

Corporate Plan 2017-21: Performance Monitoring

The report sets out an overview of performance and progress by One Darlington Perfectly Placed priority theme. Key performance indicator progress is reported against two indicator types:

- Key target indicators –indicators where progress towards targets can be measured regularly and where improvement can be actively influenced by the council and its partners
- Key tracker indicators –indicators where no targets are set as they are long-term and/or the council and its partners are only partially able to influence

↑ → ↓

↑ Better than last performance

→ No significant change

↓ Worse than last performance

Baseline figure



Benchmarking

Significantly better than England average/other

Not significantly different to England average/other

Significantly worse than England average/other

No polarity

ONE COUNCIL PERFECTLY PLACED

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | | Targets |
|--|------------------------|-----------|-------------|-------------|--------------------------|------------|------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Rent arrears of current tenants in the financial year as a percentage of rent debit | Adults & Housing | Quarterly | 2016-17 | 2.38↑ | 2016-17 | 2.38 | 2.55 | n/a | - |
| Rent collected as a proportion of rents owed on council dwellings *including arrears brought forward | Adults & Housing | Quarterly | 2016-17 | 98.29↑ | n/a | n/a | n/a | n/a | - |
| Number of days spent in 'Bed and Breakfast' | Adults & Housing | Monthly | 2016-2017 | 123↑ | n/a | n/a | n/a | n/a | - |
| Amount of Council Tax arrears collected (£s) | Efficiency & Resources | Monthly | 2016-17 | £1,567,911↑ | n/a | n/a | n/a | n/a | £1.5m |
| Amount of Housing Benefit overpayments recovered (£s) | Efficiency & Resources | Quarterly | 2016-17 | £1,202,060 | n/a | n/a | n/a | n/a | £950k |
| Percentage of Council Tax collected in year | Efficiency & Resources | Monthly | 2016-17 | 95.8↑ | 2015-16 | 95.2 | 96.0 | 96.7 | 96.0 |
| Percentage of Business Rates collected in year | Efficiency & Resources | Monthly | 2016-17 | 97.9↓ | 2015-16 | 98.4 | 96.6 | 98.2 | 98.0 |
| Number of full-time equivalent (FTE) days lost due to sickness | Efficiency & Resources | Monthly | 2016-17 | 9.7↓ | n/a | n/a | n/a | n/a | 8.9 |
| Number of reportable employee accidents / ill-health | Efficiency & Resources | Quarterly | 2016-17 | 13→ | n/a | n/a | n/a | n/a | - |
| Upheld Local Government Ombudsman | Efficiency & Resources | Quarterly | 2016-17 | 7↑ | n/a | n/a | n/a | n/a | - |
| Complaints upheld by the Information Commissioner's Office | Efficiency & Resources | Quarterly | 2016-17 | 1↑ | n/a | n/a | n/a | n/a | - |
| Staff Turnover – Voluntary Leavers | Efficiency & Resources | Quarterly | 2016-17 | 6.8↑ | n/a | n/a | n/a | n/a | 10.0 |
| Contracted spend as a percentage of total non-salary spend | Efficiency & Resources | Quarterly | 2016-17 | 72.13 | | | | | 80.0 |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|---|-----------|-------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Trend in changes in the council tax base | Annually | 2016-17 | 106.0↑ | 2016-17 | 106.0 | 106.5 | 107.6 |
| Percentage estimate of the adult population who find bills/commitments a heavy burden or are regularly in arrears | Annually | 2016 | 16.4↓ | 2016 | 16.4 | 17.6 | 15.7 |
| Trend of changes in business rateable value | Annually | 2014-15 | 138.7→ | 2014-15 | 138.7 | 149.1 | 142.9 |
| Labour turnover (Local Government Workforce Survey) | Annually | 2016-17 | 21 | 2015-16 | 12 | 12 | 13 |
| Number of full-time equivalent (FTE) working days lost due to sickness (excluding schools) | Monthly | 2016-17 | 9.7↓ | n/a | n/a | n/a | n/a |
| Difference between DBC workforce with a declared disability and the borough's population | Annually | 2016-17 | -12.8↓ | n/a | n/a | n/a | n/a |
| Difference between DBC workforce from a black and minority ethnic (BAME) community and the borough's population | Annually | 2016-17 | +0.2→ | n/a | n/a | n/a | n/a |
| Difference between DBC workforce identifying as Gay, Lesbian, Bisexual or Other and the national population | Annually | 2016-17 | -1.4↓ | n/a | n/a | n/a | n/a |

