



**Adults and Housing**

**Performance Data**

**2017**

**2018**

**Scrut...**  
Adults  
Children  
Efficient  
Health  
Place

**Direc...**  
Children  
Neighb...  
Econo...

**Which ...**  
Adult S...  
Housing...  
Chief Exe...  
Commis...  
Commun...  
Early Years

**Key / ...**  
Key  
Oper...  
Corpo...  
Delete  
Key - O1  
Key - O2

**Repo...**  
Annual  
Monthly  
Quarte...  
Biennial

25/06/2018

15:33:02

31/03/2018

<b>20</b>	<b>Total</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>Total</b>
<b>11</b>	= Better than same period last year ( ↑ ) =	<b>3</b>	<b>7</b>	<b>6</b>	<b>Better than target</b>
	Better from when last reported ( ↑ ) =				
<b>2</b>	= The same as same period last year ( ↔ ) =	<b>5</b>	<b>3</b>	<b>1</b>	<b>Achieving target</b>
	The same from when last reported ( ↔ ) =				
<b>5</b>	= Not as good as same period last year ( ↓ ) =	<b>4</b>	<b>5</b>	<b>4</b>	<b>Missing target</b>
	Not as good from when last reported ( ↓ ) =				
<b>2</b>	Not comparable ( blank )	<b>8</b>	<b>5</b>	<b>9</b>	<b>No Target</b>

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	Data at same period last year	Latest data performance from same period last year	June	Sept	Dec	Mar	Mar - Num	Mar - Den	Trend from when last reported	Performance against target	March compare to target	Year End Target	Comments
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Monthly	Smaller	Per 100,000 pop	611	838	639	788	843	796	843	↑	115	264	436	695	145	20,857	↑	↑	-	Qtr 4 .	
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	Monthly	Smaller	Per 100,000 pop	13	17	17	8.0	27	16	27	↑	0.0	1.6	3.2	3.2	2	62,270	↑	↑	-	Qtr 4 .	
ASC 008	(ASCOF 2A 1&2) Permanent admissions to residential and nursing care homes, per 100,000 of the 18+ population.	Monthly	Smaller	Per 100,000 pop	155	200	-	198	230	213	230	↑	29	67	112	177	147	83,197	↑	↑	-	Qtr 4 .	
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	Monthly	Bigger	%	-	-	-	73	67	67	67	↔	58	67	61	64	325	507	↔	↓	↓	-	Qtr 4 .
ASC 021	Percentage of people whose need for home care has reduced through provision of a reablement package.	Monthly	Bigger	%	-	-	-	48	54	56	54	↑	49						↑	↓	-	Qtr 4 .	
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Monthly	Bigger	%	76	81	76	80	85	86	85	↑	7.2	14	59	94	286	303	↑	↑	-	Qtr 4 .	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	Monthly	Bigger	%	5.7	5.3	6.4	5.2	5.8	4.3	5.8	↓	0.3	1.3	4.7	5.0	15	303	↓	↓	-	Qtr 4 .	
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	Monthly	Bigger	%	89	97	92	90	92	98	92	↑	84	98	98	98	800	817	↔	↔	↔	-	Qtr 4 .
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	Monthly	Bigger	%	83	88	85	87	97	96	97	↓	88						↑	↑	-	Qtr 4 .	
ASC 054	(ASCOF 3D (1)) The proportion of people who use Adult Care services who find it easy to find information about services.	Annual	Bigger	%	74	78	75	71	77	73	77		-	-	-				↓	↓	-	Qtr 4 .	
ASC 055	(ASCOF 3D (2)) The proportion of people who are carers who find it easy to find information about services.	Annual	Bigger	%	64	70	69	74	-	64	64		-	-	-				↔	↓	-	Qtr 4 .	
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date	Monthly	Smaller	Num	-	-	-	-	1,004	831	1,004	↑	267	469	735	1,008	1,008				-	Qtr 4 .	
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month	Monthly	Smaller	Num	-	-	-	-	95	98	95	↓	72	61	99	97	97		↓		-	Qtr 4 .	
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	Monthly	Smaller	Num	-	-	-	-	14	12	14	↑	11	10.0	11	7.0	7		↓		-	Qtr 4 .	
HBS 013	Rent arrears of current tenants in the financial year as a percentage of rent debit (GNPI 34)	Quarterly	Smaller	%	2.7	2.6	2.6	2.0	2.1	2.4	2.1	↓	2.4	2.3	2.6	2.5	641,297	26,021,377	↑	↔	↓	2.4	Qtr 4 Arrears are 2.46% of debit, this is a slight rise in the same quarter last year. Welfare Reforms inc Universal Credit have had minimal impact but full implementation is due June 2018 so may affect next financial year
HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Bigger	%	97	-	98	98	98	98	98	↔	99	99	98	98	25,380,080	26,021,377	↔	↔	↓	98	Qtr 4 The collection rate is 94.54% which is a slight reduction on the same quarter last year.
HBS 025	Number of days spent in "Bed and Breakfast"	Monthly	Smaller	Num	-	-	-	-	1,652	1,715	1,652	↓	382	716	1,328	2,138	2,138				-	Qtr 4 This cumulative figure shows a marked increase at year end compared to last year. This is due to a) the prolonged period of cold weather; b) a large number of complex cases consisting of clients with Mental Health issues and or learning disabilities who took longer than usual to rehouse; and c) an increase in the number of Asylum seekers being given leave to remain in the darlington area and either choosing to stay or being referred back from other authorities.	

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HBS 027a	Number of positive outcomes where homelessness has been prevented	Monthly	Bigger	Num	-	-	-	-	517	596	517	↑	119	252	400	551	551					-	Qtr 4 There has been a slight decrease in the number of positive outcomes at year end compared to last year. This is largely due to the change in working practices which were brought in during March to ensure we were compliant with the implementation of the Homeless Reduction Act 2017 which became law at the beginning of April.
HBS 034	Average number of days to re-let dwellings	Monthly	Smaller	Num/Rate	-	-	-	33	24	19	24	↑	25	23	18	19	1,043	54	↓	↑	↑	25	Qtr 4 2 weekly bidding cycle reflect increase in figures for January. February was an exceptional month with prompt turnaround of voids.
HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Smaller	%	-	-	-	0.3	0.5	0.4	0.5	↑	1.5	0.2	0.2	0.4	18	4,937	↔	↑	↑	1.5	Qtr 4 .