

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	Data at same period last year	Latest data performance from same period last year	Total						Trend from when last reported	Sept Target	Sept compare to target	Year End Target	Comments			
													20	11	1	6	2	20						Total		
													20	= Better than same period last year ( ↑ )						20	20	Total				
													11	Better from when last reported ( ↑ ) =						8	3	Better than target				
													1	= The same as same period last year ( ↔ )						3	0	Achieving target				
													6	The same from when last reported ( ↔ ) =						2	0	Missing target				
													2	= Not as good as same period last year ( ↓ )						7	17	No Target				
													Not as good from when last reported ( ↓ ) =						Not comparable ( blank )							
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Monthly	Smaller	Per 100,000 pop	611	838	639	788	843	809	375	↑	115	230.0	249	264	55	20,857			809	Qtr 2 In highlight report				
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	Monthly	Smaller	Per 100,000 pop	13	17	17	8.0	27	16	3.2	↑	0.0	0.0	0.0	1.6	1	62,270			19	Qtr 2 In highlight report				
ASC 008	(ASCOF 2A 1&2) Permanent admissions to residential and nursing care homes, per 100,000 of the 18+ population.	Monthly	Smaller	Per 100,000 pop	155	200	-	198	230	213	77	↑	29	58.0	63	67	56	83,127			215	Qtr 2 In highlight report				
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	Monthly	Bigger	%	-	-	-	73	67	67	63	↑	58	63.0	57	67	51	76	↑		70	Qtr 2 In highlight report				
ASC 021	Percentage of people whose need for home care has reduced through provision of a reablement package.	Monthly	Bigger	%	-	-	-	48	54	56	50	↓	49						↑		58	Qtr 2 In highlight report				
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Monthly	Bigger	%	76	81	76	80	85	86	80	↓	7.2	7.9	13	14	45	315	↑		85	Qtr 2 In highlight report				
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	Monthly	Bigger	%	5.7	5.3	6.4	5.2	5.8	4.3	4.1	↓	0.3	0.3	1.0	1.3	4	315	↑		6.0	Qtr 2 In highlight report				
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	Monthly	Bigger	%	89	97	92	90	92	98	82	↑	84	97.0	98	98	874	895	↔		98	Qtr 2 In highlight report				
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	Monthly	Bigger	%	78	85	85	87	97	96	72	↑	88						↔		95	Qtr 2 In highlight report				
ASC 054	(ASCOF 3D (1)) The proportion of people who use Adult Care services who find it easy to find information about services.	Annual	Bigger	%	74	79	75	71	77	-			-	-	-	-	-	-	↑	-	85	Qtr 2 In highlight report				
ASC 055	(ASCOF 3D (2)) The proportion of people who are carers who find it easy to find information about services.	Annual	Bigger	%	66	73	69	74	-	64			-	-	-	-	-	-	↓	-	85	Qtr 2 In highlight report				
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date	Monthly	Smaller	Num	-	-	-	-	1,004	831	416	↓	201	287.0	367	442	442	-			-	Qtr 2 In highlight report				
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month	Monthly	Smaller	Num	-	-	-	-	95	98	78	↑	60	87.0	80	75	75	-	↑		-	Qtr 2 In highlight report				
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	Monthly	Smaller	Num	-	-	-	-	14	12	14	↑	7.0	11.0	13	9.0	9	-	↑		-	Qtr 2 In highlight report				
HBS 013	Rent arrears of current tenants in the financial year as a percentage of rent debit (GNPI 34)	Quarterly	Smaller	%	2.3	2.6	2.6	2.0	2.1	2.4	2.3	↔	2.4	-	-	2.3	597,006	26,142,807	↑	2.40	↑	2.4	Qtr 2 Arrears are 2.28% of debit. Performance is currently on course to exceed our year end target.			
HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Bigger	%	97	-	98	98	98	98	97	↑	99	-	-	99	25,760,477	26,142,807			98	Qtr 2 The collection rate of 98.54% compares with a collection rate of 97.37% at Q2 2016.17. Performance is currently on course to exceed our year end target.				
HBS 025	Number of days spent in "Bed and Breakfast"	Monthly	Smaller	Num	-	-	-	-	1,652	1,715	901	↑	382	543.0	655	716	716	-			-	Qtr 2 Agreed to record cumulative totals to get a better understanding of the demands and trends on the service.				
HBS 027a	Number of positive outcomes where homelessness has been prevented	Monthly	Bigger	Num	-	-	-	-	517	596	332	↓	119	162.0	214	252	252	-			-	Qtr 2 Again we are commencing recording cumulative totals on positive outcomes for the clients which will also help with the changes in the Homeless Reduction Act				
HBS 034	Average number of days to re-let dwellings	Monthly	Smaller	Num/Rate	-	-	-	33	24	19	18	↓	25	20.0	21	23	1,043	46	↓	25.00	↑	25	Qtr 2 Performance remains strong despite increased voids from tenants transferring to new builds.			
HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Smaller	%	-	-	-	0.3	0.5	0.4	0.4	↑	1.5	0.4	0.2	0.2	8	4,937	↔	1.50	↑	1.5	Qtr 2 Performance is very good and we are able to access properties to carry out the gas service within the timescales			