

## Corporate Plan 2017-21: Performance Monitoring

The report sets out an overview of performance and progress by One Darlington Perfectly Placed priority theme. Key performance indicator progress is reported against two indicator types:

- Key target indicators –indicators where progress towards targets can be measured regularly and where improvement can be actively influenced by the council and its partners
- Key tracker indicators –indicators where no targets are set as they are long-term and/or the council and its partners are only partially able to influence

↑ → ↓

↑ Better than last performance

→ No significant change

↓ Worse than last performance

Baseline figure



### Benchmarking

Significantly better than England average/other

Not significantly different to England average/other

Significantly worse than England average/other

No polarity

## ONE COUNCIL PERFECTLY PLACED

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data				Targets
			Date	↑→↓	Date	Darlington	NE	England	2017/18
Rent arrears of current tenants in the financial year as a percentage of rent debit	Adults & Housing	Quarterly	2016-17	2.38↑	2016-17	2.38	2.55	n/a	-
Rent collected as a proportion of rents owed on council dwellings *including arrears brought forward	Adults & Housing	Quarterly	2016-17	98.29↑	n/a	n/a	n/a	n/a	-
Number of days spent in 'Bed and Breakfast'	Adults & Housing	Monthly	2016-2017	123↑	n/a	n/a	n/a	n/a	-
Amount of Council Tax arrears collected (£s)	Efficiency & Resources	Monthly	2016-17	£1,567,911↑	n/a	n/a	n/a	n/a	£1.5m
Amount of Housing Benefit overpayments recovered (£s)	Efficiency & Resources	Quarterly	2016-17	£1,202,060	n/a	n/a	n/a	n/a	£950k
Percentage of Council Tax collected in year	Efficiency & Resources	Monthly	2016-17	95.8↑	2015-16	95.2	96.0	96.7	96.0
Percentage of Business Rates collected in year	Efficiency & Resources	Monthly	2016-17	97.9↓	2015-16	98.4	96.6	98.2	98.0
Number of full-time equivalent (FTE) days lost due to sickness	Efficiency & Resources	Monthly	2016-17	9.7↓	n/a	n/a	n/a	n/a	8.9
Number of reportable employee accidents / ill-health	Efficiency & Resources	Quarterly	2016-17	13→	n/a	n/a	n/a	n/a	-
Upheld Local Government Ombudsman	Efficiency & Resources	Quarterly	2016-17	7↑	n/a	n/a	n/a	n/a	-
Complaints upheld by the Information Commissioner's Office	Efficiency & Resources	Quarterly	2016-17	1↑	n/a	n/a	n/a	n/a	-
Staff Turnover – Voluntary Leavers	Efficiency & Resources	Quarterly	2016-17	6.8↑	n/a	n/a	n/a	n/a	10.0
Contracted spend as a percentage of total non-salary spend	Efficiency & Resources	Quarterly	2016-17	72.13					80.0

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
Trend in changes in the council tax base	Annually	2016-17	106.0↑	2016-17	106.0	106.5	107.6
Percentage estimate of the adult population who find bills/commitments a heavy burden or are regularly in arrears	Annually	2016	16.4↓	2016	16.4	17.6	15.7
Trend of changes in business rateable value	Annually	2014-15	138.7→	2014-15	138.7	149.1	142.9
Labour turnover (Local Government Workforce Survey)	Annually	2016-17	21	2015-16	12	12	13
Number of full-time equivalent (FTE) working days lost due to sickness (excluding schools)	Monthly	2016-17	9.7↓	n/a	n/a	n/a	n/a
Difference between DBC workforce with a declared disability and the borough's population	Annually	2016-17	-12.8↓	n/a	n/a	n/a	n/a
Difference between DBC workforce from a black and minority ethnic (BAME) community and the borough's population	Annually	2016-17	+0.2→	n/a	n/a	n/a	n/a
Difference between DBC workforce identifying as Gay, Lesbian, Bisexual or Other and the national population	Annually	2016-17	-1.4↓	n/a	n/a	n/a	n/a

