Contract Procedure Rules - Contents

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Definitions Appendix

All costs stated in these Contract Procedure Rules are exclusive of V.A.T., employee costs and fees.

Terms appearing in the definitions appendix are italicised and capitalised.

Further advice can be sought from:-

Legal Services Division Corporate Procurement Unit (CPU) Audit Services

A Brief Guide to Contract Procedure Rules

These Contract Procedure Rules (issued in accordance with Section 135 of the Local Government Act 1972) are intended to promote good purchasing practice and public accountability and deter corruption. Following the rules is the best defence against allegations that a purchase has been made incorrectly or fraudulently.

- 1. *Officers* responsible for purchasing or disposal **MUST** comply with these Contract Procedure Rules or be subject to disciplinary action in line with the Council's Disciplinary Procedure, for the purposes of this procedure the Contract Procedures Rules are a management instruction.
- 2. These Contract Procedure Rules lay down minimum requirements and a more thorough procedure may be appropriate for a particular contract (e.g. if Rules 51 to 57 would normally require that quotes be obtained, it might be appropriate in particular circumstances to seek additional quotations in writing or tender submissions. Equally, it may not always be appropriate to make use of an exemption under Rules 17 to 25 even if one might apply or be granted).
- 3. For the purposes of these Rules, where there is a requirement for communication to be in writing, this shall be deemed to include e-mail and fax transmissions as well as hard copy.
 - Follow the rules if you purchase goods or services or order building work.
 - Take all necessary procurement, legal, financial and professional advice.
 - Declare any personal financial interest in a contract. Corruption is a criminal offence.
 - Conduct any Service review and appraise the purchasing need.
 - Inform *Corporate Procurement Unit* of any expected or new procurement exercise to allow the *Procurement Plan* to be updated for *Cabinet* (if required).
 - Check whether there is an existing *Corporate Contract* or *Framework Agreement* you can make use of before undergoing a competitive process.
 - Normally allow at least four weeks for submission of bids
 - Contracts will be advertised on the Council's website and on supply2.gov.uk as a minimum.
 - Keep bids confidential.
 - Complete a written contract and/or Council order before the supply or works begin.
 - Where appropriate identify a contract manager with responsibility for ensuring the contract delivers as intended (see Section 5).
 - Keep records of dealings with suppliers.
 - Assess each contract afterwards to see how well it met the purchasing need and *Value for Money* requirements.
 - On completion of a tender process a report must be compiled detailing the process followed, the evaluation process and the outcome of the tender.

4. In accordance with the *Constitution*, the *Borough Solicitor* shall have the power to make amendments from time to time to these contract procedure rules to reflect decisions made by Council that have an effect on these rules.

Section 1 - Scope

Basic Principles

- 5. All purchasing and disposal procedures must: -
 - achieve *Best Value* for public money spent
 - be consistent with the highest standards of integrity
 - ensure fairness in allocating public contracts
 - comply with all legal requirements
 - ensure that *Non-commercial Considerations* do not influence any *Contracting Decision*
 - support the council's corporate and departmental aims and policies

Responsibilities

Officers

- 6. *Officers* responsible for purchasing or disposal must comply with these contract procedure rules, Financial Procedure Rules, the Code of Conduct for Employees, Property Procedure Rules and the Council's Scheme of Delegation, which are all set out in the *Constitution* and with all UK and European Union binding legal requirements. *Officers* must ensure that any *Agents, Consultants* and contractual partners acting on their behalf also comply.
- 7. *Officers* must ensure that any procurement that is anticipated to exceed £75,000 is entered onto the *Procurement Plan. Officers* must provide all relevant information to allow the CPU to update the *Procurement Plan.* The plan will be presented to Cabinet to enable them to designate a procurement as a *Strategic Procurement* or Non-Strategic Procurement. The only exemption to this rule is Contracts for performances at the Civic Theatre and Arts Centre (as per the Scheme of Delegation).
- 8. *Officers* must: -
 - have regard to relevant guidance from CPU;
 - before seeking to let another contract check with the CPU whether a suitable *Corporate Contract* or *Framework Agreement* exists. Where a suitable *Corporate Contract or Framework Agreement* exists, this must be used unless there is an auditable reason not to do so;

- if no pre-existing contract is available or there is an auditable reason not to use it then the *Officer* or *CPU* will conduct a procurement exercise ensuring they keep the records required by Rules 35 36;
- provide all relevant information to allow the *CPU* to keep the Corporate Contract Log up to date;
- take all necessary procurement, legal and financial advice;
- for any tender that exceeds £75,000 all tender documents must be seen by both the CPU and Legal Services prior to issue to ensure it complies with all requirements
- ensure that any purchase that represents a *Strategic Procurement* has a Procurement Strategy agreed by Cabinet prior to tender for such a procurement.
- 9. When any employee either of the authority or of a service provider may be affected by any transfer arrangement, *Officers* must ensure that the Transfer of Undertaking (Protection of Employment) (*TUPE*) issues are considered and obtain advice from Human Resource Management and Legal Services before proceeding with invitations for *Tenders* or *Quotations*. Where it is considered that *TUPE* will apply the implications should be made clear in the tender document.
- 10. All contracts will be let using the Council's *Standard Terms and Conditions*. The formal advice of the *Borough Solicitor* must be sought for contracts for which it is not proposed to use the Council's *Standard Terms and Conditions*

Directors

- 11. Directors must:-
 - ensure that their employees comply with Rules 6 to 10;
 - approve award of Contract for Non-Strategic procurements;
 - ensure contracts are signed in accordance with Rules 101 to 106 and arrange their safekeeping on Council premises
 - keep a record of exemptions recorded under Rule 23.

Council

12. Council's role is to agree these Contract Procedure Rules and any subsequent revisions of these Rules.

Cabinet

13. A Procurement Plan detailing all procurement decisions anticipated to be in excess of £75,000 will be submitted to Cabinet. A risk assessment will be carried out by CPU to identify those decisions that represent high value and complex decisions. These will be deemed to be Strategic Procurements. Cabinet will approve the Procurement Plan. Following consultation with relevant Cabinet Members any Strategic Procurement will have an accompanying strategy including options appraisals and appropriate evaluation criteria, this procurement strategy will be approved by Cabinet. Cabinet will approve

Resources Scrutiny Committee

14. Resources Scrutiny Committee will have a monitoring role for contracts and tendering. The *Procurement Plan* will be available to *Resources Scrutiny Committee*. Monitoring reports on contract performance will be presented by *Officers* if requested by *Resources Scrutiny Committee*.