THEME 1: MORE PEOPLE HEALTHY AND INDEPENDENT

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|--|-----------------------|-------------------------|----------------|-------|--------------------------|------------|------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| (PHOF 2.22iv) Cumulative % of the eligible population aged 40-74 offered an NHS Health Check who received one | Health & Partnerships | Annual (financial year) | 2013/14 -16/17 | 45.7 | 2013/14 -16/17 | 45.7 | 44.8 | 48.6 | - |
| (PHOF 2.14) Prevalence of smoking among persons aged 18 years and over | Health & Partnerships | Annual (calendar year) | 2015 | 17.9↑ | 2015 | 17.9 | 18.7 | 16.9 | - |
| (PHOF 2.15iii) Successful completion of alcohol treatment | Health & Partnerships | Annual (calendar year) | 2015 | 40.0↓ | 2015 | 40.0 | 33.2 | 38.4 | - |
| (PHOF 2.15ii) Successful completion of drug treatment – non-opiate users | Health & Partnerships | Annual (calendar year) | 2015 | 35.3↓ | 2015 | 35.3 | 29.2 | 37.3 | - |
| (PHOF 2.15i) Successful completion of drug treatment – opiate users | Health & Partnerships | Annual (calendar year) | 2015 | 4.8↓ | 2015 | 4.8 | 5.4 | 6.7 | - |
| Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned) | Place | Quarterly | March 2017 | 92.2↑ | n/a | n/a | n/a | n/a | 90.0 |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-------------------------|-------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑ → ↓ | Date | Darlington | NE | England |
| (PHOF 2.17) Recorded diabetes | Annual (financial year) | 2014-15 | 6.8 → | 2014-15 | 6.8 | 6.7 | 6.4 |
| (PHOF 2.12) Percentage of adults classified as overweight or obese | Annual (calendar year) | 2013-15 | 65.4 ↓ | 2013-15 | 65.4 | 68.6 | 64.8 |
| (PHOF 4.10) Suicide rate | Annual (calendar year) | 2013-15 | 14.2 ↓ | 2013-15 | 14.2 | 12.4 | 10.1 |
| (PHOF 2.10ii) Emergency Hospital Admissions for Intentional Self-Harm | Annual (financial year) | 2015-16 | 194.4↑ | 2015-16 | 194.4 | 230.5 | 196.5 |
| (PHOF 1.17) Fuel poverty | Annual (calendar year) | 2014 | 12.6 ↓ | 2014 | 12.6 | 12.2 | 10.6 |
| (PHOF 4.15iii) Excess winter deaths index (3 years, all ages) (2012-15) | Annual (Aug-July) | 2012-15 | 20.8 ↓ | 2012-15 | 20.8 | 19.3 | 19.6 |
| (PHOF 4.03) Mortality rate from causes considered preventable (Persons) | Annual (calendar year) | 2013-15 | 211.3↓ | 2013-15 | 211.3 | 227.5 | 184.5 |
| (PHOF 2.20iii) Percentage of people eligible for bowel cancer screening who were screened | Annual (calendar year) | 2016 | 60.3 ↑ | 2016 | 60.3 | 59.4 | 57.9 |
| (PHOF 2.20i) Percentage of women eligible for breast screening who were screened | Annual (calendar year) | 2016 | 76.1 ↓ | 2016 | 76.1 | 77.3 | 75.5 |
| (PHOF 2.20ii) Percentage of women eligible for cervical screening who were screened | Annual (calendar year) | 2016 | 76.0 ↓ | 2016 | 76.0 | 75.2 | 72.7 |
| (PHOF 0.1ii) Life expectancy at birth (Male) | Annual (calendar year) | 2013-15 | 77.9 ↓ | 2013-15 | 77.9 | 77.9 | 79.5 |
| (PHOF 0.1ii) Life expectancy at birth (Female) | Annual (calendar year) | 2013-15 | 81.9 ↓ | 2013-15 | 81.9 | 81.6 | 83.1 |
| (PHOF 0.2iii) Slope index of inequality in life expectancy at birth within Darlington, based on local deprivation deciles (Male) | Annual (calendar year) | 2013-15 | 10.9 → | 2013-15 | 10.9 | 10.9 | n/a |
| (PHOF 0.2iii) Slope index of inequality in life expectancy at birth within Darlington, based on local deprivation deciles (Female) | Annual (calendar year) | 2013-15 | 8.6 → | 2013-15 | 8.6 | 9.3 | n/a |
| (PHOF 0.1i) Healthy life expectancy at birth (Male) | Annual (calendar year) | 2013-15 | 61.8 ↓ | 2013-15 | 61.8 | 59.6 | 63.4 |
| (PHOF 0.1i) Healthy life expectancy at birth (Female) | Annual (calendar year) | 2013-15 | 61.3 ↓ | 2013-15 | 61.3 | 60.1 | 64.1 |
| (PHOF 0.2vi) Slope index of inequality in healthy life expectancy at birth within Darlington, based on deprivation within MSOAs (Male) | Annual (calendar year) | 2009-15 | 18.4 | 2009-15 | 18.4 | 14.75 | n/a |
| (PHOF 0.2vi) Slope index of inequality in healthy life expectancy at birth within Darlington, based on deprivation within MSOAs (Female) | Annual (calendar year) | 2009-15 | 15.0 | 2009-15 | 15.0 | 15.0 | n/a |
| (PH WDoH) Air pollution: fine particulate matter | Annual (calendar year) | 2015 | 6.0↑ | 2015 | 6.0 | 6.1 | 8.3 |