## THEME 1: MORE PEOPLE HEALTHY AND INDEPENDENT

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data			Targets	
			Date	↑→↓	Date	Darlington	NE	England	2017/18
<b>(PHOF 2.22iv) Cumulative % of the eligible population aged 40-74 offered an NHS Health Check who received one</b>	Health & Partnerships	Annual (financial year)	2013/14 -16/17	45.7	2013/14 -16/17	45.7	44.8	48.6	-
<b>(PHOF 2.14) Prevalence of smoking among persons aged 18 years and over</b>	Health & Partnerships	Annual (calendar year)	2015	17.9↑	2015	17.9	18.7	16.9	-
<b>(PHOF 2.15iii) Successful completion of alcohol treatment</b>	Health & Partnerships	Annual (calendar year)	2015	40.0↓	2015	40.0	33.2	38.4	-
<b>(PHOF 2.15ii) Successful completion of drug treatment – non-opiate users</b>	Health & Partnerships	Annual (calendar year)	2015	35.3↓	2015	35.3	29.2	37.3	-
<b>(PHOF 2.15i) Successful completion of drug treatment – opiate users</b>	Health & Partnerships	Annual (calendar year)	2015	4.8↓	2015	4.8	5.4	6.7	-
<b>Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)</b>	Place	Quarterly	March 2017	92.2↑	n/a	n/a	n/a	n/a	90.0

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑ → ↓	Date	Darlington	NE	England
(PHOF 2.17) Recorded diabetes	Annual (financial year)	2014-15	6.8 →	2014-15	6.8	6.7	6.4
(PHOF 2.12) Percentage of adults classified as overweight or obese	Annual (calendar year)	2013-15	65.4 ↓	2013-15	65.4	68.6	64.8
(PHOF 4.10) Suicide rate	Annual (calendar year)	2013-15	14.2 ↓	2013-15	14.2	12.4	10.1
(PHOF 2.10ii) Emergency Hospital Admissions for Intentional Self-Harm	Annual (financial year)	2015-16	194.4↑	2015-16	194.4	230.5	196.5
(PHOF 1.17) Fuel poverty	Annual (calendar year)	2014	12.6 ↓	2014	12.6	12.2	10.6
(PHOF 4.15iii) Excess winter deaths index (3 years, all ages) (2012-15)	Annual (Aug-July)	2012-15	20.8 ↓	2012-15	20.8	19.3	19.6
(PHOF 4.03) Mortality rate from causes considered preventable (Persons)	Annual (calendar year)	2013-15	211.3↓	2013-15	211.3	227.5	184.5
(PHOF 2.20iii) Percentage of people eligible for bowel cancer screening who were screened	Annual (calendar year)	2016	60.3 ↑	2016	60.3	59.4	57.9
(PHOF 2.20i) Percentage of women eligible for breast screening who were screened	Annual (calendar year)	2016	76.1 ↓	2016	76.1	77.3	75.5
(PHOF 2.20ii) Percentage of women eligible for cervical screening who were screened	Annual (calendar year)	2016	76.0 ↓	2016	76.0	75.2	72.7
(PHOF 0.1ii) Life expectancy at birth (Male)	Annual (calendar year)	2013-15	77.9 ↓	2013-15	77.9	77.9	79.5
(PHOF 0.1ii) Life expectancy at birth (Female)	Annual (calendar year)	2013-15	81.9 ↓	2013-15	81.9	81.6	83.1
(PHOF 0.2iii) Slope index of inequality in life expectancy at birth within Darlington, based on local deprivation deciles (Male)	Annual (calendar year)	2013-15	10.9 →	2013-15	10.9	10.9	n/a
(PHOF 0.2iii) Slope index of inequality in life expectancy at birth within Darlington, based on local deprivation deciles (Female)	Annual (calendar year)	2013-15	8.6 →	2013-15	8.6	9.3	n/a
(PHOF 0.1i) Healthy life expectancy at birth (Male)	Annual (calendar year)	2013-15	61.8 ↓	2013-15	61.8	59.6	63.4
(PHOF 0.1i) Healthy life expectancy at birth (Female)	Annual (calendar year)	2013-15	61.3 ↓	2013-15	61.3	60.1	64.1
(PHOF 0.2vi) Slope index of inequality in healthy life expectancy at birth within Darlington, based on deprivation within MSOAs (Male)	Annual (calendar year)	2009-15	18.4	2009-15	18.4	14.75	n/a
(PHOF 0.2vi) Slope index of inequality in healthy life expectancy at birth within Darlington, based on deprivation within MSOAs (Female)	Annual (calendar year)	2009-15	15.0	2009-15	15.0	15.0	n/a
(PH WDoH) Air pollution: fine particulate matter	Annual (calendar year)	2015	6.0↑	2015	6.0	6.1	8.3

