

	Have you accessed Freedom Programme or Confidence Building Programme?	How is the support helping you?	What is important to you about the support you receive?	What would the impact be for you (affect on you/consequence) if the services were no longer available? - Positive	What would the impact be for you (affect on you/consequence) if the services were no longer available? - Negative	Please use this section to detail any further comments you have about this or any other budget proposals
Yes	No	Couldn't have done it without Harbour. I owe it to them for the fantastic support. The support is great, they have good advice and I have gained so much information from them to build a new life.	Everything! Makes me feel confident and that I have support there to help me feel strong each day.		Devastating! It would be terrible for other women in my position. It can be unthinkable to think that the service is no longer there.	They should do utmost to keep Harbour funding.
Yes	No - but would like to attend with my son	Giving me support, knowing I can talk about any issue I am having or had. Help and advice.	Getting the help and support I need.		Who would I go to or speak to or see for any advice and support if they were not there.	Don't think it is a good idea for people needing the support and advice not to be able to receive this because of budgets.
Yes	Yes	Helping me to get on with my life, make it more liveable, knowing there is someone there. Have made me understand how controlled I was, because I didn't get it. Helped me to be a better Mam.	To help me have my daughter returned to my care. To help me go to my GP and solicitors because I find it hard on my own.		I think it would affect not just me, but other women to understand, quiet people who don't say anything, who think he beats me up every night, but it's ok because he gets me everything I need. If I hadn't had Harbour I would have got back with him and one of us would have been dead, because it would have got worse.	I think the cuts are really wrong, it affects everyone, not just poor people.
No	No	Housing safety was very good. Having people at the end of the phone to talk to. Knowing that support is there.	Knowing that I can access the service anytime and get advice and support. Having a good knowledge of the agencies that are available.		It would be a shame if there were no longer any support services in Darlington. I have had such good support from Harbour, and I would not have been able to see the conviction of him without them. I think losing the service would be bad.	Harbour do a good job and I hope they will be around to help other people.
No	Yes	To regain my freedom. To realise I'm not alone. There needs to be more public awareness.	Realising I'm not alone, together we are going to recover.		I could quite honestly see myself going back to him, I need that external push / support.	A lot of people would really suffer if services like Harbour were no longer available. Domestic Abuse will become a secret, and people would be alone, and suffer.
Not Given	Yes	To understand what was happening, come to terms with everything. Someone listened to me in a non judgemental way. Explained the court process and supported me through to his conviction. To see the circle of Domestic Violence and how it works. Put me in contact with relevant services, someone to turn to, move on!	That I am believed that it did happen. It is non judgemental, helping me cope with what has happened. I would have still been in it, and could have been killed.		Women would still be in an abusive relationship, as I would have been, as you don't realise how serious it is. They showed the techniques used by the abuser to gain control, and to be abusive. I would have been scared to leave, as the Police were not really interested and I could have been killed.	You can't put a price on a women's/children's safety. There are too many women still in the situation I was in, who are too scared to leave. With Harbour support, the help with support, whatever you need and potentially saves lives.
Not Given	Not Given	I would not have known what to do.	I never knew what to do before. My Support Worker has done everything for me, helped me with immigration, and how to access help / agencies.		I would not have known where to have gone or run to, I got the help straight away. I might have got the wrong advice without Harbour.	If the women didn't get help from Harbour I think some women would become desperate and at further risk.
No	Yes	More understanding to my situation. Not being judged. Help always there.	Getting a better understanding of Domestic Violence, and my situation.		This would have a massive impact on me. Having the Support Worker has helped me greatly. The Freedom Programme has made me more aware of how Domestic Violence has affected mine and the kids lives. I could not have done it without this service nor my Support Worker.	I think it would be a real shame, and a lot of victims would suffer. I do feel a lot of people would suffer, a lot of women would feel alone and lost, and not know where to turn.
Yes	No	Confidence knowing that someone was there to discuss worries and issues.	It made me feel like a person, and that it was not my fault. My Support Worker discusses ways to make me feel safe and confident to ring the Police.		If there was no service it would be hard to keep safe and be independent. I would have felt isolated. My Support Worker was always available for me to talk to if I was worried.	If the Council cut this service, this will be hard on people who live with Domestic Abuse.
No	Yes	I hope to gain more confidence and self respect. I feel a lot better in myself after speaking with my Support Worker.	That is confidential. Gained a better understanding about Domestic Abuse.		I would be very upset if I knew I wasn't able to come in and see my Support Worker. I enjoy time spent with my Support Worker, and believe it's important to talk about how I feel.	Harbour provide a great service and there aren't many places like it. It's a place I feel safe.
Yes	Yes	Someone will listen to me, helps me to become independent and safe.	Advice and support. Someone to listen, even if they don't agree with my choices. My Support Worker also tells me her concerns. My Support Worker also helps me keep my tenancy.		I would not have someone to talk to about any worries. I would not have much insight to Domestic Abuse if there was no Freedom Programme, or how it affects the children.	Not given.
Yes	Yes	The support has made me more confident in myself, not only as a person, but as a mother to my three children.	Having someone to talk to about my anxiety, and any problems I have.		I would be a quiet person with no self confidence, my anxiety would get worse, and my children wouldn't have the mother they have now. It's always nice to know you have someone you can talk to when, and if you need them.	Keep Harbour going to keep the support there for women who have suffered from Domestic Violence. It helps not only the person suffering from DV, but also the children that have witnessed it for themselves. People like myself and my children need the support from Harbour to build up our confidence as a family. Harbour have given me and my children a lot of support. If my Support Worker wasn't here having weekly visits and giving me and the kids the support we need, offering advice and support that we need/ If I am anxious about something, or anything I only need to phone and she will calm me and support me how and when I need it. My Support worker has helped in a lot of ways, without her I don't know if I would have got over my effects of DV.
Yes	Yes	The support I receive from Harbour helps me realise and understand the effects Domestic Abuse has on a person and children. I also have someone to talk to, support me on Court cases, and be there when needed.	It's important to me and probably plenty of other clients to know you have the help and support there whilst going through a hard time. It's also important to know what effects Domestic Abuse has on children, and the different kinds of Domestic Abuse.		If I had no support, and someone being there to talk to and advise me, I would have probably resumed my domestic relationship. If it was not for the support I get given I would never have looked back on my relationship to see what I was actually living and going through as I blanked this out for so long. If I wouldn't have had this support I would not have moved into a safe environment with my two children as quick as I did. Also had help with depression and to actually talk about my mental health. I think personally for people who suffer Domestic Abuse should have that support and guidance of those who are trained to do so! Also, have someone who understands, and can help in bad situations.	Not given.
Yes	Yes	It is helping by supporting me get through my hard time, and to understand that nothing is my fault.	It is important to me because it gives me someone to talk to who is not a family member or friend, meaning I can get some outside point of view and advise.		It would mean I would no longer have any outside support and someone to turn to when I need to talk to.	Not given.
Yes	Yes	Confidence to escape my ex-partners abusive behaviour, and to safeguard my son from anything his father could do or say to him.	It is important to me as they are helping me to realise what happened is not my fault. I am in the right, and I do not deserve to be in or abused by anyone, or anyone else that is in my family to be either.		It would take away the little confidence I have gained by talking and expressing what I've been through. I would be back under his control, and I would have no say on anything, and my son would be under his control too, and could be subject to his abuse.	I think it is not fair to cut charities and associations the help people. If anyone in government and councils took a little pay cut themselves, and they would know what it's like too. We would be getting out of debt in this country if the money in government was cut, and put in the pot.
Yes	No	It is helping me gain confidence, and has helped me throughout all aspects.	Helping me get back on my feet and to feel normal again.		I wouldn't have anywhere to go to get help or support through the situation.	Not given.
Yes	Yes	I have benefited a lot from the support I have already received. I feel this is a really good support agency, and lots of people would benefit from this service.	That support continues.		My confidence would become less. The impact it could have on my parenting. The lack of self esteem would drop. My mental health could deteriorate.	I feel the service needs to be kept up and running. I use the services Sure Start, Harbour, Alcohol and Drug Abuse. By shutting the services it means lack of contact for split families, and will have a knock on effect, so I feel these need support to be kept open.
Yes	Yes	The support I am receiving is positive and I feel I can be open and honest about what I have experienced within my relationship. My support worker has made me feel safe and secure in my own home and will visit when it suits me. When my child is at school my support has improved my self esteem and I feel positive about my future.	To have someone to talk to who does not judge me for the decisions I have made.		If I did not have the support my health may have gotten worse. I was able to speak to my support worker and my mental health and she has provided me with advice and encouragement.	
No	No	States she thought she was to blame for everything, he told her she was to blame. They made me see the light at the end of the tunnel. I now have a plan. Staff signposted me to other agencies who can help and explained my needs to me.	I didn't feel alone, support made me realise I was not alone, having someone to talk to who matted, sometimes you don't want to burden your family and friends. There are things I didn't want them to know. Advice from my Support Workers was constructive and unbiased. Also I knew there was someone to talk to at anytime, no matter when there is someone to talk to.		I would feel very alone again like he could overpower me again. I feel the children benefit from having a mum who is strong. I haven't done FP because of work commitments (air crew) but my daughter is accessing children's programme.	I believe this service is vital to people to give them tools for live normal.