THEME 2: CHILDREN WITH THE BEST START IN LIFE

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|--|-------------------------|-------------------------|-------------|--------|--------------------------|------------|------|---------|-----------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017 / 18 |
| (PHOF 2.02ii) Breastfeeding prevalence at 6-8 weeks after birth (new method) | Health & Partnerships | Annual (year to date) | March 2017 | 30.6↓ | 2015 -16 | 33.6 | 31.4 | 43.2 | - |
| (PHOF 2.05ii) % children aged 2-2.5 offered ASQ-3 as part of Healthy Child Programme/ integrated review | Health & Partnerships | Annual (financial year) | March 2017 | 89.9↑ | 2015 -16 | 32.3 | 64.8 | 81.3 | 80.0 |
| (PHOF 2.06i) Prevalence of overweight (including obese) children in Reception | Health & Partnerships | Annual (academic year) | 2014-15 | 23.9↓ | 2015 -16 | 23.9 | 24.5 | 22.1 | - |
| (PHOF 2.06ii) Prevalence of overweight (including obese) children in Year 6 | Health & Partnerships | Annual (academic year) | 2015-16 | 34.6↓ | 2015 -16 | 34.6 | 37.0 | 34.2 | - |
| (PHOF 2.04) Under 18s conception rate per 1,000 | Health & Partnerships | Annual (calendar year) | Sept 2016 | 25.1↑ | 2015 | 25.1 | 28.0 | 20.8 | - |
| (PHOF 2.03) % women who smoke at time of delivery | Health & Partnerships | Annual (financial year) | March 2017 | 14.8↑ | 2015 -16 | 14.8 | 16.7 | 10.6 | - |
| Number of school pupils participating in the sports development programme | Health & Partnerships | Quarterly | 2016-17? | 12,546 | n/a | n/a | n/a | n/a | 8,500 |
| % of re-referrals that are repeat within 12 months | Children & Young People | Monthly (year to date) | 2016-17 | 21.4↑ | 2014 -15 | 25.6 | 20.6 | 24.0 | 20.0 |
| % looked after children with 3 or more placement moves during the last 12 months | Children & Young People | Monthly | May 2017 | 11.9↓ | n/a | n/a | n/a | n/a | 10.0 |
| % of Care Leavers not in education, employment or training (combined for 18, 19, 20 and 21 year olds) | Children & Young People | Monthly | May 2017 | 32.1↓ | n/a | n/a | n/a | n/a | 33.0 |
| % of children & family assessments completed within 45 working days | Children & Young People | Monthly (year to date) | 2016-17 | 92.8↑ | 2015 -16 | 77.4 | 82.1 | 83.4 | 90.0 |
| Number of children killed or seriously injured in road traffic accidents | Place | Annual (calendar year) | 2015-16 | 32↓ | n/a | n/a | n/a | n/a | - |
| Number of children slightly injured in road traffic accidents | Place | Annual (calendar year) | 2015-16 | 242↑ | n/a | n/a | n/a | n/a | - |
| % of referrals completed within 24 hours year to date | n/a | Monthly | 2016-17 | 87.9↑ | n/a | n/a | n/a | n/a | 90.0 |
| (PHOF 2.01) Low birth weight of term babies | Health & Partnerships | Annual (calendar year) | 2015 | 2.1↑ | 2015 | 2.1 | 2.8 | 2.8 | - |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-------------------------|---------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| (PHOF 1.01i) % children in low-income families (all dependent children under 20) | Annual (calendar year) | 2014 | 21.4↓ | 2014 | 21.4 | 24.3 | 19.9 |
| (PHOF 1.05) 16-18 year olds not in education, employment or training | Annual (calendar year) | 2015 | 6.3 ↑ | 2015 | 6.3 | 5.7 | 4.2 |
| (PHOF 1.02i) % children achieving a good level of development at the end of reception | Annual (academic year) | 2015-16 | 69.6↑ | 2015-16 | 69.6 | 68.4 | 69.3 |
| (PHOF 1.02i) % children with free school meal status achieving a good level of development at the end of reception | Annual (academic year) | 2015-16 | 54.3↑ | 2015-16 | 54.3 | 62.0 | 52.0 |
| (PHOF 1.04) First time entrants to the youth justice system aged 10-17 (per 100,000 population) | Annual (calendar year) | 2016 | 319.2↑ | 2016 | 319.2 | 409.8 | 327.1 |
| Rate of children who were the subject of a child protection plan at the end of the year | Annual (calendar year) | 2016-17 | 29.2↑ | 2015-16 | 58.0 | 59.5 | 42.9 |
| (PH YP) Hospital admissions as a result of self-harm (10-24 years) per 100,000 population | Annual (calendar year) | 2015-16 | 405.7↑ | 2015-16 | 405.7 | 442.9 | 430.5 |
| (PH HP) Under 18s admitted to hospital for alcohol-specific conditions per 100,000 population | Annual (financial year) | 2013/14–15/16 | 58.7↑ | 2013/14–15/16 | 58.7 | 60.4 | 36.6 |
| (PH YP) Hospital admissions due to substance misuse (15-24 years) per 100,000 population | Annual (financial year) | 2013/14–15/16 | 145.3↑ | 2013/14–15/16 | 145.3 | 121.2 | 95.4 |
| Rate of looked after children per 10,000 under 18 population | Annual (financial year) | 2015-16 | 90.6↓ | 2015-16 | 90.6 | 83.9 | 60.3 |
| (PHOF 2.04) Under 16s conception rate | Annual (calendar year) | 2015 | 6.8↓ | 2015 | 6.8 | 6.5 | 4.4 |
| (PHOF 3.02) Rate of chlamydia detection per 100,000 young people aged 15 to 24 | Annual (calendar year) | 2015-16 | 2,083↑ | 2015-16 | 2,083 | 1,836 | 1,882 |
| (PHOF 4.02) Percentage of five year old children free from dental decay | Annual (financial year) | 2014-15 | 64.6 | 2014-15 | 64.6 | 72.0 | 75.4 |
| Gap between the average Attainment 8 score of Darlington disadvantaged pupils and the average Attainment 8 score of non-disadvantaged pupils nationally (at KS4) | Annual (academic year) | 2015-16 | -15.7 | 2015-16 | -15.7 | -13.7 | -12.3 |