Relevant Contracts

- 15. All *Relevant Contracts* must comply with these contract procedure rules. Where a subcontractor or supplier is to be nominated to a main contractor then these rules apply as if the tender were for a contract with the Council. A *Relevant Contract* is any arrangement made by, or on behalf of, the authority for the carrying out of Works or for the supply of Goods, Materials or Services. These include, but are not limited to, arrangements for:-
 - the supply or disposal of goods
 - the hire, rental or lease of goods or equipment
 - the delivery of services, including (but not limited to) those related to:-
 - the recruitment of employees
 - land and property transactions
 - financial and consultancy services.
- 16. Relevant Contracts do not include:-
 - contracts of employment which make an individual a direct employee of the authority, or
 - agreements regarding the acquisition, disposal, or transfer of land (for which *Property Procedure Rules* shall apply).

Exemptions

- 17. The Council has the power to waive any requirements within these Contract Procedure Rules for specific projects. Where a proposed contract is subject to the *EU Procedures* no exemption can be used.
- 18. Where the value of a proposed contract is estimated to be above £75,000 but expected to fall below the *EU Threshold*, in exceptional circumstances, a *Director* may submit a report to Council requesting that they waive any requirements within these contract procedure rules, stating the reasons for their request. When considering the option to waive Contract Procedure Rules *Officers* must liaise with both the CPU and Legal Services.

- 19. Where the value of a proposed contract is estimated to be above £75,000 but expected to fall below the *EU Threshold* and a tender exercise has been carried out in accordance with these rules but the procedure has failed to identify any suitable bid, the *Borough Solicitor* may approve the commencement of a negotiated procedure. However this may only be carried out by the CPU.
- 20. Where an exemption is necessary because of an unforeseeable emergency involving immediate risk to persons, property or serious disruption to council services, the *Director* may approve the exemption in accordance with the *Scheme of Delegation* but must prepare a report for the next *Cabinet* to support the action taken setting out the reason for such urgency, how it complies with relevant legislation and represents *Value for Money*. An exemption under this rule 20 allows a contract to be placed by direct negotiation rather than in accordance with section 3 of these Contract Procedure Rules.
- 21. Where there is a need to provide urgent special educational needs, urgent social care contracts or urgent operational needs and in the opinion of the relevant *Director* it is considered to be in the Council's interests or necessary to meet its obligations and is not covered by existing contract provision a *Director* can approve an exemption in accordance with the *Scheme of Delegation* but they must prepare a report for the next *Cabinet* to support the action setting out the reason for such urgency, how it complies with relevant legislation and represents *Value for Money*.
- 22. Any Contracts for performances at the Civic Centre and Arts Centre may be negotiated and signed for by the Assistant Director Culture (as per the Scheme of Delegation).
- 23. Where the value of a proposed contract is expected to fall below £75,000 but above £5,000 in exceptional circumstances a *Director* has the power, under the scheme of delegation in the *Constitution*, to waive the requirements contained within section 3 of these Contract Procedure Rules, provided that there is an auditable reason for doing so and the decision represents value for money. An exemption under this rule 23 allows a contract to be placed by direct negotiation with one or more suppliers rather than in accordance with Section 3 of these Contract Procedure Rules
- 24. The provisions of these rules do not apply when sourcing suppliers and sub-contractors to service contracts in respect of work awarded under Rule 62 of these rules (contracts to work for organisations other than the authority), except where the value of the contract exceeds the appropriate EU Thresholds.
- 25. All exemptions made under rule 23 must be recorded using the 'The Reasons for Non-Competitive Tender' form, stating the reasons for the exemptions. Exemptions shall be signed by the *Officer/Departmental Finance Officer* and countersigned by the *Director*. The signed form will be kept on file for audit purposes.

Collaborative and E-Procurement Arrangements

26. All purchases made via a local authority purchasing and distribution consortium, from a Public Sector Framework or in collaboration with other Local Authorities are deemed

- 27. A procurement exercise can be carried out using an existing Public Sector *Framework Agreement* such as Office of Government Commerce (OGC) Buying Solutions Contracts, provided that the proposed contract is within the scope of the existing framework agreement. The terms and conditions of contract applicable to any framework arrangement, including the requirement to undertake competition between providers, must be fully complied with. Advice must be sought from the *Corporate Procurement Unit*.
- 28. In order to secure *Value for Money*, the authority may enter into collaborative procurement arrangements. The *Officer* must consult the *Corporate Procurement Unit* where the purchase is to be made using collaborative procurement arrangements with another local authority, government department, statutory undertaker or public service purchasing consortium.
- 29. Any contracts entered into through collaboration with other local authorities or other public bodies, where a competitive process has been followed that complies with the contract procedure rules of the leading organisation, will be deemed to comply with these contract procedure rules and no exemption is required. However, advice must be sought from the *Corporate Procurement Unit*.
- 30. Where the Council has been successful in securing external grant funding to deliver a project any rules pertaining to that grant funding will take precedent over these Contract Procedure Rules
- 31. The use of e-procurement technology does not negate the requirement to comply with all elements of these contract procurement rules, particularly those relating to competition and *Value for Money*.
- 32. In advance of either advertising a tender opportunity or carrying out a mini-tender from a *Framework* a decision can be made to carry out an *e-Auction*. Notification of the use of an *e-Auction* must be included in the Tender advert and documentation.