## THEME 2: CHILDREN WITH THE BEST START IN LIFE

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data			Targets	
			Date	↑→↓	Date	Darlington	NE	England	2017 / 18
<b>(PHOF 2.02ii) Breastfeeding prevalence at 6-8 weeks after birth (new method)</b>	Health & Partnerships	Annual (year to date)	March 2017	30.6↓	2015 -16	33.6	31.4	43.2	-
<b>(PHOF 2.05ii) % children aged 2-2.5 offered ASQ-3 as part of Healthy Child Programme/ integrated review</b>	Health & Partnerships	Annual (financial year)	March 2017	89.9↑	2015 -16	32.3	64.8	81.3	80.0
<b>(PHOF 2.06i) Prevalence of overweight (including obese) children in Reception</b>	Health & Partnerships	Annual (academic year)	2014-15	23.9↓	2015 -16	23.9	24.5	22.1	-
<b>(PHOF 2.06ii) Prevalence of overweight (including obese) children in Year 6</b>	Health & Partnerships	Annual (academic year)	2015-16	34.6↓	2015 -16	34.6	37.0	34.2	-
<b>(PHOF 2.04) Under 18s conception rate per 1,000</b>	Health & Partnerships	Annual (calendar year)	Sept 2016	25.1↑	2015	25.1	28.0	20.8	-
<b>(PHOF 2.03) % women who smoke at time of delivery</b>	Health & Partnerships	Annual (financial year)	March 2017	14.8↑	2015 -16	14.8	16.7	10.6	-
<b>Number of school pupils participating in the sports development programme</b>	Health & Partnerships	Quarterly	2016-17?	12,546	n/a	n/a	n/a	n/a	8,500
<b>% of re-referrals that are repeat within 12 months</b>	Children & Young People	Monthly (year to date)	2016-17	21.4↑	2014 -15	25.6	20.6	24.0	20.0
<b>% looked after children with 3 or more placement moves during the last 12 months</b>	Children & Young People	Monthly	May 2017	11.9↓	n/a	n/a	n/a	n/a	10.0
<b>% of Care Leavers not in education, employment or training (combined for 18, 19, 20 and 21 year olds)</b>	Children & Young People	Monthly	May 2017	32.1↓	n/a	n/a	n/a	n/a	33.0
<b>% of children &amp; family assessments completed within 45 working days</b>	Children & Young People	Monthly (year to date)	2016-17	92.8↑	2015 -16	77.4	82.1	83.4	90.0
<b>Number of children killed or seriously injured in road traffic accidents</b>	Place	Annual (calendar year)	2015-16	32↓	n/a	n/a	n/a	n/a	-
<b>Number of children slightly injured in road traffic accidents</b>	Place	Annual (calendar year)	2015-16	242↑	n/a	n/a	n/a	n/a	-
<b>% of referrals completed within 24 hours year to date</b>	n/a	Monthly	2016-17	87.9↑	n/a	n/a	n/a	n/a	90.0
<b>(PHOF 2.01) Low birth weight of term babies</b>	Health & Partnerships	Annual (calendar year)	2015	2.1↑	2015	2.1	2.8	2.8	-

