 3.5 | ↔ | 3.5 | Qtr 2 The consistency of this indicator suggests that the economy is performing relatively well. |
| ECI 327 | Employment Rate - all people economically active | Annual | Bigger | % | - | 70 | 74 | 72 | 72 | 75 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 . |
| ECI 329 | Average annual income - Darlington residents | Annual | Bigger | £ | - | 25,594 | 28,132 | 24,913 | 25,418 | 25,470 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 . |
| ECI 330 | Average annual income - Darlington employees | Annual | Bigger | £ | - | 25,688 | 28,090 | 24,913 | 26,983 | 25,953 | | | - | - | - | - | - | - | ↓ | - | | - | Qtr 2 . |
| ECI 401 | New homes delivered against 5 year supply | Quarterly | Bigger | Num | - | - | - | - | 329 | 163 | 121 | ↑ | | | | 326 | 326 | - | | | | 500 | Qtr 2 The Council's position against its 5 year supply target , currently 500 based on the 2015 OAN assessment is significantly improving and it is anticipated that the 500 target should be exceeded in 2017/2018 given the permissions that are now in place and ongoing discussions with developers about likely build out rates. It is anticipated that Cabinet will consider revising the Housing Need targets in January and this is likely to be less than the current 500 dwellings per annum target based on the 2014 data sets now published. |
| ENV 001 | Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project | Quarterly | Bigger | Num | - | - | - | - | - | 11 | | | 11 | - | - | 11 | 11 | - | ↔ | | | 30 | Qtr 2 11 Members initially involved in pilot, since rolling out to all Members, other Members have come forward to collect equipment, bags, etc. |
| ENV 002 | Number of Street Champions who are actively involved in litter picking a minimum of once per month | Quarterly | Bigger | Num | - | - | - | - | - | 30 | | | 41 | - | - | 48 | 48 | - | ↑ | | | 50 | Qtr 2 Number of Street Champions slowly increasing. |
| ENV 005 | Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list | Monthly | Bigger | % | - | - | - | - | - | 96 | 98 | ↓ | 99 | 95.0 | 100 | 94 | 71 | 75 | ↓ | | | 90 | Qtr 2 Overall standard of cleanliness still above target. |
| ENV 009 | % household waste that is collected that is either reused, recycled or composted | Quarterly | Bigger | % | 43 | 36 | - | 36 | 37 | 37 | 38 | ↑ | 40 | - | - | | | | | | | 40 | Qtr 2 Currently on schedule for year end target. |
| ENV 021 | % of small fly tips removed within target time | Monthly | Bigger | % | - | - | - | - | - | 99 | | | 96 | 89.0 | 98 | 91 | 91 | 100 | ↓ | 80 | ↑ | 80 | Qtr 2 Continue to exceed target on removing fly tips. |
| ENV 022 | % of large fly tips removed within target time | Monthly | Bigger | % | - | - | - | - | - | 100 | | | 100 | 100.0 | 96 | 100 | 100 | 100 | ↑ | 80 | ↑ | 80 | Qtr 2 Continue to exceed target on removing fly tips. |



21/11/2017

13:01:31

Place
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2018

Scrutiny
Adults & ...
Children ...
Efficiency ...
Health & ...
Place

Direct...
Economi...
Neighbo...

Children ...
Select

Which A...
Communi...
Economic...
Regulator...
Transport...

Adult Socia...
Chief Exec...

Key / ...
Key

Corpora...
Delete
Key - Q1
Key - Q2
Key - Q3

Repor...
Annual
Monthly
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Biennial
Select

| | | |
|-----------|--|-----------|
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| | |
|-----------|---------------------------|
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| 4 | Better than target |
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| 1 | Missing target |
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| REG 301 | Environmental Health : Percentage of food premises which are inspected within due date | Annual | Bigger | % | - | - | - | - | - | 96 | | | - | - | - | - | - | - | | - | | 95 | Qtr 2 Annual performance indicator – Reported in Quarter 4 |
| REG 308 | Environmental Health: Percentage of premises broadly compliant for food hygiene | Annual | Bigger | % | - | - | - | - | - | 98 | | | - | - | - | - | - | - | | - | | 100 | Qtr 2 Annual performance indicator – Reported in Quarter 4 |
| REG 312 | Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned) | Quarterly | Bigger | % | - | - | - | - | - | 92 | | | 90 | - | - | 86 | 121 | 141 | ↓ | 90 | ↓ | 90 | Qtr 2 141 noise complaints investigated and closed. Busy quarter with noise complaints delays due to staff and complainants holidays. |
| REG 803 | Trading Standards : Percentage of high risk inspections carried out | Quarterly | Bigger | % | - | - | - | - | - | 100 | 0.0 | ↑ | 0.0 | - | - | 16 | 9 | 58 | ↑ | | | 100 | Qtr 2 Whilst there is no requirement for Trading Standards to complete a specific number of inspections within each quarter, quarterly reporting allows the manager to monitor performance against the forward plan. |
| TCP 200 | Percentage of principal roads where maintenance should be considered (A class) | Annual | Smaller | % | 3.0 | 3.0 | - | 4.0 | 3.4 | 1.6 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 Annual results for 2016 surveys show a better position and within manageable tolerances. |
| TCP 202 | Percentage of non principal roads where maintenance should be considered (B and C class) | Annual | Smaller | % | 6.0 | 6.0 | - | 11 | 9.0 | 6.0 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 Annual results for 2016 surveys show a better position. |
| TCP 203 | Percentage of unclassified roads where maintenance should be considered | Annual | Smaller | % | 17 | 14 | - | 19 | 12 | 15 | | | - | - | - | - | - | - | ↓ | - | | - | Qtr 2 Ongoing decline in unclassified road condition. 53km in total needing maintenance to be considered and an 11km increase on the previous year. Action plan in place to invest to arrest decline. |
| TCP 600 | Number of people killed or seriously injured in road traffic accidents | Annual | Smaller | Num | - | - | - | 26 | 32 | 39 | | | - | - | - | - | - | - | ↓ | - | | - | Qtr 2 The data relates to calendar year 2016. This is 22% increase on previous years but is a 9% reduction on the 2005-2009 baseline average. |
| TCP 601 | Number of people slightly injured in road traffic accidents | Annual | Smaller | Num | - | - | - | 296 | 242 | 256 | | | - | - | - | - | - | - | ↓ | - | | - | Qtr 2 The data relates to calendar year 2016. This is a 6% increase from 2015 but is a 32% reduction on the 2005-2009 baseline average. |
| TCP 602 | Number of children killed or seriously injured in road traffic accidents | Annual | Smaller | Num | - | - | - | 2.0 | 2.0 | 4.0 | | | - | - | - | - | - | - | ↓ | - | | - | Qtr 2 The data relates to calendar year 2016. These have been no fatalities since 2013. The 4 accidents were serious and this is an increase on previous years and similar to the 2005-2009 baseline average. |
| TCP 603 | Number of children slightly injured in road traffic accidents | Annual | Smaller | Num | - | - | - | 28 | 40 | 27 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 The data relates to calendar year 2016. This is a 16% reduction from 2015 and a 43% reduction on the baseline average. |
| TCP 900 | Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey) | Annual | Bigger | % | 61 | - | - | 59 | 59 | 60 | | | - | - | - | - | - | - | ↑ | - | | - | Qtr 2 60% is slightly below National Average of 61%. Highest 70%, Lowest 53% |