

CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE

4 SEPTEMBER 2017

ITEM NO.

PERFORMANCE INDICATORS Q1 2017/18

Purpose of the Report

1. To provide Members with an update on performance against key performance indicators.

Summary

2. This report provides quarter 1 (April – June) 2017/18 performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 12 June 2017, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and are likely to be those used to monitor the Corporate Plan 2017/21 which is being developed. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. It is suggested monitoring focuses on issues and exceptions, and relevant assistant directors will be in attendance at the meeting to respond to queries raised by the committee regarding the performance information contained within this report.
5. Where indicators are reported annually, quarterly updates will not be available.
6. This performance report is compiled by the Corporate Performance Team. All queries regarding the format of this report should be addressed to Barbara.Copson@Darlington.gov.uk

Where are we performing well?

7. 98% of contacts were completed within one working day, which exceeds the target of 95% and 0.7% of contacts were completed in more than three working days, which is better than the target of 5%.
8. 94% of assessments in Q1 were completed within 45 working days, which is better than the target of 90% and is 1% better than March 2017. Our timeliness of assessment is both higher than our statistical neighbour (89%) and England average (83%).
9. All reviews of children subject to a child protection plan were completed within required timescales in March meaning that there was no delay in reviewing the effectiveness of the plan and the child's situation (100%). (97% statistical neighbour, 94% England average).
10. 92% of looked after visits were completed within timescale in Q1 which is higher than the target of 90% and better than the 2016/17 year end.

11. Ensuring all those children involved with Children in Need, Children Protection and Looked after have an allocated social worker.

Where do we need to improve?

12. The stability of looked after children's placements requires improvement with regards to 3 or more placement moves, at the end of Q1 15% of the looked after children had 3 or more placement moves, whilst this is consistent with last year's performance it is higher than statistical neighbour (8%), North East average (9%) and England average (10%) in last year.

13. 97% of care leavers were in unsuitable accommodation at the end of Q1 which is slightly below the 100% target.

14. 42% of care leavers were NEET at the end of Q1, which is 26 care leavers. This is higher than the target of 33%.

15. A performance scorecard is attached at Appendix 1 and a Children's Social Care Monthly Performance and Quality Assurance Report for quarter 1 is attached at Appendix 2.

Recommendation

16. It is recommended:

- a) that performance information provided in this report is reviewed and noted, and relevant queries raised with the appropriate assistant director.

Background papers

No background papers were used in the preparation of this report.

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S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Sustainability	This report supports the Council's sustainability responsibilities
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.