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
(PHOF 1.01i) % children in low-income families (all dependent children under 20)	Annual (calendar year)	2014	21.4↓	2014	21.4	24.3	19.9
(PHOF 1.05) 16-18 year olds not in education, employment or training	Annual (calendar year)	2015	6.3 ↑	2015	6.3	5.7	4.2
(PHOF 1.02i) % children achieving a good level of development at the end of reception	Annual (academic year)	2015-16	69.6↑	2015-16	69.6	68.4	69.3
(PHOF 1.02i) % children with free school meal status achieving a good level of development at the end of reception	Annual (academic year)	2015-16	54.3↑	2015-16	54.3	62.0	52.0
(PHOF 1.04) First time entrants to the youth justice system aged 10-17 (per 100,000 population)	Annual (calendar year)	2016	319.2↑	2016	319.2	409.8	327.1
Rate of children who were the subject of a child protection plan at the end of the year	Annual (calendar year)	2016-17	29.2↑	2015-16	58.0	59.5	42.9
(PH YP) Hospital admissions as a result of self-harm (10-24 years) per 100,000 population	Annual (calendar year)	2015-16	405.7↑	2015-16	405.7	442.9	430.5
(PH HP) Under 18s admitted to hospital for alcohol-specific conditions per 100,000 population	Annual (financial year)	2013/14–15/16	58.7↑	2013/14–15/16	58.7	60.4	36.6
(PH YP) Hospital admissions due to substance misuse (15-24 years) per 100,000 population	Annual (financial year)	2013/14–15/16	145.3↑	2013/14–15/16	145.3	121.2	95.4
Rate of looked after children per 10,000 under 18 population	Annual (financial year)	2015-16	90.6↓	2015-16	90.6	83.9	60.3
(PHOF 2.04) Under 16s conception rate	Annual (calendar year)	2015	6.8↓	2015	6.8	6.5	4.4
(PHOF 3.02) Rate of chlamydia detection per 100,000 young people aged 15 to 24	Annual (calendar year)	2015-16	2,083↑	2015-16	2,083	1,836	1,882
(PHOF 4.02) Percentage of five year old children free from dental decay	Annual (financial year)	2014-15	64.6	2014-15	64.6	72.0	75.4
Gap between the average Attainment 8 score of Darlington disadvantaged pupils and the average Attainment 8 score of non-disadvantaged pupils nationally (at KS4)	Annual (academic year)	2015-16	-15.7	2015-16	-15.7	-13.7	-12.3

### THEME 3: A SAFE AND CARING COMMUNITY

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data				Targets
			Date	↑→↓	Date	Darlington	NE	England	2017/18
Number of people killed or seriously injured in road traffic accidents	Place	Annual (calendar year)	2015-16	32.0↓	n/a	n/a	n/a	n/a	-
Number of people slightly injured in road traffic accidents	Place	Annual (calendar year)	2015-16	242↑	n/a	n/a	n/a	n/a	-
(ASCOF 4B) % of people who use ASC services who say those services have made them feel safe and secure	n/a	Annual (financial year)	2015-16	82.5↓	2015-16	82.5	88.6	85.4	-
(ASCOF 4A) The proportion of ASC users who feel safe	n/a	Annual (financial year)	2015-16	70.9↓	2015-16	70.9	72.9	69.2	
CCTV : Time to answer Lifeline Calls -for Life Critical Calls – calls shall be answered within 30 seconds	Adults & Housing	Monthly	2016-17	98.4	n/a	n/a	n/a	n/a	80
Proportion of council properties meeting the decent homes standard	n/a	Annual (financial year)	2016-17	100	n/a	n/a	n/a	n/a	100
(ASCOF 4C) The proportion of completed safeguarding referrals where people report that they feel safe	n/a	Annual (financial year)	n/a	n/a	n/a	n/a	n/a	n/a	
Trading Standards : Percentage of high risk inspections carried out	Place	Quarterly	2016-17	100	n/a	n/a	n/a	n/a	100
Environmental Health : Percentage of food premises which are inspected within due date	Place	Annual	2016-17	95.5	n/a	n/a	n/a	n/a	95
Environmental Health: Percentage of premises broadly compliant for food hygiene	Place	Annual	March 2017	98.2↑	n/a	n/a	n/a	n/a	100
Number of safeguarding concerns received i.e. alerts year to date	Adults & Housing	Monthly	2016-17	831↑	n/a	n/a	n/a	n/a	
Number of safeguarding concerns received i.e. alerts per month	Adults & Housing	Monthly	2016-17	98.0↓	n/a	n/a	n/a	n/a	
Number of referrals undertaken i.e. alerts progressed to strategy/safeguarding per month	Adults & Housing	Monthly	2016-17	12↓	n/a	n/a	n/a	n/a	



KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
(PH LAP 4.01) Alcohol-related mortality per 100,000 population	Annual (calendar year)	2015	51.3↑	2015	51.3	56.1	46.1
(PH LAP 2.01) Alcohol-specific mortality per 100,000 population	Annual (calendar year)	2013-15	14.2↑	2013-15	14.2	17.4	11.5
(PH LAP 10.03) Admission episodes for alcohol-related unintentional injuries conditions	Annual (financial year)	2015-16	155.6↑	2015-16	155.6	157.5	139.7
(PHOF 1.11) Rate of domestic abuse-related incidents and crimes (new method)	Annual (financial year)	2015-16	38.4	2015-16	38.4	30.4	22.1
Rate of ASB incidents – excluding repeats per 1,000 population	Monthly (year to date)	2016-17	43.6↑	n/a	n/a	n/a	n/a
(PH LAP 1.02) Years of life lost in adults aged under 75 due to alcohol-related conditions	Annual (calendar year)	2015	588↑	2015	588	771	552
% of all presentations to housing options for homelessness due to domestic abuse	Monthly	2016-17	4.24 ↑	n/a	n/a	n/a	n/a
Overall crime rate	Monthly (year to date)	2016-17	97.71↓	n/a	n/a	n/a	n/a
Number of hate crimes	Monthly (year to date)	2016-17	110↑	n/a	n/a	n/a	n/a
(PHOF 1.12i) Violent crime (including sexual violence) – hospital admissions for violence per 100,000 population	Annual (financial year)	2013/14 -15-16	59.0↑	2013/14 -15-16	59.0	60.8	44.8
(PHOF 1.12ii) Violent crime (including sexual violence) – violence offences per 1,000 population	Annual (financial year)	2015-16	18.3↓	2015-16	18.3	16.1	16.1
(PHOF 1.12iii) Violent crime (including sexual violence) – sexual offences per 1,000 population	Annual financial year)	2015-16	2.1↓	2015-16	2.1	1.9	1.9
(PHOF 1.13i) Re-offending levels – percentage of offenders who re-offend	Annual (calendar year)	2014	32.0↑	2014	32.0	30.0	25.4
(PHOF 1.13ii) Re-offending levels – average number of re-offences per offender	Annual (calendar year)	2014	1.34↓	2014	1.34	1.04	0.82
Number of packages of care delivered to young people / families registered with the Young Offending service	Quarterly						

## THEME 4: MORE PEOPLE ACTIVE AND INVOLVED

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data				Targets
			Date	↑→↓	Date	Darlington	NE	England	2017/18
Number individuals participating in community sports development programme	Health & Partnerships	Quarterly	2016-17	7,864	n/a	n/a	n/a	n/a	3,500
People doing less than 30 minutes moderate activity per week	Health & Partnerships	Annual	2015-16	22.8↑	2015-16	22.8	24.2	22.0	23.0
People doing at least 150 minutes of physical activity each week	Health & Partnerships	Annual	2015-16	66.1↑	2015-16	66.1	63.3	65.4	66.0
People doing sport and physical activity at least twice in the last 28 days	Health & Partnerships	Annual	2015-16	76.2	2015-16	76.2	74.7	77.2	76.0
Number of physical visits to the library	Place	Annual (financial year)	2016-17	252,000	n/a	n/a	n/a	n/a	260k
Number of visits to the Head of Steam	Place	Annual	2016-17	33,395	n/a	n/a	n/a	n/a	37k
12 month rolling average trend for monthly town centre footfall (also in Place Designed to Thrive)	Place	Annual	2015-16	1,133,247	n/a	n/a	n/a	n/a	-
Number of visits to the Dolphin Centre (all areas)	Place	Quarterly	2016/17	991,034↑	n/a	n/a	n/a	n/a	975k

