

MTFP Proposals - Cumulative Impacts Analysis

Analysis breakdown:

Likelihood:

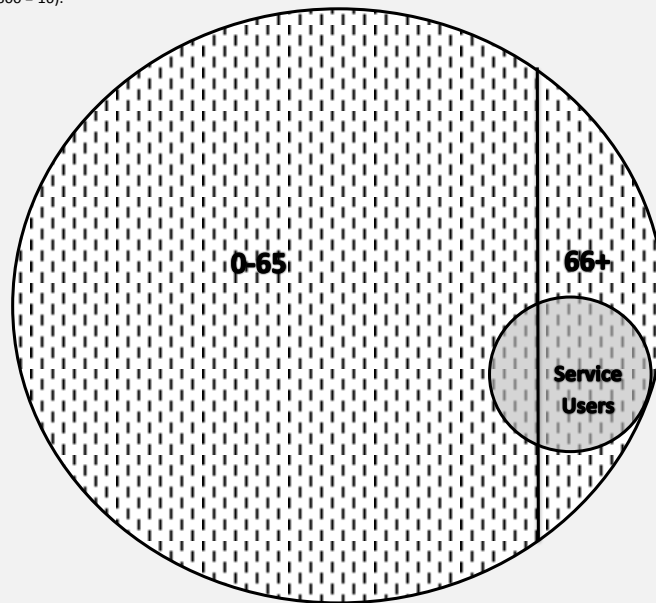
This indicates how much more likely a resident with a particular protected characteristic is to be impacted by a proposal than residents without are according to the following scale:

- Low: 1-3x more likely to be affected by a proposal
- Medium: 3-10x more likely
- High: 10+x

As an example, say the large circle below shows the whole population of Darlington (approximately 100,000 residents) and each dash represents a person. Now say there is an 80:20 split between residents aged 0-65 and those aged 66 and over. If a service in the MTFP proposals had 500 service users – this is illustrated by the smaller circle labelled service users below– and 400 (80%) of these were aged 66 and over then residents aged 66 and over would be 16x more likely to be affected by this proposal. This is both because:

1. the proportion of service users who are aged over 66 is much higher (80% versus 20%)
2. the proportion of total residents aged 66 and above using the service is significantly higher relative to their overall population (400/20,000 (or 1 in 50) of older people compared to 100/80,000 (1 in 800) of residents aged under 66).

In this case we would therefore say that the relative likelihood of an older person being impacted by this service proposal was high as it is more than 10x ($1/50 \div 1/800 = 16$).



The following table shows the proportion of Darlington residents with each of the protected characteristics, where this information was available. It also shows the proportion of service users who had to have a given protected characteristic in order for a proposal to be classified as having a low, medium or high likelihood of impact on that group.

Protected Characteristic	% Darlington Population	% Service Users with protected characteristic in order for likelihood of being impacted to be classified as...		
		Low	Medium	High
Physical Disability	12.5	12.5 - 29.8	29.9 - 58.6	58.7 - 100
Visual Impairment	3.0	3.0 - 8.3	8.4 - 23.4	23.5 - 100
Hearing Impairment	4.2	4.2 - 11.5	11.6 - 30.4	30.5 - 100
Learning Disability	0.5	0.5 - 1.4	1.5 - 4.9	5.0 - 100
Mental Health	5.9	5.9 - 15.7	15.8 - 38.4	38.5 - 100
Long Term Condition / Limiting Illness	10.1	10.1 - 25.1	25.2 - 52.8	52.9 - 100
BME	3.8	3.8 - 10.4	10.5 - 28.0	28.1 - 100
Gender (female)	51.0	51.0 - 75.6	75.7 - 91.1	91.2 - 100
Gender (male)	49.0	49.0 - 74.1	74.2 - 90.5	90.6 - 100
LGBT	4.0	4.0 - 11.0	11.1 - 29.3	29.4 - 100
Age (0-18)	21.5	21.5 - 45.1	45.2 - 73.2	73.3 - 100
Age (18-64)	59.3	59.3 - 81.3	81.4 - 93.5	93.6 - 100
Age (65+)	19.1	19.1 - 41.4	41.5 - 70.2	70.3 - 100
Pregnant	0.9	0.9 - 2.7	2.8 - 8.6	8.7 - 100

Impact:

To determine the level of impact each proposal will have on service users because of their protected characteristic, the initial RAG rating as given by the relevant officer completing the EIA for each proposal has been used.

Sex

Likelihood	High		Domestic Abuse Floating Support* Sanctuary	
	Medium	KPA DAD Allotments	Drug & Alcohol Floating Support* Public Mental Health	
	Low		Financial Inclusion* Social Fund* GADD Obesity	
		Low	Medium	High
Impact				

* This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.