THEME 3: A SAFE AND CARING COMMUNITY

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | | Targets |
|---|------------------|-------------------------|-------------|-------|--------------------------|------------|------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Number of people killed or seriously injured in road traffic accidents | Place | Annual (calendar year) | 2015-16 | 32.0↓ | n/a | n/a | n/a | n/a | - |
| Number of people slightly injured in road traffic accidents | Place | Annual (calendar year) | 2015-16 | 242↑ | n/a | n/a | n/a | n/a | - |
| (ASCOF 4B) % of people who use ASC services who say those services have made them feel safe and secure | n/a | Annual (financial year) | 2015-16 | 82.5↓ | 2015-16 | 82.5 | 88.6 | 85.4 | - |
| (ASCOF 4A) The proportion of ASC users who feel safe | n/a | Annual (financial year) | 2015-16 | 70.9↓ | 2015-16 | 70.9 | 72.9 | 69.2 | |
| CCTV : Time to answer Lifeline Calls -for Life Critical Calls – calls shall be answered within 30 seconds | Adults & Housing | Monthly | 2016-17 | 98.4 | n/a | n/a | n/a | n/a | 80 |
| Proportion of council properties meeting the decent homes standard | n/a | Annual (financial year) | 2016-17 | 100 | n/a | n/a | n/a | n/a | 100 |
| (ASCOF 4C) The proportion of completed safeguarding referrals where people report that they feel safe | n/a | Annual (financial year) | n/a | n/a | n/a | n/a | n/a | n/a | |
| Trading Standards : Percentage of high risk inspections carried out | Place | Quarterly | 2016-17 | 100 | n/a | n/a | n/a | n/a | 100 |
| Environmental Health : Percentage of food premises which are inspected within due date | Place | Annual | 2016-17 | 95.5 | n/a | n/a | n/a | n/a | 95 |
| Environmental Health: Percentage of premises broadly compliant for food hygiene | Place | Annual | March 2017 | 98.2↑ | n/a | n/a | n/a | n/a | 100 |
| Number of safeguarding concerns received i.e. alerts year to date | Adults & Housing | Monthly | 2016-17 | 831↑ | n/a | n/a | n/a | n/a | |
| Number of safeguarding concerns received i.e. alerts per month | Adults & Housing | Monthly | 2016-17 | 98.0↓ | n/a | n/a | n/a | n/a | |
| Number of referrals undertaken i.e. alerts progressed to strategy/safeguarding per month | Adults & Housing | Monthly | 2016-17 | 12↓ | n/a | n/a | n/a | n/a | |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-------------------------|----------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| (PH LAP 4.01) Alcohol-related mortality per 100,000 population | Annual (calendar year) | 2015 | 51.3↑ | 2015 | 51.3 | 56.1 | 46.1 |
| (PH LAP 2.01) Alcohol-specific mortality per 100,000 population | Annual (calendar year) | 2013-15 | 14.2↑ | 2013-15 | 14.2 | 17.4 | 11.5 |
| (PH LAP 10.03) Admission episodes for alcohol-related unintentional injuries conditions | Annual (financial year) | 2015-16 | 155.6↑ | 2015-16 | 155.6 | 157.5 | 139.7 |
| (PHOF 1.11) Rate of domestic abuse-related incidents and crimes (new method) | Annual (financial year) | 2015-16 | 38.4 | 2015-16 | 38.4 | 30.4 | 22.1 |
| Rate of ASB incidents – excluding repeats per 1,000 population | Monthly (year to date) | 2016-17 | 43.6↑ | n/a | n/a | n/a | n/a |
| (PH LAP 1.02) Years of life lost in adults aged under 75 due to alcohol-related conditions | Annual (calendar year) | 2015 | 588↑ | 2015 | 588 | 771 | 552 |
| % of all presentations to housing options for homelessness due to domestic abuse | Monthly | 2016-17 | 4.24 ↑ | n/a | n/a | n/a | n/a |
| Overall crime rate | Monthly (year to date) | 2016-17 | 97.71↓ | n/a | n/a | n/a | n/a |
| Number of hate crimes | Monthly (year to date) | 2016-17 | 110↑ | n/a | n/a | n/a | n/a |
| (PHOF 1.12i) Violent crime (including sexual violence) – hospital admissions for violence per 100,000 population | Annual (financial year) | 2013/14 -15-16 | 59.0↑ | 2013/14 -15-16 | 59.0 | 60.8 | 44.8 |
| (PHOF 1.12ii) Violent crime (including sexual violence) – violence offences per 1,000 population | Annual (financial year) | 2015-16 | 18.3↓ | 2015-16 | 18.3 | 16.1 | 16.1 |
| (PHOF 1.12iii) Violent crime (including sexual violence) – sexual offences per 1,000 population | Annual financial year) | 2015-16 | 2.1↓ | 2015-16 | 2.1 | 1.9 | 1.9 |
| (PHOF 1.13i) Re-offending levels – percentage of offenders who re-offend | Annual (calendar year) | 2014 | 32.0↑ | 2014 | 32.0 | 30.0 | 25.4 |
| (PHOF 1.13ii) Re-offending levels – average number of re-offences per offender | Annual (calendar year) | 2014 | 1.34↓ | 2014 | 1.34 | 1.04 | 0.82 |
| Number of packages of care delivered to young people / families registered with the Young Offending service | Quarterly | | | | | | |