Section 2 – Common Requirements

Steps prior to Purchase

33. The *Officer* must consider the purchase, according to its complexity and value, and taking into account any relevant guidance provided by CPU by:-

- taking into account the requirements from any relevant service review
- appraising the need for the expenditure and its priority
- inform the CPU and Legal Services of intention to tender
- defining the objectives of the purchase
- assessing the risks associated with the purchase and how to manage them, is this *Strategic Procurement*?
- considering what procurement method is most likely to achieve the purchasing objectives, including internal or external sourcing, partnering, packaging strategy and collaborative procurement arrangements with another local authority, government department, statutory undertaker or public service purchasing consortium
- consulting users as appropriate about the proposed procurement method, contract standards and performance and user satisfaction monitoring
- drafting the terms and conditions that are to apply to the proposed contract and agreeing final version with Legal Services
- setting out these matters in writing.
- ensuring appropriate consultation with relevant Cabinet Members has taken place dependant on nature and level of risk associated with the contract to be tendered.
- adopting Project Management Methodology where appropriate, ensuring the interests of all stakeholders are represented.
- identifying the required people who will be responsible for evaluating tenders.

and by confirming that:-

- there is *Cabinet* or delegated approval for the expenditure and the purchase accords with the approved policy framework and scheme of delegation as set out in the *Constitution*
- Officers must ensure that the contract is on the *Procurement Plan* and if the purchase is a *Strategic Procurement* that all appropriate steps have been taken to comply with the requirement of the Forward Plan and the period for call-in.

Records

- 34. Where the *Total Value* is greater than £5,000 but less than £75,000, the *Officer* must record :-
 - invitations to quote and *Quotations*
 - the method for obtaining bids (see Rules 51 to 53)
 - any *Contracting Decision* and the reasons for it
 - any exemption under Rules 17 to 25 together with the reasons for it
 - the *Award Criteria* and any sub-criteria including any scoring mechanisms to be applied during the evaluation process
 - documents sent to and received from *Candidates*
 - the contract documents (where required)

35. Where the *Total Value* exceeds £75,000 the *Officer* must record:-

- the method for obtaining bids (see Rules 51 to 53)
- any *Contracting Decision* and the reasons for it
- any exemption under Rules 17 to 25 together with the reasons for it
- the *Award Criteria* and any sub-criteria including any scoring mechanisms to be applied during the evaluation process;
- All documents sent to and received from *Candidates*
- pre-tender market research
- variation of any contract documents
- any correspondence between any *Candidate* and the Council
- clarification and post-tender negotiation (to include minutes of meetings) See rules 84 88
- the contract documents
- post-contract evaluation and monitoring
- communications with Candidates and with the successful contractor throughout the period of the contract.
- 36. Records required by this rule must be kept for six years after the term of the contract has expired. Contracts under seal must be kept for 12 years after the term of the contract has expired. Records relating to Post Tender Negotiation can be destroyed 12 months after the term of the Contract has expired. However, written documents which relate to unsuccessful *Candidates* may be microfilmed or electronically scanned or stored by some other suitable method after 12 months from award of contract, provided there is no dispute about the award.

Advertising, Approved Lists and Framework Agreements

Identifying and Assessing Potential Candidates

- 37. *Officers* shall ensure that, where proposed contracts, irrespective of their *Total Value*, might be of interest to potential *Candidates* located in other member states of the EU, a sufficiently accessible advertisement is published. Generally, the greater the interest of the contract to potential bidders from other member states, the wider the coverage of the advertisement should be. Examples of where such advertisements may be placed include:-
 - the Council's website
 - portal websites specifically created for contract advertisements
 - Supply2.gov.uk
 - national official journals, or
 - the Official Journal of the European Union (OJEU)/Tenders Electronic Daily (TED) (even if there is no requirement within the *EU Procedure*).
- 38. *Officers* are responsible for ensuring that all *Candidates* for a *Relevant Contract* are suitably assessed. The assessment process shall establish that the potential *Candidates*

- economic and financial standing
- technical ability and capacity to fulfil the requirements of the Authority.
- 39. This shall be achieved in respect of proposed contracts that are expected to exceed £75,000 by selecting firms from:-
 - *Approved Lists* of providers, maintained by the authority or on its behalf, and compiled following responses to a public advertisement, or
 - shortlists assessed from expressions of interest in a particular contract submitted in response to a public advertisement.
- 40. Public advertisements issued in respect of Rule 39 above shall reflect the potential degree of interest from *Candidates* located within other member states of the EU.

Approved Lists

- 41. *Approved Lists* should be used where recurrent transactions of a similar type are likely but where such transactions need to be priced individually and cannot easily be aggregated and priced in a single tendering exercise. *Approved Lists* cannot be used where the *EU Procedure* applies.
- 42. Directors may draw up :-
 - *Approved Lists* of persons ready to perform contracts to supply goods or services of particular types including without limitation on the basis of agreed contract terms
 - criteria for *Shortlisting* from the lists.
- 43. No person may be entered on an *Approved List* until there has been an adequate investigation into both their financial and their technical ability to perform the contract, unless such matters will be investigated each time bids are invited from that list.
- 44. *Approved Lists* must be drawn up after an advertisement inviting applications for inclusion on the list. The advertisement must be placed to secure the widest publicity among relevant suppliers throughout all member states of the EU. Persons may be entered on a list between the initial advertisement and re-advertisement provided the requirements of Rule 43 are met.
- 45. The list and *Shortlisting* criteria must be reviewed at least annually and re-advertised at least every three years. On re-advertisement, a copy of the advertisement must be sent to each company on the list, inviting them to reapply. Review means:-
 - the reassessment of the financial and technical ability and performance of those persons on the list, unless such matters will be investigated each time bids are invited from that list

- the deletion of those persons no longer qualified, with a written record kept justifying the deletion.
- 46. All *Approved Lists* shall be maintained in an open, fair and transparent manner and be open to public inspection.
- 47. A register of pre-qualified contractors and *Consultants* maintained by or on behalf of central government e.g. Constructionline will be deemed to be an *Approved List* for the purpose of these contract procedure rules and shall not be subject to the requirements of Rules 42 to 47 inclusive.
- 48. All *Approved Lists* are subject to reporting to the CPU.