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Not Given	Not Given	Barely able to talk to someone who understood my situation. First time I had been able to unload in confidence.	My support worker helped me to understand that I was in an abusive relationship, the way I was living was not normal and I had choices other than remaining in the relationship.	My support worker empowered me to leave and built new life for myself. I was fearful because I am Polish and didn't know where to go for help. My support worker supported me to meet with a lawyer who helped me a lot. I am not frightened of the future now.		I do not know of any other service which offers help and advice to victims of domestic violence. I know other single parents who are in similar situations and are needing help and advice to move on. I think this would have a negative impact on women and children.
Yes	No	Support is helping me to understand about domestic abuse. When I spoke to my family there didn't understand. When I spoke to Harbour they said it was normal to still love him and that was part of how lots of people felt.	It was important to enable me to leave. I went to the police station and my Support Worker spoke to me alone with the police officer and she explained what choices I had and how they would support me. I was very frightened of what was going to happen.		I am waiting to start the Freedom Programme. My Support worker supported me to speak to children's services about child contact when I wasn't sure if my daughter could see her dad. I think people will remain in violent relationships, not everyone wants to go to the refuge, safety work was done on my home so I could stay there. I feel safer as time goes on.	
Yes	Yes	It made her realise it wasn't her fault. It took the guilt away from me, it was important in letting Mr know I'd survived, helping me to survive. You can tell you friends, put things into perspective made me understand other aspects of abuse like financial because that had always happened to me, I didn't know it was abuse.	My two daughters were both in abusive relationships but they both had only on assault each and I felt empowered to help them call the police etc. and they escaped before things got really bad.	I completed confidence building course and counselling at the centre which Harbour recommended and did. This helped me to sit down and with my children and explain how things had been with their dad because I know they blamed me.		I don't believe this service should close as women will have no one to support them.
No	No	The support has been helping me to build my self confidence and I make me believe my son's behaviour towards me is not my fault.	Some one independent who listens to my concerns and problems and will provide advice.		If there was no service, my confidence would not have improved as I cannot feel comfortable discussing my problems within a group setting. My support has made a long difference to my knowledge about domestic abuse.	
Not Given	Not Given	The service is absolutely brilliant. She received much needed help and support. It gave her confidence and information of all the support out there for her.	'I needed somebody to talk to. All the help and support she needed was there for her. She would still be in an abusive relationship.		I can't recommend the service enough and have nothing but praise for all the support I have received from everyone.	The service should be left alone if anything they should be receiving more funding so they can help more people like me.
No	Yes	10/10 - Would have a lot more difficulties if harbour was not here to help me. I have gained so much from having someone to talk to about my experiences and having someone listen to my story.	Knowing I am not alone! I have been through so much and having the support worker in my life through that time has been a good send. I have gained information and awareness about Domestic Abuse that has saved my life.		So bad! I feel that I needed the support that I was given and I am on the Freedom Programme that has changed my perspective, built my confidence and empowered me in so many ways.	Horrendous - too many people suffering if Harbour was gone. Many women/men would be left in the dark and may never get out of a violent relationship. Harbour saves lives!!! And to take that away would be dangerous.
Not Given	Not Given	Support is good	Getting support		Would be bad for Darlo if no Harbour or DV support was here.	
No	Yes	Staff have been really supportive, they give me a lot of help to understand how to keep myself safe.	I wouldn't have know where to start to get the help and support that Harbour staff give me, they arranged for security checks to be done on my house and for a non molestation order and helped me to understand the court process.		I think people would stay in relationships longer because they are not able to know where to get help. I know lots of people who are in bad relationships.	I think taking support that is vital to people felling domestic abusive is disgraceful
Yes	No	Not stated	Not Stated	Not Stated	Not Stated	Not Stated
No	Yes	Came on emotionally and gained confidence knowing there is someone who will not judge me makes me feel supported.	Having someone at the end of the phone and to see face to face is important to me to continue to move forward in a positive way.		If support was not there, there would be no one to turn to who is not involved with the family. Freedom programme helps look at relationships to see what is healthy and builds confidences and self esteem, one to one's helps me see that what has happened in the relationships is not my fault.	If the council removed the service, there will be no support available for people who live with domestic abuse.
Not Given	Not Given	Support helped me to get my life back. I've got my freedom.	Support to challenge the police. I lost all faith that the police would protect me because 'he' kept getting let back out. My Support Worker helped me speak to the police and she explained how the court process looked. It was the same with children services, Harbour gave me a voice to speak to social workers and say I didn't agree with them.		It's people they are scarred of the police and children services and Harbour help you understand and deal with them. I think women don't know where to start and you're not thinking straight.	
Yes	No	I hope to learn more about abuse and how/why it always happens to me.	I have been supported with police and when he went to court and what was going to happen.		I wouldn't have know what was happening and been more scarred.	I don't think it should be cut
Yes	Yes	I have worked with Harbour for approx. a year. It has meant I have a life now. I was scared they supported me through everything, arranged housing and then refuge because I still didn't feel safe.	Knowing there was someone there who I could talk to and understand all the mixed feelings I was having. I have gone back so many times before, this time I felt shorter but it was still good to know someone was there		I probably would have gone back, I had before. Freedom Programme was great because everyone was friendly and we supported each other. It made me understand loads more and made me think before I trusted someone else.	Shouldn't be allowed to happen, where are people going to? The refuge was great but I needed my own place.
No	No	The support I receive from Harbour gives me the strength to get through day to day tasks. I know that my support worker will support me throughout the case.	Knowing I can contact the workers when I feel low, have any questions or just wanting to chat. They give me information about court problems. I would have not know and felt to daft to ask.		I was gutted if I did not have my support worker and harbour. I feel that their help has given me strength to carry on and be strong for my children through all this.	I think that the council even thinking about cutting the service is a joke. I have lived in Darlo for 10 years and I know how much a Domestic Service is needed. Service has helped and changed lives for the better and not to have this would be bad.
No	Yes	I have really got a lot more then I expected from the Freedom Programme. I have a better insight regards to then abuser and impact on my children. It's nice to meet and chat with other women in my position. I look forward to the Tuesday night course	Harbour have been a fantastic service who have support me and my son. I would have been lost without.		I feel I don't know how I would have got through this terrible time without this service. It would make a huge impact/detrimental to mine and other women's life it not being there! I would have no one and no support!! Freedom Programme - It has done so much for me! I'm not suffering alone.	PLEASE KEEP HARBOUR AND FREEDOM PROGRAMME AS NO SERVICE LIKE IT!!
No	Yes	Freedom Programme is an amazing programme which I would advise anyone to do.			It would be devastating if this programme was not available. I have learnt so much from this programme I feel privileged to attend.	There is not a price on women's and children's safety.
No	Yes	Understand how the abusers work, make decisions to stop abuse from continuing. Continued with pressing charges with their help. It is wrong, not my fault. Recognise the sign and live in a safe and secure environment. Able to speak without the fear of emotional/physical abuse.	They are there whenever I need them. I can talk openly and freely, not judged. Helped me stop a very violent man hurting me anymore, bring him to justice and they possibly saved my life.		You may start to question yourself if you've made the right decision and maybe let the relationship restart, lose confidence resulting in depression	Women who have had courage to come forward and break the cycle of abuse and feel confused, emotionally drained, have somewhere safe and confidential to go. You are putting money before people's lives and someone could be killed or live a devastating abusive life.
No	Yes	Social workers, moving to a new house and starting over.	the help I receive	Wouldn't really have an effect on me		
Yes	Yes	It's helping me through this horrible time. Help me understand what's happening, why it's happened and most importantly, they're helping me move on. I hope/will gain back my confidence and be the person I used to be and provide a happy life for my son.	All of it	I would hide, probably go back to how I was. I would be scared and worried. My son would suffer and we would have absolutely have no support.		Shocking and scary
	Yes	The support is brilliant, the freedom programme has taught me a lot and helps me a lot. If the freedom programme didn't exist I don't think I'd come.	Freedom Programme is brilliant for support as I was struggling and now I feel like I know about affects.		I would probably be at rock bottom and struggling.	
No	No	The support is helping me with Freedom Programme	To be aware about domestic abuse		To be honest about this, I don't know as it's my first time on the Freedom Course, but the programmes should still run to help people	Keep the programmes on because you will be helping people out
No	Yes	It's helping me loads, it's boosting up me confidence, self esteem and also helping understand how a relationship should be.	Helps me understand a lot about relationships.		It would make me feel insecure, worries and scared having the support makes me feel so much better, confident knowing the support there.	

Gender	Age	Marital status	Ethnicity	Disability	Religion & belief	Sexual Orientation	Has your gender identity changed from the gender you were assigned at birth	Are you currently pregnant/or on maternity leave	Are you completing this form yourself	If no, please detail who is completing the form
Female	not stated	Married	English	None	Prefer not to say	Heterosexual	No	No	Yes	
Female	29	Single	English	None stated	None	Heterosexual	No	No	Yes	
Female	23	Single	English	Mental Health	None	Heterosexual	Yes	No	Yes	
Female	43	Single	English	None stated	None	not stated	No	No	not stated	Support Worker
Female	60	Single	English	None stated	Prefer not to say	Heterosexual	No	No	Yes	
Female	not stated	Separated	English	none	Christian	Heterosexual	No	No	Yes	
Female	not stated	Married	Algerian	none	Muslim	Heterosexual	No	No	No	Support Worker
Female	not stated	Relationship	English	none	Prefer not to say	Heterosexual	No	no	Yes	
Female	54	Single	English	Substance Misuse	Christian	Heterosexual	Yes	No	Yes	
Female	18	Single	English	none	Prefer not to say	Heterosexual	No	No	Yes	
Female	31	Married	English	Mental Health	none stated	Heterosexual	No	No	No	Support Worker
Female	27	Single	English	none	none	Heterosexual	No	No	Yes	
Female	22	single	English	none	none	Heterosexual	No	No	Yes	
Female	22	Single	English	none	none	Heterosexual	No	No	Yes	
Female	24	Single	English	none	none	Heterosexual	No	No	Yes	
Female	not stated	Single	English	none	none	Heterosexual	No	No	Yes	
Female	not stated	divorced	English	Mental Health	none	Heterosexual	No	No	Yes	
Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given
Female	42	Not given	English	none	Prefer not to say	Heterosexual	No	No	Yes	Dictated to Support worker on phone 07/04/2016
Female	not stated	Intimate partner	Polish	Mental Health	Christian	Heterosexual	No	No	No	Dictated to Support worker on phone
Female	not stated	Single	English	none	Prefer not to say	not stated	No	No	Yes	
Female	52	Married	English	None	Christian	Heterosexual	No	No	No	Completed on telephone
Female	not stated	Single	English	Mobility	Christian	Heterosexual	No	No	No	Support Worker
Female	Not Stated	divorced	English	None	None	Heterosexual	No	No	No	Over the phone
Female	not stated	Single	English	None	Christian	Prefer not to say	No	No	Yes	
Female	not stated	Single	English	None	Christian	not stated	No	No	No	phone
Female	21	Single	English	None	None	Heterosexual	No	Yes	Yes	
Female	24	Single	English	Mental Health	None	Heterosexual	No	No	Yes	
Female	22	Single	English	Mental Health	Christian	Heterosexual	No	Yes	No	Over phone with Support Worker
Female	not stated	Single	English	Long Term Illness	Christian	Heterosexual	No	No	Yes	
Female	not stated	Single	English	None	Christian	Heterosexual	No	Yes	No	By phone
Female	not stated	married	English	None	Christian	Heterosexual	No	No	Yes	
Female	Not Stated	Single	English	Mental Health	Not Given	Heterosexual	No	No	Yes	
Female	not stated	not stated	English	None	Not Given	Heterosexual	Yes	No	Yes	
Female	Not stated	Separated	English	None	Christian	Heterosexual	No	No	Yes	
Female	28	Separated	English	None	None	Heterosexual	No	No	Yes	
Female	not stated	Single	English	None	None	Heterosexual	No	No	Yes	
Female	23	Single	English	Mental Health	None	Heterosexual	No	No	Yes	
Female	not given	single	English	None	Christian	Heterosexual	No	No	Yes	
Female	not given	Single	English	Would prefer not to say	Not Given	not given	no	Yes	Yes	

How did you find out about the KPA?	Where did you use the KPA?	Why did you choose to use the KPA there?	What would the impact be for you (affect on you/consequence) if you could no longer go there for a KPA assessment - Positive	What would the impact be for you (affect on you/consequence) if you could no longer go there for a KPA assessment - Negative	Would allowing other agencies to do assessments help you or others?	Please explain your answer	Is there anywhere you would not go for an assessment?	Please use this section to detail any further comments you have about this or any other budget proposals?
Through GP and informed about First Stop	First Stop	Wanted support with housing and mental health.	Not Given	Might not be housed, could have made mental health worse, resulting in suicide.	Yes	Other people who need similar support would benefit.	Drug / Alcohol services - wouldn't be relevant. Council - feel like people are numbers, not people.	Should keep KPA at First Stop, as friendly service, but feel Council is more of a production line, and more people go to First Stop for help.
First Stop	First Stop	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given
I found out about the KPA through the Council, and found the extra support very useful	DBC Housing Options	Not Given	Not Given	No longer use the KPA services.	Yes	Not Given	Not Given	Not Given
Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given
First Stop	I didn't	I don't know	Not Given	Not Given	Not Given	Not Given	Not Given	Not Given
From both Council and First Stop	First Stop	Already use their service. DBC made an appointment at First Stop.	Don't know	Don't know	Answered both Yes and No	Don't know	No	I will not get the help I need and other people won't to.
First Stop referred	First Stop	Known to First Stop and its workers - familiar environment.	Not Given	No impact but would have used an Advocate.	Yes	I work with Morrison's Trust - Keyring and DISC in the past, and would happily allow their workers to do assessment.	No	Sad First Stop losing funding as I'm used to their staff and environment, and spend a lot of time there.
First Stop	First Stop	I was already accessing First Stop for housing advice.	Not Given	I would still be in a house of disrepair with a Landlord who did not care.	Yes	Not enough agencies at the moment able to do the assessment.	NECA - because I lost trust with the appointments given to me.	No comments, as I have nothing good to say about the cuts.
Social Services	DBC Housing Options	Social Worker assisted me.	Not Given	I would be homeless.	Yes	More and easier access.	NECA, DISC, Social services, Probation, Switch - because I would feel uncomfortable.	N/A
Friends	DBC Housing Options	I was just told to go there.	Not Given	I would have been street homeless or sofa surfing.	Yes	More accessible for people in need.	No	No comments.
First Stop	First Stop	Existing client at First Stop, and they told me about it.	Not Given	I would be in turmoil.	Yes	At DISC, I feel comfortable there.	NECA, because I don't like to see certain people.	No comments.
Drop In First Stop	First Stop	Support Workers there.	Not Given	Maybe I would go to the Council.	No	I am no longer homeless, I only use the KPA for updates.	No, as I'm not bothered.	N/A
Via Housing	DBC Housing Options	No choice.	Not Given	Would be living on the streets.	Yes	Other agencies with specialist knowledge would be useful.	No	The service is vital for the need of the vulnerable and at need.
Referral by DBC Housing Options	DBC Housing Options	To find supported accommodation.	Not Given	Vulnerable young people and adults with support needs will be at risk.	Yes	Accommodation and floating support services help people who would fall through the net.	No	Cutting this service will be detrimental to vulnerable people.
Darlington Borough Council	DBC Housing Options	Council recommended plus need support for housing.	Not Given	Could be homeless and have no support.	No	No comments.	No	No comments.
Darlington Borough Council	DBC Housing Options	Don't know - for help.	Not Given	Very much.	No	No comments.	Don't know.	It would be hard for people like me if this service was to be removed.
Friends and family, also the Council	DBC Housing Options	I tried at First Stop yesterday, but they were closed and this was my only option.	Not Given	If I was in this situation again, then I would be screwed, because they helped a lot.	Yes	No comments.	This is the best place to go because it can help you with many problems.	No comments.
First Stop	DBC Housing Options	Advised by First Stop.	Not Given	Would be homeless / on streets.	Yes	Multiple agencies using my information will provide more assistance with my needs.	Anywhere out of town, because of travel.	Please don't cut our budgets, and help me!
Found out as spoke to a person at Darlington Council	DBC Housing Options	I went to DISC and they advised to go to the Council.	Not Given	It would affect my living arrangement, and would affect my mental health, as have been in a homeless situation before, and couldn't deal with the worry.	Yes	I chose Yes as the more people that would allow me to work with them, there would be a better chance of finding accommodation and support if necessary.	I would prefer the accommodation to not be in a hostel bit if there is no other option I would live in one.	No comments.
Council	DBC Housing Options	Had no where else to go	Not Given	In a sense I would be homeless.	Yes	Further support goes far.	700 Club.	No comments.
Upon arriving at First Stop.	First Stop	Found the staff helpful and friendly.	Not Given	As I get along well with Wes, not being able to talk to him.	Yes	In the, for example, two months between the KPA's your needs / mental state can change, as log as you are asked in advance.	No comment.	I feel that shutting this system down to save a few pence would have a negative effect as it would ask people to pen themselves up to another stranger after building up trust with another.
I did not know.	DBC Housing Options	Because I was going to become homeless.	Not Given	I would have become homeless.	Yes	Because there will be more people to help me.	No, because I would need help.	No comments.
Town Hall with Council	DBC Housing Options	Got told to.	Not Given	I would struggle.	No	I prefer to keep my information confidential.	Anywhere in Teesside area, because of family (personal) reasons.	No comments.
Darlington Borough Council	DBC Housing Options	Classed as homeless.	Not Given	Become street homeless.	Yes	If it is kept confidential, as long as I know who has access to my information.	No, because I have somewhere to live.	No comments.
I didn't until now.	DBC Housing Options	Because of being made homeless.	Not Given	I would still be homeless.	No	Should be personal.	No	No comments.
I don't know	DBC Housing Options	Otherwise I'd have been homeless.	Not Given	I would have no home.	Yes	I don't mind.	No	No comments.
Through Leaving Care worker.	DBC Housing Options	Leaving Care worker.	Not Given	Homelessness.	Yes	Helps other agencies to help me.	700 Club.	No comments.
When I moved into YMCA	DBC Housing Options	Moving out of care.	Not Given	I would have become homeless.	Yes	So they know what they are working with.	No, because I would like as much help as possible.	No comments.
No comments.	No comments.	No comments.	Not Given	No, because there are other agencies.	Yes	No comments.	I wouldn't go to the 700 Club.	No comments.
Leaving Care Social Worker.	DBC Housing Options	Easier than going to First Stop.	Not Given	Returned home.	Yes	Because it gives you more hope for the future.	No there isn't.	No comments.
I found out about KPA's when asked to fill one out for Housing.	DBC Housing Options	I filled one out there because they are the people that delegate Housing.	Not Given	There will be no consequences as I could find somewhere else to fill it out.	Yes	It would simplify the process to work with agencies I am already working with.	No, as long as the KPA is kept confidential.	No comments.
Council informed	DBC Housing Options	Homelessness.	Not Given	None - I'd go to First Stop.	Yes	More agencies know my circumstances.	No - need housing.	No comments.
Through Leaving Care.	DBC Housing Options	Went with Leaving Care worker.	Not Given	I don't need it now. I would go to the YMCA for help.	Yes	A lot easier - appointments are hard at the Council.	No	No. Mental health support needs to be better and easier/quicker to access. Cost of furniture for my new flat is too much £36 a week - more help needed to set up home.
Town Hall	DBC Housing Options	This is where they do housing	Not Given	I would go somewhere who did do it	Yes	Already know the people	Have had problems at First Stop but would go if I had to	No comment
When struggling with housing I was asked to complete the KPA via council and mental health worker	DBC Housing Options	I was directed by council and mental health worker		If I could no longer go there, where would I go	Yes	I prefer to go where other agencies know me as I struggle to engage with people whom I don't know	As long as I have access to complete my assessment and support needs is fine	No comment
Prison	Prison	To get somewhere to live		Who would help me and I would have nowhere to live	No	Leave it to the professional people who are doing it	NA	No comment
Through First Stop	First Stop	in town local		I would go to council	Yes	More options	No	NA
Prison	Prison	Prison		Would do it when I got out (of prison)	Yes	Done with project in prison and found it helpful	No	No comment
When released from jail - probation service (13)	DBC Housing Options	I completed KPA whilst in jail (holme house)		Where would I go? Probably end up sofa surfing again	Yes	I receive support to complete form and it helps when my support worker whom I already know helps me to understand and fill in the form	No	Not familiar with the proposed council budget cuts
The Council	DBC Housing Options	It was the only place I knew		Would of been on the streets	Yes	Its easier as I am going to someone I know	No	As a young person it is hard to start living independently and its important that we get support and help
Friends	First Stop	used as a drop in		Use DBC	Yes	Would work with support worker	No	This will effect a lot of people



