

Adults Scrutiny Committee

25th August

PERFORMANCE INDICATORS QTR 4 2019/20

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2019/20 at Quarter 4.

Report

Performance summary

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
5. Performance of the ten indicators reported at 6 months:
 - a) six indicators are showing performance better than at this time last year:

ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

- b) one indicator is showing performance is not as good as at this time last year, yet are still continuing to be monitored and managed.

ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
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- c) three indicators are not comparable, and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.
7. A detailed performance scorecard is attached at **Appendix 2**.
8. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to Sharon.raine@darlington.gov.uk

9. Recommendations

10. It is recommended:

- a) that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors

James Stroyan Assistant Director – Adult Services

Background papers

Background papers were not used in the preparation of this report.

S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Sustainability	This report supports the Council's sustainability responsibilities
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.

Appendix 1 – Highlighted indicators

Note: create a copy of this table for each indicator to be referenced

Indicator	<i>[reference #] – [indicator name]</i>	
How we calculate this indicator		Performance for period
		<i>i.e. achieved within tolerance</i>
Why this indicator is important		
What the data is telling us	<i>i.e. consider narrative and chart if needed.</i>	
What we are doing about it		