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
Number of cycling trips (automated cycle counters)	Quarterly	2015-16	1,316↓	n/a	n/a	n/a	n/a
Average attendances to the Hippodrome theatre programme	Quarterly			n/a	n/a	n/a	n/a
Number of "Good Friends"	Monthly	2014-15	155	n/a	n/a	n/a	n/a
Sports club membership: % of population aged 16+	Annual academic year)	2015-16	24.0 ↑	2015-16	24.0	21.1	22.0
(PH PA) Percentage of adults who do any walking, at least once per week	Annual academic year)	2014-15	83.7	2014-15	83.7	80.4	80.6
(PH PA) Percentage of adults who do any walking, at least five times per week	Annual academic year)	2014-15	55.2	2014-15	55.2	51.2	50.6
(PH PA) Percentage of adults who do any cycling, at three times per week	Annual academic year)	2014-15	3.1	2014-15	3.1	3.3	4.4
(PH PA) Percentage of adults who do any walking, at least once per month	Annual academic year)	2014-15	12.1	2014-15	12.1	11.5	14.7
(PHOF 1.16) Percentage of people using outdoor space for exercise/health reasons	Annual (March – February)	2015-16	20.3↓	2015-16	20.3	17.3	17.9
(PH PA) Percentage of 15 year olds physically active for at least one hour per day seven days a week	Annual (financial year)	2014-15	17.7	2014-15	17.7	14.2	13.9
(PH PA) Percentage of 15 year olds with a mean daily sedentary time in the last week over 7 hours per day	Annual (financial year)	2014-15	74.5	2014-15	74.5	75.2	70.1
Number of ICT sessions at the library	Annual (financial year)	2016-17	50,216	n/a	n/a	n/a	n/a
Number of library members who have borrowed a book in the last year	Annual (financial year)	2016-17	8,388	n/a	n/a	n/a	n/a
Library visits per 1,000 residents	Annual	2015-16	2,333↓	2015-16	2,333	4,231	3,668

## THEME 5: MORE BUSINESSES AND MORE JOBS

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data			Targets	
			Date	↑→↓	Date	Darlington	NE	England	2017/18
Employment rate	Place	Monthly	Apr 16 – Mar 17	75.0↑	Apr 16 – Mar 17	75.0	69.8	75.4	-
Monthly unemployed claimant count	Place	Monthly	June 2017	3.4→	June 2017	3.4	3.2	1.9	-
Average annual income – Darlington residents	Place	Annual (calendar year)	2016-17	£25,469↑	2016-17	£25,469	£25,594	£28,132	-
Average annual income – Darlington employees	Place	Annual (calendar year)	2016-17	£25,953↓	2016-17	£25,953	£25,688	£28,090	-
Number of businesses in Darlington	n/a	Annual (calendar year)	2015-16	3,285↑	n/a	n/a	n/a	n/a	-
Number of new businesses created in Darlington	n/a	Annual (calendar year)	2015-16	420↑	n/a	n/a	n/a	n/a	-
Survival rate of 3+ year businesses									60.1

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
Gross Value Added (GVA) per hour worked (Nominal (smoothed) indices)	Annual	2015	91.3↑	2015	91.3	87.8	101.8
Gross Value Added (GVA) per head (Income Approach)	Annual	2015	£24,585↑	2015	£24,585	£19,063	£41,012
Gross Disposable Household Income (GDHI) per head	Annual	2015	£16,139↑	2015	£16,139	£15,855	£21,108
Median weekly full-time residence based earnings	Annual	2016	£489.80↑	2016	£489.80	£492.20	£544.70
Number of VAT or PAYE-registered enterprises	Annual	2016	3,100↑	n/a	n/a	n/a	n/a
Unemployment rate	Monthly	Apr 16 – Mar 17	6.4↓	Apr 16 – Mar 17	6.4	6.2	4.5
% 16-64 year olds with an NVQ4 or above	Annual	Jan-Dec 2016	32.9↑	Jan-Dec 2016	32.9	31.3	37.9
Economic inactivity rate	Annual (financial year)	2015-16	20.3↑	2015-16	20.3	24.6	21.5
(PHOF 1.08i) Gap in the employment rate between those with a long-term health condition and the overall employment rate	Annual (financial year)	2015-16	27.3↑	2015-16	27.3	27.7	29.6
(PHOF 1.08ii) Gap in the employment rate between those with a learning disability and overall employment rate	Annual (financial year)	2015-16	67.7↑	2015-16	67.7	63.9	68.1
(PHOF 1.08iii) Gap in the employment rate for those in contact with secondary mental health services and overall employment rate	Annual (financial year)	2015-16	72.3↓	2015-16	72.3	64.6	67.2
(PH HAP) Gender pay equality	Annual	2016	84.2↑	2016	84.2	81.7	81.2
% of working-age households with no one in work	Annual	2016	15.6↑	2016	15.6	20.1	14.6
Gross weekly pay at the 20 <sup>th</sup> percentile (indicator of low earnings)	Annual	2016	£356.80↓	2016	£356.80	£344.50	£365.00
Percentage of 16-64 year olds in long-term unemployment	Monthly (calendar year)	June 2017	0.8→	June 2017	0.8	0.7	0.4
Number of jobs created within the borough of Darlington	Annual (calendar year)	2015-16	2,000↓	n/a	n/a	n/a	n/a
New business registration rate per 10,000 residents	Annual	2015	49.2↑	2015	49.2	46.1	64.9
18-24 Unemployed Claimant Count	Monthly	June 2017	6.4↑	June 2017	6.4	4.6	2.6