How did you find out about the KPA?	Where did you use the KPA?	Why did you choose to use the KPA there?	What would the impact be for you (affect on you/consequence) if you could no longer go there for a KPA assessment - Positive	What would the impact be for you (affect on you/consequence) if you could no longer go there for a KPA assessment - Negative	Would allowing other agencies to do assessments help you or others?	Please explain your answer	Is there anywhere you would not go for an assessment?	Please use this section to detail any further comments you have about this or any other budget proposals?
Drop in attendance via First Stop & arranged appointments	First Stop	Due to being the only safe place & friendly environment due to connections shutting down		Losing a key aspect of help I need to find suitable accommodation & financial budgeting for certain things e.g. paying rent, purchasing food, toiletries etc. and a place I can talk to the staff about certain worries and problems then having the support and assistance to find solutions to said worries and problems	No	Due to high amount of people being made homeless the duress of the stressful situation. It would impede social standing of the assistance given from the KPA to the public. The staff of First Stop show compassion & understanding of peoples situations where as employees of the council treat it as 'just another job' and disregard peoples humanity and treat them as just another number	Darlington Borough Council due to their 'assessments' of being homeless they do not care if you sleep on the streets.	Give people assistance else rioting & civil unrest will occur eventually. It is an inevitability, leave things how they are, give people what they need not what you want
Through DBC Council	DBC Housing Options	I went to the council for help and advice as I was homeless, they arranged for me to complete a KPA there		It would effect my ability to get information about my options this would in turn effect mental health. I would only have been able to look for private accommodation and may have been homeless while looking	Yes	As this is someone who knows you and is already supporting you	No	I feel that it is important to have support that will continue after the hostel support so I can adjust to living independently. I think its important that the people who support us know about setting up a home, setting up bills and that they know about the problems we face such as alcohol and addiction
700 Club	DBC Housing Options	700 club gave me this to fill in and helping me to get my own place		I don't know cos they help me to get my own place	Yes	The 700 club help to carry on to your own place and also get floating support	Sunderland - family issues	I have had clothing grant once before Christmas 2015
Through the council	DBC Housing Options	Darlington Council		Homeless and in danger	No	No comments.	No	you have a good service here, thank you
From the homeless team	First Stop	I was waiting to reside in the Darlington area		For someone who doesn't know about it I guess it cant affect them as for myself I plan on never being homeless again	Yes	As far as I am aware that is what is taking place, although I may have mis understood the question	No	Thank you for all your support
First Stop	First Stop	Easy to use		Use where else	Yes	Key worker complete	No	Unsure
First Stop	First Stop	Because they were the only agency to offer me any help. I had no knowledge of any other agency that would help me		It would be massive as I do not go to other agencies as I have trust which has built up over the years	Unsure	I don't know to be honest as I wont work with agencies I don't know	No as long as I have trust in them	It is important to have good support when I move out of the hostel and I know this might change
from the staff at the lodge	First Stop	Darlington is my home town		Homeless and probably a return to crime	Yes	No comments.	Unsure	They shouldn't shut Darlington library as they are thinking about at the moment
Friend	First Stop	told from friend		Would go to DBC	Yes	Support worker could help	DBC	Unsure
Council	DBC Housing Options	No where else to go		Wouldn't find anywhere	Yes	No comments.	No	
Through DBC	DBC Housing Options	I've been in here before and no problems		Id be homeless and without the support which helps greatly with my mental health	Yes	Mental health is one thing that should be supported	No comment.	
First Stop & Council & I've been into St Georges hall and had to do it before	DBC Housing Options	Cos I was homeless		Id be homeless	Yes	No comments.	YMCA cos they don't meet my needs	
First Stop	First Stop	The support workers at first stop have spent a lot of time gaining my confidence and helped me a lot they suggested the KPA and explained how it works. I needed more support they did it all for me		I wouldn't have access to the help & services I needed so I can live a more settled way of life - hope house - support workers etc.	no comment	No comments.	Job centre plus	Please do not sanction the homeless people, they are many more than initially appears, many hidden homeless - we all do need support and often have many extenuating problems that have led to homelessness - nobody does this on purpose - in my experience we are affected people who need real help
First stop	First Stop	Help from staff		None	No	No comments.	No	No
Alright	First Stop	Easier for me to do as I know people (staff) and find it difficult to participate with people I don't know		Homeless	No	Prefer to cope how I am	No	
Through DBC - being in lodge	First Stop	Available Appointment		Would have delayed his chance of going on hostel list	Yes	May have got KPA done quicker	No	None to say
Through First Stop	First Stop	Because I don't know where else I can go		I would not be in a fit state to access my PIP appointment without a support worker	Yes	Only if it's a service I feel comfortable with	Town Hall or other busy place, due to not knowing anyone	Nothing entered
Was referred by Keyring	First Stop	Support and referred by Keyring		Couldn't understand post, budgeting, wouldn't get the support needed	Yes	More support	The Gate due to other clients and it makes me feel uncomfortable	Nothing entered
At the YMCA	DBC Housing Options	Becoming homeless		You would find it harder to find housing	Yes		No	No comments
Council	DBC Housing Options	First Stop wasn't open		Still be homeless	No	I'm not involved with them, so they don't need to know.	There is nowhere I wouldn't go	No comments
Council	DBC Housing Options	First Stop was shut		I would have become homeless.	Yes	More support would help	No where	No comments
Darlington Borough Council	DBC Housing Options	No comments.		No comments	Not answered	No comments.	No comments	No comments
friend	DBC Housing Options	To get help	Unable to read comment	Unable to read comment	Yes	Might need to.	No	No comments

Gender	Age	Marital status	Ethnicity	Disability	Religion & belief	Sexual Orientation	Has your gender identity changed from the gender you were assigned at birth	Are you currently pregnant/or on maternity leave	Are you completing this form yourself	If no, please detail who is completing the form
Male	Not stated	Single	English	Mental Health	none	lesbian/gay	no	no	no	support worker First Stop
Male	Not stated	Single	English	Mental Health, Learning Disability	Prefer not to say	Heterosexual	no	no	Yes	
Male	59	Single	English	Mental Health	Christian	prefer not to say	no	no	Yes	
Male	52	Single	English	Mental Health		not stated	no	no	Yes	
Male	Not stated	Single	English	Would prefer not to say	Freemason	Heterosexual	no	no	Yes	
Male	42	Single	English	Mobility Impairment, Mental Health	none	Heterosexual	no	no	no	First Stop worker
Male	34	Single	English	Learning Disability	none	Heterosexual	no	no	no	Project worker
Male	29	Single	English	no	none	Heterosexual	no	no	Yes	
Male	Not stated	Single	Caribbean	no	none	Heterosexual	no	no	Yes	
Male	23	Single	English	no	none	Heterosexual	no	no	Yes	
Male	33	Single	English	no	none	Heterosexual	no	no	Yes	
Male	30	Single	English	Mental Health	Christian	Heterosexual	no	no	Yes	
Male	18	Single	English	Mental Health, Learning Disability	Satanist	Bisexual	no	no	Yes	
Male	22	Single	Kurdish	no	Muslim	Heterosexual				
Male	Not stated	Single	English	Learning Disability	none	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	Would prefer not to say	none	Heterosexual	no	no	Yes	
Female	18	Single	English	Mental Health	Christian	lesbian/gay	no	no	Yes	
Female	25	Single	English	Mental Health, Drug use	Christian	Heterosexual	no	no	Yes	
Male	20	Single	English	no	none	Heterosexual	no	no	Yes	
Male	18	Single	English	Learning Disability	none	Heterosexual	no	no	Yes	
Male	20	Single	English	Mobility Impairment, Hearing Impairment	Jedi	Heterosexual	no	no	Yes	
Female	18	Single	English	no	none	Heterosexual	no	no	no	Support worker
Male	21	Single	English	Mental Health	Christian	not stated	no	no	Yes	
Female	20	Single	English	no	Prefer not to say	Heterosexual	no	no	Yes	
Male	23	Single	English	Mental health	Jedi	Heterosexual	no	no	Yes	
Female	18	not stated	English	no	none	Heterosexual	no	no	Yes	
Male	17	Single	English	no	none	Heterosexual	no	no	no	Support worker
Male	18	Single	English	no	Christian	Heterosexual	no	no	no	Support worker
Male	Not stated	Single	English	not stated		Heterosexual	no	no	Yes	
Female	18	Single	English	no	Christian	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	not stated	none	Heterosexual	no	no	Yes	
Male	18	Single	English	Learning Disability	none	Heterosexual	no	no	no	Support worker
Female	Not stated	Single	English	Mental Health	not stated	Heterosexual	no	no	no	Support worker
Male	Not stated	Single	English	no	none	Heterosexual	no	no	Yes	
Male	39	Single	English	Mental Health, Learning Disability	Christian	Heterosexual	no	no	no	Support worker
Male	Not stated	Single	English	not stated	none	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	no	Christian	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	Mental health, long term limiting illness	none	not stated	no	no	Yes	
Male	Not stated	Single	English	Visual impairment	none	Heterosexual	no	no	no	Support worker
Male	22	Single	English	no	none	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	not stated	Prefer not to say	Heterosexual	no	no	Yes	
Male	24	Single	English	no	none	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	Would prefer not to say	none	Heterosexual	no	no	Yes	
Male	20	Single	English	Mental Health, Learning Disability	none	Heterosexual	no	no	Yes	
Male	27	Single	English	Mental Health	not stated	Heterosexual	no	no	Yes	
Male	34	Single	English	Hearing Impairment	not stated	not stated	no	no	Yes	
Female	Not stated	Single	English	Mental Health	not stated	prefer not to say	no	no	Yes	
Male	45	Single	English	Multiple Impairments	Christian	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	no	Christian	Heterosexual	no	no	Yes	
Male	Not stated	Single	English	not stated	Prefer not to say	Heterosexual	no	no	Yes	
Male	36	Single	English	no	none	Heterosexual	no	no	Yes	
Female	Not stated	Single	English	Mental Health	pagan	Bisexual	no	no	Yes	
Female	Not stated	Single	English	Mental Health	Christian	Heterosexual	no	no	Yes	

