Personal Social Services: Survey of Adult Carers in England
Produced by North Tyneside Council

1D: Carer reported quality of life

Local Authority	2012-13	Year 2014-15	2016-17
Darlington	8.4	7.9	7.6
Durham	8.7	8.7	8.4
England	8.1	7.9	
Gateshead	9.0	8.7	
Hartlepool	9.3	8.9	8.8
Middlesbrough	8.7	7.9	
N'land	8.5	8.5	8.5
Newcastle	8.5	8.4	
North Tyneside	8.7	8.3	8.2
Redcar & Cleveland	8.7	8.1	
South Tyneside	8.0	7.5	
Stockton	8.9	8.7	7.9
Sunderland	8.0	8.0	

1I: Proportion of people who use services and carers, who reported that they had as much social contact as they would like

Local Authority	2012-13	Year 2014-15	2016-17
Darlington	47.6%	34.9%	37.1%
Durham	52.0%	52.0%	51.0%
England		38.0%	
Gateshead	57.0%	49.7%	46.4%
Hartlepool	58.5%	52.6%	50.5%
Middlesbrough	47.1%	40.0%	
N'land	48.7%	46.5%	44.7%
Newcastle	52.0%	47.0%	
North Tyneside	50.5%	45.3%	40.7%
Redcar & Cleveland	53.2%	41.7%	
South Tyneside	39.6%	30.7%	31.7%
Stockton	53.0%	50.3%	35.8%
Sunderland	40.6%	40.7%	39.9%

3B: Overall satisfaction of carers with social services

Local Authority	2012-13	Year 2014-15	2016-17
Darlington	52.2%	49.0%	41.4%
Durham	47.9%	54.4%	43.3%
England	42.6%	41.5%	
Gateshead	50.8%	54.0%	43.3%
Hartlepool	65.4%	56.4%	59.2%
Middlesbrough	53.4%	50.9%	
N'land	42.1%	41.9%	42.1%
Newcastle	52.6%	44.4%	
North Tyneside	41.3%	43.4%	40.3%
Redcar & Clevela..	55.0%	52.4%	
South Tyneside	45.6%	44.8%	34.0%
Stockton	45.8%	49.6%	46.2%
Sunderland	45.8%	42.9%	43.3%

3C: The proportion of carers who report they have been included or consulted in discussions about the person they care for

Local Authority	2012-13	Year 2014-15	2016-17
Darlington	74.6%	76.5%	71.7%
Durham	79.2%	86.1%	79.8%
England	72.6%	71.7%	
Gateshead	80.5%	81.1%	74.8%
Hartlepool	92.1%	84.0%	82.8%
Middlesbrough	80.8%	81.6%	
N'land	80.6%	74.3%	74.9%
Newcastle	79.4%	79.6%	
North Tyneside	78.3%	74.6%	73.0%
Redcar & Cleveland	78.0%	74.6%	
South Tyneside	74.8%	63.5%	71.9%
Stockton	73.1%	77.6%	81.3%
Sunderland	77.7%	83.4%	73.8%

3D: The proportion of people who use services and carers who find it easy to find information about services

Local Authority	2012-13	Year 2014-15	2016-17
Darlington	75.6%	74.1%	64.3%
Durham	75.7%	78.7%	71.5%
England	68.7%	66.0%	0.0%
Gateshead	79.3%	78.2%	67.2%
Hartlepool	84.7%	80.1%	80.6%
Middlesbrough	68.4%	72.9%	
N'land	76.7%	68.4%	72.1%
Newcastle	75.6%	67.8%	
North Tyneside	76.3%	65.9%	66.1%
Redcar & Cleveland	71.0%	73.7%	
South Tyneside	72.7%	73.3%	67.1%
Stockton	75.3%	67.8%	73.1%
Sunderland	68.1%	67.7%	65.2%

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