## THEME 6: MORE PEOPLE CARING FOR OUR ENVIRONMENT

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data			Targets	
			Date	↑→↓	Date	Darlington	NE	England	2017/18
Number of Street Champions who are actively involved in litter picking a minimum of once per month	Place	Annual	March 2017	30↑	n/a	n/a	n/a	n/a	Baseline
Number of areas that have been transferred to another organisation or where a community group actively maintain it	n/a		March 2017	2	n/a	n/a	n/a	n/a	0
Number of Ward Members who are leading on or involved in a litter or grounds maintenance project	Place	Annual (financial year)	March 2017	11	n/a	n/a	n/a	n/a	10
% of contaminated recycling collected that has to be treated	n/a	Quarterly	2016-17	16.8	n/a	n/a	n/a	n/a	Under 20%
Reuse, Recycling and Composting of Household Waste Rates	Place	Quarterly	2016-17	37.4↑	2015-16	37.0	35.3	42.0	38%
Percentage of overall waste that is collected by the council that is landfilled	n/a	Quarterly	2016-17	24.0	n/a	n/a	n/a	n/a	-
Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list	Place	Quarterly	2016-17	96.4	n/a	n/a	n/a	n/a	92%
Property Asset Management : Total annual energy consumption (kWh) per square metre GIA in Council managed buildings	n/a	Annual (financial year)	2015-16	221.2↑	n/a	n/a	n/a	n/a	-
Percentage of small fly tips removed within target time	Place	Quarterly	2016-17	99.3	n/a	n/a	n/a	n/a	80.0
Percentage of large fly tips removed within target time	Place	Quarterly	2016-17	100	n/a	n/a	n/a	n/a	80.0

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
Total number of fly tips reported	Quarterly	2016-17	2,902	n/a	n/a	n/a	n/a
% of household waste that is sent for further processing to recover energy	Quarterly	2013-14	14.4↑	2013-14	14.4	53.4	26.2
Number of Environmental Anti-social Behaviour Incidents	Monthly						
Household waste per household – kg per household	Annual	2015-16	563.1↑	2015-16	563.1	610.5	588.1

## THEME 7: ENOUGH SUPPORT FOR PEOPLE WHEN NEEDED

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data		Latest benchmarking data			Targets	
			Date	↑→↓	Date	Darlington	NE	England	2017/18
(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Adults & Housing	Monthly	2016-17	768.0↑	2015-16	843.3	843.0	628.2	829
(ASCOF 2A-1) Adults aged 16-64 admitted on a permanent basis in the year to residential or nursing care per 100,000 population	Adults & Housing	Monthly	2016-17	16.1↑	2015-16	27.3	15.9	13.3	24.1
Percentage of people who have no ongoing care needs following completion of a reablement package	Adults & Housing	Monthly	2016-17	66.8→	n/a	n/a	n/a	n/a	70.0
Percentage of people whose need for home care has reduced through provision of a reablement package	Adults & Housing	Monthly	2016-17	55.8↑	n/a	n/a	n/a	n/a	55.0
(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Adults & Housing	Monthly	2016-17	86.0↑	2015-16	84.8	80.4	75.4	85.0
(ASCOF 1E) Proportion of adults with learning disabilities in paid employment	Adults & Housing	Monthly	2016-17	4.3↓	2015-16	5.8	5.6	5.8	6.0
(ASCOF 1C-1a) Proportion of people using social care who receive self-directed support	Adults & Housing	Monthly	2016-17	98.3↑	2015-16	92.3	95.4	86.9	100
(ASCOF 1C-1b) Proportion of carers using social care who receive self-directed support	Adults & Housing	Monthly	2016-17	96.4↓	2015-16	96.6	84.9	77.7	
(ASCOF 3D-1) The proportion of Adult Social Care (ASC) users who find it easy to find information about services	Adults & Housing	Monthly	2015-16	76.7↑	2015-16	76.7	79.0	73.5	