Gender	Age	Marital status	Ethnicity	Disability	Religion & belief	Sexual Orientation	Has your gender identity changed from the gender you were assigned at birth	Are you currently pregnant/or on maternity leave	Are you completing this form yourself	If no, please detail who is completing the form
Female	Not stated	Single	English	Mobility Impairment, Hearing Impairment, mental Health, long term limiting illness, Multiple Impairments	none	Bisexual	no	no	Yes	
Male	23	Single	English	no	none	Heterosexual	no	no	Yes	
Male	26	Single	English	Learning Disability	Christian	Heterosexual	no	no	Yes	
Male	32	Single	English	no	Christian	Heterosexual	no	no	Yes	
Female	50	Single	English	Mobility, multiple impairments	Prefer not to say	Heterosexual	no	no	Yes	
Male	40	Single	English	mental health	none	lesbian/gay	no	no	no	Support worker
Female	18	Single	White Caribbean Italy	Visual Impairment	Don't really know	Bisexual	No	No	No	Not advised
Female	Not stated	Single	English	Mental Health	None	lesbian/gay	no	no	Yes	Not advised
Female	17	Single	English	No	None	Heterosexual	no	no	Yes	Not advised
Male	Not stated	Single	English	No	None stated	Heterosexual	no	no	Yes	
Male	Not stated	Widowed	Irish/ Gypsy/ Traveller	Ticked all boxes	Jewish	Heterosexual	No	No	Yes	

How many times a week do you receive support	How is the support helping you?	Do you call into the DISC offices for support?	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Positive	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
1 to 5 times	More stable including finances, with a better life.	Yes	None identified	I would be homeless vulnerable and unhealthy	Disc support me with sorting my life out with housing, health and bills and also classes and other organisations	The budget proposal shouldn't be happening, just think of my circumstances and everybody else on the service
1	Completing forms, advice, assisting to move home. Information about other services.	No	None identified	Would feel stuck without support and help	Advice and support, helping me move to a place where I am happy. I am accessing services to improve my health	I think it would leave a lot of people in a bad situation if support stopped.
1 per fortnight	Paying bills and applying for benefits.	Yes	None identified	I feel there would be no one there to help. I don't feel I would be where I am now	Budgeting my money and claiming benefits I was not aware I could have.	I feel the proposal will do a lot of damage, people will have no support when things go wrong.
Anytime	It's stopping my life being in turmoil. I can't imagine my life without DISC.	Yes	None identified	High risk of suicide, severe depression .	Giving me confidence, helping my mental state, preventing relapse and home visits when I'm in crisis.	It will be devastation to myself and other clients in the service.
1	Bills Support, someone to talk to.	Yes	None identified	I would go back to shutting myself off. I would have problems sorting out my bills.	Everything I love the help from my Support Worker	Don't get rid of DISC.
3 to 4 times	Helps me with budgeting, contacting my mental health worker, making phone calls, helping me with my mental health, to attend appointments, to keep me safe.	Yes	None identified	I would have nowhere to go. My mental health would deteriorate. I could lead to me relapsing and drugs and other things	They are always there when I need them, they trust and understand me	The budget cuts make me feel angry as the impact will have a massive effect on my mental health.
1 to 2 times per week	Help with benefits, keeping my tenancy, health appointments, education training, reading and understanding letters.	No	None identified	I would be lost without it and don't know what I would do without this service	No comments	No comments
1 per fortnight	It helps to talk to someone and hopefully to help me get re-housed.	No	None identified	There would be no one there to talk to when feeling low	It is important knowing that there is someone there at the end of a phone	It is important to have these services for people who find it hard to talk to someone. They make it easy to talk
1	I had a stroke two years ago that causes me memory and communication difficulties. The support I have had from DISC has been so positive. I feel my Support Worker helped me to move home and was a gateway to other services I have now accessed.	No	None identified	Due to issues with my memory I would find it difficult to maintain my tenancy. I would find it devastating	Enables me to live independently and the help receive to communicate with other agencies (i.e. DWP) reduces my stress	I feel the cuts are not considering the vulnerable people they will effect I feel it would be wrong to cut DISC in Darlington The cuts will put extra pressure on the Council and will not be economical for anybody.
2	The support helps me by helping me to read my letters and explain the content. Help me to find and keep accommodation. Make phone calls and letters on my behalf. It has helped me access other support in the community, for example Move More at the Dolphin Centre. I have now also started college.	Yes I call in if I need to speak to someone if something happens I can't deal with. They always help me with problems.	None identified	I often need help and if I didn't have the help of people like DISC I would be frightened, low in mood as I wouldn't have help to read my letters, help with making decisions, accessing Mental Health services. I think my mental health would fail.	It helps me feel safe	I would feel isolated - afraid for my future.
1	Helping me to move into supported living to build daily living skills to become independent. Help me with my benefits so I am able to have money. To build independence and be able to move out of parents home and gain confidence.	No Does not have the confidence to come into the office. Feels support at home is more private and safe.	None identified	I would be stuck with everything and would not be able to manage. I would be very disappointed and upset if I did not have DISC as my mind is not the same as everyone else's. I am not capable of being on my own. I would not be able to move out of my parents house and become my own person or make my own decisions.	They help me manage difficult things and move me in the right direction to help me become independent and feel like a grown up.	Gave inappropriate comments
1	I am very grateful for all the support that I have had and you have given me. My life, good support which I am very grateful.	Yes DISC have got a good duty and the services will be open every day of the week.	None identified	It would effect my life, without this support and other problems that I have had in the past, and I hope it stops on, just want to have my life to start all over again and never stop.	Because you are very reliable and trustworthy and give good advice.	I think it is wrong make that decision and that there will be no support or there will be more crimes on the streets.
1	I feel support enables me to manage living independently, managing tenancy and bills. The groups offered have enabled me to meet new people.	Yes No further comments given.	None identified	I would lose social contact from not having DISC's groups to attend. I would struggle to maintain my tenancy.	Support with managing bills. Being helped to access other services.	I think it is wrong to cut DISC's service. It would have a bad effect on people like me who need the support.
At the minute he comes every 3 weeks. When I get a place it will be every week.	At the moment I'm stopping with family, as I had a difficult time where I used to live. I'm learning to live independently, and bidding with Darlington Council to get a place of my own. At the moment I'm getting help from DISC to see how things are going with my health and property. As soon as I get a flat that's when I'll need DISC more, as I've never lived alone. Plus paid bills, so I'll struggle to keep a budget, otherwise I would get into debt, and I don't want to start that when I don't have any. Plus help me to be independent and get help with furniture in my new place.	No My Support Worker comes to see me at my families house, which I'm staying at.	None identified	I wouldn't be able to cope without support from DISC, as I've never lived on my own. I don't know how to budget, so I need a great deal of help. I would get help from my family, but they have kids and appointments and can't always help me with stuff. The service DISC provide is important to me as I'm vulnerable.	The support I receive is important because it helps to speed things up or help with any enquiries that are an issue. I think of things before they happen, and he calms me down to think of things at present. I get overwhelmed with stuff. I'm grateful for the service.	I think it is wrong to close down or not budget this service as it helps a lot of vulnerable people who need help like this to survive, to cope with everyday living.
1	Support with phone calls and correspondence due to language barriers. Ensure I'm paying bills correctly.	No Wait till I see my Support Worker as she is used to communicating with me.	None identified	If I didn't have my support my mail wouldn't get dealt with. I would miss being able to get my point across to other services due to language barriers. Without support I leave things such as phone calls and don't communicate with agencies. I don't know how to ask for what I need.	I deal with mail that I otherwise wouldn't be able to deal with. Support enables me to attend appointments.	No comments
1	Helping with correspondence I don't understand. Helping to deal with stressful situations. To access Move More. Helping to cook. I hope to live with less stress in my life.	Yes I call in if I need support in-between my weekly visits or if I need help to make a phone call.	None identified	I would be more stressed. I would have nowhere to go for support. I would put letters in the bin if I didn't understand them.	I know there is someone there to help when I need it.	I would be stuck if the CAB closes.
1	To make phone calls and attend appointments that I would otherwise not attend. I've met a few goals on my support plan, including setting up bills. DISC motivates me to do things. I hope to gain more confidence and independence.	Yes Mainly to use the phone when I didn't have a phone and due to needing help with calls.	None identified	I wouldn't attend appointments and wouldn't be on top of anything.	Motivates me to get things done.	No comments
Fortnightly	To complete paperwork. To arrange appointments. Attend Community Group for the first time. Hope I will get better mentally from having support. Helps me to be less stressed.	No Support Worker comes to my home. I'm not good at getting to places.	None identified	It would make my mental health decline.	It helps my mental health. I know that I can phone someone if I have problems or feel stressed. This helps reduce my stress. I have someone to talk to.	I wish the DISC service wouldn't end.
Fortnightly	Give advice. To make phone calls and with paperwork.	No Find it hard to go out with my mental health.	None identified	I haven't any relatives to help me. Will be more problems.	It gives hope, help and advice to people. It shows people what way is right.	No comments
Fortnightly	To sort out my problems. Someone to talk things over with and to reduce my stress. To understand letters and help with benefits.	Yes When Support Worker was off to get gas and electric Social Fund.	None identified	More stressed. Struggle to sort out problems. It would impact on my depression if I had no one to help me.	I got my problems sorted out.	I'd be lost without DISC to help me.
1	Hoping to get a Social Fund. Setting up bills when moved into flat. Applying for benefits. Motivating to sort things out and achieve goals.	Yes Called I once when I hadn't seen Support Worker as I missed the visit and changed my phone number.	None identified	I would have difficulty phone places up and reading and understanding letters.	It makes me feel less stressed because I'm supported to do things I struggle with.	A lot of people will be left without support who cannot cope on their own, and could end up trying to take their life.
Varies	Allowed me to deal with (changing) accommodation, benefits and court room (dramas) for appeals, which allowed my voice to be heard. DISC helped me keep calm. To get me through complex procedures of social welfare and benefit systems without fracturing my delicate mental health even more.	Yes Data Protection / Client Confidentiality When my Support Worker was on leave (when Council took over £400 out of my account by accident, leaving me overdrawn and about to pay charges).	None identified	I suppose DISC is what you could call a 'port in a storm', and if it's not there you can go to the court room and pick up my memory that will be splattered all over the walls, and retrace my steps and ask the Judge how angry he would have been with you if I'd had turned up there by myself.	A form of clarification and strategies of dealing with situations that could spiral out of control for causing more problems that I would have to deal with, which in turn would impact on my mental health even more.	Will the Council be able to justify itself to all of the residents in Darlington if someone with mental health problems that needed assistance that were part of DISC/referred to DISC at some point in time no longer having the assistance needed because it had been removed/no longer funded. As a result if their mental health deteriorated to the point where they self harmed/attempted suicide, do you think the people of Darlington would forgive you as a Council, and what do you think the media frenzy would be?
1	Helps me not to get so mixed up. Helping to apply for benefits. Helping to deal with paperwork due to not being able to read, and to make phone calls.	No Support Worker visits me at home. I struggle to go out due to my mental health.	None identified	I wouldn't be able to cope.	Receiving good support. I couldn't do things myself due to mental health problems.	No comments
1	To get a home to live in	To see my support worker	None identified	No information provided	helping me to get a new home	No comments