Framework Agreements

- 49. The term of a *Framework Agreement* must not exceed four years and, while an agreement may be entered into with one provider, where an agreement is concluded with several organisations, there must be at least three in number. The number of providers to be included on the *Framework Agreement* will be agreed in advance with the CPU.
- 50. Contracts based on Framework Agreements may be awarded by either:-
 - applying the terms laid down in the *Framework Agreement* (where such terms are sufficiently precise to cover the particular call-off) without reopening competition, or
 - where the terms laid down in the *Framework Agreement* are not precise enough or complete for the particular call-off, by holding a mini competition in accordance with the following procedure:
 - inviting the organisations within the *Framework Agreement* that are capable of executing the subject of the contract to submit written *Tenders*
 - fixing a time limit which is sufficiently long to allow *Tenders* for each specific contract to be submitted, taking into account factors such as the complexity of the subject of the contract
 - awarding each contract to the tenderer who has submitted the best *Tender* on the basis of the *Award Criteria* set out in the specifications of the *Framework Agreement*.
 - *Officers* must note the requirement to apply a minimum 10 day standstill period for all call-off contracts awarded under the framework in excess of the appropriate EU Threshold.
 - *Officers* must ensure that any call-off contract awarded under the framework that exceeds £75,000 has been entered onto the *Procurement Plan*.

Section 3 – Conducting Purchase and Disposal

Competition requirements for purchase, disposal and partnership arrangements

- 51. The *Officer* must consider the total value of the contract when deciding the most appropriate procurement route. An *Officer* must not enter into separate contracts nor select a method of calculating the *Total Value* in order to minimise the application of these contract procedure rules.
- 52. The total value is the whole of the value or estimated value (in money or equivalent value) for a single purchase or disposal calculated as follows:-
 - (a) where the contract is for a fixed period, by taking the total price to be paid or which might be paid during the whole of the period of the Contract. For the avoidance of doubt this is not the annual value;
 - (b) where a series of contracts or a renewable contract is entered into for supplies/services of the same type during a twelve month period;
 - (c) where the contract is for an uncertain duration, by multiplying the monthly payment by 48;
 - (d) for feasibility studies, the value of the scheme or contracts which may be awarded as a result;
 - (e) for *Nominated Suppliers and Sub-contractors*, the total value shall be the value of that part of the main contract to be fulfilled by the *Nominated Supplier or Sub-contractor*;
- 53. The following procedures apply where there are no other procedures that take precedence. Other procedures may include agency agreements with government. If in doubt, *Officers* must seek the advice of the *Head of Strategic Procurement & Contract Management*.

Purchasing – Competition Requirements

54. Where the *Total Value* for a purchase is within the values in the first column below, the *Award Procedure* in the second column must be followed. The persons specified in the third column shall carry out *Shortlisting*.

Total Contract Value	Award Procedure	Shortlisting
Up to £5,000	One written Quotation	Officer
	(Quotations not required	
	under £500)	
£5,001 - £75,000	At least three written	Officer and Line Manager
	Quotations	
$\pounds75,001 - EU$ Threshold	Invitation to Tender by	Officer, Assistant Director
	advertisement/list to at least	and a representative from
	five Candidates	CPU
Above EU Threshold	EU Procedure or, where	Officer, Assistant Director,
	this does not apply,	Head of Strategic
	Invitation to Tender by	Procurement & Contract
	advertisement/list to at least	Management.
	five Candidates	

- 55. Where it can be demonstrated that there are insufficient suitably qualified *Candidates* to meet the competition requirement, all suitably qualified *Candidates* must be invited.
- 56. When inviting *Quotations* up to the value of £75,000 *Officers* should consider the benefits of including a local supplier in the invitation to quote where appropriate or applicable to the Contract.
- 57. Where the *EU Procedure* is required, the *Officer* shall follow the most appropriate route for procurement, taking account of any relevant guidance and advice as provided by the CPU.

Appointment of Consultants

- 58. Consultant architects, engineers, surveyors and other professional *Consultants* shall be selected and commissions awarded in accordance with the procedures detailed within these Contract Procedure Rules. Where a local, regional or national Framework exists then the *Officer* must use that Framework or demonstrate an auditable reason for not doing so. If a Framework is not used then consultants shall be appointed as outlined above.
- 59. The engagement of a *Consultant* shall follow the agreement of a brief that adequately describes the scope of the services to be provided and shall be subject to completion of a formal contract which clearly sets out the terms of their appointment.
- 60. *Officers* will require *Consultants* to maintain professional indemnity insurance policies to the satisfaction of the relevant *Director* for the period of the contract

Assets for Disposal

61. Assets for disposal must be sent to public auction except where better *Value for Money* is likely to be obtained by inviting *Quotations* and *Tenders*. (These may be invited by advertising on the council's internet site.) In the latter event, the method of disposal of surplus or obsolete stocks/stores or assets other than land must be formally agreed with the *Departmental Finance Officer*.

Providing Services to External Purchasers

62. Where contracts to work for organisations other than the authority are contemplated the relevant *Director* must satisfy themselves that the work can be carried out with no detrimental effect to the Council and this decision is made in consultation with the relevant cabinet Member. A report detailing under which Statutory Powers they are tendering must be submitted to the *Borough Solicitor* for confirmation.

Collaborative and Partnership Arrangements

63. Collaborative and partnership arrangements are subject to all UK and EU procurement legislation and must follow these contract procedure rules. If in doubt, *Officers* must seek the advice of the *Borough Solicitor* and the *Corporate Procurement Unit*.

Pre-tender Market Research and Consultation

- 64. The *Officer* responsible for the purchase:-
 - may consult potential suppliers prior to the issue of the *Invitation to Tender* in general terms about the nature, level and standard of the supply, contract packaging and other relevant matters, provided this does not prejudice any potential *Candidate*, but
 - must not seek or accept technical advice on the preparation of an *Invitation to Tender* or *Quotation* from anyone who may have a commercial interest in them, if this may prejudice the equal treatment of all potential *Candidates* or distort competition, and
 - should seek advice from the *Corporate Procurement Unit*.