Service	Service Description	Impact
Domestic Abuse Floating Support	Outreach service for Victims of Domestic Abuse	The service is for both male and female the predominant use is by females. This is the only community based domestic abuse service for victims of Domestic Abuse. The mitigated Service using the Future Fund will ensure that there will continue to be a service encompassing the Freedom Programme, floating support and safety planning albeit reduced. There will continue to be provision for the highest risk need individuals.
Sanctuary	Target Hardening Service which aims to enable victims of domestic abuse and their families to remain in their homes.	The predominant use of this service is by females. The reduction of this service puts women experiencing domestic abuse at greater risk. This could mean a repeat of domestic abuse experiences, repeat disruption to families or individuals if have to move out of their homes, community, schools, etc.
Public Mental Health	Community- based mental health improvement training (Mindfulness Based Stress Reduction)	Approximately 80% of participants accessing the Arts on Prescription service are female. Referrers will signpost individuals and families to resources provided by other agencies including the voluntary and private sector. These resources will comprise of web based information, telephone support or self-help groups, where they exist but there is no other similar service available locally.
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	Although available to all residents of Darlington with a substance misuse need, the service is predominately accessed by men. Females, are more reluctant to access services in relation to substance misuse, therefore arguably they are already at a disadvantage.

DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	70% of DAD service users are female.
Financial Inclusion	Strategic grants for providers of money information and advice services	Women were more likely to access financial inclusion services for all three providers, particularly MAC where they accounted for 85.77% of all clients. Females are more likely to be on a low income and in debt, particularly lone parents. Jobs paying below living wage most likely to be done by women and women are more likely to work part time
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	80% of clients who returned the questionnaires were male. The service is available to all vulnerable people regardless of gender
Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	Young single men are the single most common demographic using this service and, as there is limited support for this group elsewhere, would be disproportionately affected. 55% of social fund recipients, on average, are male. There may also be particular risks to women, fleeing from domestic abuse if they cannot get support to relocate to new accommodation.
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	56% of GADD service users who identified as a gender were male. The majority of individuals diagnosed with HIV are also male and men in general are less likely to engage with formal services than women, meaning male users of this service may be less likely to seek out or engage with alternative provision elsewhere.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	Just under 70% of service users are female. Participation in physical activity is lower in women and girls. Obesity prevalence in women is higher in female population with subsequent effects on health outcomes in terms of disease and disability in the future. Assuming Futures fund is applied this reduces to a lower risk
Allotments	Currently there are 18 Council-owned sites of which 11 are Council maintained and 7 are self-managed. On the Council maintained sites there are 241 plots. The costs associated with the service are for administration, maintenance and utility charges, which are partly offset by the income received.	Approximately 79% of ploholders are male. Men in general are more likely to be socially isolated than women and therefore, if unable or unwilling to pay the increases in rent charges that are proposed, the loss of their allotment could impact on men's health and wellbeing by contributing to a loss of independence, increased loneliness and isolation.

Age

Likelihood	High	Domestic Abuse Floating Support*	YP Pathway Aspire Early Support GADD Sanctuary	
	Medium		Financial Inclusion* Blue Badges Allotments	Social Fund* Libraries
	Low		Vulnerable Adults Floating Support* Obesity DAD	Concessionary Passes
		Low	Medium	High
Impact				

* This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.

Service	Service description	Impact
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	10.5% of children accessing the service have physical impairments, which is extremely high relative to the average in Darlington for this age group. The information, advice and guidance imparted to these families at this early stage is done to delay entry into services at a later date. Some children aged under 3 may still receive some support because of specific needs and others would receive a service because they were classed as a 'child in need' with a statutory entitlement to a service. The development of a first point of contact function elsewhere in the council will provide some sign posting and advice will assist in mitigating the impact on families.
YP Pathway	Positive Support Pathway for young people who are homeless or at risk of homelessness aged 16-25. Accommodation and floating support based options of support	Any reductions in services for young people will have a detrimental effect on their future life chances. There will still continue to be community based support for high need individuals and support provision through duty support workers; however, the availability of community based support will reduce by a 1/3rd.
Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	On average, more than one out of every 2 social fund grants go towards supporting a child, therefore children are likely to be heavily impacted. Young people have less alternative support available, are disproportionately affected by welfare reforms. Children also have less ability to supplement their income in other ways and poverty has an impact on their development, including health and education, which can seriously limit their life chances.

