

ADULTS SCRUTINY COMMITTEE 20 APRIL 2021

REVIEW OF ADULT CARE SERVICES DURING COVID – QUAD OF AIMS

SUMMARY REPORT

Purpose of the Report

1. To consider a request that has been received from a Member of this Scrutiny Committee for an item in relation to a Review of Adult Care Services during COVID to be added to its work programme.

Summary

2. A request has been received (**Appendix 1**) from a Member requesting that this Scrutiny Committee to hold a review, in conjunction with the Health and Housing Scrutiny Committee, into how the service coped during the pandemic, how the service users and their families found them, and any changes which need to be made as a result, or any ongoing needs which might be identified, to inform ahead of any future waves of coronavirus and associated restrictions / lockdowns, or any other future disease outbreak response which may be required.
3. In accordance with the agreed procedure (**also Appendix 1**), the request was forwarded to the Director of Children and Adult Services, for a view on its merits, using the identified criteria.
4. Members are invited to consider the next steps. Options might include the collation of information from Adult Social Care Managers to detail how their services had to be changed throughout the pandemic in response to lockdown restrictions; testimony from Adult Social Care staff and domiciliary care workers to provide their experience of how their services changed on the ground in practice, how they felt about it, their experiences from the front line of what worked and what did not work well, and what they felt might have worked better; and invite service users to provide their feedback, experiences, advise what they felt worked well and what did not, and outline how they believe the service could have been (or be) improved.
5. This is not an exhaustive list of options and the Committee may opt to proceed in a different manner.

Recommendation

6. In accordance with the agreed procedure, taking into account the views of the Assistant Director – Adult Social Care, and the options outlined above, this Scrutiny Committee is asked to make a decision about whether this item should be added to

its work programme, and, if so, how it wishes to proceed.

Paul Wildsmith
Managing Director

Background Papers

No background papers were used in the preparation of this report other than those referred to.

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