Standards and Award Criteria

- 65. The *Officer* must ascertain what are the relevant British, European or international standards that apply to the subject matter of the contract. The *Officer* must include those standards that are necessary properly to describe the required quality.
- 66. The *Officer* must define *Award Criteria* that are appropriate to the purchase and designed to secure an outcome giving *Value for Money* for the authority. The basic criteria shall be:-
 - lowest price where payment is to be made by the authority
 - highest price if payment is to be received, or

- most economically advantageous where considerations other than price also apply.
- 67. If the last criterion is adopted, it must be further defined by reference to sub-criteria that may refer only to relevant considerations. These may include price, service, quality of goods, running costs, technical merit, previous experience, delivery date, cost effectiveness, quality, relevant environmental considerations, economic benefits to the local community, aesthetic and functional characteristics (including security and control features), safety, after-sales services, technical assistance and any other relevant matters. If you are unsure please contact CPU for advice on award criteria and related tender specifications.
- 68. Award Criteria must not include:-
 - Non-commercial Considerations
 - matters that discriminate against suppliers from the *European Economic Area* or signatories to the *Government Procurement Agreement*.

Invitations to Tender/Quotations

- 69. The *Invitation to Tender* shall state that no *Tender* will be considered unless it is received by the date and time stipulated in the *Invitation to Tender*. No *Tender* delivered in contravention of this clause shall be considered. All *Invitations to Tender* and *Quotations* will be issued through the Council's *e-Tendering & Contract Management System*, so far as such a system is available. Exceptions to this can be made if it is deemed that the process will disadvantage a particular sector or company.
- 70. All Invitations to Tender shall include the following:-
 - (a) A specification that describes the authority's requirements in sufficient detail to enable the submission of competitive offers.
 - (b) A requirement for tenderers to declare that the *Tender* content, price or any other figure or particulars concerning the *Tender* have not been disclosed by the tenderer to any other party (except where such a disclosure is made in confidence for a necessary purpose).
 - (c) A requirement for tenderers to complete fully and sign all *Tender* documents including a form of *Tender* and certificates relating to canvassing and non-collusion.
 - (d) Notification that *Tenders* are submitted to the council on the basis that they are compiled at the tenderer's expense.
 - (e) Notification that no *Tender* will be considered unless it is enclosed in a sealed envelope or container which bears the word '*Tender*' followed by the subject to which it relates, but no other name or mark indicating the sender.
 - (f) A stipulation that any *Tenders* submitted by fax or other electronic means shall not be considered.

- (g) A description of the *Award Procedure* and, unless defined in a prior advertisement, a definition of the *Award Criteria* in objective terms and if possible in descending order of importance.
- (h) The method by which any arithmetical errors discovered in the submitted *Tenders* is to be dealt with. In particular, whether the overall price prevails over the rates in the *Tender* or vice versa.
- 71. All *Invitations to Tender* or *Quotations* must specify the goods, service or works that are required, together with the terms and conditions of contract that will apply (see Rules 97 to 106).
- 72. The *Invitation to Tender* or *Quotation* must state that the council is not bound to accept any *Quotation* or *Tender*.
- 73. All *Candidates* invited to *Tender* or quote must be issued with the same information at the same time and subject to the same conditions. Any supplementary information must be given on the same basis.

Shortlisting

- 74. Any *Shortlisting* must have regard to the financial and technical standards relevant to the contract and the *Award Criteria*. Special rules apply in respect of the *EU Procedure*.
- 75. The Officers responsible for *Shortlisting* are specified in Rule 54.
- 76. When *Approved Lists* are used then *Shortlisting* can be carried out by an *Officer* in accordance with the *Shortlisting* criteria drawn up when the *Approved List* was compiled (see Rule 54). However, where the *EU Procedure* applies, *Approved Lists* may not be used.

Submission, Receipt and Opening of Tenders/Quotations

- 77. *Candidates* must be given an adequate period in which to prepare and submit a proper *Quotation* or *Tender*, consistent with the complexity of the contract requirement. Normally at least four weeks should be allowed for submission of *Tenders*. The *EU Procedure* lays down specific time periods, please speak to the CPU for advice for these timescales.
- 78. When the *e-Tendering & Contract Management System* is used tenders will be held securely until the appropriate time and date for release. The *Head of Strategic Procurement & Contract Management* shall be responsible for the management of the *e-Tendering & Contract Management System*.
- 79. When using the *e-Tendering & Contract Management System* the precise date and time of receipt is recorded automatically. The secure files are released by an *Officer* representing the *Borough Solicitor* and record immediately on opening on the *Tender*

- 80. When accepting hard copy *Tenders* these must be returned to the *Borough Solicitor*. *Tenders* received by fax or other electronic means (e.g. email) must be rejected, unless they have been sought in accordance with the Council's *e-Tendering & Contract Management System*. The *Borough Solicitor* will be responsible for the safekeeping of *Tenders* until the appointed time of opening. Each *Tender* must be:-
 - suitably recorded so as to subsequently verify the date and precise time it was received
 - adequately protected immediately on receipt to guard against amendment of its contents
 - recorded immediately on receipt in the *Tender Record Log*.
- 81. The *Borough Solicitor* must ensure that all hard copy *Tenders* are opened at the same time when the period for their submission has ended. The *Officer* or their representative must be present. *Tenders* must be opened in the presence of two Officers representing the *Borough Solicitor*.
- 82. Upon opening the Tender sum must be recorded in the *Tender Record Log*. The *Tender Record Log* must be initialled on behalf of the *Borough Solicitor*.
- 83. The *Officer* must not disclose the names of *Candidates* to any staff involved in the receipt, custody or opening of *Tenders*.

Clarification Procedures and Post-tender Negotiation

- 84. Providing clarification of an *Invitation to Tender* to potential or actual *Candidates* or seeking clarification of a *Tender* should only be carried out in writing. If using the *e*-*Tendering & Contract Management System* this should be used for all correspondence relating to clarification during the tender process. Responses to any queries raised regarding the *Invitation to Tender* documentation or process will be shared with all potential or actual *Candidates* if appropriate.
- 85. Discussions with tenderers after submission of a *Tender* and before the award of a contract with a view to obtaining adjustments in price, delivery or content (i.e. post-tender negotiations) must be the exception rather than the rule. In particular, they must not be conducted in an *EU Procedure* where this might distort competition, especially with regard to price.
- 86. If post-tender negotiations are necessary after a single-stage *Tender* or after the second stage of a two-stage *Tender*, then such negotiations shall only be undertaken with the tenderer who is identified as having submitted the best *Tender* and after all unsuccessful *Candidates* have been informed. During negotiations tendered rates and prices shall only be adjusted in respect of a corresponding adjustment in the scope or quantity included in the *Tender* documents. *Officers* appointed by the *Director* to carry

- 87. Post-tender negotiation must only be conducted in accordance with the guidance issued by the *Borough Solicitor* who, together with the *Corporate Procurement Unit*, must be consulted wherever it is proposed to enter into post-tender negotiation. Negotiations must be conducted by a team of at least two *Officers*, one of whom must be from a division independent to that leading the negotiations.
- 88. Where post-tender negotiation results in a fundamental change to the specification (or contract terms) the contract must not be awarded but re-tendered.