Aspire	This is a service that provides support to school leavers with learning difficulties to move from education into paid employed and acts as a preventative service aiming to support people to live independently.	All of the users of this service are aged between 21 and 28, meaning the removal of this service would have a disproportionate impact on this group. Because of the relatively young age of this group and the lack of alternative, dedicated support, the removal of this service would likely have a significant impact on the life chances and quality of this group.
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	100% of newly diagnosed with HIV/AIDS referrals to GADD over the past year were aged between 23 and 27. The removal of this service would have a significant impact on young people newly diagnosed with HIV/AIDS as they will tend to have less general life experience, stability (both financial and emotional) and are less likely to have developed strong support networks, particularly with people who have direct experience of living with the condition.
Sanctuary	Target Hardening Service which aims to enable victims of domestic abuse and their families to remain in their homes.	There were 171 children living in the 61 properties target hardened by Sanctuary in 2015/16 - an average of 2.8 per household. If children are not safe in their own home without the additional security there is a risk on repeat occurrences of domestic abuse. There may be lack of resources to secure a property which may have an impact on families with children being able to remain in their property, having an implication on jobs, school and other support services. More generally children are less able to defend themselves against violence and other forms of domestic abuse.
Libraries	Crown Street, Cockerton and the Mobile Libraries provide opportunities for residents to borrow books or have access to the internet across the borough.	43.5% of respondents to the library consultation survey were aged over 64. Older people are more likely to suffer a significant impact as a result of the proposal to relocate central library as they are more likely to have limited mobility or physical disabilities which would make accessibility a problem when crossing the Market Square and/or negotiating Tubwell Row due to the sloping nature of the road and the steps. For some older people, it may be more difficult using a bus stop nearer to the Dolphin Centre than using those bus stops near to Crown Street. An additional impact may be having to walk further whilst carrying heavy books. For others, this may mean they simply can no longer access library services as they can't use public transport. Older people are also more likely to be carers and therefore leaving their care responsibilities to go into town may not be an option. Older people are also more likely to use libraries for social interaction and, if no longer able to access them, will lose independence and be at risk of increased loneliness and isolation
Domestic Abuse Floating Support	Outreach service for Victims of Domestic Abuse	The service is for people aged 18+, 68% of the EIA respondents were aged between 21-30. The mitigated service utilising the Future Fund will continue to provide a service based on the greatest presenting needs, the rescope service will be able to provide for a range of interventions.
Financial Inclusion	Strategic grants for providers of money information and advice services	67% of Age UK's information and advice service were aged over 64. Older people may find it more difficult to access alternative sources of financial advice which are often online.
Blue Badges	The Blue Badge Scheme permits cars carrying people who are registered blind or who have severe difficulties with walking to park for free near shops, bus and railway stations and other facilities.	69.69% of blue badge holders are aged over the age of 64. Older people are much more likely to have mobility and/or visual impairments than younger people and therefore removing this service is likely to have a negative effect.
Concessionary Passes	Disabled person companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	Almost 85% of pass holders who were granted a companion bus pass were of approximately working age (aged between 17 and 67). The impact of this proposal will be higher on this age group because they are less likely to be eligible for similar or alternative support elsewhere. Children - whether they have a disability or not - often require a companion when travelling due to their age and this role is more likely to be filled by a parent or guardian able to absorb any additional cost. Older people are eligible for free transport anyway and therefore less likely to suffer a negative impact.

Allotments	Currently there are 18 Council-owned sites of which 11 are Council maintained and 7 are self-managed. On the Council maintained sites there are 241 plots. The costs associated with the service are for administration, maintenance and utility charges, which are partly offset by the income received.	44.5% of ploholders are aged over 64. Older people may be less able or less willing to pay the increases in rent charges that are proposed. The loss of their allotment could impact on older people's health and wellbeing, which could contribute to a loss of independence, increased loneliness and isolation.
Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	This service is specifically commissioned for vulnerable adults aged over 25, the largest grouping of individuals presenting using the service are aged 50-59. There is no alternative community based service provision for this age group. The service can support individuals aged 18+ in particular circumstances, however, there is also a proposal to reduce the PSP community based support service for young people. The Future Fund will mitigate to extent providing a level of service provision for these most vulnerable at risk individuals. Although there will still remain a significant service reduction.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	Residents aged 50-69 are almost twice as likely to be impacted by removal of this service than other age groups in Darlington. Older people have greater cumulative impact of the effects of obesity from a range of preventable disease which can contribute to reduced mobility and independence. This proposal removes access to a proactive, evidence based frontline intervention for those people who are overweight or obese. Assuming Futures fund is applied this reduces to a lower risk.
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	36% of DAD service users are aged over 64. Removal of this post would make it harder for older people to find accessible information and advice specifically related to their disability. Older people may find it harder to access alternative providers such as online resources etc.

Note: Healthwatch Darlington has provided a focus for engagement work with young people through 'Youthwatch Darlington'. Healthwatch Darlington also provide administrative support to the Ageing Well Network. These could be impacted by the proposal to re-procure this service within a reduced contract value. The current contract will run to its natural end date and will be re-procured to take effect 1.4.17. This therefore provides more time to continue to undertake further work with partners.

Mental Health

Likelihood	High			Drug & Alcohol Floating Support* Public Mental Health Vulnerable Adults Floating Support*
	Medium		Domestic Abuse Floating Support* KPA YP Pathway	Social Fund* Financial Inclusion* GADD Obesity
	Low		DAD	Concessionary Passes
		Low	Medium	High
Impact				

* This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.