How many times a week do you receive support	How is the support helping you?	Do you call into the DISC offices for support?	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Positive	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
1	The support I get helps me with my rent arrears and helps me to budget and also without he help I would not know what to do in certain circumstances	Yes, if I got a letter I don't understand they help me to the best of their knowledge	None identified	I would not be able to understand some of the documents I receive from my landlord and other parties. Without their help I would not be were I am now in understanding documents and without 1 to 1 contact I wouldn't be able to put my point across in the way you could with a phone call.	I find 1 to 1 contact is better than talking on the phone because on the phone you don't see who your are speaking with.	I think the Council should support groups like DISC as they are there to help people with problems in life once and you have that 1 to 1 contact which helps an a lot.
1	the support I receive has helped me with making phone calls and registering with housing, searching for properties	Yes, I am currently sofa surfing so it is best for me to come to the office	None identified	If the service was no longer available I wouldn't have anywhere to come to get support getting a property and making phone calls	Having somewhere to come for support and making phone calls	it would be a real shame if the service closed and vulnerable people had nowhere for support
1	to help me sort bills and any housing issues that came up. I hope to gain the confidence to sort my bills out myself	Yes, this is the easiest way to get my support and sometimes drop in to help with any unexpected letters	None identified	If I got stuck with bills or arrears I wouldn't have anywhere to help me. Due to having a hearing impairment I sometimes just need support with phone calls due to bad lines etc., I like to know I have the support there if I need it when things get on top of me	having someone there and having someone to talk for me if there are communication problems	I feel that cutting support services will leave a significant amount of vulnerable people in a bad place with no support network. I feel support services have a better one to one relationship with the vulnerable than the council do.
1	at this present time I cannot function independently without support	no	None identified	I would go back to feeling suicidal and my mental health issues would increase meaning I couldn't function 'independently'	maintains my independence, dignity and acts as my 'voice' when I am unable to articulate or stick up for myself. Gives me the support I need to be confident about all my life 'issues'	No comments
1	this is helping by me professional help and advice with benefits. They treat me fairly and equally and they answered all my questions. They helped me to achieve my goals which made me feel a bigger person inside. I can now do things myself	Yes, for help with letters, make phone calls on my behalf	None identified	I wouldn't have anywhere to go for help. DISC have helped me more and more than any other service. I am very impressed with the support given	I am treat fairly and equally, no problem was too big	people like me will be effected
1 to 3	the support is helping me a lot. I hope to regain my independence, get my PIP benefit, be able to keep up to date with bills, be able to respond to letters as I cant read (dyslexic)	no my DISC worker comes to my home	None identified	It will effect me as I wouldn't be able to read or respond to letter, important documents it could effect my tenancy as I wouldn't be able to read important letters about bills, repairs etc. I would have no one to make phone calls for me, support me to doctors appointments. Help me with benefits, the list is endless. I would feel isolated this would effect my mental health & wellbeing	It helps me to be able to cope in the community as I learn to regain my independence. I suffer from anxiety and depression and cant go out on my own. This support is vital to my health	I think its ridiculous as people need these services and would be lost without their support
1	it means having someone to talk with and having someone to take me to places	no,, have problems getting around	None identified	It is good to know there is someone on the phone if I need to talk	No comments	It would not be a good decision to stop their budget as they do a lot of good work to a lot of people
None detailed	I need support as she helps me with my bidding if I need anything to help I can always ring. I can talk to my Support Worker about my family.	No, only because I'm not at work	None identified	I would have no help and support	It is very important as I have few people who I can rely on	Shocking to think you are cutting it, a lot of people will be affected by it.
2	helping with appointments/ debts/phone calls/time keeping/council tax	No	None identified	I would not get anything done	No information provided	There should not be a budget cut/
1	I could not cope a lot without the support from DISC	I call in because I feel better going to DISC to support me.	None identified	I would be in a state with myself because they really help me a lot and would be lost without them being there for me.	Going to talk to my support worker, if I didn't get out to DISC, I would feel very lonely and lost without there support, it really helps me.	I don't think it is fair I know budget cuts are hard, but, please think about the people who need DISC support
1	My support worker helps me manage my bills, gives me advice and is somebody that I can talk to	No	None identified	I really do not know what I would do without my support worker, she has been invaluable. I lost my house and family and I really don't think that I would be here to write this if note for the support that I have received.	Having suffered insomnia for years and anxiety I am really forgetful and my worker reminds me of important things and gives me a much needed nudge. Without someone neutral to talk to I would probably be almost housebound as I was before support.	I think that it is absolutely disgusting that money has been pledged to the hullabaloo children's theatre company amongst other things whilst the vulnerable are getting pushed aside priorities are wrong.
1	It has helped me to sort out budgeting, address rent arrears and prevent future arrears happening. The support I have got has enabled me to make contact with services to get support for my mental health.	No	None identified	The consequence for me would be that I would feel like I had nowhere to go for help. If I hadn't had support from DISC I would probably have been evicted from my house and would not be getting support with my mental health, as without DISC's support I would not have attended appointments or asked for help. Also without DISC I wouldn't have appealed for a decision for PIP and would be financially worse off.	Having contact with someone who can provide me with support and guidance to do the things I didn't know how to do myself and would not do at all if the help wasn't there.	The idea of services like DISC being cut disgusts me. I don't know what people like me would do without the help.
1	Filling forms	no	None identified	No information provided	No information provided	No comments
1	The support is helping me sort everything out I need to	Yes, the support is helping me sort everything out I need to	None identified	I would struggle doing things and they explain what the letters mean if I don't understand	So if I get a letter that I don't understand they explain so I can understand it	They shouldn't cut back on DISC funds as it helps a lot of people
Fortnightly	all support around looking for alternative accommodation and accessing help with bond. Providing landlord lists	No, struggle to go out due to mental health issues	None identified	I would struggle to manage as a result of my depression. I may not follow through with sorting out the move which I am in desperate need of due to current housing impacting on my mental health due to neighbour disputes	It gives me the push/encouragement I need to follow an action through, it helps lift my mood a little and gives me some hope. Someone to talk to	Due to my depression I wouldn't be able to manage to deal with things myself that DISC are helping me with
1	Help with housing issues - new safe home. Debt advice - get my debts under control. Someone to talk to about any situation that worries me. To help cope with my depression and eventually get back to work	Yes, I call into the office because sometimes my son is at my address and he is an addict with unpredictable behaviour. The office is safer.	None identified	Without the support I was feeling so low and the only way out I could see would be to take my own life	The support I receive is second to none. I have a support worker who cares and that makes a difference when the odds are stacked against you. They have access to other services like housing, CAB, social security etc.	I think it's a shame that the services that are really needed should suffer, the ones that suffer will have to where to go to get the support that's needed.
1	to help find out about other services I can access to get me out and socialising. Find out about grants/loans. Apply for social fund	no, support worker visits my home	None identified	would struggle to find out about services	DISC is impartial and none judgemental	No comments
1	Housing, Mental health, motivation, forms, tenancy management. Hope to gain to be able to live independently to get flat to a point where my tenancy wont be at risk	Yes, for social fund application on computer. To update Compass application on computer	None identified	I would get evicted. I wouldn't be dealing with things such as appointments, letters, phone calls and numerous other things	I'm slowly getting my life turned around. If I didn't have someone push me in the right direction I wouldn't have attended and passed my SIA training	I would be unable to pay for support privately
1	Help me to get by as have problems with day to day life. Also helping my find accommodation	Yes, I could to see my worker and she comes to my home if needed. I wouldn't get support if I didn't come in	None identified	I would end up locked up or harming myself if I didn't have support to keep me right	its my last chance of getting my life together by having someone help me	It is having a big effect on people like myself and it will only get worse. These cuts provide me with no outlook and no future. Stop building hotels and leisure centres/retail places and give people their support
1	It helps with cleaning house	yes, for help with finding housing	None identified	I would not have any one to turn to for help	Everything really	I think you should re look at them all
1	DISC has assisted me with all my needs during my illness - housing/benefit entitlements/ emotional support/planning and preparation	yes, depending on my depression and mobility	None identified	It is rather difficult to comment without delving too much into the effect that depression, diabetes and arthritis have had on me. However I can state that this time lazy year I was in an extremely dark place and without the support of DISC I have no idea where if would be today	Aiming towards getting my life/finances & health back on track	No comments
1	DISC has helped my immensely in terms of communication, aided, transport, they always provide with much needed internet access in terms of relocation whilst providing me with emotional aspects, without them I feel would very much isolate me in back up as if don't have any family background and they are and if hope to continue to be there, they are a 'gods send'	Yes, when needing emotional support/help in internet access issues	None identified	Consequence of familiar lack of help/empathy. More feeling of isolation generally, help lost in aiding general problems	Peace of mind knowing that support is only a phone call away. Reassurance of not feeling alone at times. Being always there to lend an ear	No comments
Fortnightly	have done quite a lot since leaving care for me. Helps me become more independent	yes, jobs search. Tenancy ready training	None identified	I would have to find other places to support me if DISC were not supporting me	I am helped to do the things I need to do. I am able to be more independent and support myself because of support	No comments

How many times a week do you receive support	How is the support helping you?	Do you call into the DISC offices for support?	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Positive	What would the impact be for you (effect on you/consequence) if the Support for All service was no longer available? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
1	Disc's support has helped me sort and stabilise issues with debt and arrears from living on benefits, having a brain tumour that causes memory issues. Their support has stabilised my living situation such as helping with court matters and the weekly visits help prevent it from reoccurring by helping with things if cannot do alone	Yes, when faced with financial issues and other things I cannot cope with I depend on DISC to assist me to avoid issues such as bills and arrears worsening and to ensure my situation is made and remains secure	None identified	I would be left with no support for my memory issues and it is highly likely that the financial issues would build up again as I cannot retain or remember information not know how to sort these issues out myself. I have had to appear in court in the past and it would not be possible for me to do without DISC. Disc have also helped me organise repayments for debts that if could not be alone or could if remember to upkeep without the weekly support. DISC also helped me obtain the benefits if was entitled to which would not have been able to do alone	the weekly support ensures that my financial situation is maintained and also that it doesn't get as bad as it was pre-DISC as I could don't manage	I think the budget cuts against the most vulnerable are unjust and the further issues caused by them will only make things worse. They frighten me and I fail to see how they are fair or logical. I worked all my life and now feel punished for being ill and vulnerable
1	I am very chaotic and don't deal with issues very well due to my mental health. DISC is helping me to maintain my tenancy and address my debts	no	None identified	Before coming onto support I had my house repossessed and a nervous breakdown. DISC helped me through this and also informed me of the correct benefits I could claim as well as help from housing and mental health services. I feel more valued when I am with DISC because they treat me like a person not a number. they support with appointments	I feel valued and like someone who cares and are looking out for my best interests. If DISC weren't there I don't know where to turn	Cuts are impacting on the most vulnerable
1	Receiving support to help me maintain my tenancy, budgeting and seek employment. Being able to live independently and manage my mental health	yes, only in a crisis for example, help with benefits	None identified	DISC has helped me massively following a relationship breakdown. They have helped me deal with issues relating to my children, housing and mental health. I am often low in mood and need constant reassurance. I'm not sure I could cope if support wasn't available	I like to have someone to speak to each week so I can deal with issues. My mental health can be bad so nice to have support when dealing with finances	No comments
1	I helped to gain a new tenancy to get out of something unsuitable and continued support to sort out social fund/bills etc. I have just signed for a new tenancy and now need support to apply for social fund and help sort out gas/electric	Yes	None identified	Would have no help at all with gaining tenancy or with bills. I would not know where to start without this support	The help I get	I think it is disgraceful
1	Helps maintain my tenancy and keeps my bills up to date, I also attend groups which help me to have social interaction and to learn new skills, these are beneficial to me as I learn new things and socialise with people	yes, in emergency/crisis situation	None identified	Going to groups has helped stabilise my mental health. Having weekly support sessions enables me to discuss any concerns and not being able to have a point of contact would be detrimental to my health. I am uncomfortable with people I don't know i.e. council workers other professionals and other people if deem as strangers being in my flat. Therefore having a support worker who can communicate for me helps	having someone to talk to	Being very unfair and cutting vital services
4	attend 3 groups encouraging me to be social, develop skills and obtain support between support sessions if needed. 1:1 support sessions once a week to help with housing issues, debt, arranging important appointments	yes, sometimes have my 1:1 sessions in the office also if something is urgent I will call in and see whoever is on duty	None identified	would have issues with dealing with other companies like debts, council, hospitals. And would not be able to go to social groups where I feel safe. Would also have issues with anxiety and mental health due to lack of support	I have a stable person to support me when needed and encourage me to be social and rationalise my anxiety.	No comments
1	be lost without the service, received help around benefits and moving home. Totally lost without the service, great work done at DISC	yes, to drop in letters, make appointments and see worker	None identified	would be homeless with no money. Being seen by west park to help manage mental health but housing and finances would be effected	wouldn't have known where to turn to seek help before DISC - now its great getting benefits and looking for housing. Couldn't have faced it on my own	Don't agree with this most strangely - should be more money put into the service rather than cuts
1	Helps me in a good way. It prevents me from living on the streets. Helps me with my mental health and motivates me to look after my home	yes, to get help, social inclusion and stop me being isolated in my home	None identified	it would effect me in every way. You need the support and I don't think I would be alive today if I didn't have DISC	it is very important to me to have someone to talk to and go and see. To know someone is there and to help me with finances	no morals, no principles, if they didn't build them buildings by the roundabout and waste tax payers money then they would be able to help more people. It is a load of rubbish
1	I'm still alive, haven't felt desire to commit suicide as having someone to talk to and support me has been beneficial to my mental health	no, I'm incredibly anti social and I don't leave my home very often	None identified	without the support I would be more vulnerable to impulsive behaviour and I would have debt problems, leading to loss of home which would be catastrophic as I have children to look after	getting the support to receive the correct mental health diagnosis that will ensure my quality of life is improve and that of my children	How are people supposed to receive mental health/general support when there are no services. Also leave the library alone
1	Gives me reassurance and support with every aspect of my daily life.	yes, sometimes I need to see someone in between visits	None identified	It would be devastating I would be back to square one. My home and myself would become neglected and my mental health would deteriorate	Everything	Made me as sick as a pig and feel like as soon as I was getting somewhere with my life it is being taken away
1	It was helping me get myself sorted and get stuff in place for a new house, better me fresh start onwards and upwards	Yes, to use the phone to ring for jobs	None identified	No comments	No comments	No comments
1	I find the support very helpful. It helps me understand what help is available to me and how to go about receiving such help.	No, Due to health restrictions	None identified	I would no longer have help and understanding of my legal rights and support available to me.	Everything as I wasn't aware of some of the support at my disposal until DISC came to my aid	I think it is wrong to take away the support needed by services such as DISC as there is already so little support out there as it is.
1 to 2 times per week	helps remind me of things I need to do. Helping me to set up my home and manage my bills	yes, sometimes when I need support between meetings and I am in the town	None identified	I would have no one to support me. It would be back to how things were prior to the support started.	Its there when I need it. It helps and motivates me to do things and understand things	No comments
1	Never lived alone before	yes, I have a few times	None identified	Where would I go for support? I feel my mental health would get worse again	meeting up in person at my home. They care about me and listen	No comments
once a fortnight	I hope to build my confidence to be able to go out again. Having the support is doing a great deal for me as I need it to take a step further	no, cant go out of the house	None identified	I wouldn't have the support I have now	everything	No comments
1	Support has helped me because of activities to attend in the community and helped me be included.	Not answered.	None identified	I think it would be bad if it was no longer available	No comments	I think the proposed cuts are terrible
1+	Helps a great deal, helps me to move	Yes, predominately at home due to disability	None identified	I would be upset, not sure I could manage tenancy, not sure I could cope without the help. Issues with Landlord - DISC has helped with this, much easier to have support	Help with tenancy, help with money, sourcing furniture	No comments