THEME 4: MORE PEOPLE ACTIVE AND INVOLVED

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | | Targets |
|--|-----------------------|-------------------------|-------------|-----------|--------------------------|------------|------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Number individuals participating in community sports development programme | Health & Partnerships | Quarterly | 2016-17 | 7,864 | n/a | n/a | n/a | n/a | 3,500 |
| People doing less than 30 minutes moderate activity per week | Health & Partnerships | Annual | 2015-16 | 22.8↑ | 2015-16 | 22.8 | 24.2 | 22.0 | 23.0 |
| People doing at least 150 minutes of physical activity each week | Health & Partnerships | Annual | 2015-16 | 66.1↑ | 2015-16 | 66.1 | 63.3 | 65.4 | 66.0 |
| People doing sport and physical activity at least twice in the last 28 days | Health & Partnerships | Annual | 2015-16 | 76.2 | 2015-16 | 76.2 | 74.7 | 77.2 | 76.0 |
| Number of physical visits to the library | Place | Annual (financial year) | 2016-17 | 252,000 | n/a | n/a | n/a | n/a | 260k |
| Number of visits to the Head of Steam | Place | Annual | 2016-17 | 33,395 | n/a | n/a | n/a | n/a | 37k |
| 12 month rolling average trend for monthly town centre footfall (also in Place Designed to Thrive) | Place | Annual | 2015-16 | 1,133,247 | n/a | n/a | n/a | n/a | - |
| Number of visits to the Dolphin Centre (all areas) | Place | Quarterly | 2016/17 | 991,034↑ | n/a | n/a | n/a | n/a | 975k |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|---|---------------------------|-------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Number of cycling trips (automated cycle counters) | Quarterly | 2015-16 | 1,316↓ | n/a | n/a | n/a | n/a |
| Average attendances to the Hippodrome theatre programme | Quarterly | | | n/a | n/a | n/a | n/a |
| Number of "Good Friends" | Monthly | 2014-15 | 155 | n/a | n/a | n/a | n/a |
| Sports club membership: % of population aged 16+ | Annual academic year) | 2015-16 | 24.0 ↑ | 2015-16 | 24.0 | 21.1 | 22.0 |
| (PH PA) Percentage of adults who do any walking, at least once per week | Annual academic year) | 2014-15 | 83.7 | 2014-15 | 83.7 | 80.4 | 80.6 |
| (PH PA) Percentage of adults who do any walking, at least five times per week | Annual academic year) | 2014-15 | 55.2 | 2014-15 | 55.2 | 51.2 | 50.6 |
| (PH PA) Percentage of adults who do any cycling, at three times per week | Annual academic year) | 2014-15 | 3.1 | 2014-15 | 3.1 | 3.3 | 4.4 |
| (PH PA) Percentage of adults who do any walking, at least once per month | Annual academic year) | 2014-15 | 12.1 | 2014-15 | 12.1 | 11.5 | 14.7 |
| (PHOF 1.16) Percentage of people using outdoor space for exercise/health reasons | Annual (March – February) | 2015-16 | 20.3↓ | 2015-16 | 20.3 | 17.3 | 17.9 |
| (PH PA) Percentage of 15 year olds physically active for at least one hour per day seven days a week | Annual (financial year) | 2014-15 | 17.7 | 2014-15 | 17.7 | 14.2 | 13.9 |
| (PH PA) Percentage of 15 year olds with a mean daily sedentary time in the last week over 7 hours per day | Annual (financial year) | 2014-15 | 74.5 | 2014-15 | 74.5 | 75.2 | 70.1 |
| Number of ICT sessions at the library | Annual (financial year) | 2016-17 | 50,216 | n/a | n/a | n/a | n/a |
| Number of library members who have borrowed a book in the last year | Annual (financial year) | 2016-17 | 8,388 | n/a | n/a | n/a | n/a |
| Library visits per 1,000 residents | Annual | 2015-16 | 2,333↓ | 2015-16 | 2,333 | 4,231 | 3,668 |