Service	Service Description	Impact
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	65% of respondents to the EIA identified themselves as individuals with a Mental Health problem, for whom the withdrawal of this service would have a significant detrimental impact. Mental health and substance misuse are intrinsically linked. Key points raised were: support to engage with treatment agencies, GP,s daily routines, independent living skills, maintaining a tenancy, aging meaningful activities to do, signposting to college, volunteering opportunities Having their confidence increased was also highlighted. The Future Fund will mitigate to extent providing a level of service provision for these most vulnerable at risk individuals. Although there will still remain a significant service reduction.
Public Mental Health	Community- based mental health improvement training (Mindfulness Based Stress Reduction)	All participants accessing the Arts on Prescription service are considered to be experiencing or at high risk of low mood and low level mental health concerns. Referrers will signpost individuals and families to resources provided by other agencies including the voluntary and private sector. These resources will comprise of web based information, telephone support or self-help groups, where they exist but there is no similar service offered locally.

Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	72% of respondents to the EIA identified themselves as individuals with a Mental Health problem for whom the withdrawal of this service would have a significant detrimental impact. This was significantly around being introduced to routines, support to attend appointments, getting a diagnosis, reminders, having meaningful activities to do, signposting to college, volunteering opportunities and having someone to listen. Having their confidence increased was also highlighted. The Future Fund will mitigate to extent providing a level of service provision for these most vulnerable at risk individuals. Although there will still remain a significant service reduction.
Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	38.5% of social fund recipients over 6 months reported having a mental health issue and 18.9% of EIA questionnaire respondents reported having a mental health issue. Individuals with a mental health issue are 5x more likely to be in crisis debt. Respondents to the EIA questionnaire who reported having a mental health issue stated the stress that would be caused by removal of this service could well lead to an increase in their depression or anxiety, and/or substance misuse.
Financial Inclusion	Strategic grants for providers of money information and advice services	34% of CAB clients who reported having a disability or LT health condition identified themselves as having a mental health problem 29.97% of Age UK service users also reported having a mental health condition.. Individuals with a mental health issue are 5x more likely to be in crisis debt and therefore the relative gains for this group from money advice and support services would be relatively higher than for those without
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	There are a significant number of users of this service who have a mental health issue. Exact numbers were not available but the service manager has estimated the proportion is high enough to be classified as medium. The proposal will result in reduced access to information, advice and support around tackling obesity that is tailored to the specific and complex needs of this group. There are already significant inequalities in the impact of obesity on the health outcomes for this group and exercise has been proven to have significant positive effect on improving mental health. These individuals may also be less likely, or able, to seek, and/or receive, appropriate treatment and support.
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	Approximately 30% of GADD's service users over the past year reported having a mental health issue. Not all have need of the counselling service much is dealt with via one to one befriending and reducing isolation. Some are already in services like TEVV MIND, or Rape crisis. But in the last financial year GADD provided 300 + hours Counselling for those with a priority need that they could not get elsewhere either due to extensive waiting times, lack of funding or stringent eligibility criteria.
Domestic Abuse Floating Support	Outreach service for Victims of Domestic Abuse	19% of respondents to the EIA identified themselves as individuals with a Mental Health problem. The integral role of service for emotional support to improve health and wellbeing was a critical feature in the EIA responses. Having their confidence increased was also highlighted. The mitigated Service using the Future Fund will ensure that there will continue to be a service encompassing the Freedom Programme, floating support and safety planning albeit reduced. There will continue to be provision for the highest risk need individual
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	36% of respondents to the EIA identified themselves as individuals with a Mental Health problem for whom changes to this service would have a detrimental impact. They placed a lot of importance on having assessments from workers who they already have an established rapport. The mitigation plan involving the development of the Virtual Gateway will provide the opportunity for a range of organisations to undertake assessments of needs at the point of presentation.
YP Pathway	Positive Support Pathway for young people who are homeless or at risk of homelessness aged 16-25. Accommodation and floating support based options of support	35% of respondents to the EIA identified themselves as individuals with a Mental Health problem. This was linked to the support given to find and maintain accommodation and develop life skills. as well as being supported to access training and education. Having their confidence increased was also highlighted. There will still continue to be community based support for high need individuals and support provision through duty support workers; however, the availability of community based support will reduce by a 1/3rd.

Concessionary Passes	Disabled person companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	<p>Just under 8% of of pass holders were granted a companion bus pass on the basis that they are unfit to drive pursuant to seccion 92 of the Road Trafficact 1988. This may inlcude those with a specific relevant mental health diagnosis.</p> <p>In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.</p>
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	<p>14% of DAD service users have a mental health condition.</p> <p>Removal of this post would make it harder for individuals with a mental health issue to find accessible information and advice specifically related to their condition.</p>

Note: Healthwatch Darlington provide administrative support for the Mental Health Network which could be impacted by the proposal to re-procure this service within a reduced contract value. The current contract will run to its natural end date and will be re-procured to take effect 1.4.17. This therefore provides more time to continue to undertake further work with partners.

