



Adults & Housing
Performance Data

Scrutiniv
 Adults & Housing
 Performance Data
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21	Total
0	Better than target
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0	Missing target
19	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	Data at same period last year	Latest data performance from same period last year	April	May	June	June - Num	June - Den	Trend from when last reported	June Target	June compare to target	Year End Target	Comments
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Monthly	Smaller	Per 100,000 pop	628	843	889	788	843	809	190	↑	38	101	115	24	20,857				809.2	Qtr 1 In highlight report
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	Monthly	Smaller	Per 100,000 pop	13	16	15	8.0	27	16	1.6	↑	0.0	0.0	0.0	0	62,270				19.3	Qtr 1 In highlight report
ASC 008	(ASCOF 2A 1&2) Permanent admissions to residential and nursing care homes, per 100,000 of the 18+ population.	Monthly	Smaller	Per 100,000 pop	155	200	-	198	230	213	11	↓	9.6	25	29	24	83,127				215.1	Qtr 1 In highlight report
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	Monthly	Bigger	%	-	-	-	73	67	67	63	↓	47	54	58	65	112	↑			70.0	Qtr 1 In highlight report
ASC 021	Percentage of people whose need for home care has reduced through provision of a reablement package.	Monthly	Bigger	%	-	-	-	48	54	56	50	↓	29	41	49	55	112	↑			58.0	Qtr 1 In highlight report
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Monthly	Bigger	%	75	80	78	80	85	86	8.6	↓	1.1	2.5	7.2	21	290	↑			85.0	Qtr 1 In highlight report
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	Monthly	Bigger	%	5.8	5.6	5.0	5.2	5.8	4.3	0.7	↓	0.0	0.4	0.3	1	290	↓			6.0	Qtr 1 In highlight report
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	Monthly	Bigger	%	87	95	87	90	92	98	74	↑	76	80	84	804	952	↑			98.0	Qtr 1 In highlight report
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	Monthly	Bigger	%	78	85	85	87	97	96	72	↑	87	88	88	144	164	↔			95.0	Qtr 1 In highlight report
ASC 054	(ASCOF 3D (1)) The proportion of people who use Adult Care services who find it easy to find information about services.	Annual	Bigger	%	74	79	75	71	77	-			-	-	-	-	-	↑	-		85.0	Qtr 1 In highlight report
ASC 055	(ASCOF 3D (2)) The proportion of people who are carers who find it easy to find information about services.	Annual	Bigger	%	66	73	69	74	-	64			-	-	-	-	-	↓	-		85.0	Qtr 1 In highlight report
ASC 208	Number of Safeguarding concerns received i.e. alerts year to date	Monthly	Smaller	Num	-	-	-	-	1,004	831	219	↓	99	198	255	255	-				-	Qtr 1 In highlight report
ASC 209	Number of Safeguarding concerns received i.e. alerts per month	Monthly	Smaller	Num	-	-	-	-	95	98	79	↑	99	99	57	57	-	↑			-	Qtr 1 In highlight report
ASC 211	Number of referrals undertaken i.e. alerts progressed to strategy per month	Monthly	Smaller	Num	-	-	-	-	14	12	14	↑	11	14	7.0	7	-	↑			-	Qtr 1 In highlight report
HBS 013	Rent arrears of current tenants in the financial year as a percentage of rent debit (GNPI 34)	Quarterly	Smaller	%	-	2.6	2.6	2.0	2.1	2.4	2.1	↓	-	-	2.4	631,333	26,067,276	↔	2.4	↔	2.4	Qtr 1 Current arrears as % of debit increased from 2.38% at year end to 2.42% However, the underlying trend is good. There has been a recent increase in cases referred to Financial Protection and, when appropriate legal arrangements are in place, the accounts will be cleared.
HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Bigger	%	-	-	98	98	98	98	92	↑	-	-	93	6,941,154	7,468,673				98.2	Qtr 1 The collection rate of 92.94% compares with a collection rate of 92.10% at Q1 2016.17. Performance is currently on course to exceed our year end target.
HBS 025	Number of days spent in "Bed and Breakfast"	Monthly	Smaller	Num	-	-	-	149	155	123	117	↑	179	126	77	77	-	↑			-	Qtr 1 Numbers in B&B have remained consistent however average length of stay for April was higher due to the types of presentations
HBS 027a	Number of positive outcomes where homelessness has been prevented	Monthly	Bigger	Num	-	-	-	-	59	52	59	↓	29	41	49	49	-	↑			-	Qtr 1 Remains consistent
HBS 034	Average number of days to re-let dwellings	Monthly	Smaller	Num/Rate	-	-	-	33	24	19	21	↓	21	24	25	931	38	↓			-	Qtr 1 Whilst performance is still very high we have experienced higher turnovers than previously, partly due to our new build programme.



Adults & Housing

Performance Data

29/08/2017

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HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Smaller	%	-	-	-	0.3	0.5	0.4	0.3	↓	1.0	0.6	1.5	74	4,937	↓	1.5	↔	1.5	Qtr 1 Whilst performance is still very good the slight drop in performance has now been picked up.
REG 201	CCTV : Time to answer Lifeline Calls - for Life Critical Calls - calls shall be answered within 30 seconds	Quarterly	Bigger	%	-	-	-	-	-	98	99	↓	-	-	98	14,054	14,271	↓			80.0	Qtr 1 .