Gender	Age	Marital St	Ethnicity	Disability	Religion and Belief	Sexual Orientation	Gender Identify changed since that assigned at birth	Pregnant or on maternity leave	Completing form yourself?
Female	None stated	Single	White British	Mental Health Problem	None	Heterosexual/ Straight	No	No	Yes
Male	None stated	Single	White British	Hearing impairment/Long term illness	None	Heterosexual/Straight	No	No	No - Support Worker helping
Male	55	Single	White British	Mobility Impairment/ Mental Health Problem/Long term illness	Christian	Heterosexual/Straight	No	No	No - Support Worker helping
Male	34	Single	White British	Mobility and Visual Impairment/ Mental Health Problem/Long term illness/ Multiple Impairments	Christian	Heterosexual/Straight	No	No	No - Support Worker helping
Female	None stated	Single	White British	Learning Disability	None stated	Heterosexual/Straight	No	No	Yes
Male	35	Single	White British	Visual Impairment/Mental Health Problem/ Learning Disability/ Long Term limiting illness/multiple impairments	Christian	Heterosexual/Straight	No	No	Yes
Female	23	Single	English Gypsy	Mental Health Problem/Learning Disability	Catholic	Heterosexual/Straight	No	No	No - Support Worker helping
Male	51	Single	White British	Mobility impairment/Visual Impairment/Mental Health Problem/ Long Term illness/Multiple Impairments	None	Heterosexual/Straight	No	No	Yes
Male	59	Single	White British	Mobility Impairment/ long term illness/ multiple impairments	Catholic	None stated	No	No	No - Support Worker helping
Male	28	Single	African	Mobility Impairment/Mental Health Problem	Muslim	Heterosexual/Straight	No	No	Yes
Male	30	Single	White British	Mental Health Problem/Learning Disability	None stated	Heterosexual/Straight	No	No	No - Support Worker helping
Female	None stated	Single	White British	None identified	Catholic	Heterosexual/Straight	No	No	Yes
Male	33	Single	White British	Mental Health Problem	Christian	Heterosexual/Straight	none stated	none stated	no detail
Female	34	Single	White British	None identified	None	Heterosexual/Straight	No	No	Yes
Male	None stated	Single	Latvian	Mental health Problem	None	Heterosexual/Straight	No	No	No detail
Female	None stated	Single	White British	Learning Disability	None	None stated	No	No	No- Support worker helping
Male	35	Single	White British	Mental Health Problem	Christian	Heterosexual/Straight	No	No	Yes
Male	61	Single	Croatian	Mental Health Problem	None	Heterosexual/Straight	No	No	No- Support worker helping
Male	None stated	Single	Turkish Iranian	Mental Health	None	Heterosexual/Straight	No	No	No- Support worker helping
Female	None stated	Single	White British	Mental Health Problem	None	Heterosexual/Straight	No	No	No- Support worker helping
Male	None stated	Single	White British	Mental Health Problem	None	Heterosexual/Straight	No	No	No- Support worker helping
Female	None stated	Single	White British	Long Term Illness	None	None stated	No	No	No - Support worker helping
Female	52	Divorced	Gypsy/Irish Traveller	Mental Health Problem	Catholic	Heterosexual/Straight	No	No	No - Support worker helping
Male	None stated	Single	White British	Learning Disability	Christian	Heterosexual/Straight	No	No	Yes
Male	25	Divorced	White British	None	None	Heterosexual	no	no	blank
Male	49	Single	White British	Mobility Impairment	Prefer not to say	Heterosexual/Straight	No	No	Yes
Male		Divorced	English Gypsy	Visual Impairment/Hearing Impairment/Mental Health Problem	Christian	Heterosexual	no	no	no - Support worker
Female		Single	White British	Mental Health/Long term limiting illness	Prefer not to say	prefer not to say	no	no	Yes
Male		Divorced	White British	Hearing Impairment/mental health/learning disability	Christian	Heterosexual	no	no	support working writing down answers
Female	52	Widowed	White British	Mental health/learning disability/multiple impairments	Christian	Heterosexual	no	no	Yes
Female	63	Divorced	White British	Mobility/mental health/long term limiting illness	Christian	Heterosexual	no	no	yes
Female	None stated	Single	White British	Would prefer not to say	None stated	Heterosexual/Straight	No	No	Yes
Male	39	Single	White British	None identified	None	Heterosexual/Straight	No	No	Yes

Gender	Age	Marital St	Ethnicity	Disability	Religion and Belief	Sexual Orientation	Gender Identify changed since that assigned at birth	Pregnant or on maternity leave	Completing form yourself?
Female	None stated	Divorced	White British	Mobility impairment/Mental Health Problem/Learning Disability	Christian	Not stated	No	No	Yes
Female	None stated	Single	White British	Mental Health problem	None stated	Heterosexual/Straight	No	No	Yes
Male		Single	White British	Mental Health problem	None	Heterosexual/Straight	No	No	No - Support worker helping.
male	53	Divorced	White British	Mental Health Problem	Christian	Heterosexual/Straight	no info	No info	
Male	None stated	Divorced	White British	Learning Disability	Christian	Heterosexual/Straight	no	no	Yes
Female	52	Single	White British	Mental Health Problem	None	Not stated	no	no	Support worker
Female	None stated	Single	White British	Mental health problem	Christian	Heterosexual/Straight	no	no	Yes
Female	52	Divorced	White British	Long term limiting illness	None	Not stated	no	no	Support worker
Male	28	Single	White British	Mental Health Problem	None	Not stated	no	no	Support worker
Male	49	Single	White British	Mental Health Problem	None	Heterosexual/Straight	no	no	Support worker
Male	69	Single	White British	Hearing impairment/Long term illness	None	Heterosexual/Straight	no	no	YES
Male	62	Divorced	White British	Mobility Impairment, Mental Health, Long term limiting illness	None	Heterosexual/Straight	no	no	Yes
Female	41	Single	White British	Mental Health Problem	none	Heterosexual/Straight	no	no	Yes
Male	30	Single	White British	Mental Health, learning disability	None	Heterosexual/Straight	No	No	Support worker
Female	55	Divorced	White British	Mobility Impairment, Mental Health, Long term limiting illness, Multiple Impairments	Christian	Heterosexual/Straight	no	no	NO, daughter
Female	54	Divorced	White British	Mobility impairment, mental health, long term limiting illness	Christian	Heterosexual/Straight	no	no	no support worker
Male	47	Single	White British	Mobility impairment, mental health, long term limiting illness	Prefer not to say	Heterosexual/Straight	no	no	Yes
Female	None stated	Single	White British	Learning Disability	Prefer not to say	Heterosexual/Straight	NO	NO	Support worker
Female	44	Co-habitin	White British	mental health	Christian	Heterosexual/Straight	no	no	yes
Female	25	Single	White British	Mental Health, learning disability	Christian	Bisexual	No	No	Yes
Male	50	Single	White British	mental health	None	Heterosexual/Straight	No	No	Support worker
Male	51	Single	White British	mental health	none	Heterosexual/Straight	no	no	support worker
Female	32	Co-habitin	White British	mental health	Christian	Heterosexual/Straight	no	no	Yes
Male	49	Non State	White British	Mental Health	None	Heterosexual/Straight	no	no	no support worker
Male	23	Single	White British	None stated	Christian	Not stated	no	no	Yes
Male	44	Single	White British	Mobility Impairment/mental health problem/long term limiting illness	None	Heterosexual/Straight	no	no	Yes
Male	None stated	Single	White British	None	None	Heterosexual	No	No	Support worker
Male	None stated	Single	White British	None	None stated	heterosexual	no	no	Support worker
Female	None stated	Single	White British	Mental Health	none	Heterosexual	no	no	Yes
Male	Not Given	Single	White British	Mental Health	none	Heterosexual	no	no	Support Worker
Male	Not Given	Single	White British	Mobility Impairment / Multiple Impairments	none	Heterosexual	no	no	Support Worker