Evaluation, Award of Contract, and Debriefing Candidates

- 89. Apart from the debriefing required or permitted by these Contract Procedure Rules, the confidentiality of *Quotations, Tenders* and the identity of *Candidates* must be preserved at all times and information about one *Candidate's* response must not be given to another *Candidate*.
- 90. Contracts must be evaluated and awarded in accordance with the *Award Criteria*. During this process, *Officers* shall ensure that submitted *Tender* prices are compared with any pre-tender estimates and that any discrepancies are examined and resolved satisfactorily.
- 91. The arithmetic in compliant *Tenders* must be checked. If arithmetical errors are found they should be notified to the tenderer, who should be requested to confirm or withdraw their *Tender*. Alternatively, if the rates in the *Tender*, rather than the overall price, were stated within the *Tender* invitation as being dominant, an amended *Tender* price may be requested to accord with the rates given by the tenderer.
- 92. *Officers* may accept *Quotations* and *Tenders* received in respect of proposed contracts, provided they have been sought and evaluated fully in accordance with these contract procedure rules. Cabinet shall also approve the awarding of contracts that represent a *Strategic Procurement*
- 93. Where the total value of the contract is over £75,000, the *Officer* must notify all *Candidates* simultaneously and as soon as possible of the intention to award the contract to the successful *Candidate*. For those *Tenders* in excess of the EU Thresholds or if it is a *Strategic Procurement* the *Officer* must provide unsuccessful *Candidates* with a standstill period of at least ten days in which to challenge the decision before the *Officer* awards the contract. In the event that an unsuccessful Candidate challenges the decision then the *Officer* should immediately seek the advice from the *Head of Strategic Procurement & Contract Management or Legal Services*.
- 94. The *Officer* shall simultaneously by quickest means possible, debrief in writing all those *Candidates* who submitted a bid. No information, other than the following, should be given without taking the advice of the *Borough Solicitor* or *Head of Strategic*

- the name of the winning bidder(s);
- the award criteria as stated in the tender documentation;
- the scores of the unsuccessful and successful bidder(s) against the award criteria;
- a paragraph explaining fully the reasons why the company has been unsuccessful. This must include the characteristics and relative advantages of the successful bid against the unsuccessful tenderers bid. Officers must insert detailed information in relation to the areas where the Candidate has failed to score well.
- 95. Where a standstill period is required this should be a minimum of 10 calendar days where information is provided electronically (e.mail, fax) if alternative methods are used the period required is 15 calendar days. The standstill period must commence on a working day, the standstill period shall commence the day after the notification is issued. The standstill period shall end on midnight on the 10th/15th day. The standstill notification must clearly indicate when the standstill period shall end.
- 96. If an *Officer* is notified by an unsuccessful bidder of their intention to challenge the decision to award a contract they should take no further action other than contact *Legal Services*. The contract must not be awarded until legal proceedings have been concluded.

Section 4 – Contract and Other Formalities

Contract Documents

Relevant Contracts

- 97. All *Relevant Contracts* shall be in writing. The *Council's Standard Terms & Conditions* or Industry Standard Terms & Conditions e.g. JCT or NEC issued by a relevant professional body must be used and Terms and Conditions must be agreed by Legal Services prior to a tender being issued.
- 98. All Relevant Contracts, irrespective of value, shall clearly specify:-
 - what is to be supplied (i.e. the works, materials, services, matters or things to be furnished, had or done)
 - the provisions for payment (i.e. the price to be paid and when)
 - the time, or times, within which the contract is to be performed
 - the provisions for the council to terminate the contract.
- 99. In addition, every *Relevant Contract* must also state clearly as a minimum:-
 - that the contractor may not assign or sub-contract without prior written consent

- any insurance requirements
- health and safety requirements
- ombudsman requirements
- data protection requirements, if relevant
- that charter standards are to be met if relevant
- race relations requirements
- Disability Discrimination Act requirements
- Freedom of Information Act requirements
- where *Agents* are used to let contracts, that *Agents* must comply with the council's contract procedure rules
- a right of access to relevant documentation and records of the contractor for monitoring and audit purposes if relevant.
- 100. All contracts will be let using the *Council's Standard Terms and Conditions*. The formal advice of the *Borough Solicitor* must be sought for contracts for which it is not proposed to use the *Standard Terms and Conditions* for example:-
 - where it is proposed to use Industry Standard Contracts e.g. NEC Conditions of Contract
 - where the other party wants to vary the *Council's Standard Terms and Conditions*
 - where the other party proposes to use their own terms and conditions
 - those involving leasing arrangements.

Contract Formalities

- 101. Relevant Contracts shall be completed as follows:-
 - Up to £75,000 signature *Director* or their *Authorised Signatory* or an *Authorised Signatory* in *Legal Services* i.e. person authorised by Borough Solicitor (see Rule 104)
 - Above £75,000 sealing (see Rules 104 to 106).
 - Any Contract for performances at the Civic Centre or Arts Centre can be signed by the Assistant Director Culture
- 102. All contracts must be concluded formally in writing before the supply, service or construction work begins, and in any event before payments are made, except in exceptional circumstances, and then only with the written consent of the *Borough Solicitor*. An award letter is insufficient.
- 103. The *Officer* responsible for securing signature of the contract must ensure that the person signing for the other contracting party has authority to bind it.

Sealing

- 104. Where contracts are completed by each side adding their formal seal, such contracts shall be signed by the *Borough Solicitor* or Authorised Signatory i.e. person authorised by Borough Solicitor together with the fixing of council's seal.
- 105. Every council sealing will be consecutively numbered, recorded and signed by the person witnessing the seal.
- 106. A contract must be sealed where:-
 - the Council may wish to enforce the contract more than six years after its end
 - the price paid or received under the contract is a nominal price and does not reflect the value of the goods or services
 - there is any doubt about the authority of the person signing for the other contracting party, or
 - the *Total Value* exceeds £75,000.