KEY TRACKER INDICATORS	Frequency	Latest data	Latest benchmarking data
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		Date	↑→↓	Date	Darlington	NE	England
Percentage of positive outcomes where homelessness has been prevented	Monthly	2016-17	57.78↑	n/a	n/a	n/a	n/a
(ASCOF 2B(1)) Proportion of older people still at home 91 days after discharge from hospital into reablement/rehabilitation services	Annual (financial year)	2016-17	77.3↑	2015-16	76.7	85.5	82.7
I(ASCOF 2C(1)) - Delayed transfers of care per 100,000 aged 18+	Monthly	2016-17	7.7↓	2015-16	6.3	7.4	12.1
(ASCOF 1B) The proportion of Adult Social Care (ASC) users who have control over their daily life	Annual (financial year)	2015-16	76.4↓	2015-16	76.4	80.5	76.6
(ASCOF 1I(1)) the proportion of Adult Social Care (ASC) users who reported that they had as much social contact as they would like	Annual (financial year)	2015-16	36.8↓	2015-16	36.8	49.9	45.4
(ASCOF 2D) The proportion of short-term service users where the sequel to service was either no ongoing support or support of a lower level	Annual (financial year)	2015-16	80.3↑	2015-16	80.3	79.0	75.8
(ASCOF 2C(2)) Delayed transfers of care from hospitals which are attributable to Adult Social Care (ASC) per 100,000 population	Monthly	2016-17	1.0↓	2015-16	0.7	1.1	4.7
Number of Non-Elective Admissions (General and Acute) to Hospital	Annual (financial year)	2016-17	12,924↓	n/a	n/a	n/a	n/a

## THEME 8: A PLACE DESIGNED TO THRIVE

KEY TARGET INDICATORS	Scrutiny	Frequency	Latest data	Latest benchmarking data	Targets
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			Date	↑→↓	Date	Darlington	NE	England	2017/18
Percentage of principal roads where maintenance should be considered (A class)	Place	Annual (financial year)	2015-16	3.0↑	2015-16	3.0	3.0	3.0	-
Percentage of non-principal roads where maintenance should be considered (B and C class)	Place	Annual (financial year)	2015-16	9.0↑	2015-16	9.0	6.0	6.0	-
Percentage of unclassified roads where maintenance should be considered	Place	Annual (financial year)	2015-16	20.0↓	2015-16	20.0	14.0	17.0	-
Gross affordable homes delivered	n/a	Annual	2015-16	327↑	n/a	n/a	n/a	n/a	-
12 month rolling average trend for monthly town centre footfall (also in Active & Involved)	Place	Annual	2015-16	1,133,247	n/a	n/a	n/a	n/a	-
Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Place	Annual (calendar year)	2015-16	59.0	2015-16	59.0	n/a	60.0	-
Percentage of major planning applications decided within 13 weeks	Place	Quarterly	2016-17	77.8↓	n/a	n/a	n/a	n/a	60.0
Percentage of non-major planning development decisions within 8 weeks or within agreed time	Place	Quarterly	2016-17	85.3↑	n/a	n/a	n/a	n/a	80.0
24 months to date percentage of non-major planning development decisions within 8 weeks or within agreed time	Place	Quarterly	2016-17	63.0↑	n/a	n/a	n/a	n/a	60.0

KEY TRACKER INDICATORS	Frequency	Latest data		Latest benchmarking data			
		Date	↑→↓	Date	Darlington	NE	England
Commercial floor space with planning permission and commenced	Annual (financial year)			n/a	n/a	n/a	n/a
New homes delivered against 5 year supply	Quarterly	2016-17	163.0	n/a	n/a	n/a	n/a
Annual bus patronage	Monthly	2015-16	6,329,781↓	n/a	n/a	n/a	n/a
Public Satisfaction for Traffic Levels and Congestion (National Highways and Transport Survey)	Annual (calendar year)	2016-17	47.0↓	2016-17	47.0	52.0	45.0
Public Satisfaction for Traffic Management (National Highways and Transport Survey)	Annual (calendar year)	2016-17	56.0→	2016-17	56.0	57.0	56.0
Bus punctuality – percentage of buses arriving on time	Annual (calendar year)	2015-16	87.0↑	2014-15	63.0	85.6	82.9