THEME 5: MORE BUSINESSES AND MORE JOBS

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|--|----------|------------------------|-----------------|----------|--------------------------|------------|---------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Employment rate | Place | Monthly | Apr 16 – Mar 17 | 75.0↑ | Apr 16 – Mar 17 | 75.0 | 69.8 | 75.4 | - |
| Monthly unemployed claimant count | Place | Monthly | June 2017 | 3.4→ | June 2017 | 3.4 | 3.2 | 1.9 | - |
| Average annual income – Darlington residents | Place | Annual (calendar year) | 2016-17 | £25,469↑ | 2016-17 | £25,469 | £25,594 | £28,132 | - |
| Average annual income – Darlington employees | Place | Annual (calendar year) | 2016-17 | £25,953↓ | 2016-17 | £25,953 | £25,688 | £28,090 | - |
| Number of businesses in Darlington | n/a | Annual (calendar year) | 2015-16 | 3,285↑ | n/a | n/a | n/a | n/a | - |
| Number of new businesses created in Darlington | n/a | Annual (calendar year) | 2015-16 | 420↑ | n/a | n/a | n/a | n/a | - |
| Survival rate of 3+ year businesses | | | | | | | | | 60.1 |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-------------------------|-----------------|----------|--------------------------|------------|---------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Gross Value Added (GVA) per hour worked (Nominal (smoothed) indices) | Annual | 2015 | 91.3↑ | 2015 | 91.3 | 87.8 | 101.8 |
| Gross Value Added (GVA) per head (Income Approach) | Annual | 2015 | £24,585↑ | 2015 | £24,585 | £19,063 | £41,012 |
| Gross Disposable Household Income (GDHI) per head | Annual | 2015 | £16,139↑ | 2015 | £16,139 | £15,855 | £21,108 |
| Median weekly full-time residence based earnings | Annual | 2016 | £489.80↑ | 2016 | £489.80 | £492.20 | £544.70 |
| Number of VAT or PAYE-registered enterprises | Annual | 2016 | 3,100↑ | n/a | n/a | n/a | n/a |
| Unemployment rate | Monthly | Apr 16 – Mar 17 | 6.4↓ | Apr 16 – Mar 17 | 6.4 | 6.2 | 4.5 |
| % 16-64 year olds with an NVQ4 or above | Annual | Jan-Dec 2016 | 32.9↑ | Jan-Dec 2016 | 32.9 | 31.3 | 37.9 |
| Economic inactivity rate | Annual (financial year) | 2015-16 | 20.3↑ | 2015-16 | 20.3 | 24.6 | 21.5 |
| (PHOF 1.08i) Gap in the employment rate between those with a long-term health condition and the overall employment rate | Annual (financial year) | 2015-16 | 27.3↑ | 2015-16 | 27.3 | 27.7 | 29.6 |
| (PHOF 1.08ii) Gap in the employment rate between those with a learning disability and overall employment rate | Annual (financial year) | 2015-16 | 67.7↑ | 2015-16 | 67.7 | 63.9 | 68.1 |
| (PHOF 1.08iii) Gap in the employment rate for those in contact with secondary mental health services and overall employment rate | Annual (financial year) | 2015-16 | 72.3↓ | 2015-16 | 72.3 | 64.6 | 67.2 |
| (PH HAP) Gender pay equality | Annual | 2016 | 84.2↑ | 2016 | 84.2 | 81.7 | 81.2 |
| % of working-age households with no one in work | Annual | 2016 | 15.6↑ | 2016 | 15.6 | 20.1 | 14.6 |
| Gross weekly pay at the 20 th percentile (indicator of low earnings) | Annual | 2016 | £356.80↓ | 2016 | £356.80 | £344.50 | £365.00 |
| Percentage of 16-64 year olds in long-term unemployment | Monthly (calendar year) | June 2017 | 0.8→ | June 2017 | 0.8 | 0.7 | 0.4 |
| Number of jobs created within the borough of Darlington | Annual (calendar year) | 2015-16 | 2,000↓ | n/a | n/a | n/a | n/a |
| New business registration rate per 10,000 residents | Annual | 2015 | 49.2↑ | 2015 | 49.2 | 46.1 | 64.9 |
| 18-24 Unemployed Claimant Count | Monthly | June 2017 | 6.4↑ | June 2017 | 6.4 | 4.6 | 2.6 |