Learning Impairment

Likelihood	High	KPA	Social Fund* Vulnerable Adults Floating Support* YP Pathway DAD	Aspire Early Support Concessionary Passes
	Medium		Cockerton Library	
	Low			Obesity
		Low	Medium	High
Impact				

** This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.*

Service	Service Description	Impact
Aspire	This is a service that provides support to school leavers with learning difficulties to move from education into paid employment and acts as a preventative service aiming to support people to live independently.	All individuals accessing the service have a learning impairment. There is limited support available within the community that could assist these individuals to access employment and support them to maintain their employment. Without the service, employers have indicated they would not be able to continue the placements for these individuals. This would have a detrimental impact upon their well-being.
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	Over 68% of children accessing the service have developmental delays or communication difficulties. The information, advice and guidance imparted to these families at this early stage is done to delay entry into services at a later date. Some children aged under 3 may still receive some support because of specific needs and others would receive a service because they were classed as a 'child in need' with a statutory entitlement to a service. The development of a first point of contact function elsewhere in the council will provide some sign posting and advice will assist in mitigating the impact on families.
Concessionary Passes	Disabled person companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	Just under a quarter of pass holders were granted a companion bus pass on the basis that they have a learning impairment. In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.

Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	8.1% of respondents to the EIA questionnaire reported having a learning impairment. Individuals with a learning impairment often have higher costs of living than those without and can find it harder to manage their budgets, particularly if they do not have access to support with financial capability.
Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	15% of respondents to the EIA identified themselves as individuals with a learning impairment. Impacts were identified in relation to support to/obtain maintain accommodation independence. The Future Fund will mitigate to extent providing a level of service provision for these most vulnerable at risk individuals. Although there will still remain a significant service reduction.
YP Pathway	Positive Support Pathway for young people who are homeless or at risk of homelessness aged 16-25. Accommodation and floating support based options of support	25% of respondents to the EIA identified themselves as individuals with a learning impairment for whom the withdrawal of the service would have a significant determinate impact in relation to obtaining and maintaining accommodation, understanding correspondence and paying utilities. There will still continue to be community based support based on the greatest presenting support needs and support provision through duty support workers; however, the availability of community based support will reduce by a 1/3rd.
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	8% of DAD service users have a learning impairment. Removal of this post would make it harder for individuals with a learning impairment to find accessible information and advice specifically related to their disability.
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	15% of respondents to the EIA identified themselves as individuals with a learning impairment. Impacts were identified in relation to how they could access support services. The mitigation plan involving the development of the Virtual Gateway will provide the opportunity for a range of organisations to undertake assessments of needs at the point of presentation. or for the initial assessment to be completed by a worker who is already supporting the individual.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	Exact numbers were not available but the service manager has estimated the proportion of service users with a learning impairment is high enough to be classified as low. The proposal will result in reduced access to information, advice and support around tackling obesity that is tailored to the specific and complex needs of this group. There are already significant inequalities in the impact of obesity on the health outcomes for this group. These individuals may also be less likely, or able, to seek, and/or receive, appropriate treatment and support.
Cockerton Library	Cockerton Library is the only branch library in Darlington and provides opportunities for residents, including pupils at three local primary schools, to borrow books or access the internet.	Approximately 40% of primary school age children in Darlington with autism regularly visit Cockerton Library. Mount Pleasant Primary School maintains a local authority funded Resource Provision Unit for approximately 20 pupils with social and communication difficulties, including Autism, from across the authority. Consultation on this proposal identified that these children will find it hard to adapt to a change in personnel and place. They visit the library regularly as part of class visits and were sad to hear that the library might close. Walking to the library provides a free, safe and interesting visit for the children and affords them the opportunity to choose their own books.

Note: Healthwatch Darlington provide administrative support for the Learning Impairment Network which could be impacted by the proposal to re-procure this service within a reduced contract value. The current contract will run to its natural end date and will be re-procured to take effect 1.4.17. This therefore provides more time to continue to undertake further work with partners.

Race

Likelihood	High			
	Medium	Financial Inclusion*		
	Low	Early Support	Vulnerable Adults Floating Support* Obesity DAD	
		Low	Medium	High
Impact				

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Service	Service Description	Impact
Financial Inclusion	Strategic grants for providers of money information and advice services	28.5% of MAC's client group were from an ethnic minority. BME groups tend to be lower income, live in deprived wards and be under claiming benefits.
Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	This service has greater % usage by individuals from ethnic minority groups than the population of Darlington. Impacts were identified in relation to lack of support to deal with correspondence and contact agencies. The Future Fund will still enable a level of service to be offered on the greatest presenting need and a safety net "duty" support worker provision for quick interventions.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	The proportion of service users from an ethnic minority is approximately 6%. There are significant health inequalities related to obesity in BME populations with greater prevalence of obesity and obesity-related diseases such as diabetes, found in specific BME populations.
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	7% of DAD service users are from an ethnic minority. Removal of this post would make it harder for individuals from an ethnic minority to find accessible information and advice specifically related to their disability and they may be less likely to engage with alternative providers.
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	The proportion of Early Support Service users from an ethnic minority is greater than for the Darlington population as a whole.

