
**PROCUREMENT, MOBILISATION AND TRANSFORMATION OF
0-19 YEARS PUBLIC HEALTH SERVICE**

SUMMARY REPORT

Purpose of the Report

1. To update Members on the progress of the transition and mobilisation of the new 0-19 years Public Health Service for Darlington.

Summary

2. Following a successful procurement process the contract to provide the new 0-19 years Public Health Service for Darlington was awarded to Harrogate and District Foundation Trust (HDFT). The contract has successfully transferred to HDFT including the transfer of staff, and is now being implemented by HDFT. The authority has a robust performance management process in place to ensure that the service is safe, effective, efficient and continues to provide value for money.

Recommendation

3. It is recommended that Members note the transition and Harrogate District Foundation Trust as the new provider.

MIRIAM DAVIDSON
DIRECTOR OF PUBLIC HEALTH

Background Papers

Council report 17th July 2014

author : Ken Ross Extension 6200

S17 Crime and Disorder	There are no implications arising from this report.
Health and Well Being	Effective use of healthcare and health improvement resources must take account of local needs assessments, appropriateness and acceptability of the action, efficiency and effectiveness of the action and the duration of the action.
Carbon Impact	There are no implications arising from this report.
Diversity	There are no implications arising from this report.
Wards Affected	This report impacts on all Wards..
Groups Affected	This report impacts on all children across the Borough.
Budget and Policy Framework	This report does not represent any change to the budget and policy framework.
Key Decision	No.
Urgent Decision	No.
One Darlington: Perfectly Placed	The report contributes to the delivery of the objectives of the One Darlington: Perfectly Placed Sustainable Community Strategy in a number of ways through the contribution to the outcome 'better start in life'.
Efficiency	There are no issues relating to efficiency which this report needs to address.

MAIN REPORT

Background

4. The Health and Social Care Act 2012 gave Local Authorities a duty from 1 April 2013 to take such steps as they consider appropriate for improving and protecting the health of their residents. Section 12 of the NHS Act 2012 describes the Public Health functions and services to be offered by Local Authorities set out by the Secretary of State for Health including responsibility for Public Health Services for children and young people aged 5–19 years (including Healthy Child Programme 5–19 years).
5. The responsibility for commissioning 0 – 5 years of Children’s Service’s transferred with a budget to the authority on 1st October 2015; with a ‘sunset clause’ in place until March 2017 to provide stability for the delivery of universal service levels.

Review

6. Following a service review it was agreed to align the current services of Children’s Services for 5 –19 and Health Visiting Services (0 – 5 year olds) to produce an integrated model for Children’s Services for 0 –19 years. Aligning the two services gave the Council more options and more flexibility when re-procuring.
7. An open process to re-tender these services as an integrated 0 – 19 Public Health service was undertaken. This provided the authority with the opportunity to remodel existing services and produce an integrated 0 – 19 years pathway for early intervention and prevention service for Darlington whilst minimising any disruption to existing service provision.

Consultation and engagement

8. The consultation with staff, children, young people and families was undertaken in July and August 2015 via face to face engagement with a range of targeted groups and staff fed into the development of the service specification.

Procurement process

9. The process for procurement began with the full range of tender documents being made available on the NEPO portal 16th October 2015.

Contract award and mobilisation

10. Following the tender process Harrogate and District NHS Foundation Trust (HDFT) was awarded the contract for Children Services for 0 – 19years Public Health Service in Darlington.
11. A robust Mobilisation plan is in place with Harrogate and District NHS Foundation Trust to ensure the smooth and safe transition of service provision. This plan included all the statutory processes for the transfer of staff and assets.

12. An outline of the plan with the key milestones and dates is shown below. It is being delivered by Harrogate and District NHS Foundation Trust with oversight from Darlington Borough Council.

Key Milestones	Dates
Mobilisation start date	7 th December 2015
Key work stream implementation dates including IT, estates and communication	January 2016 – March 2016
TUPE completion date	February 2016
Service commencement date	1 April 2016
Transition Support	1 April to 30 September 2016

13. The Mobilisation plan included, staff engagement, information and records management, change management processes, on-going communication with partners and stakeholders and regular reviews of project milestones and a risk log.

Governance

14. A Mobilisation Group was established and met regularly up to 1st April 2016, with a core membership comprising of Darlington Borough Council Public Health team and Harrogate and District NHS Foundation Trust Mobilisation Team.
15. To ensure continuity throughout the key phases of mobilisation, transition and implementation process and to achieve a seamless transfer of responsibility and continuity of service, the local Mobilisation Group has reformed after the 1st April and has become the local Transition and Implementation Group and through standard contract management processes will oversee the implementation of the new contract specification. Key members of HDFT Mobilisation Team have subsequently become members of this local Transition and Implementation Group.
16. To date the Darlington Joint Commissioning Group for Children and Young People has received a regular progress update at each meeting. Exception reports will be escalated if necessary via the Public Health Senior Management Team and with the Director of Children and Adults Services.

Transition and Transformation

17. To deliver the new service and transformation outcomes a transformation change model is being used to structure the mobilisation, transition and delivery of the Darlington Healthy Child Programme (HCP). This is link to the wider Transforming Children and Young People Programme, and specifically as an integral part of the Early Help redesign.

18. There will be a series of workstreams that will support the transformation including
 - (a) Service design and delivery
 - (b) Pathways
 - (c) 'One Team' approach
 - (d) Workforce
 - (e) Performance Management and Continual Improvement
19. The Transformation phase is being led by a robust approach to the identification and delivery of benefits. The HDFT Service Manager will present progress against the new model to the Transition and Implementation Group on a quarterly basis. The Group based on progress and learning, will review progress and if necessary refine or amend plans, actions or milestones, to ensure transformational outcomes are delivered.

Progress to date

20. The new contract went live on the 1st April 2016 as planned, with the successful TUPE of all relevant staff from County Durham and Darlington NHS Foundation Trust to Harrogate and District NHS Foundation Trust.
21. HDFT have implemented a programme of induction and orientation for staff, including training in new mobile devices to enable mobile working for staff. New premises located in the Beehive, Lingfield Point has been secured by HDFT which will provide a new modern and flexible staff base. It is expected that staff will move from Dr Piper House to new accommodation in the summer of 2016
22. A senior nurse from HDFT is identified as the Service Manager and is providing management oversight and support to the local Darlington 0-19 team. The Service Manager also responsible for the overall performance management of the service and achievement of the transformational outcomes detailed in the new specification and is a core member of the Transition and Implementation Group.

Conclusion

23. The process for the procurement and implementation of a new transformational 0-19 years Public Health Service for Darlington has been successful with the appointment of Harrogate and District NHS Foundation Trust which is an experienced NHS provider. The contract successfully transferred from County Durham and Darlington NHS Foundation Trust to the new provider, including all the statutory requirements.
24. Staff have been successfully been inducted into HDFT and the implementation of the new specification has begun with new premises being secured as a base for staff and new ICT being provided to deliver mobile working for staff in Darlington.
25. A robust programme of contract management is in place to ensure that the new contract delivers the transformational outcomes detailed in the specification and

continues to provide an efficient, high quality service for children, young people and families in Darlington whilst providing value for money.