THEME 6: MORE PEOPLE CARING FOR OUR ENVIRONMENT

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|---|----------|-------------------------|-------------|--------|--------------------------|------------|------|---------|-----------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Number of Street Champions who are actively involved in litter picking a minimum of once per month | Place | Annual | March 2017 | 30↑ | n/a | n/a | n/a | n/a | Baseline |
| Number of areas that have been transferred to another organisation or where a community group actively maintain it | n/a | | March 2017 | 2 | n/a | n/a | n/a | n/a | 0 |
| Number of Ward Members who are leading on or involved in a litter or grounds maintenance project | Place | Annual (financial year) | March 2017 | 11 | n/a | n/a | n/a | n/a | 10 |
| % of contaminated recycling collected that has to be treated | n/a | Quarterly | 2016-17 | 16.8 | n/a | n/a | n/a | n/a | Under 20% |
| Reuse, Recycling and Composting of Household Waste Rates | Place | Quarterly | 2016-17 | 37.4↑ | 2015-16 | 37.0 | 35.3 | 42.0 | 38% |
| Percentage of overall waste that is collected by the council that is landfilled | n/a | Quarterly | 2016-17 | 24.0 | n/a | n/a | n/a | n/a | - |
| Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list | Place | Quarterly | 2016-17 | 96.4 | n/a | n/a | n/a | n/a | 92% |
| Property Asset Management : Total annual energy consumption (kWh) per square metre GIA in Council managed buildings | n/a | Annual (financial year) | 2015-16 | 221.2↑ | n/a | n/a | n/a | n/a | - |
| Percentage of small fly tips removed within target time | Place | Quarterly | 2016-17 | 99.3 | n/a | n/a | n/a | n/a | 80.0 |
| Percentage of large fly tips removed within target time | Place | Quarterly | 2016-17 | 100 | n/a | n/a | n/a | n/a | 80.0 |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-----------|-------------|--------|--------------------------|------------|-------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Total number of fly tips reported | Quarterly | 2016-17 | 2,902 | n/a | n/a | n/a | n/a |
| % of household waste that is sent for further processing to recover energy | Quarterly | 2013-14 | 14.4↑ | 2013-14 | 14.4 | 53.4 | 26.2 |
| Number of Environmental Anti-social Behaviour Incidents | Monthly | | | | | | |
| Household waste per household – kg per household | Annual | 2015-16 | 563.1↑ | 2015-16 | 563.1 | 610.5 | 588.1 |

THEME 7: ENOUGH SUPPORT FOR PEOPLE WHEN NEEDED

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|---|------------------|-----------|-------------|--------|--------------------------|------------|-------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population | Adults & Housing | Monthly | 2016-17 | 809.1↑ | 2015-16 | 843.3 | 843.0 | 628.2 | 829 |
| (ASCOF 2A-1) Adults aged 16-64 admitted on a permanent basis in the year to residential or nursing care per 100,000 population | Adults & Housing | Monthly | 2016-17 | 16.1↑ | 2015-16 | 27.3 | 15.9 | 13.3 | 24.1 |
| Percentage of people who have no ongoing care needs following completion of a reablement package | Adults & Housing | Monthly | 2016-17 | 66.8→ | n/a | n/a | n/a | n/a | 70.0 |
| Percentage of people whose need for home care has reduced through provision of a reablement package | Adults & Housing | Monthly | 2016-17 | 55.8↑ | n/a | n/a | n/a | n/a | 55.0 |
| (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family | Adults & Housing | Monthly | 2016-17 | 86.0↑ | 2015-16 | 84.8 | 80.4 | 75.4 | 85.0 |
| (ASCOF 1E) Proportion of adults with learning disabilities in paid employment | Adults & Housing | Monthly | 2016-17 | 4.3↓ | 2015-16 | 5.8 | 5.6 | 5.8 | 6.0 |
| (ASCOF 1C-1a) Proportion of people using social care who receive self-directed support | Adults & Housing | Monthly | 2016-17 | 98.3↑ | 2015-16 | 92.3 | 95.4 | 86.9 | 100 |
| (ASCOF 1C-1b) Proportion of carers using social care who receive self-directed support | Adults & Housing | Monthly | 2016-17 | 96.4↓ | 2015-16 | 96.6 | 84.9 | 77.7 | |
| (ASCOF 3D-1) The proportion of Adult Social Care (ASC) users who find it easy to find information about services | Adults & Housing | Monthly | 2015-16 | 76.7↑ | 2015-16 | 76.7 | 79.0 | 73.5 | |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|---|-------------------------|-------------|---------|--------------------------|------------|------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Percentage of positive outcomes where homelessness has been prevented | Monthly | 2016-17 | 57.78↑ | n/a | n/a | n/a | n/a |
| (ASCOF 2B(1)) Proportion of older people still at home 91 days after discharge from hospital into reablement/rehabilitation services | Annual (financial year) | 2016-17 | 77.3↑ | 2015-16 | 76.7 | 85.5 | 82.7 |
| I(ASCOF 2C(1)) - Delayed transfers of care per 100,000 aged 18+ | Monthly | 2016-17 | 7.7↓ | 2015-16 | 6.3 | 7.4 | 12.1 |
| (ASCOF 1B) The proportion of Adult Social Care (ASC) users who have control over their daily life | Annual (financial year) | 2015-16 | 76.4↓ | 2015-16 | 76.4 | 80.5 | 76.6 |
| (ASCOF 1I(1)) the proportion of Adult Social Care (ASC) users who reported that they had as much social contact as they would like | Annual (financial year) | 2015-16 | 36.8↓ | 2015-16 | 36.8 | 49.9 | 45.4 |
| (ASCOF 2D) The proportion of short-term service users where the sequel to service was either no ongoing support or support of a lower level | Annual (financial year) | 2015-16 | 80.3↑ | 2015-16 | 80.3 | 79.0 | 75.8 |
| (ASCOF 2C(2)) Delayed transfers of care from hospitals which are attributable to Adult Social Care (ASC) per 100,000 population | Monthly | 2016-17 | 1.0↓ | 2015-16 | 0.7 | 1.1 | 4.7 |
| Number of Non-Elective Admissions (General and Acute) to Hospital | Annual (financial year) | 2016-17 | 12,924↓ | n/a | n/a | n/a | n/a |