Bonds and Parent Company Guarantees

- 107. The *Officer* must consult with an *Assistant Director* responsible for finance about whether a *Parent Company Guarantee* is necessary when a *Candidate:-*
 - is a subsidiary of a parent company and the *Total Value* exceeds £250,000, or
 - award is based on evaluation of the parent company, or
 - there is some concern about the stability of the *Candidate*.
- 108. The *Officer* must consult with an Assistant Director responsible for finance about whether a *Bond* is needed:-
 - where the *Total Value* exceeds £1,000,000, or
 - where it is proposed to make stage or other payments in advance of receiving the whole of the subject matter of the contract and there is concern about the stability of the *Candidate*.

Prevention of Corruption

- 109. The *Officer* must comply with the *Code of Conduct for Employees* and must not invite or accept any gift or reward in respect of the award or performance of any contract. It will be for the *Officer* to prove that anything received was not received corruptly. High standards of conduct are obligatory.
- 110. The following clause must be put in every written Council contract:
 - a. The Contractor shall not offer or give, or agree to give, to any employee, agent, servant or representative of the Council any gift or consideration of any kind as an inducement or reward for doing, any act in relation to the obtaining or execution of the Contract or any other contract with the Council, or for showing or refraining from showing favour or disfavour to any person in relation to the

- b. The Contractor warrants that it has not paid commission nor agreed to pay any commission to any Employee or representative of the Council by the Contractor or on the Contractor's behalf.
- c. Where the Contractor engages in conduct prohibited by clauses detailed above in relation to this or any other contract with the Council, the Council has the right to:
 - (a) terminate the Contract and recover from the Contractor the amount of any loss suffered by the Council resulting from the termination, including the cost reasonably incurred by the Council of making other arrangements for the provision of the Services and any additional expenditure incurred by the Council throughout the remainder of the Contract Period; or
 - (b) recover in full from the Contractor any other loss sustained by the Council in consequence of any breach of this clause whether or not the Contract has been terminated.

Declaration of Interests

- 111. Employees must be aware that it is a serious criminal offence under the Prevention of Corruption Acts for them to receive or give any gift, loan, reward or advantage in their official capacity 'for doing, or not doing, anything' or 'showing favour, or disfavour to any person'. If an allegation is made against you, it will be for you to demonstrate that any such rewards have not been corruptly obtained.
- 112. For you own protection, if anyone makes an approach to you which seems to you, or might seem to a third party, to be aimed at obtaining some form of preferential treatment, or in any suspicious circumstances in connection with a contract, you must report the matter to your Chief Officer.

Section 5 - Contract Management

Managing Contracts

- 113. Where appropriate, taking account of cost, longevity and risk associated with the contract, sponsoring departments are to name contract managers for all new contracts. All such contracts must have a named council *Contract Manager* and a named company contract manager for the entirety of the contract.
- 114. *Contract Managers* must have regular review meetings with the *Contractor* to ensure the requirements of the Contract are met.

115. A Contract can only be extended if an optional period of extension was included in the terms and conditions of the original Contract. When considering an extension to a Contract Officers must take into account Value for Money implications. In order to extend a Contract the contractor or supplier has to satisfy the requirements set out in the Contract in relation to the extension period.

Risk Assessment and Contingency Planning

- 116. For all contracts that are considered Business Critical, contract managers must:-
 - maintain a risk register during the contract period
 - undertake appropriate risk assessments and for identified risks
 - ensure contingency measures are in place

Contract Monitoring, Evaluation and Review

- 117. All contracts which have a value higher than the *EU Threshold* limits, or which are *High Risk*, are to be subject to monthly formal review with the contractor.
- 118. During the life of the contract, the Officer must monitor in respect of:-
 - performance
 - compliance with specification and contract cost
 - any *Value for Money* requirements
 - user satisfaction and risk management.

Definitions Appendix

Agent - A person or organisation acting on behalf of the council or on behalf of another organisation.

Approved List - A list drawn up in accordance with Rules 41 to 48.

Assistant Director - The Officers defined as such in the Constitution

Authorised Signatory – Officers appointed by Directors to sign on their behalf

Award Criteria - The criteria by which the successful *Quotation* or *Tender* is to be selected (see further Rules 65 to 68 and 70(g)).

Award Procedure - The procedure for awarding a contract as specified in Rules 51 to 57; 65 to 68; and 89 to 96.

Best Value - The duty, which Part I of the Local Government Act 1999 places on local authorities, to secure continuous improvement in the way in which functions are exercised, having regard to a combination of economy, efficiency and effectiveness as implemented by the Council. This terminology has now, in many instances, been superseded by *Value for Money*.

Bond - An insurance policy: if the contractor does not do what it has promised under a contract with the council, the council can claim from the insurer the sum of money specified in the bond (often 10 per cent of the contract value). A bond is intended to protect the council against a level of cost arising from the contractor's failure.

Borough Solicitor - The officer defined as such in the *Constitution*.

Business Critical – A Contract that is essential to the delivery of Council Services and is one that could have an impact on functions integral to council service delivery should it fail or go wrong e.g. Waste Management

Cabinet - The Council's Cabinet as defined in the Constitution.

Candidate - Any person who asks or is invited to submit a Quotation or Tender.

Chief Finance Officer - The Director of Finance and Performance or such other Officer as may be designated Chief Finance Officer by the Council.

Committee - A Committee that has power to make decisions for the Council, for example a joint committee with another local authority, but not a Scrutiny Committee.

Constitution - The constitutional document approved by the Council which:-

- allocates powers and responsibility within the Council and between it and others
- delegates authority to act to the *Cabinet*, *Committees* and *Officers*
- regulates the behaviour of individuals and groups through rules of procedure, codes and protocols.

Consultant - Someone employed for a specific length of time to work to a defined project brief with clear outcomes to be delivered, who brings specialist skills or knowledge to the role, and where the council has no ready access to employees with the skills, experience or capacity to undertake the work.