Note: Healthwatch Darlington provide specific support via the use of Health Connectors to identify with and help represent under supported and isolated residents, overcoming cultural and language barriers. This could be impacted by the proposal to re-procure this service within a reduced contract value. The current contract will run to its natural end date and will be re-procured to take effect 1.4.17. This therefore provides more time to continue to undertake further work with partners.

Mobility Impairment

Likelihood	High		Blue Badges Early Support	
	Medium		DAD	Concessionary Passes
	Low	Drug & Alcohol Floating Support*	Social Fund* Financial Inclusion* Sanctuary Obesity	
		Low	Medium	High
Impact				

* This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.

Service	Service Description	Impact
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	<p>Almost 16% of children accessing the service have a physical disability which, although not unusual in comparison to the average for the borough's overall population, is very high for this age range.</p> <p>The information, advice and guidance imparted to these families at this early stage is done to delay entry into services at a later date. Some children aged under 3 may still receive some support because of specific needs and others would receive a service because they were classed as a 'child in need' with a statutory entitlement to a service. The development of a first point of contact function elsewhere in the council will provide some sign posting and advice will assist in mitigating the impact on families.</p>
Blue Badges	The Blue Badge Scheme permits cars carrying people who are registered blind or who have severe difficulties with walking to park for free near shops, bus and railway stations and other facilities.	<p>In order to be eligible for a Blue Badge, individuals must either have a diagnosed mobility and/or visual impairment. There is no breakdown available but it is likely that over 58% of holders have a mobility impairment.</p> <p>Those with a mobility impairment parking in off-street car parks for free would pay the normal parking charge. Parking would remain free in on-street bays and yellow lines.</p>
Concessionary Passes	Disabled person Companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	<p>Just over half of pass holders were granted a companion bus pass on the basis that they have a long term disability/injury preventing ability to walk.</p> <p>In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.</p>

DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	55% of DAD service users have a physical disability. Removal of this post would make it harder for individuals with a mobility issue to find accessible information and advice specifically related to their disability.
Sanctuary	Target Hardening Service which aims to enable victims of domestic abuse and their families to remain in their homes.	It is not know what proportion of the scheme's users have mobility impairments. Those with mobility impairments living in accessible houses would find it particularly difficult to relocate to a similar property, if it was unable to be made secure, due to the reduction of the scheme.
Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	18% of grant recipients identified themselves as having a physical disability. Individuals with mobility issues often have higher costs of living than those without, which makes it harder to manage their budgets. Welfare reforms and other MTFP proposals, including changes to ASC charging polices, may also put further pressure on this group's incomes.
Financial Inclusion	Strategic grants for providers of money information and advice services	More than 19% of CAB clients who reported having a disability or long-term health problem identified themselves as having a non-sensory physical impairment. Individuals with mobility issues often have higher costs of living than those without, which makes it harder to manage their budgets. Welfare reforms and other MTFP proposals, including changes to ASC charging polices, may also put further pressure on this group's incomes.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	Exact numbers were not available but the service manager has estimated the proportion of service users with a mobility impairment is high enough to be classified as low. Participation in physcial activity is lower in individuals with physical disabilities. There are ineuqualities in access to information, advice and interventions to improve health that are tailored to the needs and requirements of people with a physical disability. Evidence suggests that the prevalence of obesity in this group is higher with subsequent inequalities in the prevalence of preventable diseases such as diabetes and heart disease.
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	29% of respondents to the EIA identified themselves as having a mobility impairment. The Future Fund will still enable a level of service to be offered on the greatest presenting need and will include the provision of a small amount of community based support.

Visual Impairment

Likelihood	High		Vulnerable Adults Floating Support* Blue Badges	
	Medium		Drug & Alcohol Floating Support* Early Support DAD	
	Low		Sanctuary Obesity	Concessionary Passes
		Low	Medium	High
Impact				

** This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.*

Service	Service Description	Impact
Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	32% of respondents to the EIA identified themselves as individuals with a Visual Impairment for Impacts were identified in relation to lack of support to deal with correspondence and contact agencies. The Future Fund will still enable a level of service to be offered on the greatest presenting need and a safety net "duty" provision. For quick interventions.
Blue Badges	The Blue Badge Scheme permits cars carrying people who are registered blind or who have severe difficulties with walking to park for free near shops, bus and railway stations and other facilities.	In order to be eligible for a Blue Badge, individuals must either have a diagnosed mobility and/or visual impairment. There is no breakdown available but it is likely that over 23.5% of holders have a visual impairment. Those with a mobility impairment parking in off-street car parks for free would pay the normal parking charge. Parking would remain free in on-street bays and yellow lines.
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	13% of the users of this service have a visual impairment, meaning the removal of this service would have a disproportionate impact on this group.
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	18% of respondents identified themselves as having a visual impairment in relation to lack of support to deal with correspondence. The Future Fund will still enable a level of service to be offered on the greatest presenting need and will include the provision of a small amount of community based support.

