



Adults & Housing

Performance Data

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2017

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20	Total	20
9	= Better than same period last year ( ↑ )	6
	Better from when last reported ( ↑ ) =	
1	= The same as same period last year ( ↔ )	3
	The same from when last reported ( ↔ ) =	
8	= Not as good as same period last year ( ↓ )	4
	Not as good from when last reported ( ↓ ) =	
2	Not comparable ( blank )	7

20	Total
3	Better than target
0	Achieving target
0	Missing target
17	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	Data at same period last year	Latest data performance from same period last year	June	July	Aug	Sept	Dec	Dec - Num	Dec - Den	Trend from when last reported	Sept Target	Sept compare to target	Year End Target	Comments
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Monthly	Smaller	Per 100,000 pop	611	838	639	788	843	809	736	↑	115	230.0	249	264	436	91	20,857				809	Qtr 3 In highlight report
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	Monthly	Smaller	Per 100,000 pop	13	17	17	8.0	27	16	14	↑	0.0	0.0	0.0	1.6	3.2	2	62,270				19	Qtr 3 In highlight report
ASC 008	(ASCOF 2A 1&2) Permanent admissions to residential and nursing care homes, per 100,000 of the 18+ population.	Monthly	Smaller	Per 100,000 pop	155	200	-	198	230	213	176	↑	29	58.0	63	67	112	93	83,127				215	Qtr 3 In highlight report
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	Monthly	Bigger	%	-	-	-	73	67	67	66	↑	58	63.0	57	67	61	185	301	↑			70	Qtr 3 In highlight report
ASC 021	Percentage of people whose need for home care has reduced through provision of a reablement package.	Monthly	Bigger	%	-	-	-	48	54	56	50	↓	49							↑			58	Qtr 3 In highlight report
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Monthly	Bigger	%	76	81	76	80	85	86	81	↓	7.2	7.9	13	14	59	177	301	↑			85	Qtr 3 In highlight report
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	Monthly	Bigger	%	5.7	5.3	6.4	5.2	5.8	4.3	4.0	↑	0.3	0.3	1.0	1.3	4.7	14	301	↑			6.0	Qtr 3 In highlight report
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	Monthly	Bigger	%	89	97	92	90	92	98	90	↑	84	97.0	98	98	98	832	848	↔			98	Qtr 3 In highlight report
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	Monthly	Bigger	%	78	85	85	87	97	96	72	↑	88							↔			95	Qtr 3 In highlight report
ASC 054	(ASCOF 3D (1)) The proportion of people who use Adult Care services who find it easy to find information about services.	Annual	Bigger	%	74	79	75	71	77	-			-	-	-	-	-	-	-	↑	-		85	Qtr 3 In highlight report
ASC 055	(ASCOF 3D (2)) The proportion of people who are carers who find it easy to find information about services.	Annual	Bigger	%	66	73	69	74	-	64			-	-	-	-	-	-	-	↓	-		85	Qtr 3 In highlight report
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date	Monthly	Smaller	Num	-	-	-	-	1,004	831	732	↓	267	331.0	408	469	735	735	-				-	Qtr 3 In highlight report
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month	Monthly	Smaller	Num	-	-	-	-	95	98	65	↓	72	64.0	77	61	99	99	-	↓			-	Qtr 3 In highlight report
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	Monthly	Smaller	Num	-	-	-	-	14	12	6.0	↑	11	12.0	16	10.0	11	11	-	↑			-	Qtr 3 In highlight report
HBS 013	Rent arrears of current tenants in the financial year as a percentage of rent debit (GNPI 34)	Quarterly	Smaller	%	2.7	2.6	2.6	2.0	2.1	2.4	2.4	↓	2.4	-	-	2.3	2.6	675,464	26,209,653	↓	2.40	↑	2.4	Qtr 3 Arrears are 2.58% of debit, compared to 2.42% at 2016.17 Q3. However, the underlying trend is good and is the expected that the year end target of 2.40% will be achieved.



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HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Bigger	%	97	-	98	98	98	98	98	↔	99	-	-	99	98	25,804,270	26,209,653				98	Qtr 3 The collection rate of 98.45% compares with a collection rate of 97.03% at Q3 2016.17. Performance is currently on course to exceed our year end target.
HBS 025	Number of days spent in "Bed and Breakfast"	Monthly	Smaller	Num	-	-	-	-	1,652	1,715	1,294	↓	382	543.0	655	716	1,328	1,328	-				-	Qtr 3 See report
HBS 027a	Number of positive outcomes where homelessness has been prevented	Monthly	Bigger	Num	-	-	-	-	517	596	460	↓	119	162.0	214	252	400	400	-				-	Qtr 3 See report
HBS 034	Average number of days to re-let dwellings	Monthly	Smaller	Num/Rate	-	-	-	33	24	19	17	↓	25	19.0	21	23	18	700	38	↓	25.00	↑	25	Qtr 3 Performance again is good this quarter - no major issues identified
HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Smaller	%	-	-	-	0.3	0.5	0.4	0.3	↑	1.5	0.4	0.2	0.2	0.2	12	4,937	↔	1.50	↑	1.5	Qtr 3 .