THEME 8: A PLACE DESIGNED TO THRIVE

| KEY TARGET INDICATORS | Scrutiny | Frequency | Latest data | | Latest benchmarking data | | | Targets | |
|---|----------|-------------------------|-------------|-----------|--------------------------|------------|------|---------|---------|
| | | | Date | ↑→↓ | Date | Darlington | NE | England | 2017/18 |
| Percentage of principal roads where maintenance should be considered (A class) | Place | Annual (financial year) | 2015-16 | 3.0↑ | 2015-16 | 3.0 | 3.0 | 3.0 | - |
| Percentage of non-principal roads where maintenance should be considered (B and C class) | Place | Annual (financial year) | 2015-16 | 9.0↑ | 2015-16 | 9.0 | 6.0 | 6.0 | - |
| Percentage of unclassified roads where maintenance should be considered | Place | Annual (financial year) | 2015-16 | 20.0↓ | 2015-16 | 20.0 | 14.0 | 17.0 | - |
| Gross affordable homes delivered | n/a | Annual | 2015-16 | 327↑ | n/a | n/a | n/a | n/a | - |
| 12 month rolling average trend for monthly town centre footfall (also in Active & Involved) | Place | Annual | 2015-16 | 1,133,247 | n/a | n/a | n/a | n/a | - |
| Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey) | Place | Annual (calendar year) | 2015-16 | 59.0 | 2015-16 | 59.0 | n/a | 60.0 | - |
| Percentage of major planning applications decided within 13 weeks | Place | Quarterly | 2016-17 | 77.8↓ | n/a | n/a | n/a | n/a | 60.0 |
| Percentage of non-major planning development decisions within 8 weeks or within agreed time | Place | Quarterly | 2016-17 | 85.3↑ | n/a | n/a | n/a | n/a | 80.0 |
| 24 months to date percentage of non-major planning development decisions within 8 weeks or within agreed time | Place | Quarterly | 2016-17 | 63.0↑ | n/a | n/a | n/a | n/a | 60.0 |

| KEY TRACKER INDICATORS | Frequency | Latest data | | Latest benchmarking data | | | |
|--|-------------------------|-------------|------------|--------------------------|------------|------|---------|
| | | Date | ↑→↓ | Date | Darlington | NE | England |
| Commercial floor space with planning permission and commenced | Annual (financial year) | | | n/a | n/a | n/a | n/a |
| New homes delivered against 5 year supply | Quarterly | 2016-17 | 163.0 | n/a | n/a | n/a | n/a |
| Annual bus patronage | Monthly | 2015-16 | 6,329,781↓ | n/a | n/a | n/a | n/a |
| Public Satisfaction for Traffic Levels and Congestion (National Highways and Transport Survey) | Annual (calendar year) | 2016-17 | 47.0↓ | 2016-17 | 47.0 | 52.0 | 45.0 |
| Public Satisfaction for Traffic Management (National Highways and Transport Survey) | Annual (calendar year) | 2016-17 | 56.0→ | 2016-17 | 56.0 | 57.0 | 56.0 |
| Bus punctuality – percentage of buses arriving on time | Annual (calendar year) | 2015-16 | 87.0↑ | 2014-15 | 63.0 | 85.6 | 82.9 |