Concessionary Passes	Disabled person Companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	<p>Just over 8% of of pass holders were granted a companion bus pass on the basis that they have a visual impairment.</p> <p>In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.</p>
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	<p>15% of DAD service users have a visual impairment.</p> <p>Removal of this post would make it harder for individuals with a visual impairment to find accessible information and advice specifically related to their disability.</p>
Sanctuary	Target Hardening Service which aims to enable victims of domestic abuse and their families to remain in their homes.	<p>It is not know what proportion of the scheme's users have visual impairments.</p> <p>Those with visual impairments living in accessible houses would find it particularly difficult to relocate to a similar property, if it was unable to be made secure, due to the reduction of the scheme.</p>
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	<p>Exact numbers were not available but the service manager has estimated the proportion of service users with a visual impairment is high enough to be classified as low.</p> <p>The proposal will result in reduced access to information, advice and support around tackling obesity that is tailored to the specific and complex needs of this group.</p>

Hearing Impairment

Likelihood	High			
	Medium			
	Low	KPA	DAD Obesity	Concessionary Passes
		Low	Medium	High
		Impact		

** This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.*

Service	Service Description	Impact
Concessionary Passes	Disabled person Companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	Just under 2% of of pass holders were granted a companion bus pass on the basis that they have a hearing impairment. In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.
DAD	Information Co-ordinator provided through Darlington Association on Disability (DAD) to provide information and advice to disabled people in relation to a range of care issues.	8% of DAD service users have a hearing impairment. Removal of this post would make it harder for individuals with a hearing impairment to find accessible information and advice specifically related to their disability.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	Exact numbers were not available but the service manager has estimated the proportion of service users with a hearing impairment is high enough to be classified as low. The proposal will result in reduced access to information, advice and support around tackling obesity that is tailored to the specific and complex needs of this group.
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	5% of respondents to the EIA identified themselves as having a hearing disability

Long Term Limiting Illness

Likelihood	High			GADD Obesity
	Medium			
	Low	Drug & Alcohol Floating Support*	Financial Inclusion* Vulnerable Adults Floating Support*	Public Mental Health
		Low	Medium	High
Impact				

* This assumes that the Future Fund proposals are applied and in so doing reduce the overall numbers of people impacted by this specific proposal. However, there will still be a group who are no longer able to access this service or will access a much more limited level of support and for these individuals the level of impact will be as indicated above.

Service	Service Description	Impact
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	The nature of service means that 100% of referrals have been newly diagnosed with HIV/AIDS. The removal of this service would have a significant impact on residents of Darlington newly diagnosed with HIV/AIDS as there is no alternative similar care-based provision in the region which offers intensive one-to-one and extensive counselling from workers with direct experience of living with the condition.
Obesity	Direct intervention or prevention programmes including Healthy Darlington Hub, Move More Team and School Sports Partnership Programme.	There are a significant number of users of this service who have long-term condition or limiting illness. Exact numbers were not available but the service manager has estimated the proportion is high enough to be classified as high. The proposal will result in reduced access to information, advice and support around tackling obesity that is tailored to the specific and complex needs of this group. There are already significant inequalities in the impact of obesity on the health outcomes for this group and exercise has been proven to have significant positive effect on improving mental health. These individuals may also be less likely, or able, to seek, and/or receive, appropriate treatment and support.
Public Mental Health	Community-based mental health improvement training (Mindfulness Based Stress Reduction)	Almost a quarter of participants accessing the Arts on Prescription service have a long term limiting illness. Referrers will signpost individuals and families to resources provided by other agencies including the voluntary and private sector. These resources will comprise of web based information, telephone support or self-help groups, where they exist but there is no similar service offered locally.
Concessionary Passes	Disabled person companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	Just under 8% of pass holders were granted a companion bus pass on the basis that they are unfit to drive pursuant to section 92 of the Road Traffic Act 1988. This may include those with a specific relevant long term limiting illness. In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.
Financial Inclusion	Strategic grants for providers of money information and advice services	27% of CAB clients who reported having a disability or long-term health problem identified themselves as having a long-term health condition. Individuals with a long-term limiting illness often have higher costs of living than those without and are often less able to work to supplement their income.
Vulnerable Adults Floating Support	Outreach support for Vulnerable Adults aged 25+	24% of respondents to the EIA identified themselves as individuals with a long term limiting illness. Impacts were identified in relation to support to maintain independence following a change in circumstance. The Future Fund will mitigate to extent providing a level of service provision for these most vulnerable at risk individuals. Although there will still remain a significant service reduction.
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	18% of respondents to the EIA identified themselves as individuals with a long term limiting illness. Impacts were identified in relation to support to maintain independence following a change in circumstance. The Future Fund will still enable a level of service to be offered on the greatest presenting need and will include the provision of a small amount of community based support.

