

SCRUTINY - ECONOMY & RESOURCES 2020/21 QUARTER 3

Indicator	Title	Reported	What is best	2017 / 2018	2018 / 2019	2019 / 2020	2020/21 - Q1	2020/21 - Q2	2020/21 - Q3	Qtr 3 compared to Qtr 2	Qtr 3 target	Qtr 3 compared to target	2019/20 Qtr 3	Qtr 3 2020/21 compared to 2019/20		
CUL 080	Town centre footfall trend from previous year	Monthly	Higher	0.9%	-4.1%		No comparative data, alternative system introduced March 2020									
CUL 080a	Town centre footfall weekly average for the month	Monthly	Higher	No data, alternative system introduced March 2020			98,486	224,602	192,541	↓						
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Higher	65.7%	93.6%	87.1%	85.7%	80.0%	72.2%	↓			91.3%	↓		
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Higher	86.4%	86.8%	87.4%	90.5%	87.6%	85.9%	↓			89.3%	↓		
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Higher	77.5%	86.6%	88.8%	88.9%	87.8%	87.2%	↓			89.6%	↓		
ECI 321	Monthly unemployed claimant count	Monthly	Lower	3.6%	4.2%	4.9%	7.3%	7.1%	6.9%	↑			4.7%	↓		
ECI 327	Employment rate – all people economically active	Annually	Higher	74.4%	75.6%	81.5%	Annual indicators no data to report for these quarters									
ECI 329	Average annual income - Darlington residents	Annually	Higher	£27,797	£26,198	£22,814										
ECI 330	Average annual income - Darlington employees	Annually	Higher	£25,712	£26,054	£26,780										
ECI 401	New homes delivered against annual target	Quarterly	Higher	488	627	537	78	227	440				475	↓		
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Monthly	Lower	9.22	8.34	8.71	1.63	3.30	4.89				6.41	↑		
FHR 003	Number of reportable employee accidents / ill health	Quarterly	Lower	9	8	4	2	2	2				4	↑		
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Quarterly	Lower	6	12	6	0	2	3				6	↑		
FHR 009	Number of complaints upheld by the Information Commissioners Office	Quarterly	Lower	3	1	2	0	1	1				1	↔		
FHR 019	Staff turnover - Voluntary Leavers	Quarterly	Lower	7.3%	7.3%	7.1%	0.9%	3.2%	5.2%				5.4%	↑		
HBS 002	Amount in £s of Council Tax arrears collected	Monthly	Higher	£1,477,347	£1,463,946	£1,243,505	£20,961	£526,908	£928,995		£750,000	↑	£992,035	↓		
HBS 003	Amount in £s of Housing Benefit overpayments recovered	Quarterly	Higher	£1,106,519	£1,129,882	£939,792	£163,997	£310,083	£477,059		£525,000	↑	£717,198	↓		
HBS 009	% of Council Tax collected in year	Monthly	Higher	95.6%	96.0%	96.2%	26.8%	52.7%	78.6%		78.5%	↑	79.2%	↓		
HBS 010	% of Business Rates collected in-year	Monthly	Higher	98.9%	97.7%	99.4%	30.5%	58.1%	83.3%		78.5%	↑	80.8%	↑		
LGP 008	Contracted spend as a % of total non-salary spend	Quarterly	Higher	78.7%	75.7%	86.7%	88.9%	87.4%	85.0%	↓			87.2%	↓		

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REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Annually	Higher	92.8%	92.6%	94.4%	Annual indicators no data to report for these quarters								
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Annually	Higher	94.9%	97.6%	96.1%									
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Higher	90.4%	94.4%	95.5%	98.8%	97.3%	98.1%	↑			95.6%	↑	
										Better than =	↑			Not as good as =	↓