Contact Details	How many times a week do you receive support?	How is the support helping you?	Do you call into 700 Club offices for support? (Please explain why)	What would the impact be for you (affect on you/consequence) if the outreach service was no longer available? - Positive	What would the impact be for you (affect on you/consequence) if the outreach service was no longer available? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
Not Given	2	The support has helped me with financial issues and also with my alcohol problem. I feel if it wasn't for the support I receive I would not be in the position I am in now.	Yes I call into see my Support Worker for weekly meetings, and I also attend group sessions.	None given.	If there was no support I feel I would go back to drinking heavily and probably end up back in debt and lose my flat.	The support is important to me because I know if I have a problem there is always someone at 700 Club I can contact and talk to. I feel I have come a long way with the support, where as without it I would still be drinking heavily, in	If the funding is cut, the support would no longer be there for people and the service would disappear, which I feel would send people in a downward spiral.
Not Given	3 when needed	Helped me into accommodation and services to get back onto my feet. Help with budgeting, addressing financial issues. Also pointing in right direction for mental health issues. Support with alcohol issues and controlling it.	Yes Come down between planned meetings for support. Attend Service User Group meetings. Attend activities.	None given.	Struggled with housing. May have started abusing alcohol again. Budgeting of debts etc. Isolation. Wouldn't have known how to seek support.	Found accommodation. Been guided to organisation for help. Accessibility of support from Key Worker. Been able to speak to someone who understands.	I think its an essential service, as more people are having housing, mental health and substance misuse issues, and that would cause it to be more prevalent if the service was cut.
Not Given	3	Accommodation - Help maintain tenancy at current property. Financial - Budgeting, assist in setting up and pay bills. Emotional Wellbeing - Confidence building within group settings. Substances - Helped with NECA appointments, monitoring/assisting in reduction. Physical/Mental Health - Attending, setting up and support to Doctors/Dentist appointments.	Yes To seek guidance and support with issues identified in Column D.	None given.	Would not know where to access help Struggle to maintain tenancy as reminders to pay bills / rent are helpful Struggle to maintain finances and prioritise money Physical/Mental health would be affected as 700 Club have assisted me to Doctors and Dentist appointments. and historically I would not attend due to anxieties surrounding Dentist. Mental Health would deteriorate as 700 Club have assisted me to access and continue to support me to Mental Health Services. Would struggle to socialise/ build confidence as I would not be able to attend groups/activities held at 700 Club. Feel	The 700 Club make me feel comfortable to attend and deal with the issues given. Staff are approachable and willing to assist in all areas, which has helped me begin to address issues which I have previously ignored.	I would be devastated if the budget cuts affect the 700 Club. If these cuts were to happen I would need to start over again with another service, and build up confidence with them. Whereas the 700 Club have already addressed these issues, and I am beginning to make progress to becoming more independent.
Not Given	3	Helping me set up home for a better future with the hope of having contact there with my kids. Helping me with medical issues for my health.	Yes I attend support sessions. I sort out my issues as explained.	None given.	I would go back to using drink / drugs. I would worse mental health, and my flat would go downhill.	Peace of mind in all areas of my life to get me back on track.	The level of support would go down, people might lose their job and it would leave people vulnerable in the community.
Not Given	2	I was homeless when I joined the service and drinking a lot. I got help to find a house for me and my son and help to reduce my drinking. I also got support to attend NECA and set up a Credit Union account and standing orders. I am now budgeting better and paid off most of my debts. I was helped to make an ESA and PIP application, which has helped a lot.	Yes Come to meetings and Service User Groups. Can help between meetings via phone.	None given.	If I was never contacted by them, I would still be homeless, drinking loads and probably committing crime to pay for everything. I would probably be dead or in prison. I would never have managed to stop drinking and maintain my tenancy. I would not have paid anything, and be in a lot of debt. I would probably not cared about anything and be in prison.	They understand my problems and treat me as human, instead of judging me. I couldn't have stopped drinking without the help and no chance of me getting a house. I had a stroke in October, and nobody helped me. I had massive problems with drinking and felt someone really wanted to help me with this. My benefits got stopped and I didn't know what to do, and I was helped to sort this out.	A lot of people will suffer if the cuts happen.
Not Given	2	Helps me with keeping my accommodation right and drug use by visiting me often and encourage me with issues.	No	None given.	Could get back onto substances in the past if this happens I will be mentally ill again and my family will fall out with me and I will get chucked out.	Keeps me right and gives me something to do through the week.	N/A
Not Given	1 to 2 sometimes more	Staying drug free I need them to take me to appointments to help me to go to the doctors to get my legs dressed through drug use. We need them for people coming out of jail and getting my benefits set up, and helping us generally.	Yes To see my Support Worker to ask her to force me to doctors, help me to ring and get my money sorted, also they listen when you are down and make you appointments. If you feel like having drugs they will talk you out of it.	None given.	They would go back on drugs and wouldn't have anyone there to speak to if they feel like going back on drugs. I will become homeless again, my Support Worker helps me with my landlord, she rings and gets things sorted. By having a Support Worker I won't become homeless, as they keep me calm and it stops my ticking off, having someone to talk to. Also, I am not good at keeping my appointments. so my Support Worker helps me.	Helping me to be able to stay off drugs, and to take me to appointments and court, and to keep me out of prison as if I didn't go to court, or didn't have a Support Worker, I wouldn't be able to get my appointment or get to court, and I would be in worse trouble.	We need Floating Support from the 700 Club, as we won't have anyone to take me to appointments and court, and we won't have anyone to speak to when we are upset and down.
Not Given	1+	I gain support on a 24/7 a day basis whenever I need it, as long as my weekly appointment, I get support taking me to and from home, to appointments etc. and would really struggle without this support it is essential to my life.	My Support Worker comes to my home due to my illness, but I have often been to the office with my worker.	None given.	I would be severely affected, I'd have no one, no support, and would literally be a prisoner in my own home, I need the support I'm getting, as it massively affects my recovery from the substance misuse, as they have played in me being drug free, and I have cut down 40ml on my methadone since using this service, and gained housing, as I was homeless.	Every aspect of it, and it help me live my life and allows me to do things I can't do on my own, I was homeless with a holdall, and now I have my own house. I need the support, phone calls, house calls, to enable me to live my life.	I think this service and every other service deserves to carry on!
Not Given	2 but can access more if needed	Since the start of this support over a year ago, the 700 Club has helped me with housing situations on even being homeless, lost and in despair. Without their guidance I wouldn't have been able to achieve living where I am now. Backed up with their assistance on general living skills and paying bills etc. I am in a much better place now through the grief of losing my father, and believe their support is essential in the community for me, and other people like me in the community.	My category of mental health is anxiety/depression, and over the last few years grief after losing my mother then my father last year. I believe when you lose direction and focus and also more. The 700 Club have guided me back on the right path to a better life. So speaking to my Key Worker when in crisis, it helps know you can call in for help.	None given.	For me personally, after losing my parents, even at 40 years old. I would feel scared that I have no support unit that I trust and that I know that have helped save my life on several occasions. In my particular battle, feeling abandoned and alone by the service - that's been helping you would be damaging to me and others. The individuals and mentors the 700 Club use are the best available, and must not be taken away.	Direction, organisation, trust, a helping hand, help with socialising, being treated like a human - not a statistic, not being rushed, its saving my life.	The Council's budget should be tailored towards helping people in the community who need help. A human life is more important than refurbishing the Indoor Market, however may millions that would cost. I would scrap it and re-invest in rehabilitating people, particularly with the methods that the 700 Club use. Darlington might be a market town, and you wish to uphold it be making the Indoor Market better, but it wouldn't be a town at all without the people, so you should look after the people first.
Not Given	5 as well as texts and other daily contact	Point of contact for any issues - would have no human contact. Help with bills, budgeting, form filling, phone calls. Informing of entitlements e.g.. Benefits, social fund, activities, services. Would have been sofa surfing forever - now in my own Council accommodation. I now access services (NECA) with my Support Worker, when I would not before.	Yes I went to the office when I was homeless. I used to see a different worker for mental health. I also access sessions with the provider for confidence building. I go to Service Users groups and activities.	None given.	I would start going downhill. I would stop going out and going to appointments. I really think I would go back to square one, and possibly end up homeless again.	It is important to have human contact so I do not feel alone. I am now attending NECA and other services due to the support I receive.	Annoyed that you are moving the library. I will stop using the library if it moves to the Dolphin Centre, as it would be too busy, and I struggle in crowds. Unhappy at the proposal to close The Hub.
Not Given	2 weekly then 1 weekly	Supported me with my accommodation, money, getting out and about, and also my mental health. Without the help I received for my alcohol and mental health I don't think I would still be here.	Yes Meetings, activities, help with phone calls to Tax Credits and to get me out and about and group sessions.	None given.	If the service wasn't there then I would be homeless and still drinking heavily, and would be in a big mess.	As it says support without this support I would still be drinking and homeless.	The proposals astonish me. If this service was stopped it wouldn't just be jobs lost, but support that myself and others really need.
Not Given	4	Help with housing problems and finances. Support with doctor and dentist. Daily support keeping me clean from drugs without support I would be using them again.	Yes Some one to talk to, and friendly support on a one to one basis.	None given.	I would end up dead from drug use without support. Could end up living on the streets again.	All of the support.	This type of support should not be cut or stopped, this support saves lives.
Not Given	2 to 3	It helps me with budgeting, to make me more independent, help with appointments, to keep my flat/housing, help with drug problems.	Monthly and weekly meetings, to speak to someone about my problems.	None given.	I would be tempted to go back on drugs again. I would probably be in debt again, lose my flat, have no money, be homeless,	Budgeting, support with appointments, someone to talk to.	I think it is shocking. A lot of people will loose out, and loose their houses. People will go on drink and drugs and get in trouble. They will not budget without this support.
Not Given	1 to 2	Although I am still in a care home - they have helped by working with Social Services and the Council to get me housing that I will be moving into in a few weeks. They have helped me to set up a bank account and find a dentist. They work with me on helping stop drinking. I have not drunk since Christmas now. When I move I will need their support to help pay bills, and not relapse with my	No I am in a wheelchair at the moment, and live in a care home. I have been offered activities and groups to attend.	None given.	I wouldn't know who to get help from with benefits and the support to get me off drinking has been really good. Without the help I would be struggling as I wouldn't have benefits in place and would probably drink a lot again.	Someone who knows what they are talking about to help me with the problems I have and treat me as a person.	The 700 Club is a very helpful department. Cuts to services like this should not happen, the impact on individuals is unfair.
Not Given	1 to 2	I have just secured housing. I have only been on floating support for one month and find the service very helpful. I hope to reduce my alcohol intake so I can live a normal life.	Yes I currently come to the office for meetings for support, until I get the keys for my new property.	None given.	I would be lost without help. I would drink more alcohol and probably become homeless again. I am sure I would end up dead. I would not remember appointments, or pay bills.	It is important to be able to live independently in my own property. It is important to control my drinking. They help me remember and attend appointments.	I am thankful the floating support service is helping me.
Not Given	4 to 5	Accommodation - helped me get my flat and maintain tenancy. Offered support on alcohol. Fiancée helping set up benefits and other payments.	Yes To support the issues above.	None given.	Finances - would struggle to maintain payments and set up bills. Would struggle to maintain tenancy.	Helps me maintain stable lifestyle.	No comments.
Not Given	2	Helps me in finding accommodation as I am homeless at the moment, and they really do seem to help.	To use computers to find accommodation and the help with substance misuse.	None given.	I'd find it a lot harder to find a helping hand for support in the community and I also couldn't use the computer.	Help me with budgeting and come to see me when I'm in my home to make sure bills are paid and I'm taking care of myself.	It will be a huge loss and is out of order!



Gender	Age	Marital Status	Ethnicity	Disability	Religion and Belief	Sexual Orientation	Gender Identify changed since	Pregnant or on maternity	Completing form yourself?
Female	None specified	Separated	White British	No	Christian	Heterosexual/Straight	No	No	Yes
Male	37	Single	White British	No	None	Heterosexual/Straight	No	No	Yes
Male	49	Single	White British	Visual Impairment/Mental Health Problem/ Long term illness/ Substance Misuse Use	Christian	Heterosexual/Straight	No	No	No - Support Worker helping
Male	32	Single	White British	Mental Health Problem/ Historic Substance Abuse/	Christian	Heterosexual/Straight	No	No	Yes
Male	None specified	Single	White British	Mobility Impairment/Mental Health Problem/Learning Disability	Christian	Heterosexual/Straight	No	No	Yes
Male	18	Single	White British	Mental Health Problem/ Learning Disability	None	Heterosexual/Straight	No	No	Yes
Female	30	Single	White British	Hearing Impairment/ Mental Health problem	None	Heterosexual/Straight	No	No	Yes
Female	None specified	Single	White British	Mental Health problem/Long Term limiting illness	Christian	Heterosexual/Straight	No	No	Yes
Male	None specified	Divorced	White British	Mental Health Problem	None	Heterosexual/Straight	No	No	Yes
Female	None specified	Separated	White British	Mobility Impairment/Mental Health Problem/	None	Lesbian/Gay	No	No	No - Support Worker helping
Male	None specified	Divorced	White British	Mental Health Problem	None	Heterosexual/Straight	No	No	Yes
Male	38	Divorced	White British	Drug Misuse	None	Heterosexual/Straight	No	No	Yes
Male	31	Single	White British	Visual Impairment/Mental Health Problem	None	Heterosexual/Straight	No	No	Yes
Female	None specified	Divorced	White British	Mobility Impairment/Alcohol reliant	None	Heterosexual/Straight	No	No	Relative- Wendy Clare
Male	None specified	Single	White British	Mobility, Hearing and Visual Impairment. Mental Health Problem, Long term limiting illness, multiple impairments.	None	Heterosexual/Straight	No	No	No - Support Worker helping
Male	None specified	Single	White British	None specified	Christian	Heterosexual/Straight	No	No	Yes
Male	42	Divorced	White British	Mobility Impairment	None	Heterosexual/Straight	No	No	Yes

How many times a week do you receive support?	How is the support helping you?	Do you call into the DISC offices for support?	What would the impact be for you (affect on you/consequence be) if the floating support provided through PSP (DISC) was reduced? - Positive	What would the impact be for you (affect on you/consequence be) if the floating support provided through PSP (DISC) was reduced? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
1 to 2 times per week	They have helped me get a place of my own and continue to help me understand the bills that I receive.	Yes When I receive letters that I do not understand, as well as needing to arrange appointments with people.	None Given	I think I would end up in a lot of debt as well as depression taking a toll on me if I did not receive support.	Helps me live independently, also helps me sort out bills.	I believe that people need help in this society as things come up and we do not always understand, so removing money from places that are trying to help would have severe consequences.
1	Gain confidence and help become more independent. Help and support when needed.	Yes Meetings at home and office.	None Given	Devastating, upsetting, lonely, distressed, unsupported, mental health impact bad (suicidal).	Having someone who listens. Help with problems. Helps deal with stressful times.	Stop cutting money for the needy. Sack Councillors. Reduce their pay.
2 per week	Teaches me to live on my own.	Yes Because I feel I need it.	None Given	I would not know what to do.	It helps me.	I need a Support Worker.
1 to 2 times per week	Helping me to live independently as this is my first place on my own - the skills to live independently and my quality of life would not be the same without my DISC worker.	Yes If I need to complete a task that is too difficult to manage on my own and ask for help in situations that my social skills do not allow me to do. This helps when I am anxious about situations knowing I have someone to go to for help if my support is unavailable.	None Given	This could cause me difficulty as I need help with daily tasks at the moment and my DISC worker helps with all my legal stuff.	The help with all my housing needs.	Without DISC I would have still been a home as I live in the disposed property and I would not have known where to go and what to do to find my own home. I also feel that I am becoming more independent with the help of my worker.
1	The support I am receiving from my Support Worker is outstanding, she's a massive help with all my needs. If I ever have a problem Claire is always available and acts immediately to get things sorted as quickly as possible.	Yes - Missed appointments - Any problems I have - Urgent advice	None Given	If I loose the support it would make things a lot harder for me to do, either through lack of knowledge, or in capabilities.	The care, knowledge and capabilities that are available to me.	None Given
2	This support is helping me to understand how to live independently, help me to budget my money for necessities, food, kitchen supplies etc. DISC has also supported me through college, they have helped me with CV's and cover letters.	Yes Sometimes I may need help on certain things, such as going on a computer, doing my CV and cover letter, I have also called for support to try and find apprenticeships.	None Given	If the support was reduced I would struggle in College because DISC have helped me . Providing me with business application forms, bus passes etc.	I feel like I have someone who listens to me and helps me genuinely.	Stop pulling funds where it is needed!!!
2	Getting my own place.	No Support Worker comes to my house.	None Given	I would be lost.	Helping me, and supporting me in the house, and when I get my own place.	Don't understand it.

