



DARLINGTON
Borough Council

Economy and Resources Scrutiny Committee Agenda

9.30 am

Thursday, 2 September 2021

Council Chamber, Town Hall, Darlington. DL1 5QT

Members of the Public are welcome to attend this Meeting.

1. Introductions/Attendance at Meeting
2. Declarations of Interest
3. Minutes –
 - (a) 22 June, 2021
 - (b) 1 July 2021
(Pages 3 - 8)
4. Project Position Statement and Capital Programme Monitoring Quarter One 2021/22 –
Report of the Group Director of Operations and the Group Director of Services
(Pages 9 - 40)
5. Complaints, Compliments and Comments Annual Reports 2020/21 –
Report of the Group Director of Operations
(Pages 41 - 154)
6. Review of Outcome of Complaints Made to Ombudsman –
Report of the Group Director of Operations
(Pages 155 - 166)
7. Investment Fund Update –

Report of the Group Director of Operations
(Pages 167 - 174)

8. Work Programme –
Report of the Group Director of Operations
(Pages 175 - 186)
9. SUPPLEMENTARY ITEMS (if any) which in the opinion of the Chair of this Committee are
of an urgent nature and can be discussed at this meeting
10. Questions



Luke Swinhoe
Assistant Director Law and Governance

Tuesday, 24 August 2021

Town Hall
Darlington.

Membership

Councillors Bartch, Boddy, Crudass, Harker, L Hughes, Mrs D Jones, McEwan, Paley, Renton,
Wright and Vacancy

If you need this information in a different language or format or you have any other queries on
this agenda please contact Shirley Wright, Democratic Manager, Resources Group, during
normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m.
Fridays E-mail: shirley.wright@darlington.gov.uk or telephone 01325 405998