Contract Manager - The *Officer* appointed by the relevant *Director* to have responsibility for managing the contract.

Contracting Decision - Any of the following decisions:-

- composition of Approved Lists
- withdrawal of *Invitation to Tender*
- whom to invite to submit a Quotation or Tender Shortlisting
- award of contract

• any decision to terminate a contract.

Corporate Contract - A contract let by the *Corporate Procurement Unit* to support the council's aim of achieving *Value for Money*.

Corporate Procurement Unit - The Council's central procurement unit charged with providing strategic direction and advice to secure *Value for Money* in the council's procurement activities.

Council's Standard Terms & Conditions – Terms & Conditions agreed by the Council and used in all Council contracts

Departmental Finance Officer - The most senior *Officer* representing the *Director of Corporate Services* or designated by him/her to provide financial advice to the *Director* of the relevant Department.

Director The Officers defined as such in the *Constitution*.

e-Auction - A secure electronic hosted system by which suppliers bid against each other to reduce prices.

e-Tendering and Contract Management System - The system the Council has adopted to carry out tendering electronically.

EU Procedure - The procedure required by the EU where the *Total Value* exceeds the *EU Threshold*.

EU Threshold - The contract value at which the EU public procurement directives apply. **European Economic Area -** The 15 members of the European Union, and Norway, Iceland and Liechtenstein.

Financial Procedure Rules - The financial regulations outlining *Officer* responsibilities for financial matters issued by the *Chief Finance Officer* in accordance with the *Constitution*.

Framework Agreement - An agreement between one or more authorities and one or more economic operators, the purpose of which is to establish the terms governing contracts to be awarded during a given period, in particular with regard to price and, where appropriate, the quantity envisaged.

Government Procurement Agreement - The successor agreement to the General Agreement on Trade and Tariffs. The main signatories other than those in the *European Economic Area* are the USA, Canada, Japan, Israel, South Korea, Switzerland, Norway, Aruba, Hong Kong, China, Liechtenstein and Singapore.

Head of Corporate Assurance – Officer responsible for the Governance arrangements for the authority

Head of Strategic Procurement and Contract Management - Officer responsible for managing the Corporate Procurement Unit.

High Risk - A high-risk purchase is one that presents the potential for substantial exposure on the council's part should it fail or goes wrong.

High Value - A high-value purchase is where the value exceeds the *EU Threshold* values. **Invitation to Tender -** Invitation to tender documents in the form required by these Contract Procedure Rules.

Line Manager - The *Officer's* immediate superior or the *Officer* designated by the Director to exercise the role reserved to the line manager by these Contract Procedure Rules.

Nominated Suppliers and Sub-contractors - Those persons specified in a main contract for the discharge of any part of that contract.

Non-commercial Considerations:-

- (a) The terms and conditions of employment by contractors of their workers or the composition of, the arrangements for the promotion, transfer or training of or the other opportunities afforded to, their workforces ('workforce matters').
- (b) Whether the terms on which contractors contract with their sub-contractors constitute, in the case of contracts with individuals, contracts for the provision by them as self-employed persons of their services only.
- (c) Any involvement of the business activities or interests of contractors with irrelevant fields of government policy.
- (d) The conduct of contractors or workers in industrial disputes between them or any involvement of the business activities of contractors in industrial disputes between other persons ('industrial disputes').
- (e) The country or territory of origin of supplies to, or the location in any country or territory of the business activities or interests of, contractors.
- (f) Any political, industrial or sectarian affiliations or interests of contractors or their directors, partners or employees.
- (g) Financial support or lack of financial support by contractors for any institution to or from which the authority gives or withholds support.
- (h) Use or non-use by contractors of technical or professional services provided by the authority under the Building Act 1984 or the Building (Scotland) Act 1959.

Workforce matters and industrial disputes, as defined in paragraphs (a) and (d) above, cease to be non-commercial considerations to the extent necessary or expedient to comply with Best *Value*; or where there is a transfer of staff to which the Transfer of undertakings (Protection of Employment) Regulations 1981 (*TUPE*) may apply.

Officer - The Officer designated by the *Director* to deal with the contract in question.

Parent Company Guarantee - A contract that binds the parent of a subsidiary company as follows: if the subsidiary company fails to do what it has promised under a contract with the council, the council can require the parent company to do so instead.

Procurement Plan – A list of all the planned procurements for the coming year presented to Cabinet to enable them to designate a procurement as Strategic or Non-Strategic

Property Procedure Rules - Rules that apply to the acquisition, disposal or transfer of land or property.

Quotation - A quotation of price and any other relevant matter (without the formal issue of an *Invitation to Tender*).

Relevant Contract - Contracts to which these contract procedure rules apply (see Rules 15 and 16).

Resources Scrutiny Committee - Resources Scrutiny Committee as defined in the *Constitution.*

Shortlisting - The process of selecting *Candidates* who are to be invited to quote or bid or to proceed to final evaluation.

Standard Terms and Conditions - The contractual terms that the *Borough Solicitor* has agreed and that form part of the Councils contract.

Strategic Procurement - A decision that Members believe is high risk, high profile or high value enough to be made by *Cabinet*.

Supervising Officer - The *Line Manager's* immediate superior.

Tender - A *Candidate's* proposal submitted in response to an *Invitation to Tender*.

Tender Record Log - The log kept by the Director of Corporate Services or his representative to record details of *Tenders* (see Rule 82).

TUPE Transfer of Undertakings (Protection of Employment) Regulations 2006 (SI 2006 No.246) - Subject to certain conditions, these regulations apply where responsibility for the delivery of works or services for the authority is transferred from one organisation (e.g. private contractor, local authority in-house team) to another (e.g. following a contracting out or competitive tendering process) and where the individuals involved in carrying out the work are transferred to the new employer. These regulations seek to protect the rights of employees in such transfers, enabling them to enjoy the same terms and conditions, with continuity of employment, as existed with their former employer. Broadly, TUPE regulations ensure that the rights of employees are transferred along with the business.

Value for Money - Value for money is not the lowest possible price; it combines goods or services that fully meet your needs, with the level of quality required, delivery at the time you need it, and at an appropriate price.