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5	It is helping me very well and would like to gain more confidence.	Yes If I get any letters and I don't understand, and then I go and see staff at DISC.	None Given	I would be lost because they have given me a lot of support and advice. And I wouldn't like that to stop.	It is important to me is that I lack confidence and can't understand letters that I get through the post, and DISC help me so much.	I think they do a very good job and I wouldn't want them to loose it at all. And I would like to stay with them please.
1	They have helped with housing, Social Fund, job searching and being there to talk to.	Yes I dropped in once to fill in a form.	None Given	No, I wouldn't have found out about the funds and support help.	Seeing someone every week for help with problems and issues.	I feel that it is unfair that young people and being penalised when they need help.
2	The support is helping me because if I was left to myself I would be dead.	Yes Because I struggle with every day things and my life would be upside down without the Support Worker.	None Given	I would probably become homeless or worse if my support stopped. I would likely have a lot more problems.	My support I receive is important to me because it is getting me more into a routine than ever before with tackling my problems with life.	Its out of order trying to close this service down. The Council spending all this money on all these new buildings, but want to close down a service that actually helps people it works with. If you are going to close something, close the ..... or something, not DISC.
2	Without my Support Worker's help and support, looking after my partner would be difficult due to my partner needing 24/7 1-1 support. My Support Worker helps me understand letters, meetings and anything else I don't understand.	No We usually ring our Support Worker, or just wait for her to ring back if she is busy with clients.	None Given	Without my support worker I wouldn't be able to understand letters or goings on at meetings, therefore bills would not get paid, and meeting wouldn't be understood. Any problems would not be fixed as my support worker helps me do things with the Landlord etc.	All of it! Support Worker helps me a lot with everything.	Budgeting should not be cut because people like me and my partner would not receive the correct help and support we need with being independent in our own home, and with our benefits.
1	The support just has, and a life that isn't screwed.	Yes Because I can.	None Given	I wouldn't be able to cope is I needed support and DISC wasn't there.	Mainly the polite company.	I think they should not cut the budget as some people who receive support are suicidal before the support takes place.
1	My support help me with thing I may struggle with job/bills/health	No- I have them come out every week for support and if I need more I either call or go up.	I have been to discuss the course but it is hard to fit in around my children's school hours and transport.	I think a lot of people including my self will get worse illness, bills, study. They help you to get better and guide you to the right direction.	For me personal help to find a job	I have been through 2 terrible attacks and my support worker has helped me. I probably will be really ill or not here at all she listen's, is trust worthy and is more than just a support worker she is like a friend.
1	Housing support, 1st tenancy	no	None Given	wouldn't get any help	very helpful always there to help and understand	N/A
1 to 2 times per week	The support is helping me with everyday life and struggles. I hope to gain more confidence in myself handling bills and money	yes, I call in when I need help with day to day things i.e support in understanding my household bills or I call in in im having a bad day and I need someone to talk to, everyone is friendly and never puts you down	None Given	I would not have the support for my personal needs	I have people I can talk to about private life and any support I may need	it's a waste of time its not going to work

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2 or 3	Helps me with my household needs and with correspondence	Yes, to sometimes use the phone and if I get a letter I don't understand	None Given	I will not have any support as not from the area and social worker is in another town	My worker helps me with correspondence as I struggle to understand things	I will not have the help and wont have any one to do things for me due to being a LAC child
2 or 3	Helps with my housing needs and become independent	No	None Given	I would probably not have anyone to help me as I don't have any family or friends in the area, I also struggle with money and get help with budgeting	Help with correspondence and where to go for help	I will not have anyone as my social worker is out of the area
1	Hoping that I will eventually get back into work, helping with financues, housing	Yes - calls in to see support worker - some appointments are made for the office, drop in if there is a crisis	None Given	If I didn't receive support any more I would be in the same old rut - would probably stay in the same flat even though I don't want to, wouldn't be able to cope with police case	Important that I get help - all to do with getting me ready to get into work.. Also receive a lot of moral and emotional support	Strongly advise that they don't make the cuts as it will affcet people in a negative way not just this but things could get so bad for people if they don't have support which will makw more work for council and police and health care system
1	It was helping me get myself sorted and get stuff in place for a new house, better me fresh start onwords and upwords	Yes, to use the phone to ring for jobs	None Given	None Given	It helps with my depression	None given
1	Helping with understanding tenancy and need to move into another property	no	None Given	Would not have anyone coming to see me as I don't have any other workers involved. As need to move again as the house I live in is not appropriate for myself and my little one	My worker helps me understand bills and housing issues	None Given
1 or 2	Just started on support	no	None Given	None Given	To find somewhere to live	None Given
2	Someone in my life to help me.	Yes, if I want help with things.	None Given.	I wouldn't have anyone to help me, and I don't know how to do a lot of things myself.	Knowing that there is someone there to help me, and I'm not on my own.	Don't know about it.
1 to 2 times per week	Support Worker makes telephone calls for me as I am deaf, she helps me understand letters and paperwork as I struggle.	No, Support Worker is always at the other end of a text when I need extra support.	None Given.	Stressful, as having the support allows me to concentrate on my studies and not worry so much about living situations and benefits.	Being deaf is isolating having support means I don't feel so alone and I know someone is always there for me, even if I'm just having a bad day.	No comments.

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1 to 2 times per week	From previously receiving support I now have my own tenancy with my daughter and I have received the financial support I needed. The support is helping me gain independent living skills for me and my daughter so we can live a positive future.	I call into DISC's offices for support sessions when I need to use the phone and laptop or to see a Duty Worker as I don't have this equipment at home.	None Given.	If I wasn't able to have support I would end up getting into debt and not give my daughter the positive choice she needs, as the support helps me further.	Any problem, not only housing, I can take to my Support Worker, and she will help me resolve this.	Disgusting.
1 to 2 times per week	To be able to become more social instead of being stuck in and to be a lot better at managing healthy eating and cleaning and managing my money a lot better	If I needed support when my Support Worker is unavailable, so I'd go and see someone at the office.	None Given.	I don't think I'd be motivated or get things done like food shopping, or go to appointments that I wouldn't understand	Being able to go and get food shopping and becoming motivated to do stuff and activities I wouldn't do.	Shocking, young people need support as well as older people.
1	Helping with housing issue.	No.	None Given.	Struggle understanding housing and debt problems.	Very helpful.	Bad idea.
1 to 2 times per week	Support Worker helps me with paying bills etc. and when I have any problems she helps me, especially with my Mental Health appointments	Yes, I need a lot of help.	None Given.	I would find it harder to cope, and it would impact on my Mental Health.	She helps me with everyday struggles.	Don't understand it.
1 to 2 times per week	I can't manage on my own with College, bills, people etc.	Yes, when I need help with anything.	None Given.	I would end up on the streets, I couldn't cope with no support.	It's the only help I have.	Don't understand it.
1 to 2 times per week	Just got my flat and I don't know how to do anything or what to pay.	Yes, if I get stuck with anything.	None Given.	I wouldn't know what I need to do, I struggle now.	She explains everything to me, and she listens to me.	Don't take away people we need.
3 to 4 times per week	I am supported with a various amount of my needs. I hope to get my own accommodation and tenancy and gain the independent living skills that I need.	Yes, I have set times a week I see my Support Worker, but if needs be I will go to DISC office urgently, or for support groups that are on there.	None Given.	I would not be able to live, I would end up homeless with intense support.	My Support Worker helps me with all aspects, seeing and finding accommodation, budgeting all my money, paying my bills and taking me shopping so I am clean and healthy. Providing me with support when in crisis. Support with various benefits to receive.	Terrible.



How many times a week do you receive support?	How is the support helping you?	Do you call into the DISC offices for support?	What would the impact be for you (affect on you/consequence be) if the floating support provided through PSP (DISC) was reduced? - Positive	What would the impact be for you (affect on you/consequence be) if the floating support provided through PSP (DISC) was reduced? - Negative	What is important to you about the support you receive?	Please use this section to detail any further comments you have about this or any other budget proposals
2	I currently live in temporary accommodation, but need to move on from this, due to fleeing domestic violence. There are only certain areas of Darlington I can live in, therefore have been supported to look at private, social and Housing Associations, so I am safe.	Yes, if I need support and my Support Worker is busy, I know I can always rely on the Duty Staff Worker to support me with my needs if it is urgent.		I currently rely on my Support Worker for all housing issues, but also all other problems I have. She gets me in contact with external services that I was not aware of to support my needs. If it was reduced I wouldn't understand housing or paying my rent therefore I would get into debt, or also face eviction as before my Support Worker came on board I was served my notice, but I am now safe in the accommodation.	Due to previous issues, the support helps e recognise my potential and helps me set up for a healthy, positive and safe lifestyle for the future.	I don't understand the budget cuts because they will largely effect all the young people receiving support, creating more issues, so will then have to bring them back to further support young people.

Gender	Age	Marital status	Ethnicity	Disability	Religion & belief	Sexual Orientation	Has your gender identity changed from the gender you were assigned at birth	Are you currently pregnant/or on maternity leave	Are you completing this form yourself	If no, please detail who is completing the form
Female	19	Single	English	Mental Health, Learning Disability	Pagan	Lesbian/Gay	No	No	Yes	
Female		Single	English	Mental Health	Christian	Hetrosexual	No	No	Yes	
Male	19	Single	English	None stated	Christian	Hetrosexual	No	No	Yes	
Female	21	Single	English	Mental Health, Learning Disability	Pagan	Prefer not to say	No	No	Yes	
Male	21	Single	English	None stated	None	Hetrosexual	No	No	Yes	
Male	17	Single	English	None stated	Christian	Hetrosexual	No	No	Yes	
Female		Single	English	None stated	Christian	none entered	No	No	Yes	
Female	24	engaged	English	Learning disability	Prefer not to say	Hetrosexual	No	No	No	Relative
Female		Single	English	None stated	None	Hetrosexual	No	No	Yes	
Male	24	Single	English	Mental Health	Christian	Hetrosexual	No	No	Yes	
Male, Female	21, 19	Single	English	Learning disability	Christian	Hetrosexual	No	No	Yes	
Male		Single	English	Visual Impairment, Learning disability	None	none entered	No	No	Yes	
Female	23	Single	White British	None stated	None	Hetrosexual/Straight	No	No	Yes	
Male	21	Single	English	None stated	None	Hetrosexual/Straight	No	No	Yes	
Female		Single	English	None stated	None	Hetrosexual/Straight	No	No	Yes	
Male	21	Single	English	Learning disability	None	Hetrosexual/Straight	No	No	blank	
Male	22	Single	English	None stated	Mormon	Hetrosexual/Straight	No	No	Yes	
Female	22	co-habiting	English	Mental Health, Learning Disability	None	Hetrosexual/Straight	Yes	Yes	No	Support worker
Male	23	Single	White British	None stated	Christian	Not stated	No	No	Yes	
Female	19	Single	White British	None stated	None	Hetrosexual	No	No	Yes	
Male	19	Single	White British	Learning disability, Speech	None	Not stated	No	No	Yes	
Male	20	Single	White British	None stated	Christian	Not stated	No	No	Yes	
Female	24	Single	White British	Hearing Impairment, Mental Health Problem, Learning Disability	None	Hetrosexual/Straight	No	No	Yes	
Female	22	Single	White British	Mental Health	Not stated	Hetrosexual/Straight	No	No	Yes	
Female	25	Single	White British	Visual Impairment, Mental Health, Learning Disability	Christian	Hetrosexual/Straight	No	No	Yes	
Male	21	Single	White British	None stated	None	Hetrosexual/Straight	No	No	Yes	
Female	24	Single	White British	Mental Health	Christian	Hetrosexual/Straight	No	No	Yes	
Male	20	Single	White British	Mental Health	Christian	Hetrosexual/Straight	No	No	No	Support Worker
Male	20	Single	White British	None stated	Christian	Not stated	No	No	No	Support Worker
Male	Not given	Single	White British	Mental Health, Learning Disability, Long Term Illness	Christian	Not stated	No	No	No	Support Worker

Gender	Age	Marital status	Ethnicity	Disability	Religion & belief	Sexual Orientation	Has your gender identity changed from the gender you were assigned at birth	Are you currently pregnant/or on maternity leave	Are you completing this form yourself	If no, please detail who is completing the form
Female	19	Divorced	Gypsy/Irish Traveller	Mental Health	Christian	Hetrosexual/Straight	No	No	No	Support Worker