Multiple Impairments

Likelihood	High			Drug & Alcohol Floating Support* Aspire
	Medium		YP Pathway	
	Low	KPA	Social Fund* Early Support	Concessionary Passes
		Low	Medium	High
Impact				

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Service	Service Description	Impact
Drug & Alcohol Floating Support	Outreach service providing Housing related support for people with Substance misuse needs	59% of respondents to the EIA identified themselves as individuals with a multiple impairments whom the withdrawal of this service would have a significant detrimental impact. (this is due the physiological and psychological impacts with substance misuse has)
Aspire	This is a service that provides support to school leavers with learning difficulties to move from education into paid employed and acts as a preventative service aiming to support people to live independently.	All of the users of Aspire have a learning disability and, of these, half have an additional impairment of either autism or Williams syndrome. Having another impairment in addition to a learning disability can only mean it would be even harder for this group to find employment without the dedicated service provided by Aspire, and therefore the likely impact on their future life chances and quality and overall wellbeing are high.
YP Pathway	Positive Support Pathway for young people who are homeless or at risk of homelessness aged 16-25. Accommodation and floating support based options of support	20% of respondents to the EIA identified themselves as having more than 1 disability. There will still continue to be community based support based on the greatest presenting support needs and support provision through duty support workers; however, the availability of community based support will reduce by a 1/3rd.
Concessionary Passes	Disabled person companion pass, where certain disabled users are issued a pass that allows a companion to travel with them.	There is no evidence on the numbers of people with multiple impairments as the applicant only needs to provide evidence for one disability. In order to be eligible for a companion pass individuals must have been deemed unable to travel without the aid of a companion. Should this proposal therefore mean that the individual is no longer able to travel - as neither they or their companion are able or willing to pay - then the potential impact on their quality of life would be significant.

Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	<p>Over 6.5% of Social Fund grants over a 6 month period went to households reporting multiple impairments and 8.1% of questionnaire respondents reported having multiple impairments.</p> <p>Individuals suffering from disability, have higher costs of living. Having multiple impairments therefore means that individuals are even more likely to face financial hardship.</p>
Early Support	The team identifies and assists families with 0-3 year old children who have developmental needs that are linked to a disability.	<p>Over 5% of children accessing the service have multiple impairments.</p> <p>The information, advice and guidance imparted to these families at this early stage is done to delay entry into services at a later date. Some children aged under 3 may still receive some support because of specific needs and others would receive a service because they were classed as a 'child in need' with a statutory entitlement to a service. The development of a first point of contact function elsewhere in the council will provide some sign posting and advice will assist in mitigating the impact on families.</p>
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	<p>17% of respondents to the EIA identified themselves as having more than 1 disability. The mitigation plan involving the development of the Virtual Gateway will provide the opportunity for a range of organisations to undertake assessments of needs at the point of presentation. or for the initial assessment to be completed by a worker who is already supporting the individual.</p>

Sexual Orientation

Likelihood	High			GADD
	Medium			
	Low	Social Fund* KPA		
		Low	Medium	High
Impact				

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Service	Service Description	Impact
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	88.76% of GADD's service users over the past year reported as being lesbian, gay or bisexual/pansexual. GADD is only known organisation still left specifically supporting the gay/lesbian/transgender community in the NE; although the majority of their funding is specifically for newly diagnosed HIV clients. The majority of people diagnosed with HIV are gay men.
Social Fund	Items awarded to individuals meeting the criteria of either being in financial crisis or requiring support to move to or remain in the community.	10.8% of respondents to the questionnaire reported being LGBT.
KPA	Key point of Access is the gateway service into a number of housing related support services provided by Housing Options and First Stop	5% of respondents to the EIA identified themselves as Bisexual and 5% identified themselves as Lesbian/Gay. The mitigation plan will still provide individuals with an assessment of their support needs and onward signposting or referral.

Pregnancy/Maternity

Likelihood	High			
	Medium	Domestic Abuse Floating Support*	Sanctuary	
	Low			
		Low	Medium	High
		Impact		

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Service	Service Description	Impact
Sanctuary	Target Hardening Service which aims to enable victims of domestic abuse and their families to remain in their homes.	5.9% of Sanctuary users over the last year were pregnant. There is a strong correlation between pregnancy and the beginning or escalation of domestic abuse. The impact of this proposal on pregnant women in particular is significant.
Domestic Abuse Floating Support	Outreach service for Victims of Domestic Abuse	By very nature of the service provision there are a core group of individuals who are pregnant or on maternity leave.

Gender Reassignment

Likelihood	High			GADD
	Medium			
	Low			
		Low	Medium	High
		Impact		

Service	Service Description	Impact
GADD	The contract with Gay Advice Darlington offers confidential information and advice and a confidential counselling service to people from Darlington diagnosed with HIV/AIDS. The service also offers support to families and dependants.	2.33% of GADD service users over the last year identified themselves as transgender or non-binary. GADD is only known organisation still left specifically supporting the transgender community in the NE; although our funding is specifically for newly diagnosed HIV clients but this organisation gives far wider support than HIV.